

Re: HL16.2



# Shelter, Support and Housing Administration Response for People Experiencing Homelessness during COVID-19

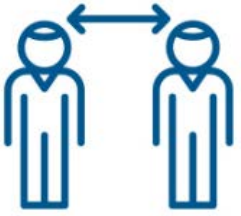
# Current Context

- Toronto has the largest shelter system in Canada, with more than 7,000 individuals provided shelter each night
- People experiencing homelessness are at a higher risk for severe illness from COVID-19 because of underlying health and socio-economic conditions
- There have been 259 confirmed positive cases to date with 7 active outbreaks in shelter locations (as of May 4, 2020)



# Three-Tier Response Overview

2 metres apart



## Prevention

Enhanced Infection Prevention and Control guidance  
Physical distancing in the shelter system  
Outreach and encampments



## Mitigation

Screening and testing for COVID-19  
Isolation program



## Recovery

Recovery site  
Rapid rehousing  
Leveraging investments for permanent housing  
Ensuring housing stability

# Tier 1 Prevention

## Tier 1 Prevention

Responses include enhanced Infection Prevention and Control guidance, physical distancing in the shelter system, and focus on outreach and encampments

**\$6.1 million** to shelters, 24-hour respites and drop-ins for IPAC, PPE and wage increases

**23** new facilities opened



**1,040** people moved into hotels



**13** temporary respite sites and expanded facilities opened for physical distancing

**68** people sleeping outdoors moved to interim housing units

**10** hotel locations are operational

**1,823** people have moved for physical distancing

2m/6ft

**497** people moved to temporary respite programs to create more opportunity for physical distancing

# Tier 2: Mitigation

## Tier 2 Mitigation

Responses include screening and testing for COVID-19 and implementation of a dedicated isolation program

More than **150 clients** have been provided space for isolation with medical supports

**204** clients transported for testing to date



Screening in place at all points of entry and active screening and monitoring of clients and staff using Ministry of Health guidelines



# Tier 3: Recovery

## Tier 3 Recovery

Responses include a recovery site, rapid housing, leveraging investments for permanent housing, and ensuring housing stability

Increased rent bank by **\$2 million** to help 800 households

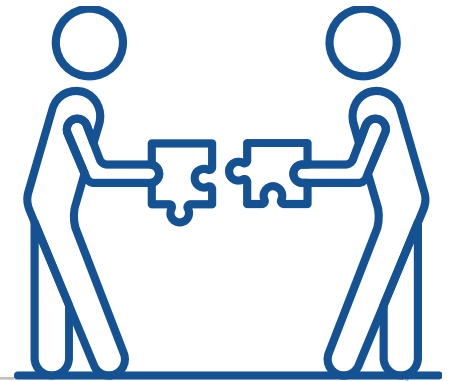
### Recovery site

**143** clients who are COVID-19 positive provided isolation spaces to recover

**218** people moved into permanent housing through rapid re-housing, housing allowances, and rent-geared-to-income



# Communication & Partnerships



## Homelessness Sector Networks

- Toronto Shelter Network
- Toronto Drop-in Network
- Toronto Alliance to End Homelessness

## City-Community Response Table

## Health Sector Partners

- Toronto Public Health
- Inner City Health Associates
- Inner City Family Health Team
- University Health Network
- Toronto Region - Ontario Health

## United Way of Greater Toronto Area

