

Infrastructure and Development Services (IDS)

City Planning



Emergency Management



Transit Expansion



Engineering & Construction Services



Policy Planning Finance & Admin



Transportation Services



Fire Services



Solid Waste



Toronto Water



Municipal Licensing and Standards



Toronto Building

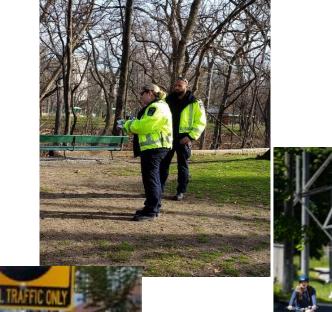


Waterfront Revitalization



2020: An Unprecedented Year







Outcomes

Strategic Outcomes



Housing

All Torontonians have access to housing that is safe, affordable and suitable to their needs.



Mobility

Toronto's transportation network is accessible, resilient and reliable, where residents and businesses are connected to vibrant communities.



Climate Action

Toronto's climate action initiatives mitigate the impact of climate events on the well being and prosperity of residents and businesses.



A Well-Run City

Corporate Outcomes

Toronto's municipal operations are effective, efficient and resilient in order to support service delivery.

Toronto's residents and businesses can conveniently transact and interact with their municipal government where, when and how they want.



People & Neighbourhoods

All Torontonians feel safe and secure, and live in healthy, inclusive and culturally rich neighbourhoods. Toronto's **economy is resilient and prosperous** with opportunities for residents and businesses.



Equity

All Torontonians have equitable access to City services and poverty is mitigated, especially for Indigenous, Black and equity-seeking groups.



Financial Sustainability

Toronto's funding for services is adequate and sustainable to meet the needs of Toronto residents and businesses in the near and long term.

Toronto's tax dollars are invested in services with the highest value for residents and businesses.

Priority Areas



People & Neighbourhoods

- Enable safe, sustainable, and accessible communities.
- Invest in protecting lives, infrastructure, property and environment.
- Accelerate efforts to advance complete, affordable and resilient communities.
- Plan for and respond to community risks and emergencies including ongoing COVID-19 response.



Mobility & Infrastructure Investment

- Advance progress toward a modern, equitable and vibrant transportation network.
- Invest in renewal of infrastructure to improve reliability and quality.
- Build a future city that moves people and goods safely and efficiently.



Economic Recovery & Renewal

- Expedite planning and building processes in support of economic recovery.
- Modernize to provide an enhanced customer service experience.
- Partner with other levels of government to advance economic recovery.

2021 Key Risks and Challenges



People & Neighbourhoods

- Unprecedented growth and pace of development.
- Increasingly dense and vertical city.
- Respond to new and emerging legislative changes.



Mobility & Infrastructure Investment

- Address state of good repair backlog.
- Sustain capital delivery in a competitive construction market.
- Integrate and coordinate infrastructure delivery priorities, plans, and capital projects.



Economic Recovery & Renewal

- Drive service quality, efficiency, innovation, and anticipate customer changing needs.
- Address workforce capacity and reskilling required to meet evolving program delivery.
- Uncertainty of COVID-19 resurgence/restart impacts and pace of economic recovery.

2021 Priority Actions



People & Neighbourhoods

- Modernize policies and systems to ensure development and affordable housing applications are processed efficiently.
- Action initiatives developed during COVID-19 that support safe, prosperous and vibrant communities.



Mobility & Infrastructure Investment

- Accelerate efforts and implementation on the City's transit network plan in partnership with all levels of government.
- Implement integrated mobility plans in support of a resilient, modern and safe transportation system.
- Pursue strategic procurement opportunities to increase capital delivery.
- Develop asset management plans that inform sustainable long-term investments.



Economic Recovery & Renewal

- Expedite digital first strategy for electronic service delivery.
- Advance regulatory and business process modernization.
- Develop and implement flexible and agile workforce strategies.

2021 Tax Supported Operating and Capital Budget

Operating Budget											
	2020 Budget	2020 Projection	2021 Budget	2021 vs. Projec		OUTLOOKS					
\$ Millions		•		\$'s	%	2022	2023				
Revenues	\$477.2	\$419.4	\$479.8	\$60.4	14.4%	\$475.5	\$475.0				
Gross Expenditures	\$1,200.5	\$1,126.9	\$1,236.0	\$109.1	9.7%	\$1,279.3	\$1,287.8				
Net Expenditures	\$723.3	\$707.5	\$756.1	\$48.6	6.9%	\$803.8	\$812.8				

10 Year Capital Budget & Plan										
\$ Millions	2021	2022-2030	Total							
Gross Expenditures	\$638.4	\$6,608.8	\$7,247.3							
Debt	\$409.1	\$3,968.2	\$4,377.3							

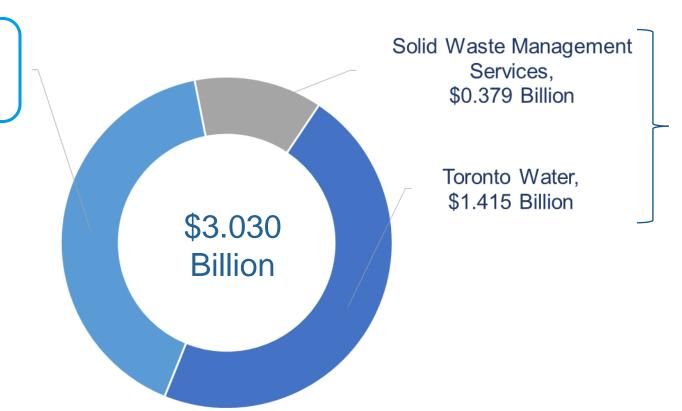
Note: Includes 2020 carry forward funding to 2021

2021 Operating Budget Submission



2021 Operating Budget

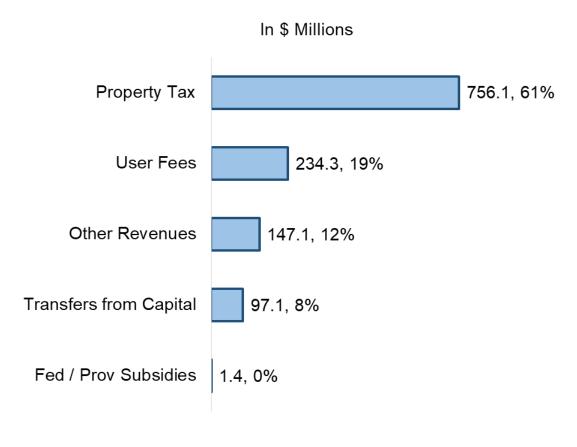
Tax Supported
Operating Budget,
\$1.236 Billion



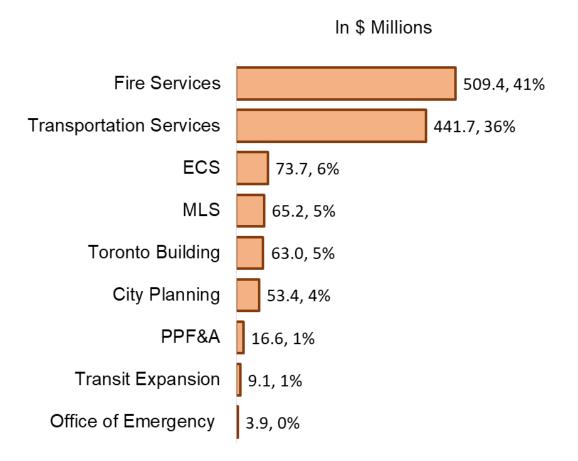
Approved IDS Rate* Supported Programs \$1.794 Billion

Where the Money Goes and How the Budget is Funded

Where the Money Comes From (\$1.2 Billion)



Where the Money Goes (\$1.2 Billion)



2021 Net Operating Budget

		2020			2021		2024	Change vs. 2020 Projection	
(In \$000s)	2019 Actual	2020 Projection	2020 Budget	Base Changes	COVID-19 Base	New / Enhanced	2021 Budget		
By Program	\$	\$	\$	\$		\$	\$	\$	%
Net Expenditures									
City Planning	7,774.0	11,534.0	13,550.5	(110.0)			13,440.5	1,906.5	16.5%
Engineering & Construction Services	(1,421.3)	1,744.9	1,886.1	(276.3)			1,609.8	(135.1)	(7.7%)
Fire Services	460,856.1	472,049.2	476,630.7	10,258.5	1,728.7		488,617.9	16,568.7	3.5%
Municipal Licensing & Standards	9,276.8	16,445.0	12,320.0	(2,657.8)	4,915.8	461.4	15,039.4	(1,405.6)	(8.5%)
Office of Emergency	2,287.2	3,117.3	2,607.5	(91.5)	740.2		3,256.2	138.9	4.5%
Policy, Planning, Finance & Admin.	4,995.1	4,753.8	5,426.9	(379.7)			5,047.2	293.5	6.2%
Toronto Building	(48,480.5)	(45,332.7)	(16,146.9)				(16,146.9)	29,185.8	(64.4%)
Transit Expansion			0.6	(0.6)					-
Transportation Services	229,735.0	243,209.2	227,063.1	(1,204.9)	14,226.2	5,197.5	245,281.9	2,072.7	0.9%
Total Net Expenditures	665,022.3	707,520.6	723,338.5	5,537.8	21,610.9	5,658.9	756,146.1	48,625.5	6.9%

- Base Changes include savings and offsets through mitigation strategies and increases for cost of living as stipulated in the collective agreements.
- New and enhanced include \$2.8 Million in funds for COVID-19 initiatives and strategies.

New Investments

Building a Prosperous Toronto ~ \$7.6 MILLION



COVID-19 IMPACT & RECOVERY \$3.8 M



HOUSING INITIATIVE \$0.7 M



OTHER CITY PRIORITIES \$3.1 M

Other New Investments ~ \$3.6 MILLION





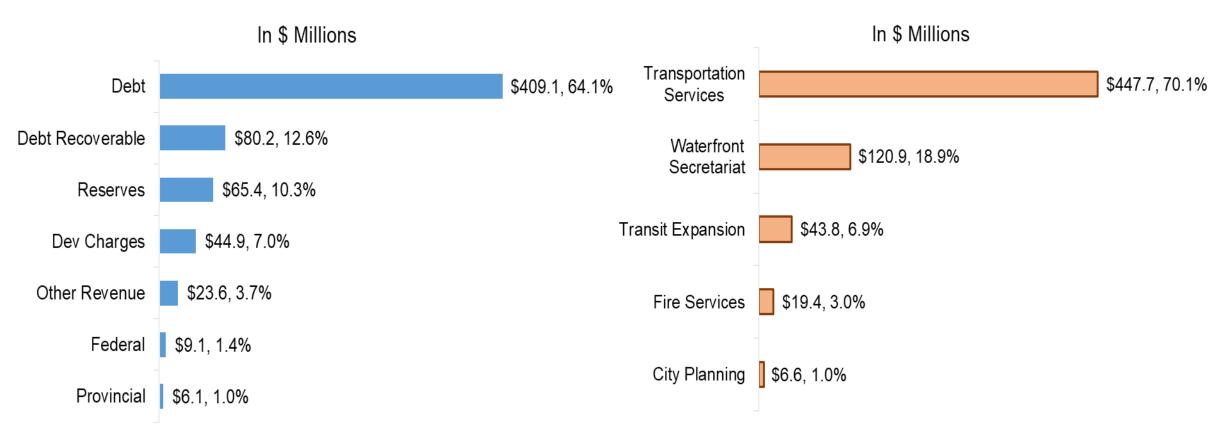
2021 – 2030 Capital Budget & Plan Submission



2021 Capital Program Breakdown

Where the Money Comes From (\$638.4 Million)

Where the Money Goes (\$638.4 Million)



\$7.2 Billion 10-Year Gross Capital Program





Vision Zero Road Safety Plan \$161.7M





Waterfront Parks Infrastructure \$62.1M



Congestion Management and Growth Projects \$629.7M



New Stations, Vehicles/Equipment \$26.1M



Civic Improvements \$30.2M



Legislated and Development Studies \$30.9M



Portland Flood Protection \$195.7M



TRIP \$20.3M



Other Infrastructure \$1.9B



F.G. Gardiner Expressway
Rehabilitation
\$2.0B

How the 10-Year Capital Program is Funded

City of To	oronto	Provincial F	unding	g Federal Funding			
\$ 6.6 91.4		\$6.1 N 0.1%		\$615.1 8.5%			
Debt \$4.4 B		\$4.4 B OMCC Grant		PTIF Funding	\$585.0 M		
Reserve Draws	\$552.7 M	COVID-19 Resilience Grant	\$0.9 M	DMAF Grant	\$24.9 M		
Development Charges	\$476.6 M			COVID-19 Resilience Grant	\$3.6 M		
Debt Recoverable	\$1.0 B			Other Grants	\$1.6 M		
Other	\$180.9 M						

OMCC - Ontario Municipal Commuter Cycling Program DMAF - Disaster Mitigation and Adaptation Fund

PTIF - Public Transit Infrastructure Fund

Capital Needs Constraints



Mobility & Infrastructure Investment

\$6.2 Billion including:

- Local and Major Roads Rehabilitation (\$4.0B)
- City Bridges, and Laneways Rehabilitation (\$0.7B)
- Growth related projects (\$1.1B)
- Other service improvement needs (\$0.4B)



People and Neighbourhoods

\$990.4 Million, including:

- New Fire Station & Future Planning (\$31.2M)
- Replacement of Fire Boats (\$15.0M)
- Relocation of Fire Academy (\$30.0M)
- Fire apparatus, training and other equipment (\$12.1M)
- Port Lands Infrastructure and Public Realm (\$422.1M)
- Other Infrastructure and Public Realm (\$480.0M)

Thank You



Appendices



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COVID-19 Financial Impact and 2021 Assumptions

			(\$00	00s)		
COVID-19 Impacts		2020			2021	
COVID-19 lilipacts	Revenues	Gross	Net	Revenues	Gross	Net
Revenue Loss						
Licensing & Permits (ML&S)	(13,479.3)		13,479.3	(4,915.8)		4,915.8
Reversal of CPI Increases (ML&S)				(461.4)		461.4
Lower Traffic Volume (Transportation)	(8,119.1)	(4,947.4)	3,171.6	(3,555.4)		3,555.4
Lower Volumes Industry Response (Transportation)	(10,968.6)		10,968.6	(5,366.3)		5,366.3
Other Revenues (Transportation)	(547.3)	(153.1)	394.2	(5,304.5)	(153.1)	5,151.4
Sub-Total	(33,114.4)	(5,100.5)	28,013.8	(19,603.4)	(153.1)	19,450.3
Expenditure Increase						
Overtime, PPE, supplies and other		3,699.8	3,699.8		2,468.9	2,468.9
Social Distancing Initiatives (Transportation)		6,747.0	6,747.0	1,419.4	3,790.5	2,371.1
Sub-Total		10,446.8	10,446.8	1,419.4	6,259.4	4,840.0
Savings due to Underspending						
School Crossing Guard (Transportation)		(8,435.0)	(8,435.0)			
Sub-Total		(8,435.0)	(8,435.0)			
Savings due to Management Actions						
Hiring slowdown		(24,470.2)	(24,470.2)		(11,695.4)	(11,695.4)
Voluntary Separation Program		2,149.3	2,149.3	(1,883.8)	(6,600.3)	(4,716.5)
Non-Union Performance Pay Cancellation					(3,068.7)	(3,068.7)
Other adjustments to reflect actuals					(1,331.4)	(1,331.4)
Sub-Total		(22,321.0)	(22,321.0)	(1,883.8)	(22,695.8)	(20,812.0)
Total COVID-19 Impact	(33,114.4)	(25,409.7)	7,704.6	(20,067.8)	(16,589.5)	3,478.3

2021 Operating Budget - Revenues

(In \$000s)	2019 Actual	2020 Budget	2020 Projection	2021 Base Budget	Enhanced Budg		Change vs Projecti	
By Program	\$	\$	\$	\$ \$		\$	\$	%
Revenues								
City Planning	43,100.2	41,096.4	38,610.2	39,493.1	454.8	39,947.9	1,337.7	3.5%
Engineering & Construction Services	67,532.0	71,309.1	65,063.0	70,724.4	1,351.2	72,075.6	7,012.7	10.8%
Fire Services	23,676.8	20,741.9	22,241.9	20,769.2		20,769.2	(1,472.7)	(6.6%)
Municipal Licensing & Standards	51,054.3	55,148.1	43,377.5	50,625.3	(461.4)	50,163.9	6,786.5	15.6%
Office of Emergency	347.2	660.0	651.2	660.0		660.0	8.8	1.3%
Policy, Planning, Finance & Admin.	10,317.5	11,595.9	10,484.7	11,552.0		11,552.0	1,067.3	10.2%
Toronto Building	99,027.5	77,481.7	99,075.4	77,078.7	2,035.4	79,114.0	(19,961.4)	(20.1%)
Transit Expansion	2,317.2	8,671.5	5,223.1	9,109.0		9,109.0	3,885.9	74.4%
Transportation Services	156,671.3	190,476.4	134,666.0	194,286.7	2,152.5	196,439.2	61,773.2	45.9%
Total Revenues	454,044.1	477,180.9	419,392.9	474,298.4	5,532.5	479,830.9	60,438.0	14.4%

^{* 2020} Projection based on 9 Month Variance

2021 Operating Budget – Gross Expenditures

(In \$000s)	2019 Actual	2020 Budget	2020 Projection	2021 Base Budget	2021 New / Enhanced	2021 Budget	Change vs. 2020 Projection	
By Program	\$	\$	\$	\$	\$	\$	\$	%
Gross Expenditures								
City Planning	50,874.2	54,646.9	50,144.2	52,933.6	454.8	53,388.4	3,244.2	6.5%
Engineering & Construction Services	66,110.8	73,195.2	66,807.8	72,334.2	1,351.2	73,685.4	6,877.6	10.3%
Fire Services	484,532.9	497,372.6	494,291.1	509,387.1		509,387.1	15,096.0	3.1%
Municipal Licensing & Standards	60,331.1	67,468.1	59,822.4	65,203.4		65,203.4	5,380.9	9.0%
Office of Emergency	2,634.4	3,267.5	3,768.6	3,916.2		3,916.2	147.7	3.9%
Policy, Planning, Finance & Admin.	15,312.5	17,022.8	15,238.5	16,599.2		16,599.2	1,360.7	8.9%
Toronto Building	50,547.0	61,334.8	53,742.7	60,931.8	2,035.4	62,967.1	9,224.4	17.2%
Transit Expansion	2,317.2	8,672.1	5,223.1	9,109.0		9,109.0	3,885.9	74.4%
Transportation Services	386,406.3	417,539.5	377,875.2	434,371.1	7,350.1	441,721.2	63,845.9	16.9%
Total Gross Expenditures	1,119,066.4	1,200,519.4	1,126,913.5	1,224,785.5	11,191.5	1,235,977.0	109,063.4	9.7%

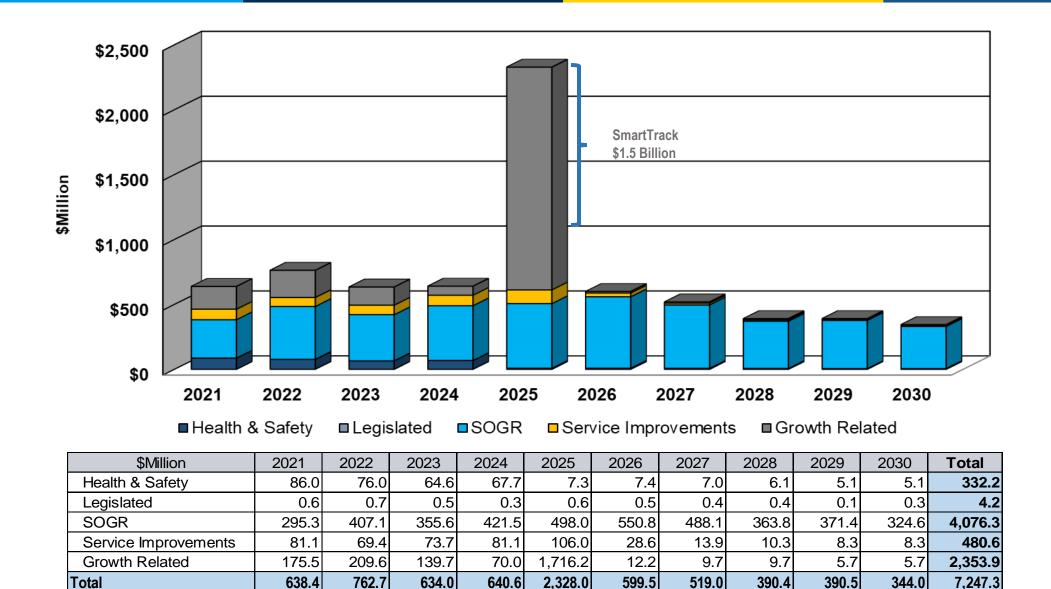
^{* 2020} Projection based on 9 Month Variance

2021 Operating Budget – Net Expenditures

(In \$000s)	2019 Actual	2020 Budget	2020 Projection	2021 Base Budget	2021 New / Enhanced	2021 Budget	Change vs Projecti	
By Program	\$	\$	\$	\$	\$	\$	\$	%
Net Expenditures								
City Planning	7,774.0	13,550.5	11,534.0	13,440.5		13,440.5	1,906.5	16.5%
Engineering & Construction Services	(1,421.3)	1,886.1	1,744.8	1,609.8		1,609.8	(135.0)	(7.7%)
Fire Services	460,856.1	476,630.7	472,049.2	488,617.9		488,617.9	16,568.7	3.5%
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Transit Expansion		0.6						-
Transportation Services	229,735.0	227,063.1	243,209.2	240,084.4	5,197.5	245,281.9	2,072.7	0.9%
Total Net Expenditures	665,022.4	723,338.5	707,520.6	750,487.1	5,658.9	756,146.1	48,625.5	6.9%

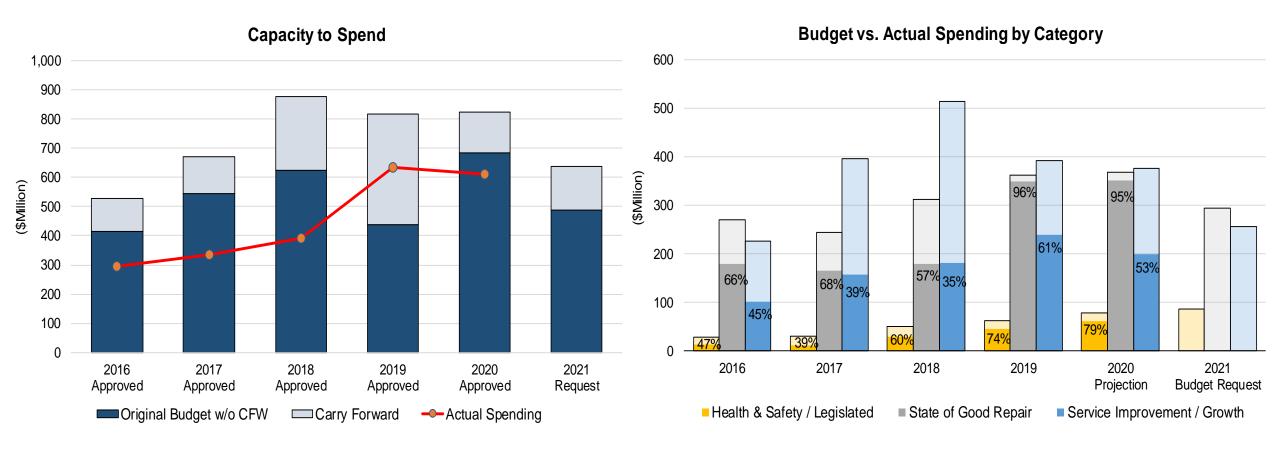
^{* 2020} Projection based on 9 Month Variance

2021 – 2030 Capital Budget & Plan by Project Category



Total

Capacity to Spend



^{* 2020} Actual Spending based on 9 Month Variance projection

State of Good Repair (SOGR) Funding and Backlog

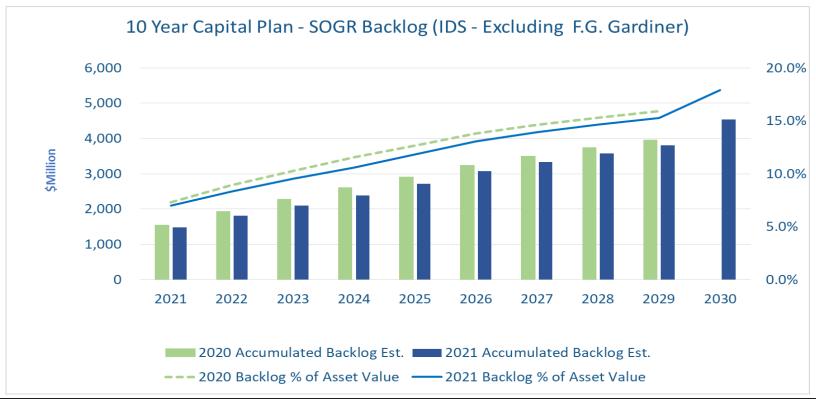
Accumulated Backlog as a % of Asset Value (Tax) (\$Million)



\$Million	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
Backlog \$	\$3,409	\$3,551	\$3,707	\$3,775	\$3,812	\$3,822	\$3,811	\$3,941	\$4,045	\$4,684
Backlog as % of Asset Value	11.8%	12.0%	12.3%	12.3%	12.2%	12.0%	11.7%	11.9%	11.9%	13.6%

State of Good Repair (SOGR) Funding and Backlog

Accumulated Backlog as a % of Asset Value (Key Assets excluding the F.G. Gardiner) (\$Million)



\$Million	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
Backlog \$ (excluding F.G. Gardiner)	\$1,487	\$1,811	\$2,102	\$2,386	\$2,717	\$3,067	\$3,339	\$3,582	\$3,802	\$4,542
Backlog as % of Asset Value	7.0%	8.4%	9.5%	10.6%	11.8%	13.1%	13.9%	14.7%	15.3%	17.9%

IDS Service Outcomes



Physical growth is balanced and socially and environmentally resilient.

Development applications comply with the Official Plan and legislation. Applicants receive timely and fair recommendations on development applications.



Transportation network connects people to opportunities and places that they value. **Streets** in communities are safe, equitable and vibrant



Waste collection is timely, safe, reliable and efficient.

Waste management is innovative, environmentally and fiscally sustainable.



Buildings in Toronto are constructed to be safe, accessible, and sustainable.



Transit projects are comprehensively coordinated and delivered on-time and onbudget.



Municipal infrastructure is designed and constructed to be safe and sustainable.



Public and private spaces have safe community standards and minimal public nuisances.

Licences and permits for operating businesses are issued conveniently and efficiently. **Animals** are cared for and protected safely and reliably.



Emergency response is timely and effective. Fire incidents in Toronto are prevented. Buildings and public venues comply with fire safety standards.



Drinking water is delivered in a safe and reliable manner.

Wastewater is collected and treated. **Stormwater** is collected or diverted to prevent flooding, control erosion and improve water quality



Underused land in Toronto's waterfront is revitalized into vibrant and sustainable mixed use communities.



Timely, robust, integrated and coordinated services continue to be delivered during emergencies.

Toronto residents and businesses are informed of actions required to respond to and recover from emergencies.



Input from engagement of residents and businesses informs decisions.



Divisions make **informed financial decisions** and provide financially sustainable services.