

# HL23.7 Attachment 1

## Attachment 1: 2020 Board of Health Self-Evaluation Survey and Results

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### Survey Results

9 respondents

#### Part 1. Board of Health (BOH) Roles and Responsibilities

For each statement, please select the option that best describes your opinion.

	Strongly Disagree	Disagree	Neither disagree nor agree	Agree	Strongly Agree	Don't know	Total Responses
BOH members have a common understanding of its mandate, scope, and authority	0%	0%	11%	78%	11%	0%	9
I have a clear understanding of the role of the BOH	0%	0%	0%	44%	56%	0%	9
I have a clear understanding of the BOH's responsibilities	0%	0%	0%	56%	44%	0%	9
I understand the distinction between the role and responsibilities of the BOH and those of the Medical Officer of Health (MOH) and staff	0%	0%	11%	11%	78%	0%	9

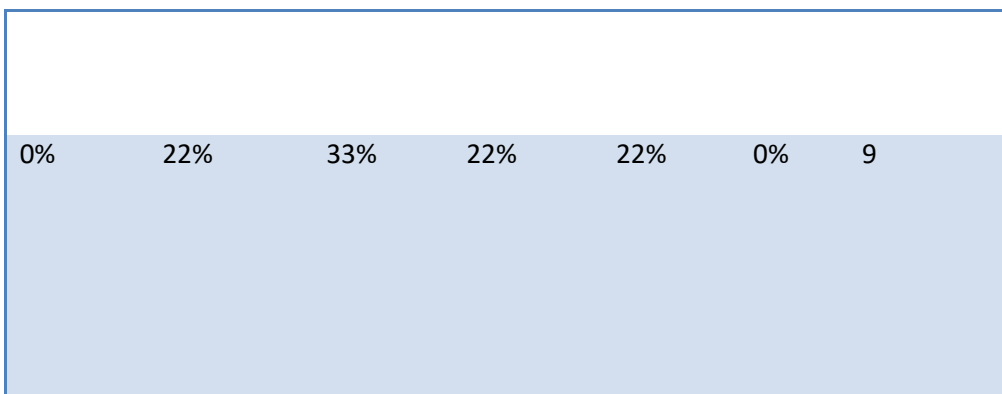
I am aware of the powers, limitations, and restrictions that I have as a BOH member	0%	0%	11%	22%	67%	0%	9
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**For each statement, please select the option that best describes your opinion.**

	Strongly Disagree	Disagree	Neither disagree nor agree	Agree	Strongly Agree	Don't know	Total Responses
I understand my legal liabilities as a member of the BOH	0%	22%	0%	56%	22%	0%	9
I am familiar with the Health Protection and Promotion Act, the Ontario Public Health Organizational Standards, and the BOH's procedural bylaws	0%	0%	22%	44%	33%	0%	9
The BOH has the appropriate committee structure to exercise its responsibilities (e.g., Budget Committee)	0%	0%	33%	44%	22%	0%	9
The board orientation and materials provided were helpful to understanding my role and	0%	11%	11%	56%	22%	0%	9

responsibilities as a BOH member

I believe the composition of the BOH contributes to high governance and leadership performance



### What are the biggest challenges with BOH roles and responsibilities? What suggestions do you have to address these challenges?

Challenge	Suggestion
Overly broad mandate	Better define key priorities
Understanding the role of TPH	Reviewing orientation package and website
The Board has not been adequately engaged in Strategic Planning and restructuring	Involve the Board
Board does not reflect Toronto's diversity	More intentional inclusivity in appointing to the board
BOH often delves into areas that are not in the realm of the board	How an agenda setting is complete
Can provide more comprehensive orientation of new members	
Meeting attendance + engagement	Appoint members who have a track record of engaged input and strong board experience.
More amendments than necessary to items	Ask questions about necessity of your amendments
Understanding the funding mechanism of the TPH	
Citizen members not treated equally	More citizen members needed, more training and support to these members needed, more training to councilors and chairs re: role of citizen members

More communication from Chair, Vice-Chair to members between meetings	Consider opening up channels for great information flow between members are Chair/Vice-Chair on urgent matters
Board orientation and training provided late and only by request	Active offer of training and support to new members
Composition	Future consideration should be given to ensuring that the TDSB is always represented on the BOH given the size of the student population and the connection to Toronto's families. The current formulation is 'education representative' which could be interpreted several ways. Not having a TDSB representative could create a delivery risk to TPH's work.

**Part 2. BOH Information Sharing and Decision-Making**

**For each statement, please select the option that best describes your opinion.**

	Strongly Disagree	Disagree	Neither disagree nor agree	Agree	Strongly Agree	Don't know	Total Responses
I receive adequate and timely information and materials about BOH agenda items in order to make informed decisions	0%	0%	0%	67%	33%	0%	9
As a BOH member, I am able to interpret, analyze, and assess reports, proposals, and	0%	0%	11%	33%	56%	0%	9

financial information

I believe the staff presentations at BOH meetings are helpful to decision-making

	0%	0%	11%	56%	33%	0%	9

**For each statement, please select the option that best describes your opinion.**

Strongly Disagree    Disagree    Neither disagree nor agree    Agree    Strongly Agree    Don't know    Total Responses

BOH meetings are held frequently enough to enable timely decision-making on emerging issues that affect or influence public health	0%	0%	0%	78%	22%	0%	9
There are adequate opportunities to ask questions at BOH meetings	0%	0%	0%	67%	33%	0%	9
Decisions made by the BOH are informed by accurate, timely and scientific information	0%	0%	0%	67%	33%	0%	9
BOH decisions are supported by all BOH members once decisions are made	0%	0%	11%	44%	44%	0%	9

### What suggestions do you have to improve the process of information sharing? |

#	Response
1.	I am concerned with the use of 'scientific' here. I prefer 'evidence based'.
2.	Paperless agendas - environmental footprint should start with BOH
3.	Citizen members don't have the advantage of councilors' support staff. Additional consideration and support for citizen members is important, particularly if we are to encourage people from under-represented groups to join and participate fully.
4.	Provide executive summaries

### How could the BOH enhance its effectiveness and efficiency in decision-making? |

#	Response
1.	Meetings are frequently rushed near the end, particularly when 1-2 agenda items dominate. This is counter to thoughtful decision making; I have felt rushed and less able to share my voice on important matters as a result.
2.	Efficiency at meetings. Holding speakers to their specific times, etc.
3.	Chair reach out to members to solicit input more often
4.	Earlier delivery of presentation decks would be helpful.

### What can you do to improve/support information sharing and decision-making? |

#	Response
1.	Get involved
2.	I struggle to ensure that I have time to connect with staff of my school board on matters coming to BOH so I can bring forward a school board perspective adequately. TPH staff to TDSB staff communications about upcoming BOH agendas could be very helpful - if possible. If this isn't possible, I will endeavor to continue to make sure that I am ready to represent my school board adequately.

### Part 3. Board Relations

For each statement, please select the option that best describes your opinion.

	Strongly Disagree	Disagree	Neither disagree nor agree	Agree	Strongly Agree	Don't know	Total Responses
BOH members come to meetings prepared to engage in discussions and participate in decision-making	0%	11%	0%	67%	22%	0%	9
The BOH Chair conducts meetings in a way that moves the business of the BOH forward	0%	0%	22%	33%	44%	0%	9
The BOH uses its meeting time effectively and efficiently (i.e., discussions are focused and clear, concise and relate to the matter at hand)	0%	11%	0%	44%	44%	0%	9
There is sufficient time allocated for the full discussion of issues at BOH meetings	0%	22%	0%	44%	33%	0%	9
All BOH members have adequate opportunities to ask questions at BOH meetings	0%	11%	0%	44%	44%	0%	9

**For each statement, please select the option that best describes your opinion.**

Strongly Disagree    Disagree    Neither disagree nor agree    Agree    Strongly Agree    Don't know    Total Responses

As a BOH member, I feel comfortable raising an issue that might be unpopular	0%	22%	33%	44%	0%	0%	9
A climate of mutual trust and respect exists between the BOH members	0%	0%	33%	44%	22%	0%	9
A climate of mutual trust and respect exists between the BOH and the Medical Officer of Health and staff	0%	0%	33%	33%	33%	0%	9
BOH members are active in promoting public health in the community	0%	11%	11%	56%	22%	0%	9

**What are the biggest challenges in BOH relations? What suggestions do you have to address these challenges?**

Challenge	Suggestion
Time and unavailability	
I believe that efforts need to be made to strengthen the relationships between Board members and staff	



Power differences between citizen members and councilors (even just from comfort and ease with City procedures)	A buddy system for new members? Commitment to initial orientation on-time? Rapid response and information sharing re: liability and board responsibilities?
More support to new members	
No time for board members to establish relationships	Get the board together socially
Conflicting schedules	
It took a year before I was comfortable raising an issue in a fast-paced environment with unfamiliar rules and no training	
BOH members do not place a priority on promoting public health in community	Overtly communicate that this is not just the work of the Chair of the board, it is an expectation for all members.
Changing BOH meeting times and dates	

## Part 4. Planning

For each statement, please select the option that best describes your opinion.

	Strongly Disagree	Disagree	Neither disagree nor agree	Agree	Strongly Agree	Don't know	Total Responses
I am familiar with the Medical Officer of Health's annual report	0%	0%	11%	33%	56%	0%	9
I am familiar with annual performance measures and reporting requirements	0%	0%	0%	56%	44%	0%	9

**For each statement, please select the option that best describes your opinion.**

	Strongly Disagree	Disagree	Neither disagree nor agree	Agree	Strongly Agree	Don't know	Total Responses
The BOH receives adequate and timely budgetary information	0%	0%	22%	67%	11%	0%	9
The BOH is responsive to the immediate and long term health trends and public health needs of the community	0%	0%	22%	56%	22%	0%	9
The BOH focuses primarily on longer-term policy and program matters to support effective responses to community need and public health planning	0%	0%	22%	56%	22%	0%	9

**What are the biggest challenges in BOH planning? What suggestions do you have to address these challenges?**

Challenge	Suggestion
Very broad mandate	Identify key priorities
Conflicting meetings	
I am concerned that TPH is allowing relationships with the community to atrophy and is therefore losing touch with public health needs	

At times the equity lens is said to be 'implicit.'	Equity responsibilities, plans and actions must be explicit in order to plan and assess progress.
Chair reaching out to more members for input	
Opaque policy making process of provincial government	Consider proactively sharing draft policies (for discussion) with MOH to provoke a reaction rather than waiting for direction. Consider strategic approach to policy influence at both the political and staff level.
More responsive to state of science	Easier to initiate and closeout programs
Changing BOH meeting times and dates	
Program closure	Easier to initiate and closeout programs

### Do you have any other comments to share?

#	Response
1.	I am thankful to be part of the board and intend my comments to be constructive, not critical, in making a more equitable, inclusive and responsive board.
2.	It is an honor to be on this board and a delight to work with staff of TPH. Thank you.