

CITY DIVISIONS PUBLIC RECOMMENDATIONS – FULLY IMPLEMENTED (Verified by the Auditor General)

Service Area: Community and Social Services

Division: Parks, Forestry & Recreation

Report Title: Review of Urban Forestry - Permit Issuance and Tree By-law Enforcement Require Significant Improvement

Report Date: 06/28/2018

No.	Recommendation
7	City Council request the General Manager, Parks, Forestry and Recreation Division, to put in place an effective management review process to ensure adequate and appropriate actions are undertaken by staff to respond to applicants' requests for refund of Tree Security and Tree Protection Guarantee deposits.

Report Title: Review of Urban Forestry - Ensuring Value for Money for Tree Maintenance Services

Report Date: 04/26/2019

No.	Recommendation
2	City Council request the General Manager, Parks, Forestry and Recreation Division, to consider installing a Global Positioning System (GPS) tracking system on the vehicles used by Urban Forestry staff for tree maintenance activities. <i>High Priority</i>