



Councillor Paul W. Ainslie

City of Toronto Councillor
Ward 24 Scarborough-Guildwood



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 Ward 24 Scarborough-Guildwood

 @Ainslie_ward24

Chair, General Government and Licensing Committee
Chair, Board of Management of the Toronto Zoo

January 20, 2020

Scarborough Community Council
Scarborough Civic Centre
3rd floor, 150 Borough Dr.
Toronto, ON M1P 4N7

Dear Chair and Members,

SUMMARY:

To date our Council offices in both Ward 24 and Ward 25 have received over 200 complaints on sidewalk snowplowing from December 19, 2019 to January 20, 2020, with over 100 reporting damage to private property. The remainder of the complaints account for the sidewalk snowplows placing large amount of snow at the driveway entrances not allowing for passage and poor quality of work. I am confident that the issue spans across the entire City.

Noting a high volume of reports of damage to private property with some advising that either the sidewalk snowplow's blade seems to be the wrong size or the tracker itself is too large or in some cases that the work has not been done properly it would be beneficial for a report to come forward to aid Transportation Services with preparing for snow removal across the City as the service has an effect on the City budget for removal and repair of the damage.

An assessment is required to bring a report forward to the Infrastructure and Environment Committee clearly outlining the number and nature of complaints received by the City due to sidewalk snowplowing to determine the causes in order for them to be rectified to decrease future costs to the City and damage to residential and commercial private property.

RECOMMENDATIONS:

It is recommended that the Scarborough Community Council:

Constituency Office
Scarborough Civic Centre
150 Borough Drive
Scarborough, ON M1P 4N7
Tel: 416-396-7222

Toronto City Hall
100 Queen Street West, Suite C52
Toronto, ON M5H 2N2
Tel: 416-392-4008
Fax: 416-392-4006

Request the General Manager, Transportation Services report to the Scarborough Community Council on April 7, 2020 on sidewalk snow clearing damages to private property in 2019/2020 across the City. The report is to clearly include:

- a) Definitions of the nature of the complaints in categories;
- b) The number and complaints received under each category of complaint;
- c) The number of repairs that are required;
- d) The cause of the issue and remedies to address them;
- e) Outline the cost to the City, if any, for the repairs of the damages including a timeline for repair and if the sidewalk snow plow contractor is financially responsible for the repairs;
- f) If the contractor is not financially responsible, how the repair work will be contracted out.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Paul W. Ainslie', with a horizontal line underneath.

Paul W. Ainslie
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