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2022 OPERATING BUDGET BRIEFING NOTE

Toronto Water – Service Levels

Issue/Background:

At the November 3, 2021 2022 Rate Supported Budget Launch the following motion (BU34.1: <http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2021.BU34.1>) was approved by Budget Committee:

- That the General Manager, Toronto Water provide a briefing note to the November 19, 2021 Budget Committee meeting on Toronto Water service levels for the last 5 years.

Key Points:

- Table 1 in the attached Appendix includes the Recommended 2022 Service Levels for Toronto Water in comparison to the approved service levels planned and achieved from 2016-2021.
- Table 2 in the attached Appendix includes additional measures monitored and included in the 2022 Budget Presentation.
- During the COVID-19 pandemic, Toronto Water continues to provide safe drinking water; safe collection and treatment of wastewater; and, stormwater management during the global pandemic.
- There are no impacts to service levels as a result of COVID-19.

Table 2: This summary table illustrates additional measures monitored and included in the 2022 Budget Presentation

Wastewater Collection and Treatment										
Activity	Sub-Activity	Service Level Description	Status	2016	2017	2018	2019	2020	2021	2022
Wastewater Treatment	Wastewater Pumping Stations	% pumping station outages	Target	0%	0%	0%	0%	0%	0%	0%
			Actual	0%	0%	0%	0%	0%	0%	n.a.
Wastewater Treatment	Solids Management	% ABTP biosolids to beneficial use	Target	100%	100%	100%	100%	100%	100%	100%
			Actual	100%	100%	100%	100%	100%	100%	n.a.

Stormwater Management										
Activity	Sub-Activity	Service Level Description	Status	2016	2017	2018	2019	2020	2021	2022
Stormwater Treatment	Stormwater Control & Conveyance System	Number stormwater ponds inspected/maintained	Target	990	990	990	990	990	990	990
			Actual	955	993	970	1,069	1,080	1,116	n.a.
Stormwater Treatment	Stormwater Control & Conveyance System	Water Course Inlet/Outlet Inspections	Target	1,800	1,800	3,000	3,000	3,000	3,000	3,000
			Actual	2,736	3,337	3,526	4,025	6,175	3,000	n.a.

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Date: November 10, 2021