

# BUDGET TC

## Staff Recommended Operating and Capital Budgets

January 14, 2021



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# Trust and Confidence

We understand that trust must be earned.

We rely on relationships built on trust and confidence between the Toronto Public Service, Torontonians and City Council.

Earning and improving trust and confidence through good government, demonstrated through our actions and decisions, a shared vision and strategies to deliver valued municipal services.



## COVID-19 Impacts



## Partnerships & Collaboration



## Operating Budget



## Capital Budget



# 2020 City of Toronto Response to COVID-19

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**Joint investment of \$1.7 billion with government of Canada and province of Ontario to support residents and businesses through the impacts of COVID-19.**

Whole-of-government, system-wide approach, prioritizing:

- Public Health
- Economic response
- Transportation and mobility
- Community response
- Housing and shelter
- Modernization of City services

**We must continue to work with our partners across governments and communities to create solutions for recovery and prosperity.**

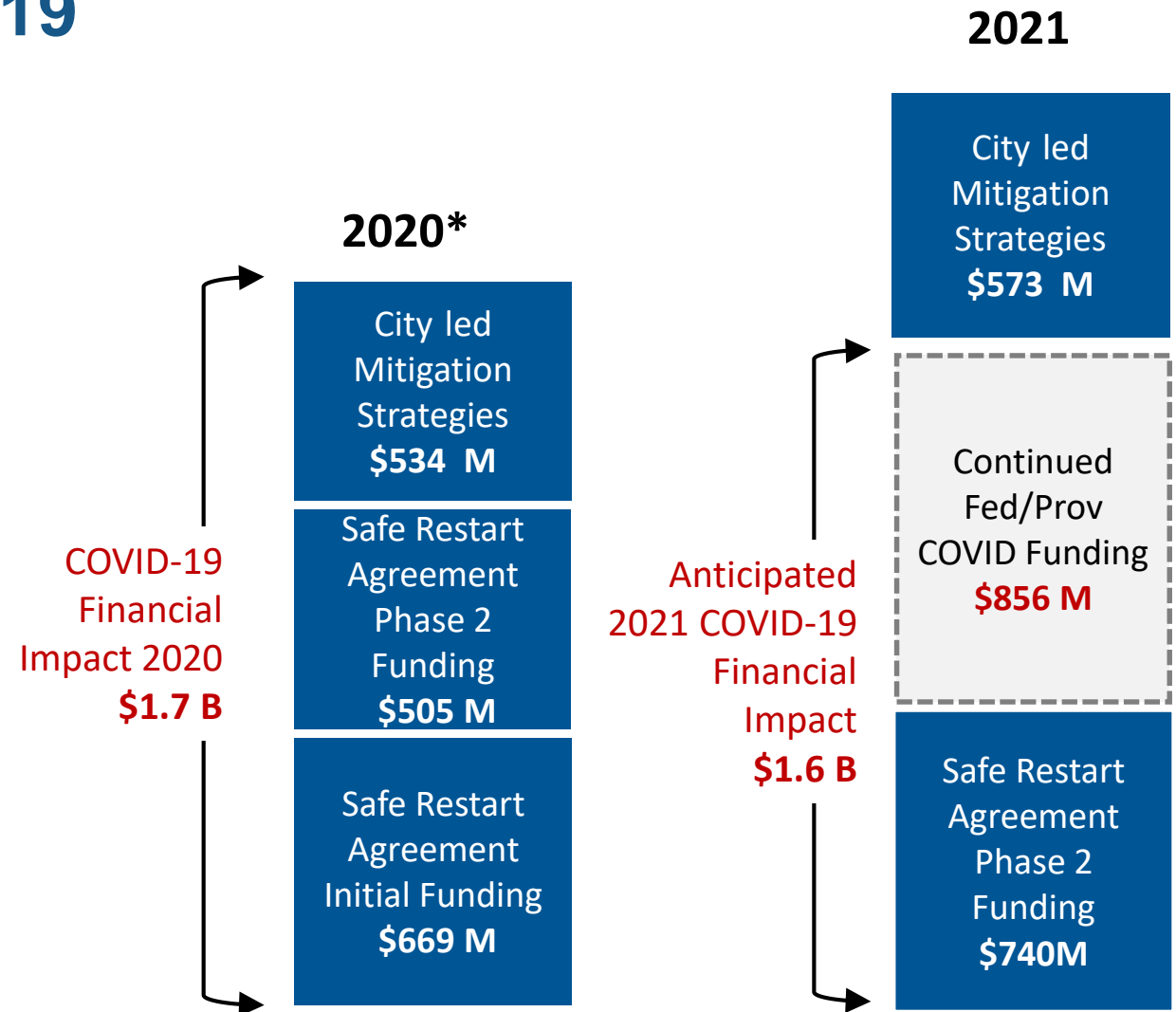


# Financial Impacts of COVID-19

## COVID-19 impacted City revenues and expenses:

- Reduced user fees, including transit
- Increased public health, shelters, enforcement and related costs
- Continued delivery of City services
- Growing digital economy

**Support from government of Canada and province of Ontario continues to be critical to offset the financial gap.**



\*Final 2020 COVID funding (Public Health costs) will be confirmed following submission of year-end expenses

# Strength of Toronto's Economy and City Finances Pre-Pandemic

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- Fastest growing city in North America
- Economic driver of Canada and Ontario
- Strong credit rating
- Sound fiscal management
- Focused investments including in transit and housing
- Equity, climate action and health and well being investments



# Building a Prosperous Toronto

A **prosperous** Toronto means economic vitality, social equity, sustainability and resilience for all.

Equity



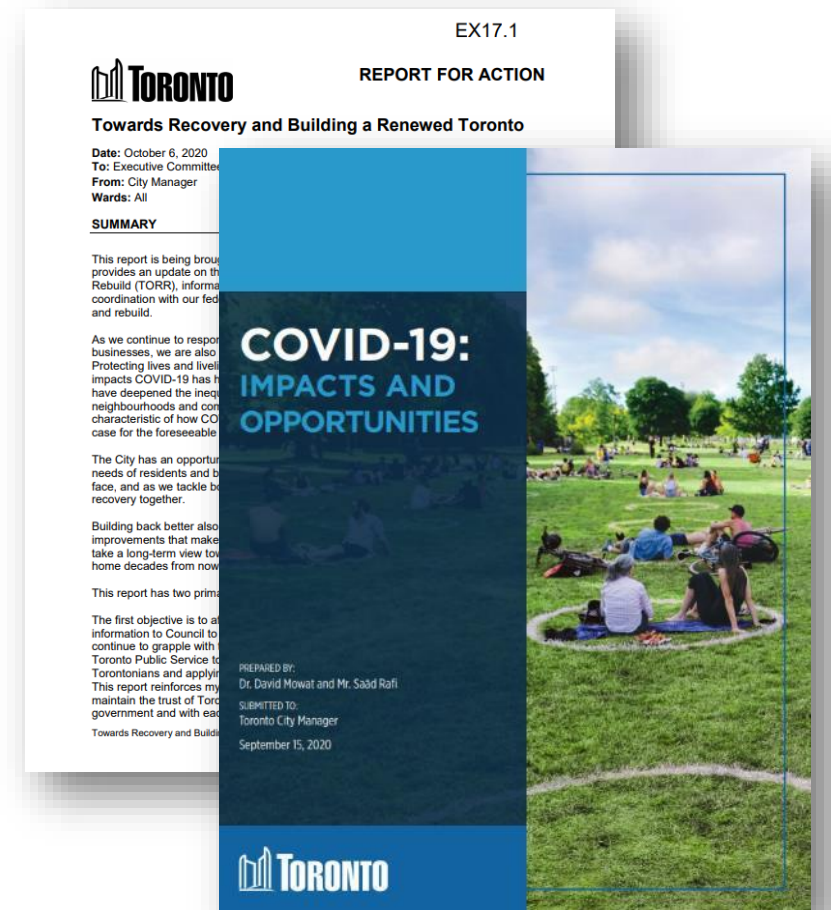
Climate  
Action



Health and  
Well-Being



Recovery investments to achieve prosperity



# Equity Responsive Budgeting

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**Even before the pandemic, not all Torontonians were benefiting from a strong economy and stable conditions that promoted prosperity.**

As we work towards recovery, our decisions need to address systemic challenges and ensure we create opportunity, prosperity and a better Toronto for all.

- Equity responsive budgeting embeds equity considerations throughout the budget process.
- An External Review Panel reviews changes to the City's operating budget and provides feedback and recommendations.





# 2021 Budget Overview

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- Continued response to COVID-19 impacts and recovery
- Preserves existing services (consistent with health guidelines) and enhances equity-based services
- Invests in transit and transportation, emergency services and social services
- Continued capital investments on mobility, housing, modernization and the environment
- Continued partnership with Government of Canada and Province of Ontario



# Financial Sustainability

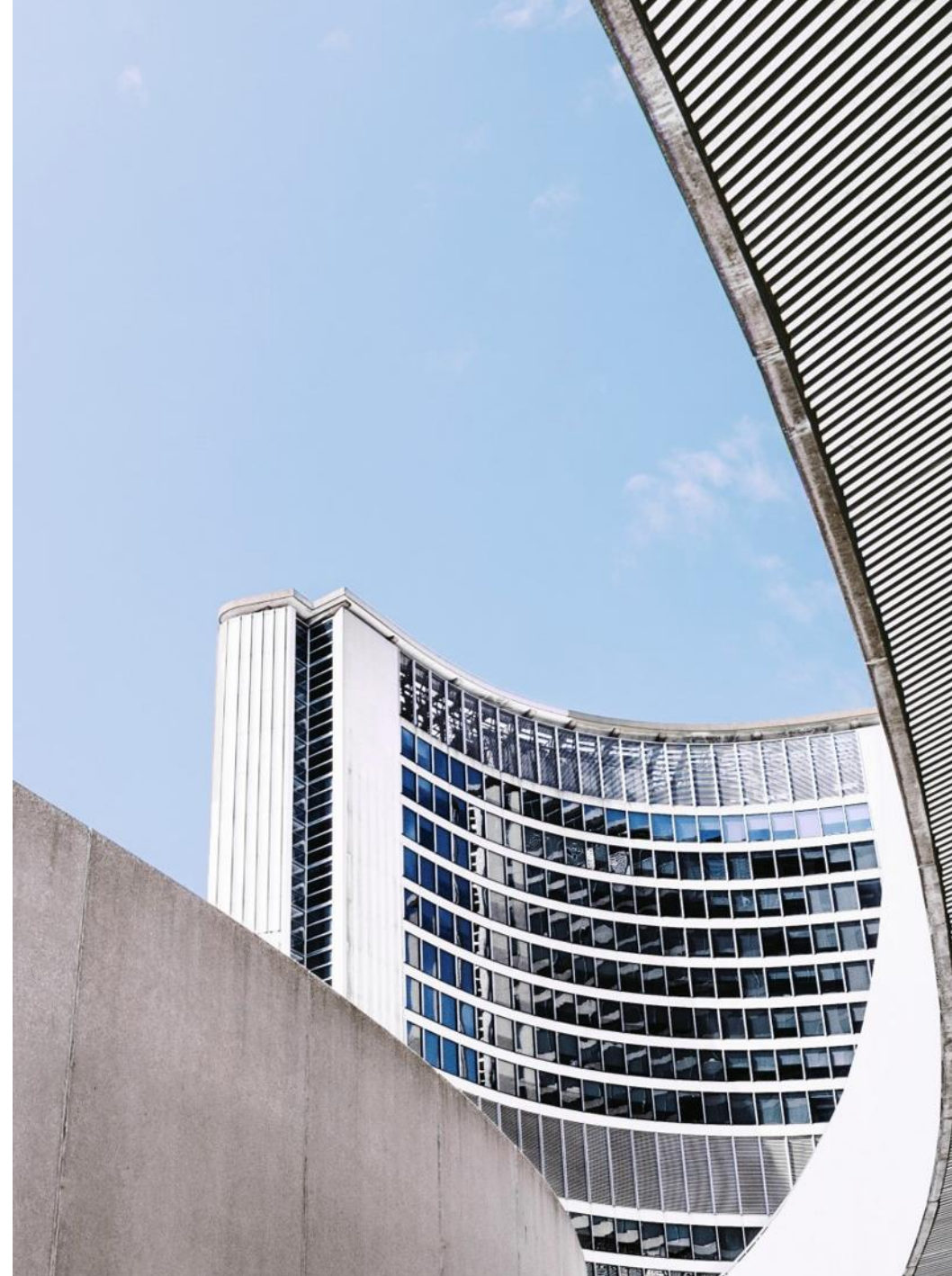
Ensuring predictable and reliable revenue sources for City services and investments

# Financial Sustainability: COVID-19 as an opportunity

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## COVID-19 was a catalyst:

- A clear need to address inequities
- Strengthened collaboration with other governments
- Innovation and increased convenience
- A conversation on realigning municipal, provincial and federal roles and responsibilities
- Opportunity to work with other governments on new funding models



# Budget Modernization: Building a service-based, multi-year budget

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## Year 1 Achievements

- ✓ Budget informed by previous years' actual spending trends
- ✓ Capital budget recast to deliver achievability and affordability
- ✓ Simplified budget notes to better help residents understand how their money is invested
- ✓ More efficient and simplified process

## Year 2: A focus on service outcomes

- Demonstrate the value of City services
- Measure and evaluate performance



# 2021 Budget



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# 2021 Budget

**\$ 13.98 B**

**OPERATING TAX AND RATE  
SUPPORTED BUDGET \***

**\$ 44.70 B**

**10-YR CAPITAL TAX AND RATE  
SUPPORTED BUDGET \***

\*Rate budgets were approved by  
City Council on Dec 16, 2020

# Staff Recommended Operating Budget



# Guiding Principles – Operating

**1**

**Manage COVID-19  
impact and recovery**

**2**

**Preserve existing  
services (consistent  
with health guidelines)**

**3**

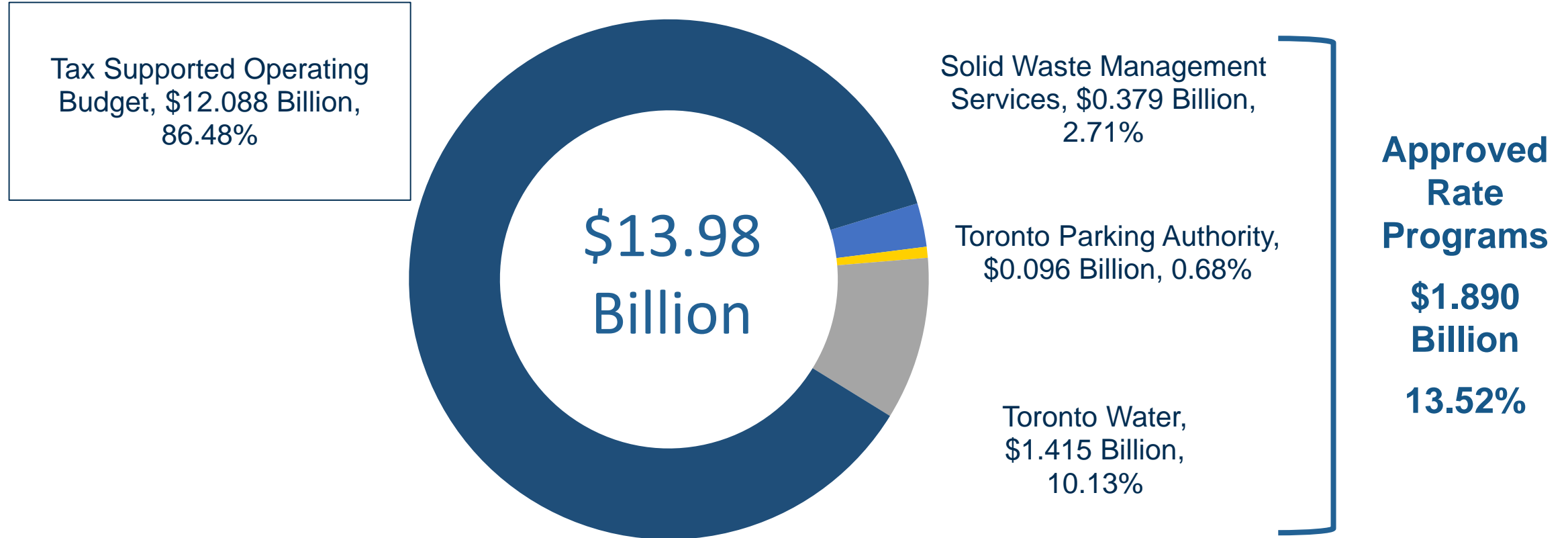
**Keep property  
taxes affordable**

**4**

**Building a prosperous  
Toronto with a  
focus on equity**



# 2021 Tax & Rate Operating Budget



\*Rate Budget include Capital Contribution

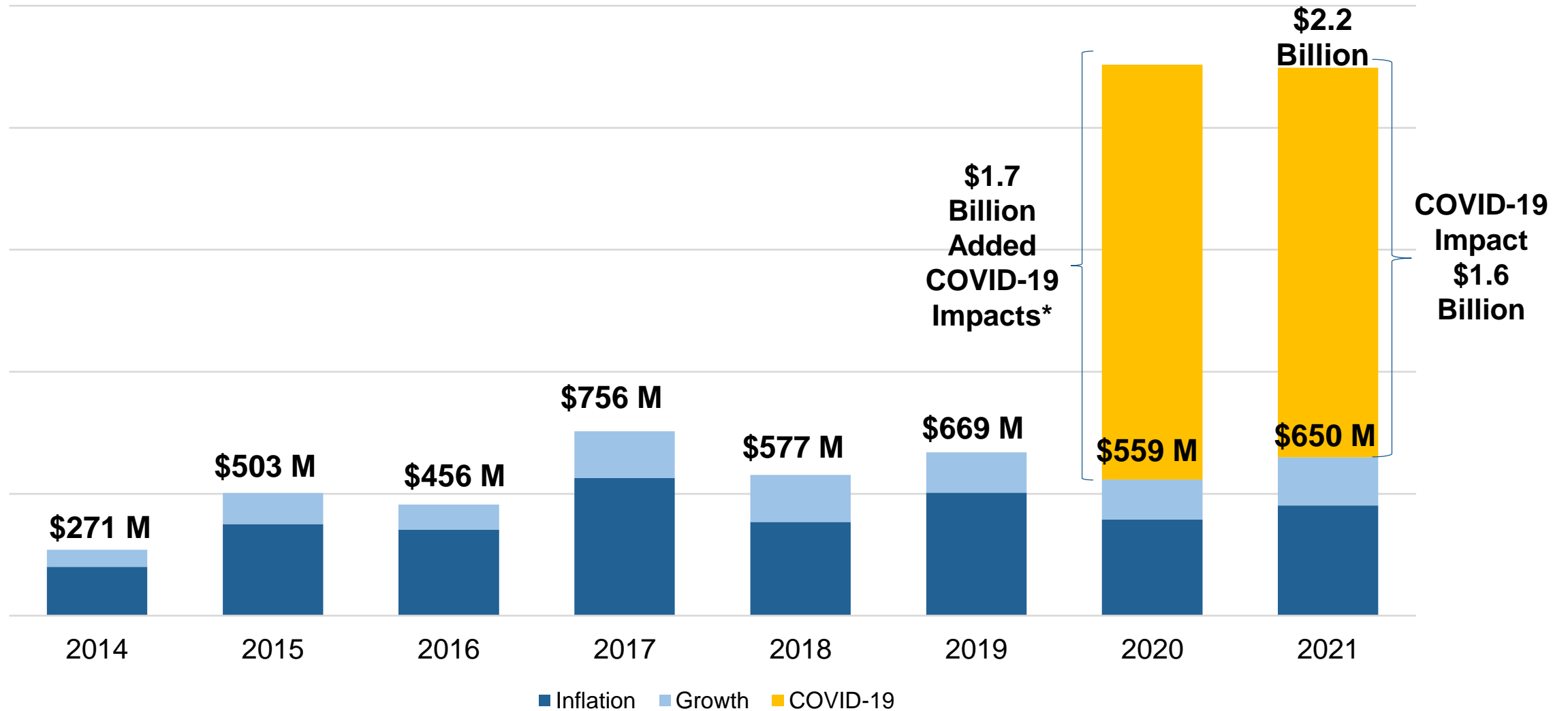
# Operating Budget Overview

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- Includes \$573 million in savings and offsets through mitigation strategies
- \$1.6 billion through continued partnerships with Government of Canada and Province of Ontario to address COVID-19
  - \$740 million secured
- Preserves existing service levels (consistent with health guidelines)
- Includes an inflation only residential tax increase (0.7%)
- Adds \$56 million in new investments to support building a prosperous Toronto and delivering on other City priorities



# Historical Opening Budget Pressures



\*Projections based on September 30 Variance Report

# Roadmap to Balance

**\$12.09 B** TAX SUPPORTED OPERATING BUDGET

## Savings and Offsets (\$480M)

- Program / Agencies Savings and Revised Estimates\* \$333M
- Salaries and Benefits Savings \$147M

## Revenue Changes (\$93M)

- User Fees and Other Revenue Changes \$29M
- Property Tax Assessment Growth \$41M
- Residential Property Tax Increase (0.5% overall / 0.7% residential) \$23M

**City-led  
Mitigation  
Strategies  
\$573M**

## Continued Federal / Provincial Partnerships

- Federal / Provincial support for COVID-19\*\* \$1.6B
- Refugees Federal Contribution \$61M
- Supportive Housing Provincial Contribution \$15M

\*Assumes service levels consistent with health guidelines

\*\*\$740 million secured

# Continued Federal / Provincial Support - \$1.7 Billion

## COVID-19 Continued Federal & Provincial Supports - \$1.6 Billion\*



**TTC - \$796 Million**



**Shelters - \$281 Million**



**Corporate Revenues - \$277 Million**



**TCHC - \$38 Million**



**Public Health - \$59 Million**



**Long Term Care - \$19 Million**

**Other Costs - \$125 Million**



**Federal Support for  
Refugee Costs**

**\$61 Million**



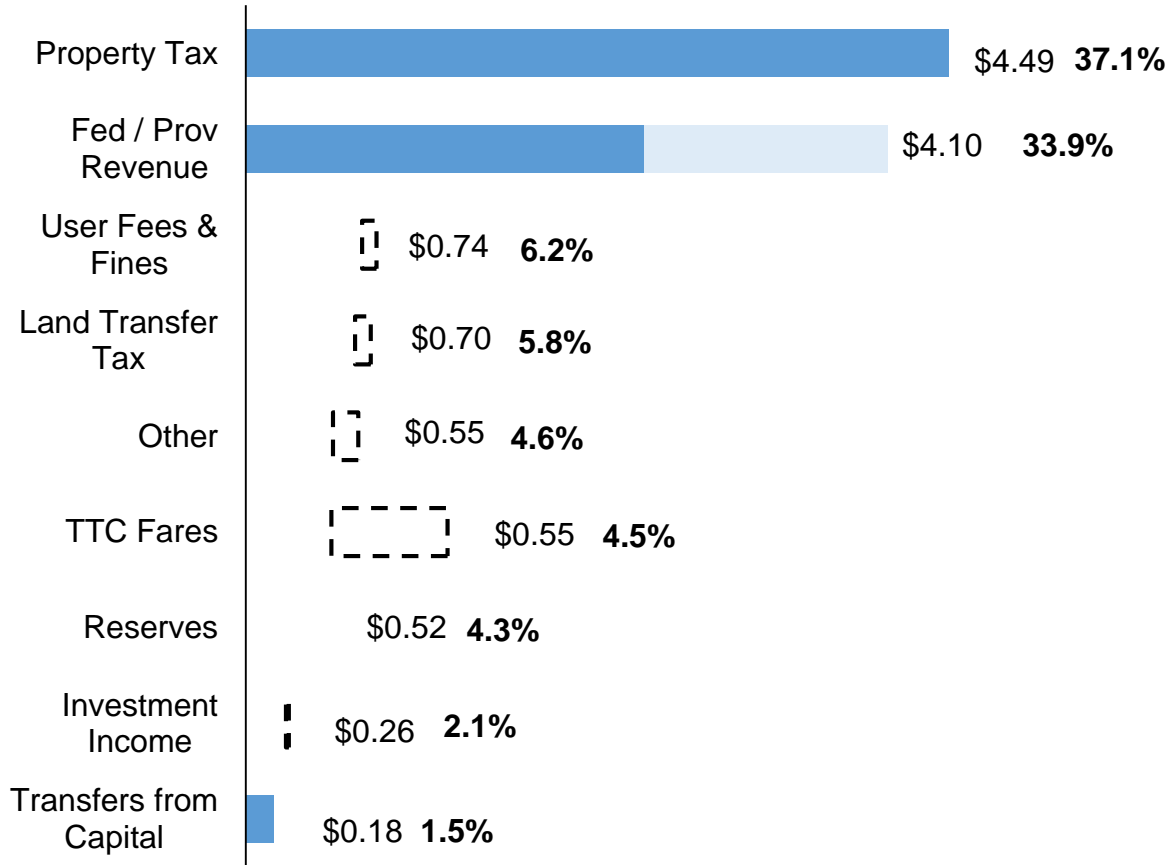
**Provincial Funding for  
Supportive Housing Costs**

**\$15 Million**

\* \$740 Million of COVID funding confirmed

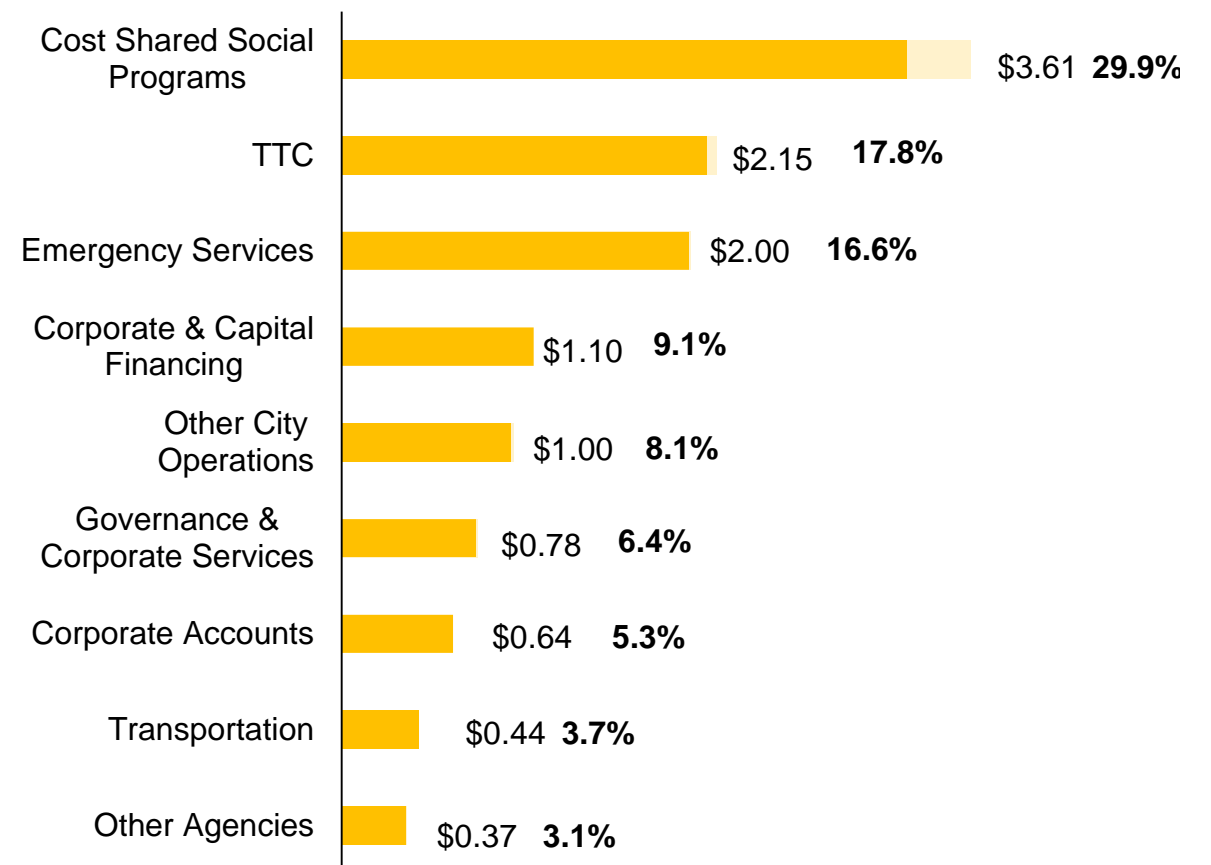
# Tax Supported Operating Budget

## WHERE THE MONEY COMES FROM (\$12.09 Billion)



■ Base Funding   ■ COVID Funding   ▨ COVID Revenue Loss

## HOW THE MONEY IS INVESTED (\$12.09 Billion)



■ Base   ■ COVID Expenses

\*\* Reflects annual reserve draws which are supported by annual reserve contributions in order to smooth out expenses that fluctuate or are periodic in nature (e.g insurance claims, employee benefits and vehicle reserves)

# Continued COVID-19 and Base Budget Investments

## Preserve Existing Service Levels\*

- \$11.7 billion to deliver existing services:
  - Transit and transportation
  - Emergency services
  - Social services
  - Housing
  - Snow removal
  - City Agencies

## Investment to Manage COVID-19

- \$1.6 billion in additional costs and lost revenue supporting:
  - Maintain transit and other service levels
  - Added shelter sites enabling physical distancing
  - Additional support and long-term care workers
  - Physical distancing, additional cleaning and PPE

# New and Enhanced Investments

## Building a Prosperous Toronto

- \$22 million supporting:
  - Equity and reconciliation
    - Expanded Fare Pass Eligibility
    - Police Reform Pilot and Community Safety
    - Housing Initiatives
    - Data for Equity Unit
    - Indigenous Affairs Support
    - Elimination of Child Library Fines
  - COVID-19 challenges
    - ActiveTO and CafeTO
    - 2021 Freeze to Licensing Fees
  - Mobility and transit
    - Wheel-Trans - Call Wait-Time Reduction
    - Anti-Racism & Diversity

## Other New Investments

- \$34 million supporting:
  - Modernization
    - Technology – access and security
  - Mobility and transit
    - Eglinton Crosstown LRT (Preparation for Opening)
    - Safety Initiatives and Vehicle Reliability
    - Modernization Initiatives
  - Road safety
    - Vision Zero
    - Traffic Signals and Work Zone Pilots
  - Culture
    - Year of Public Art



# 2022 Outlook

In \$ Millions	Estimates	
	Low	High
<b>Base Pressures</b>		
TTC (Inc Eglinton Crosstown)	153	
Salaries and Benefits	81	
Inflation and Growth	171	
<b>Sub-Total</b>	<b>405</b>	
<b>Federal / Provincial Responsibilities</b>		
Refugee Costs	61	
Supportive Housing Costs	44	
<b>Sub-Total</b>	<b>105</b>	
<b>COVID-19 Impact</b>		
TTC	387	796
Shelters	0	69
Public Health	0	15
Corporate Revenues	112	269
Other Impacts	99	162
<b>Sub-Total</b>	<b>598</b>	<b>1,311</b>
<b>Total</b>	<b>1,108</b>	<b>1,821</b>

- **\$1.1 - \$1.8 billion estimated 2022 opening shortfall**
- Ongoing COVID-19 impact estimates are preliminary and will be revised as more information becomes available throughout 2021
- Continued collaboration with government of Canada and province of Ontario will be required

# Property Tax Impacts



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# Property Tax Increases to Fund Operating Costs of City Services

## RESIDENTIAL\*

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 **0.70%**


Residential: assumed at inflation

 **0.00%**

Multi-residential: no increase per regulation

## BUSINESS

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**0.35%** 

Commercial: half of residential increase per policy and regulation

**0.23%** 

Industrial: a third of residential increase per policy and regulation

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**0.51%** Total budgetary increase

**\$22** Tax increase to the average home

\* 0.7% residential tax rate increase is based on Toronto CMA CPI for the previous 12 trailing months as of September 2020.

# City Building Fund – Dedicated to Transit and Housing

**1.5%** Incremental  
increase for 2021

**\$7.3 B** Dedicated funding to  
support transit and housing

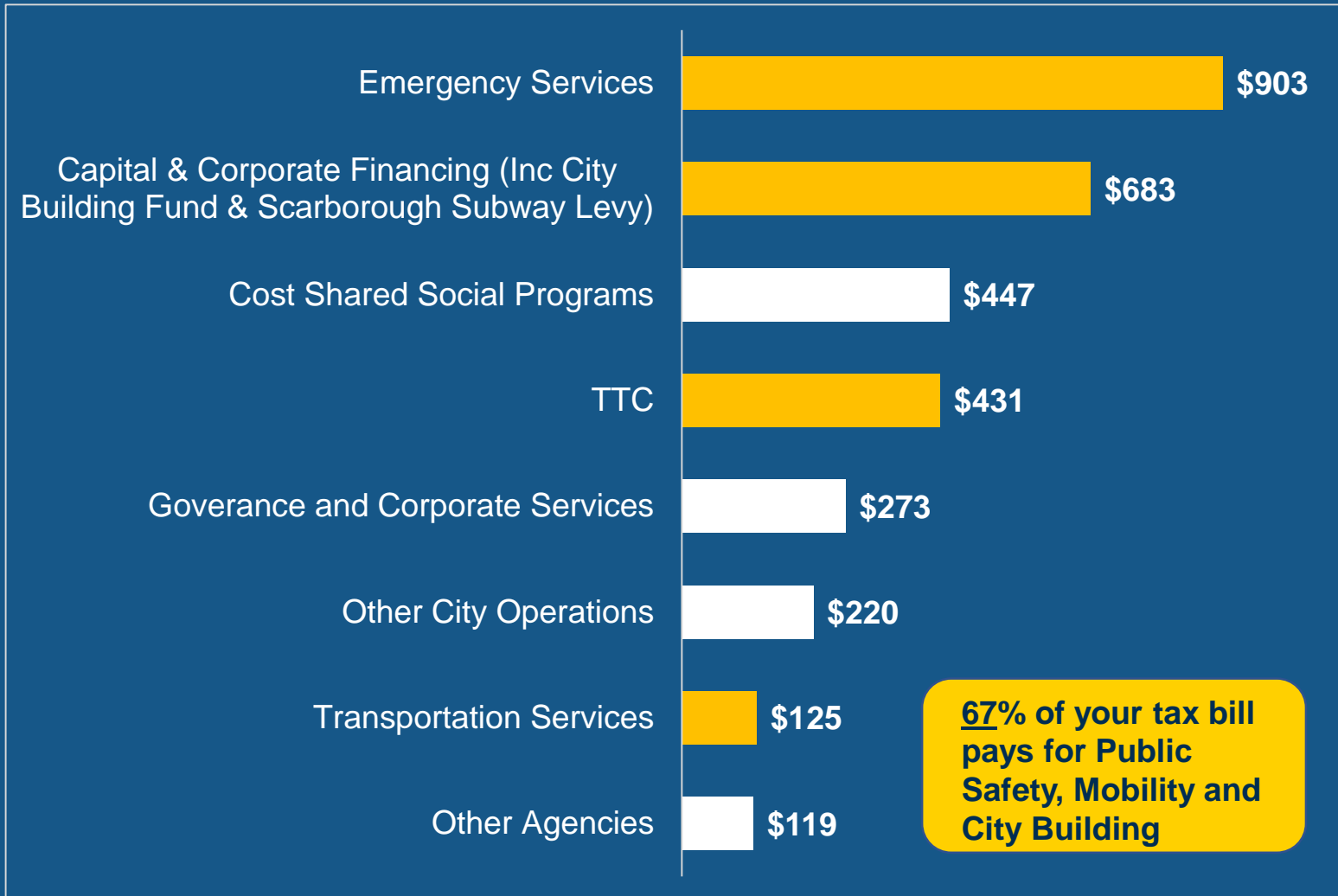


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**\$47** Tax increase to  
the average home

Initial City Building Fund levy implemented in 2017 with an additional 0.5% added annually.  
In 2020, this was increased to 1.5% annually from 2020-2025, inclusively.

# Your Property Tax Investment



**Based on Property Tax of \$3,201.**

The average house has an assessed value of **\$698,801**. 2021 Property tax on this home would be **\$3,201**

(includes \$22 increase for City operations and \$47 increase for the City Building Fund).

*\*Does not Include Education Taxes*

# Staff Recommended Capital Budget



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# Guiding Principles – Capital

**1**

**Continue Council-  
approved investments**

**2**

**Reflect government  
partnerships**

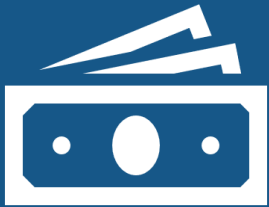
**3**

**Achievability and  
affordability**

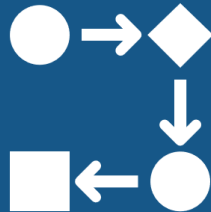
**4**

**Capital  
Modernization**

# Achievability and Affordability



**Plan based on  
actual capacity**



**Continue with  
Stage Gating of  
Project Timelines**



**Debt  
Service Ratio  
< 15%**



**Leverage other  
government  
funding and low  
interest rate  
environment**



# Capital Budget Overview

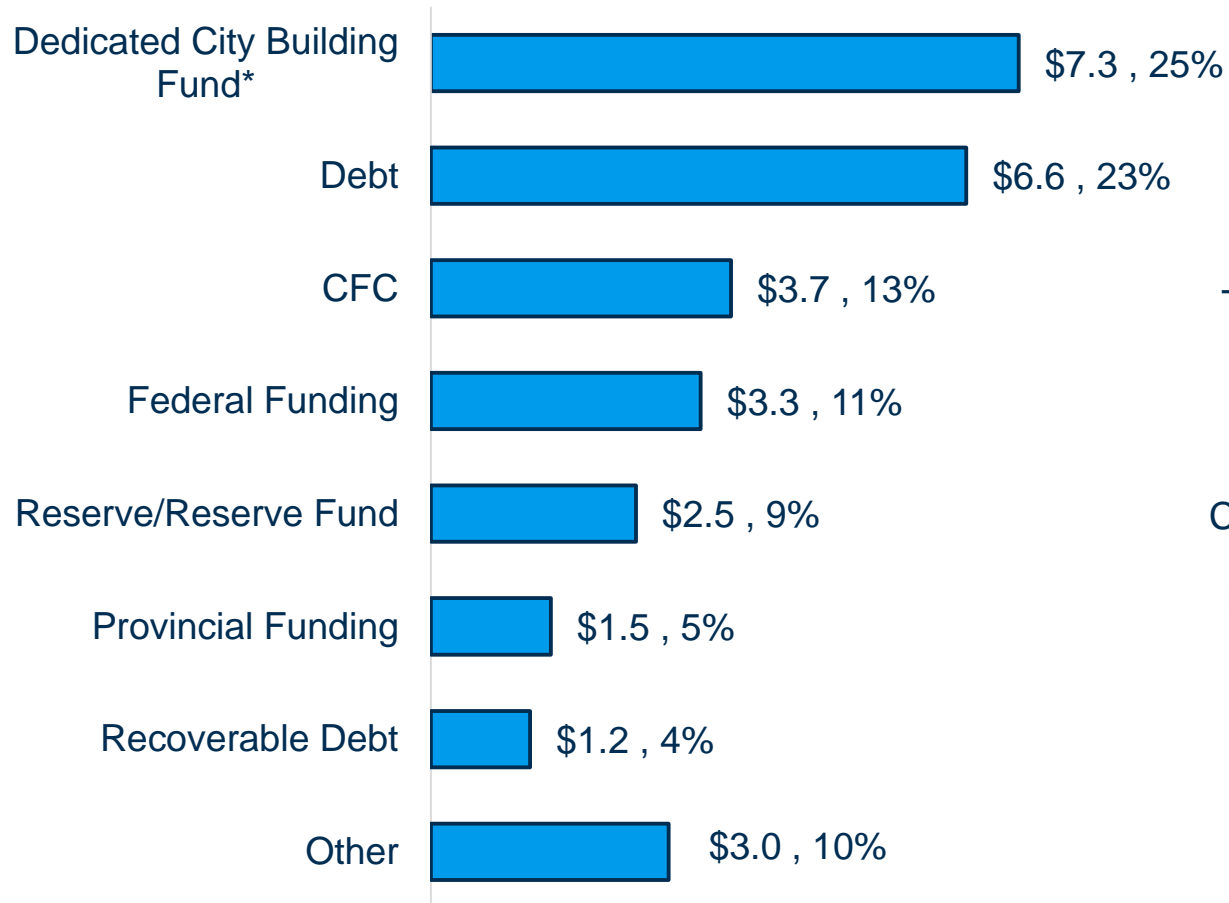
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- Continue to invest in Council-approved investments
- Increased investments in:
  - Mobility
  - Housing
  - Environment
  - Modernization
- Leveraged Federal/Provincial funding programs
- Second year in a row to maintain debt service ratio under 15% for all planning years

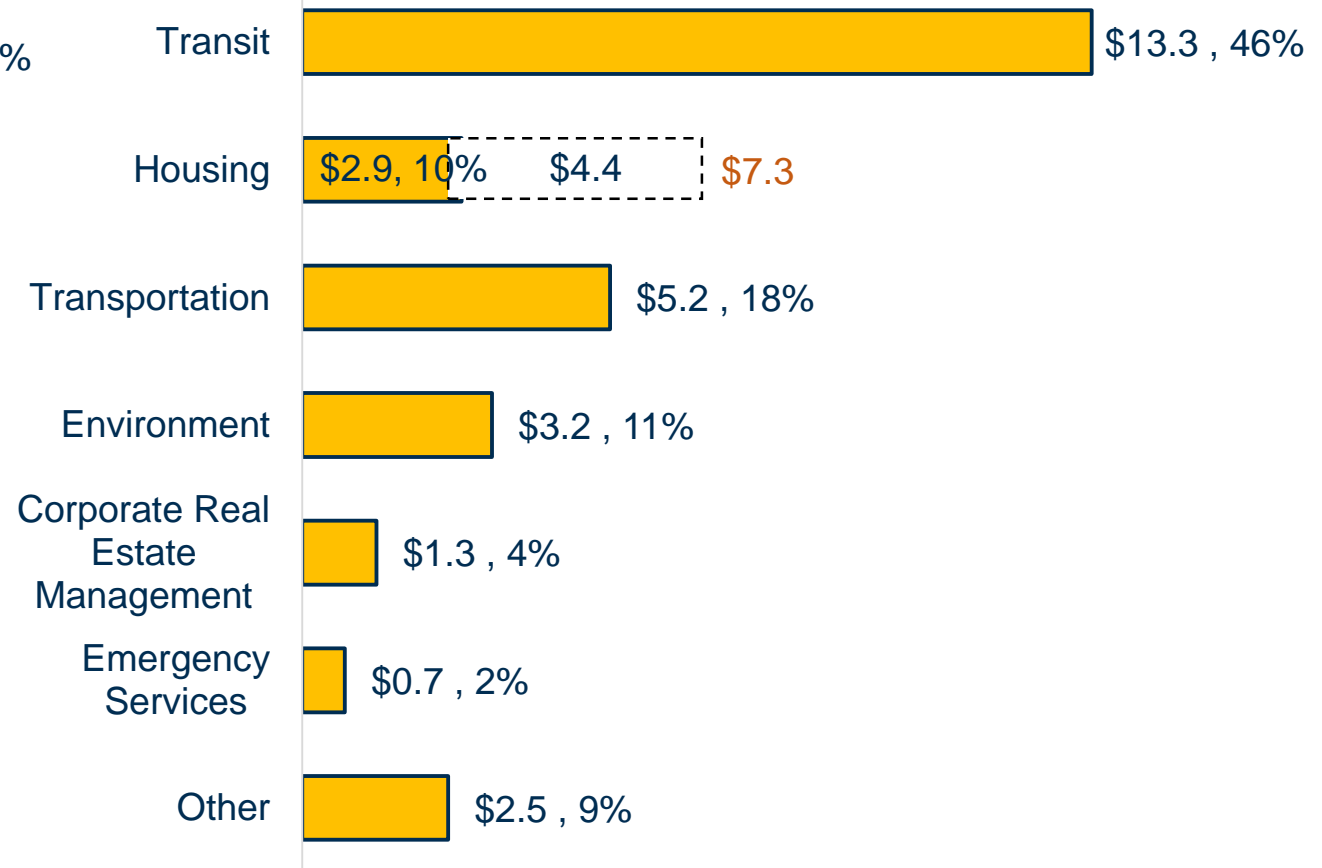


# Tax Supported 10-Year Capital Plan

## WHERE THE MONEY COMES FROM (\$29.1 Billion)

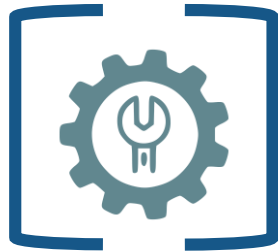


## HOW THE MONEY IS INVESTED (\$29.1 Billion)



\* City Building Fund is dedicated to Transit and Housing projects

# Investments in SOGR to address Backlog



2015 - 2019

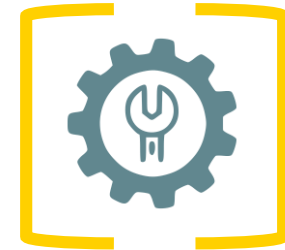
## 2015-2019 SOGR Investments

- Spent \$7.2 billion on SOGR with an average annual spend of \$1.4 billion.
- Key infrastructure investments included:
  - Mobility
  - Housing (TCHC SOGR)
  - Libraries, Arenas and Community Centres

## 2020 Capital Budget Process

- Significant gains in SOGR funding and Capital commitments:
  - Extension of the City Building Fund (\$6.6 billion)
  - Nearly doubled 10-Year investments in Transit SOGR (Increased to \$11.9 billion)
  - Addressed TCHC SOGR needs (\$2.9 billion)

2020



2021 - 2030

## Recommended 10-Yr Capital Plan

- \$16.1 billion investments in SOGR over the 10-Year Plan
- Continues investments in Transit and Housing established in 2020
- Added and accelerated funding across key infrastructure
- Asset Management Planning

# New Investments

## Mobility



**Easier Access**



**Streetcar and Subway  
Cars**



**Fire Ventilation Upgrade**



**Transportation SOGR on  
Streets and Bridges**

## Other Priorities



**Housing**



**Modernization and  
Transformation**



**Climate Change  
Emergency**

# Budget Summary



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# Budget 2021

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## Operating Budget

- Preserves City services, while adhering to health guidelines
- New investments with focus on equity and prosperity
- Affordable property taxes

## Capital Budget

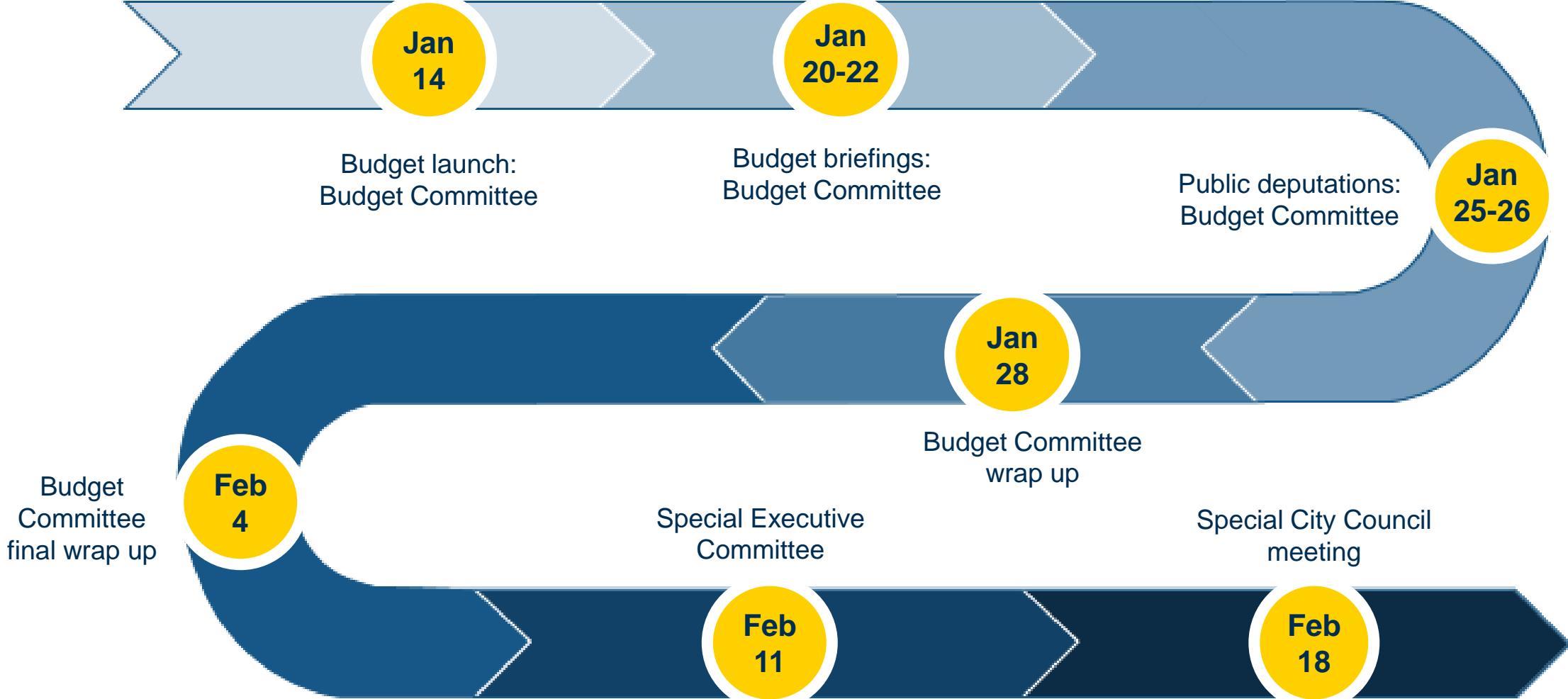
- Key investments in mobility, housing, environment and modernization
- Capital Plan that is both achievable and affordable

## Partnerships & Collaboration

- Continued support from Government of Canada and Province of Ontario



# 2021 Budget Schedule



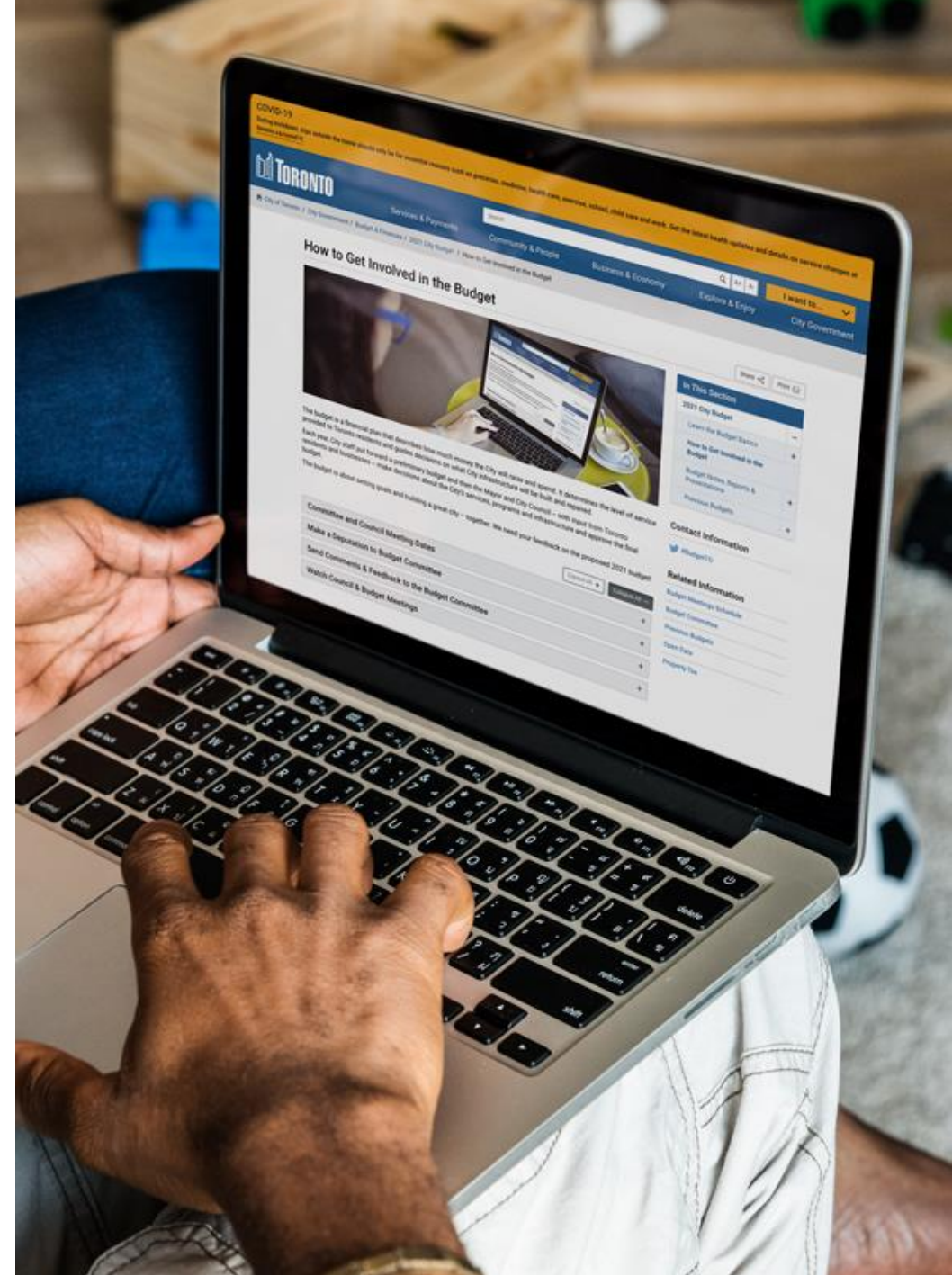
# Get involved!

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**The budget is about setting goals and building a great city – together.**

Residents are encouraged to get involved in the budget approval process:

1. Make a deputation at a public meeting on January 25 or 26, 2021
2. Submit a written deputation to the Budget Committee
3. Contact their local City Councillor







[toronto.ca/budget](https://toronto.ca/budget)



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# Thank you



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# Appendices



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- Capital Plan – Debt Service Ratio

### Property Tax Ratios

- Comparison of 2020 Average Property Taxes

# Glossary

**Actuals:** An actual financial amount paid (or received) for the delivery of City services.

**Achievability:** Refers to goals or objectives that are able to be brought about or reached successfully. The capital budget is achievable would mean the City can realistically spend and deliver capital projects consistent with plan.

**Affordability:** Refers to the City's capacity to pay for its investments.

**Capacity to Spend:** Ability to spend money along with the capacity to deliver projects as demonstrated by historic spending patterns and approved contractual obligations.

**Capital Budget:** A Capital Budget is the City's plan to acquire / build assets or extend the useful life of existing assets; an example of a capital expenditure is the construction of a new community centre.

**Capital Needs Constraints:** The capital needs that cannot be accommodated within the capital plan that the Division or Agency have the capacity to deliver.

**City Building Fund:** A special dedicated property tax levy called the 'City Building Fund' for priority transit and housing capital projects.

**Complement:** Positions that support the delivery of City services and service levels as approved by Council.

**Efficiencies:** Reductions in the cost of delivering a service without a reduction in service level.

**New / Enhanced:** New and enhanced service changes resulting in an increase in service levels from what was previously approved by Council.

**Operating Budget:** An Operating Budget is the City's annual plan to provide services to the residents of Toronto; the budget includes all revenues and expenses needed to provided services; an example of an operating cost would be the cost to run the TTC subways.

**Operating Impact of Completed Capital Projects:** The additional expense (or savings) and positions needed to operate or maintain a new asset; an example would be the additional expense and staff needed to operate a recently completed community centre.

**Rate Supported Budget:** Budget fully funded by user fees such as Solid Waste, Toronto Water and Toronto Parking Authority.

**State of Good Repair:** The cost of maintaining assets to ensure they are able to support the delivery of City services and meet service outcomes.

**Sustainability:** Refers to the City's ability to maintain a certain rate or level (e.g. spending rate).

**Tax Supported Budget:** Budget funded by property taxes.

**User Fees:** Program generated fee and rental revenue for the use of its services (such as the TTC fare, ice rental fees and various City permits).

# Property Tax Ratio Shifts

**City Target:** Achieve a Commercial : Residential tax ratio of 2.5 by 2023

For tax ratios above the provincial thresholds (1.98 for Commercial; 2.0 for multi-residential; and 2.63 for industrial) regulations allow for a maximum tax increase of ½ of the residential tax rate increase

Tax Class	Actual									Projected	Target
	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2023
Commercial	3.17	3.12	3.07	3.00	2.90	2.85	2.81	2.74	2.65	2.61	2.50
Industrial						2.83	2.76	2.71	2.62	2.59	
Multi-Residential	3.26	3.18				2.66	2.80	2.28	2.10	2.05	
Small Business	2.81	2.76	2.63	2.50	2.50	2.49	2.43	2.43	2.43	2.35	

# 2021 Tax Increase for Average Home

**Average Home Value: \$698,801 CVA**

	<b>\$</b>	<b>%</b>
<b>2020 Property Tax</b>	<b>3,122</b>	
Policy Impact*	10	0.33%
<b>Sub-Total</b>	<b>3,132</b>	
Budget Increase	22	0.70%
City Building Fund	47	1.50%
<b>Total Impact</b>	<b>79</b>	<b>2.53%</b>
<b>2021 Property Tax</b>	<b>3,201</b>	

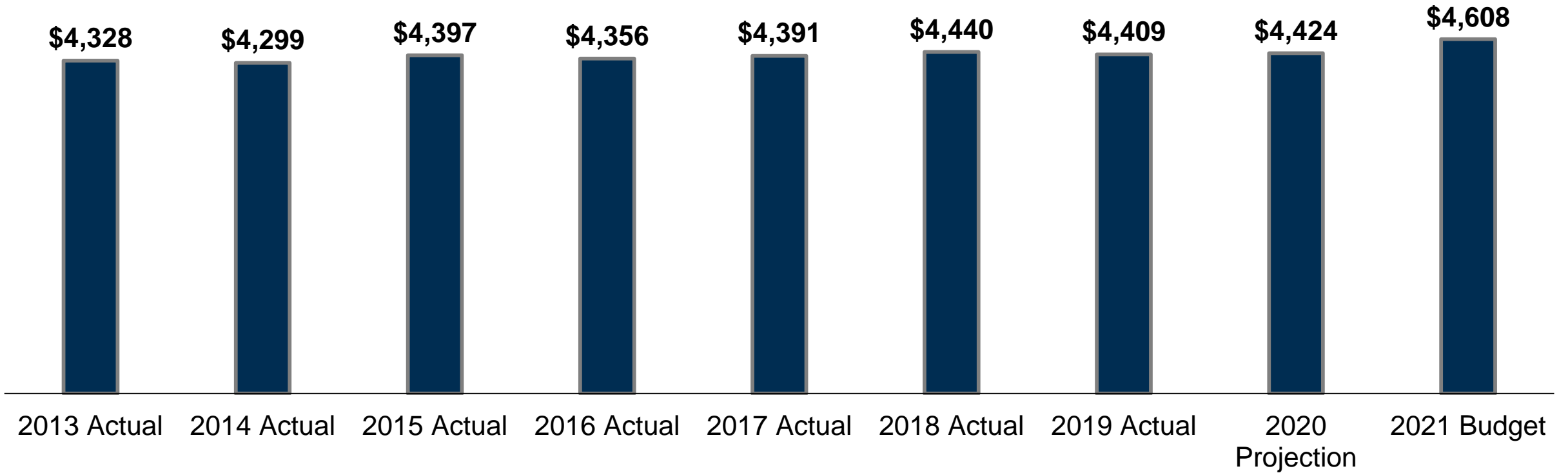
\*Policy impact reflects adjustments for appeals and application of the ratio reduction policy.  
There is no CVA shift for 2020

# 2021 Committed Provincial / Federal Funding Partnerships

Description	\$ Millions
<b>Safe Restart Agreement</b>	
Transit	559
Municipal Operations	110
SSRF Phase 3	31
<b>Sub-Total</b>	<b>700</b>
Other Commitments	40
<b>Total Secured Funding</b>	<b>740</b>



# City's Operating Spending Per Capita Adjusted for Inflation and Population Growth



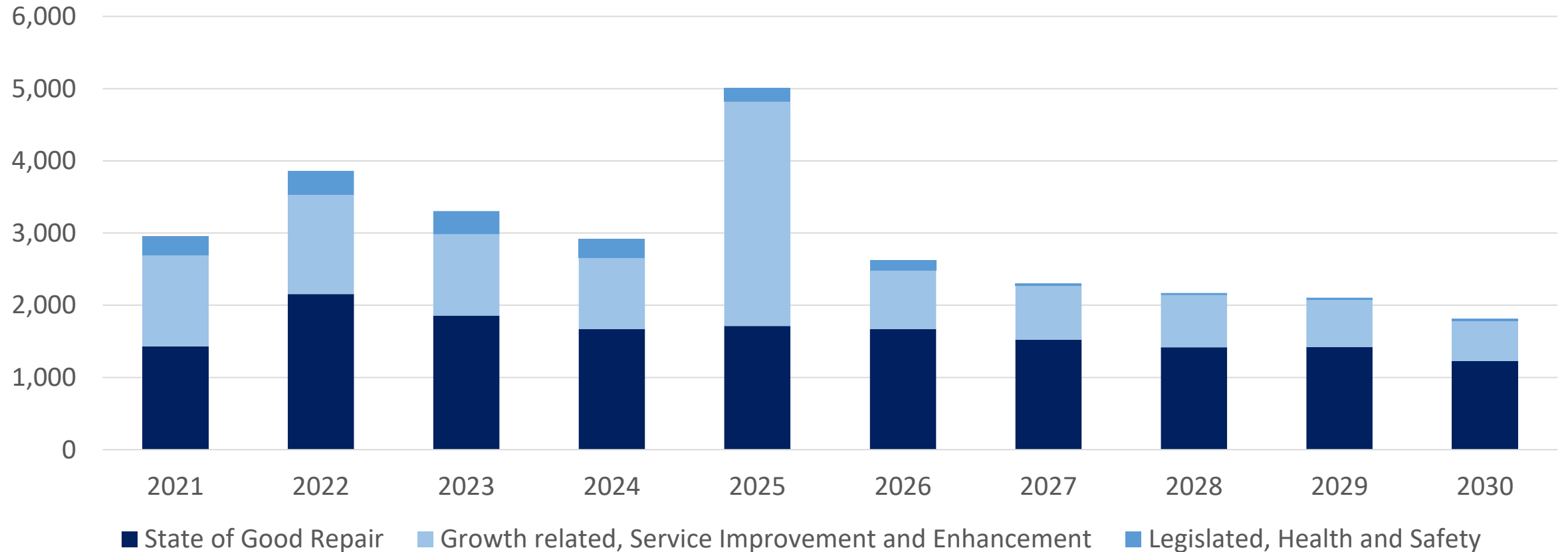
\* Based on Q3 Variance Report

\*\* Indexed to 2021 dollars

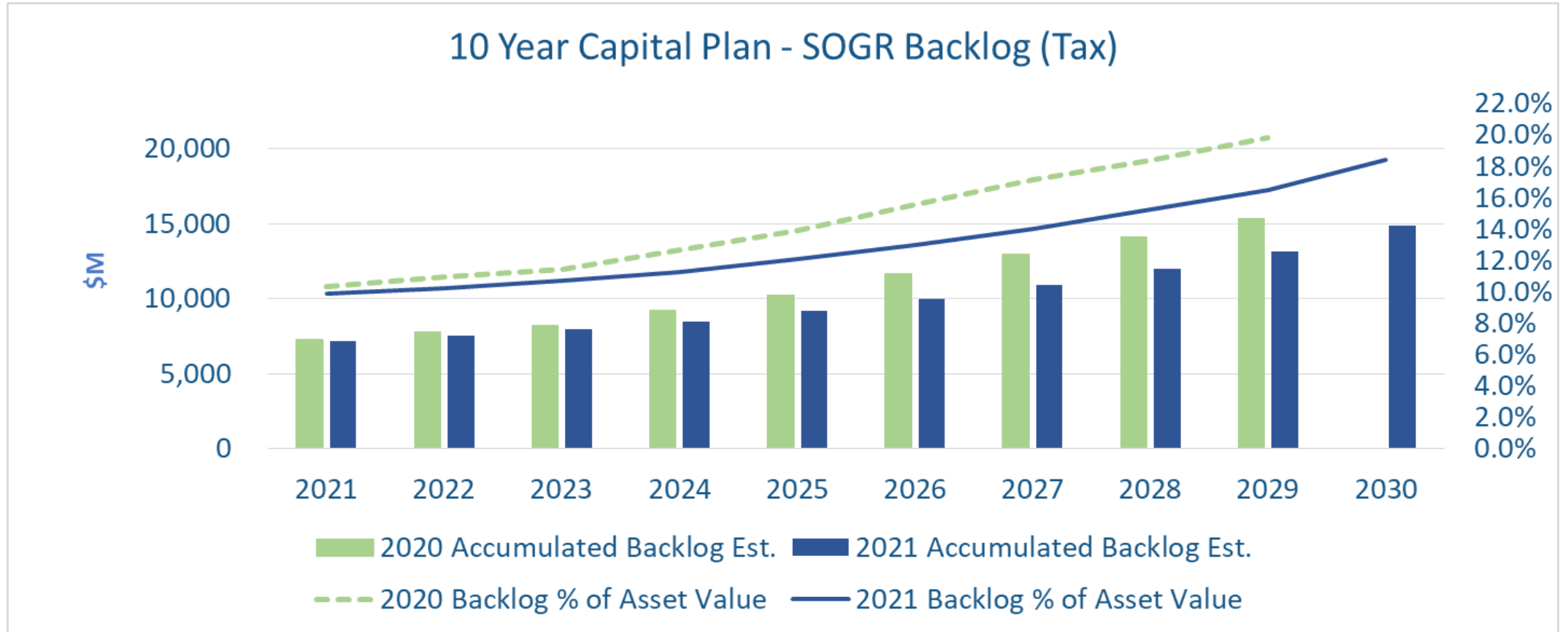
\*\*\* Actuals adjusted for new IDC/IDR Methodology

# 2021 - 2030 Recommended Capital Plan by categories (in \$millions)

## Tax Supported 10-Year Capital Plan



# SOGR Backlog (Tax Supported Programs)

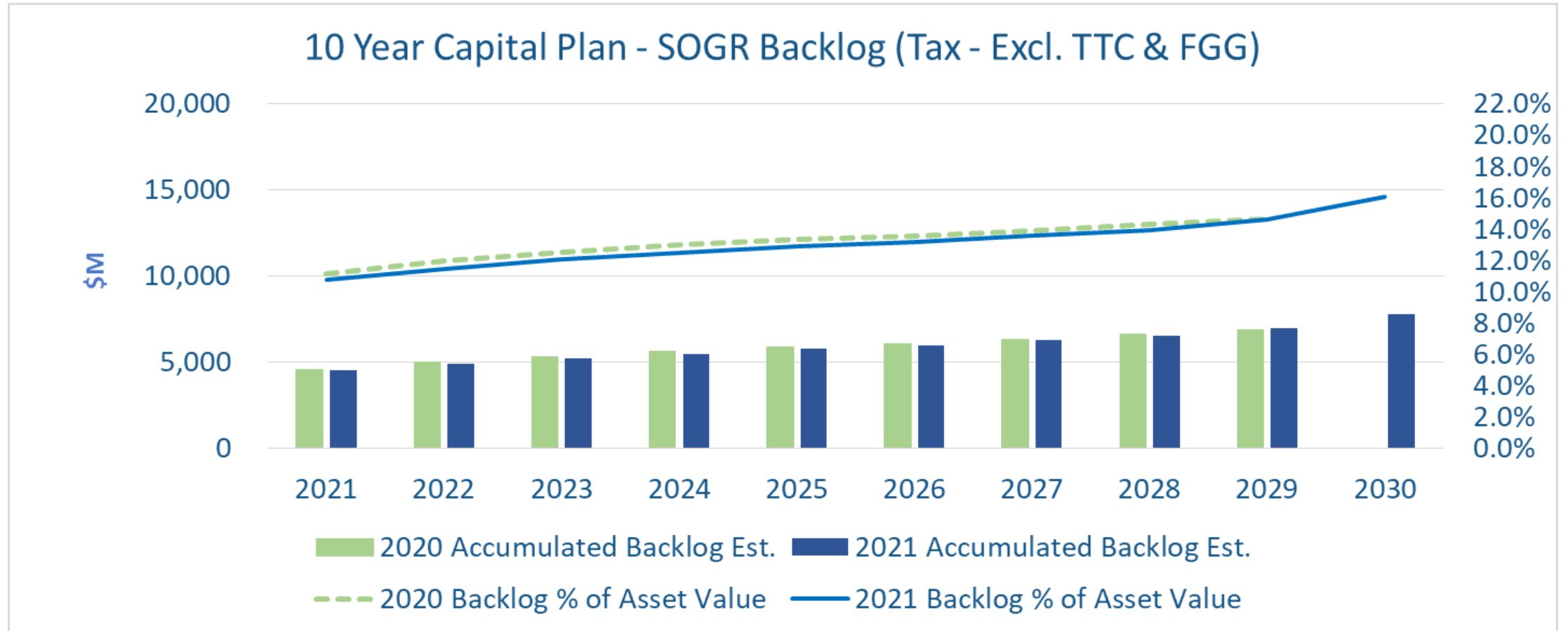


SOGR Backlog Tax (\$M)	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
<b>Total Asset Value</b>	69,450	72,628	73,475	74,335	75,213	76,081	76,983	77,913	78,839	79,786	80,747
<b>Accumulated Backlog Est.</b>	6,873	7,153	7,496	7,939	8,463	9,177	9,986	10,916	11,995	13,166	14,842
<b>Backlog % of Asset Value</b>	9.9%	9.8%	10.2%	10.7%	11.3%	12.1%	13.0%	14.0%	15.2%	16.5%	18.4%

Adjusted based on new methodology used by TTC

# SOGR Backlog – (Tax)

## Excluding TTC and F.G. Gardiner Expressway Rehabilitation



Excl. TTC & FGG (\$M)	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
<b>Total Asset Value</b>	40,380	42,112	42,767	43,427	44,102	44,785	45,489	46,205	46,941	47,686	48,447
<b>Accumulated Backlog Est.</b>	4,171	4,541	4,901	5,235	5,497	5,772	6,003	6,287	6,545	6,961	7,770
<b>Backlog % of Asset Value</b>	10.3%	10.8%	11.5%	12.1%	12.5%	12.9%	13.2%	13.6%	13.9%	14.6%	16.0%

Adjusted based on new methodology used by TTC

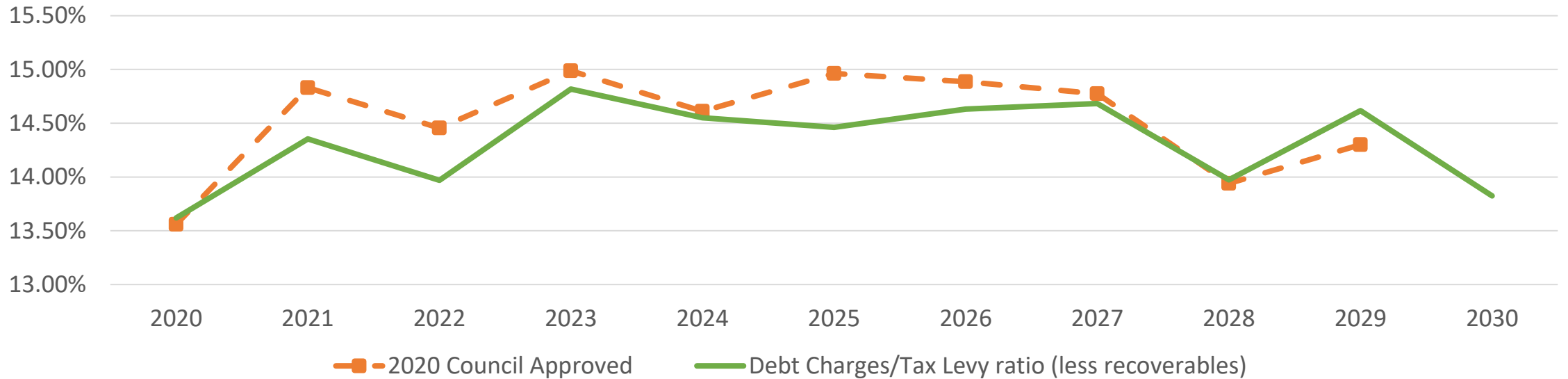
## 2021 SOGR Backlog as % Total Asset Value

SOGR Backlog (\$M)	2021 (beg. bal.)	2021 (1 Year)	2025 (5 Year)	2030 (10 Year)	2020-2030 Change
Toronto Transit Commission	71	21	1,772	6,331	6,260 ▲
Transportation Services	1,242	1,487	2,717	4,542	3,300 ▲
Corporate Real Estate Management	580	685	931	1,025	445 ▲
Parks, Forestry & Recreation	623	646	700	774	151 ▲
Toronto Public Library	125	176	153	191	66 ▲
Toronto Housing Corporation	1,616	1,607	1,280	1,261	(355) ▼
Other	615	609	529	576	(39) ▼
<b>Total City Backlog (Tax excl. Gardiner)</b>	<b>4,870</b>	<b>5,231</b>	<b>8,082</b>	<b>14,699</b>	<b>9,828 ▲</b>
F.G.Gardiner Expressway Rehabilitation	2,002	1,922	1,095	143	(1,860) ▼
<b>Total SOGR Backlog (Tax)</b>	<b>6,873</b>	<b>7,153</b>	<b>9,177</b>	<b>14,842</b>	<b>7,969 ▲</b>
Total Asset Value (Tax)	69,450	72,628	76,081	80,747	11,297
SOGR as % Asset Value	9.9%	9.8%	12.1%	18.4%	

Adjusted based on new methodology used by TTC

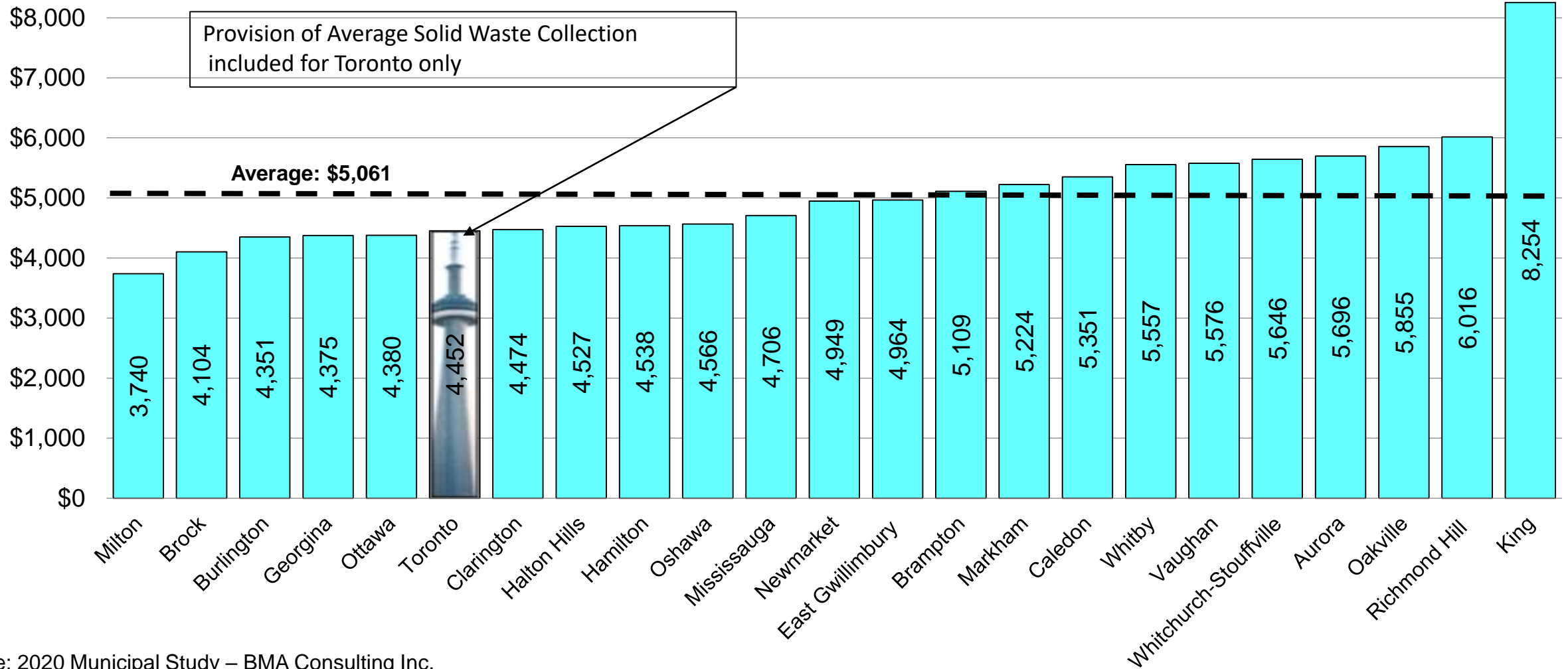
# Capital Plan – Debt Service Ratio

**City of Toronto Debt Ratio**  
(Debt Charges as % Property Tax Levy)



Debt Summary Model (\$000s)	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
Total Debt Charges for the Year (less recoverables)	608,111	656,859	655,485	713,066	718,266	732,376	760,443	783,160	764,704	820,885	796,621
Debt Charges/Tax Levy ratio	13.62%	14.35%	13.97%	14.82%	14.55%	14.46%	14.63%	14.68%	13.97%	14.62%	13.83%
Unfinanced Capital Spending - End of Year	749,182	603,689	720,115	774,722	775,967	993,234	873,804	748,965	391,927	386,398	355,666

# Comparison of 2020 Average Property Taxes - GTHA Municipalities & Ottawa



Source: 2020 Municipal Study – BMA Consulting Inc.

Includes Education Property Taxes

Note: Comparison is based on the weighted average median residential assessment of seven residential property types per MPAC Municipal Status Report 1<sup>st</sup> Quarter, 2020



**CITY OF TORONTO  
2021 OPERATING BUDGET SUBMISSION  
GROSS EXPENDITURES**

(In \$000's)	2020 Budget	2020 Projection	2021 Base	2021 New / Enhanced	2021 Budget Request	Budget to Projection		Budget to Budget	
						\$	%	\$	%
<b>Community and Social Services</b>									
Housing Secretariat	15,733.5	14,073.5	40,536.8	2,000.0	42,536.8	28,463.3	202.2%	26,803.3	170%
Children's Services	683,403.5	614,827.7	630,810.6		630,810.6	15,982.9	2.6%	(52,593.0)	-7.7%
Court Services	35,940.0	24,039.8	33,016.4		33,016.4	8,976.5	37.3%	(2,923.7)	-8.1%
Economic Development & Culture	92,058.5	83,265.5	88,054.2	4,500.0	92,554.2	9,288.7	11.2%	495.7	0.5%
Toronto Paramedic Services	251,745.8	252,068.2	262,731.5		262,731.5	10,663.3	4.2%	10,985.7	4.4%
Seniors Services and Long-Term Care	272,877.7	304,188.2	292,676.7		292,676.7	(11,511.6)	-3.8%	19,798.9	7.3%
Parks, Forestry & Recreation	461,917.4	382,426.9	454,780.1		454,780.1	72,353.3	18.9%	(7,137.3)	-1.5%
Shelter, Support & Housing Administration	787,158.5	880,476.8	934,347.9		934,347.9	53,871.1	6.1%	147,189.4	18.7%
Social Development, Finance & Administration	79,355.2	80,690.0	72,427.9	7,154.8	79,582.7	(1,107.3)	-1.4%	227.5	0.3%
Toronto Employment & Social Services	1,094,372.6	1,010,852.1	1,156,356.1		1,156,356.1	145,504.0	14.4%	61,983.5	5.7%
<b>Sub-Total Community and Social Services</b>	<b>3,774,562.8</b>	<b>3,646,908.7</b>	<b>3,965,738.1</b>	<b>13,654.8</b>	<b>3,979,392.9</b>	<b>332,484.1</b>	<b>9.1%</b>	<b>204,830.1</b>	<b>5.4%</b>
<b>Infrastructure and Development Services</b>									
City Planning	54,646.9	50,144.2	52,933.6	454.8	53,388.4	3,244.2	6.5%	(1,258.5)	-2.3%
Fire Services	497,372.6	494,291.1	509,387.1		509,387.1	15,096.0	3.1%	12,014.5	2.4%
Office of Emergency Management	3,267.5	3,768.6	3,916.2		3,916.2	147.7	3.9%	648.7	19.9%
Municipal Licensing & Standards	67,468.1	59,822.4	65,203.4		65,203.4	5,380.9	9.0%	(2,264.7)	-3.4%
Policy, Planning, Finance & Administration	17,022.8	15,238.5	16,599.2		16,599.2	1,360.8	8.9%	(423.5)	-2.5%
Transit Expansion	8,672.1	5,223.1	9,109.0		9,109.0	3,885.9	74.4%	436.9	5.0%
Engineering & Construction Services	73,195.2	66,807.8	72,334.2	1,351.2	73,685.4	6,877.6	10.3%	490.2	0.7%
Toronto Building	61,334.8	53,742.7	60,931.8	2,035.4	62,967.1	9,224.4	17.2%	1,632.3	2.7%
Transportation Services	417,539.5	377,875.2	434,371.1	7,350.1	441,721.2	63,845.9	16.9%	24,181.6	5.8%
<b>Sub-Total Infrastructure and Development Services</b>	<b>1,200,519.4</b>	<b>1,126,913.5</b>	<b>1,224,785.6</b>	<b>11,191.5</b>	<b>1,235,977.0</b>	<b>109,063.5</b>	<b>9.7%</b>	<b>35,457.6</b>	<b>3.0%</b>
<b>Corporate Services</b>									
Corporate Real Estate Management	194,109.2	201,728.6	198,559.0	125.0	198,684.0	(3,044.6)	-1.5%	4,574.8	2.4%
Environment & Energy	17,294.7	12,867.4	16,496.7		16,496.7	3,629.3	28.2%	(798.0)	-4.6%
Fleet Services	62,695.7	55,551.9	58,502.4		58,502.4	2,950.5	5.3%	(4,193.3)	-6.7%
Technology Services	138,046.5	126,996.0	136,040.4	2,262.4	138,302.8	11,306.8	8.9%	256.3	0.2%
Office of the Chief Information Security Officer		8,754.2	16,681.6	11,756.1	28,437.7	19,683.5	224.8%	28,437.7	
311 Toronto	19,175.0	17,912.0	19,357.4		19,357.4	1,445.4	8.1%	182.4	1.0%
<b>Sub-Total Corporate Services</b>	<b>431,321.1</b>	<b>423,810.0</b>	<b>445,637.6</b>	<b>14,143.4</b>	<b>459,781.0</b>	<b>35,971.0</b>	<b>273.8%</b>	<b>28,459.9</b>	<b>-7.8%</b>
<b>Finance and Treasury Services</b>									
Office of the Chief Financial Officer and Treasurer	17,143.2	16,206.9	16,399.6		16,399.6	192.7	1.2%	(743.6)	-4.3%
Office of the Controller	80,815.9	75,859.7	81,006.9	1,590.3	82,597.2	6,737.5	8.9%	1,781.3	2.2%
<b>Sub-Total Finance and Treasury Services</b>	<b>97,959.1</b>	<b>92,066.6</b>	<b>97,406.5</b>	<b>1,590.3</b>	<b>98,996.8</b>	<b>6,930.2</b>	<b>7.5%</b>	<b>1,037.7</b>	<b>1.1%</b>
<b>City Manager</b>									
City Manager's Office	64,536.6	63,427.2	69,088.4	1,045.6	70,133.9	6,706.7	10.6%	5,597.3	8.7%
<b>Sub-Total City Manager</b>	<b>64,536.6</b>	<b>63,427.2</b>	<b>69,088.4</b>	<b>1,045.6</b>	<b>70,133.9</b>	<b>6,706.7</b>	<b>10.6%</b>	<b>5,597.3</b>	<b>8.7%</b>
<b>Other City Programs</b>									
City Clerk's Office	52,774.1	46,130.5	49,933.9	247.9	50,181.8	4,051.3	8.8%	(2,592.3)	-4.9%
Legal Services	67,716.3	58,778.4	64,326.7	921.6	65,248.3	6,469.9	11.0%	(2,468.0)	-3.6%
Mayor's Office	2,567.0	2,567.0	2,567.0		2,567.0	0.0	0.0%	0.0	0.0%
City Council	21,888.7	20,432.7	21,837.2		21,837.2	1,404.5	6.9%	(51.5)	-0.2%
<b>Sub-Total Other City Programs</b>	<b>144,946.1</b>	<b>127,908.7</b>	<b>138,664.8</b>	<b>1,169.5</b>	<b>139,834.3</b>	<b>11,925.6</b>	<b>9.3%</b>	<b>(5,111.8)</b>	<b>-3.5%</b>
<b>Accountability Offices</b>									
Auditor General's Office	7,375.8	7,375.8	6,651.6		6,651.6	(724.2)	-9.8%	(724.2)	-9.8%
Integrity Commissioner's Office	762.4	672.4	741.3		741.3	68.9	10.2%	(21.1)	-2.8%
Office of the Lobbyist Registrar	1,252.0	1,252.0	1,236.0		1,236.0	(16.0)	-1.3%	(16.0)	-1.3%
Office of the Ombudsman	2,195.7	2,195.7	2,271.3		2,271.3	75.6	3.4%	75.6	3.4%
<b>Sub-Total Accountability Offices</b>	<b>11,585.9</b>	<b>11,495.9</b>	<b>10,900.3</b>		<b>10,900.3</b>	<b>(595.6)</b>	<b>-5.2%</b>	<b>(685.6)</b>	<b>-5.9%</b>
<b>TOTAL - CITY OPERATIONS</b>	<b>5,725,431.0</b>	<b>5,492,530.7</b>	<b>5,952,221.2</b>	<b>42,795.0</b>	<b>5,995,016.2</b>	<b>502,485.5</b>	<b>9.1%</b>	<b>269,585.2</b>	<b>4.7%</b>
<b>Agencies</b>									
Toronto Public Health	280,670.9	288,603.8	344,091.5	135.1	344,226.6	55,622.8	19.3%	63,555.7	22.6%
Toronto Public Library	217,334.4	212,360.5	221,576.3		221,576.3	9,215.8	4.3%	4,241.9	2.0%
Association of Community Centres	8,979.0	8,716.0	9,077.1		9,077.1	361.1	4.1%	98.1	1.1%
Exhibition Place	57,053.8	35,073.0	43,809.4		43,809.4	8,736.4	24.9%	(13,244.4)	-23.2%
Heritage Toronto	1,154.8	950.0	1,011.3		1,011.3	61.3	6.5%	(143.5)	-12.4%
To Live	38,698.6	16,376.0	12,559.9		12,559.9	(3,816.1)	-23.3%	(26,138.7)	-67.5%
Toronto Zoo	52,134.4	42,089.0	46,423.7		46,423.7	4,334.7	10.3%	(5,710.7)	-11.0%
Arena Boards of Management	9,998.8	8,584.0	9,908.7		9,908.7	1,324.7	15.4%	(90.1)	-0.9%
Yonge-Dundas Square	3,933.6	2,118.0	3,002.7		3,002.7	884.7	41.8%	(930.9)	-23.7%
CreateTO	14,659.8	14,660.0	14,598.8		14,598.8	(61.2)	-0.4%	(61.0)	-0.4%
Toronto & Region Conservation Authority	9,470.4	9,470.0	10,197.9		10,197.9	727.9	7.7%	727.5	7.7%
Toronto Transit Commission - Conventional	1,987,170.8	1,851,371.0	2,023,100.3	11,337.7	2,034,438.0	183,067.0	9.9%	47,267.2	2.4%
Toronto Transit Commission - Wheel Trans	156,482.9	109,883.0	116,903.5	1,662.3	118,565.8	8,682.8	7.9%	(37,917.1)	-24.2%
Toronto Police Service	1,221,215.7	1,232,416.0	1,229,506.6		1,229,506.6	(2,909.4)	-0.2%	8,290.9	0.7%
Toronto Police Services Board	5,342.4	5,267.0	3,331.1		3,331.1	(1,935.9)	-36.8%	(2,011.3)	-37.6%
Toronto Community Housing Corporation Subsidy	250,960.0	250,960.0	250,960.0		250,960.0				
<b>TOTAL - AGENCIES</b>	<b>4,315,260.3</b>	<b>4,088,897.3</b>	<b>4,340,058.7</b>	<b>13,135.1</b>	<b>4,353,193.8</b>	<b>264,296.5</b>	<b>6.5%</b>	<b>37,933.5</b>	<b>0.9%</b>





**CITY OF TORONTO  
2021 OPERATING BUDGET SUBMISSION  
GROSS EXPENDITURES**

(In \$000's)	2020 Budget	2020 Projection	2021 Base	2021 New / Enhanced	2021 Budget Request	Budget to Projection		Budget to Budget	
						\$	%	\$	%
<b>TOTAL CITY OPERATIONS &amp; AGENCIES</b>	<b>10,040,691.3</b>	<b>9,581,428.0</b>	<b>10,292,279.9</b>	<b>55,930.1</b>	<b>10,348,210.0</b>	<b>766,782.0</b>	<b>8.0%</b>	<b>307,518.7</b>	<b>3.1%</b>
<b>Corporate Accounts</b>									
<u>Capital &amp; Corporate Financing</u>									
Capital from Current	340,220.2	340,220.0	346,831.1		346,831.1	6,611.1	1.9%	6,610.9	1.9%
Technology Sustainment	19,911.6	19,912.0	20,530.0		20,530.0	618.0	3.1%	618.4	3.1%
Debt Charges	666,665.0	659,125.0	733,486.4		733,486.4	74,361.4	11.3%	66,821.4	10.0%
<b>Capital &amp; Corporate Financing</b>	<b>1,026,796.8</b>	<b>1,019,257.0</b>	<b>1,100,847.5</b>		<b>1,100,847.5</b>	<b>81,590.5</b>	<b>8.0%</b>	<b>74,050.7</b>	<b>7.2%</b>
<u>Non-Program Expenditures</u>									
Tax Deficiencies/Write offs	65,422.4	55,765.0	54,303.8		54,303.8	(1,461.2)	-2.6%	(11,118.6)	-17.0%
Tax Increment Equivalent Grants (TIEG)	29,287.1	28,978.0	45,596.2		45,596.2	16,618.2	57.3%	16,309.2	55.7%
Assessment Function (MPAC)	45,892.9	46,115.0	46,490.0		46,490.0	375.0	0.8%	597.1	1.3%
Funding of Employee Related Liabilities	70,832.9	70,794.0	70,793.6		70,793.6	(0.4)	-0.0%	(39.3)	-0.1%
Tax Rebates for Registered Charities									
Programs Funded from Reserve Funds	143,777.6	153,814.0	152,837.1		152,837.1	(976.9)	-0.6%	9,059.5	6.3%
Other Corporate Expenditures	31,179.5	88,382.0	32,531.3		32,531.3	(55,850.7)	-63.2%	1,351.8	4.3%
Insurance Premiums & Claims									
Tax Increment Funding (TIF)	1,813.7	1,814.0	2,700.0		2,700.0	886.0	48.8%	886.3	48.9%
Parking Tag Enforcement & Operations Exp	62,112.3	55,587.0	58,859.3		58,859.3	3,272.3	5.9%	(3,253.0)	-5.2%
Heritage Property Taxes Rebate	2,329.1	1,753.0	1,982.6		1,982.6	229.6	13.1%	(346.5)	-14.9%
Solid Waste Management Services Rebate	85,371.0	85,371.0	75,371.0		75,371.0	(10,000.0)	-11.7%	(10,000.0)	-11.7%
<b>Non-Program Expenditures</b>	<b>538,018.5</b>	<b>588,373.0</b>	<b>541,465.0</b>		<b>541,465.0</b>	<b>(46,908.0)</b>	<b>-8.0%</b>	<b>3,446.5</b>	<b>0.6%</b>
<u>Non Program Revenues</u>									
Payments in Lieu of Taxes									
Supplementary Taxes									
Tax Penalty Revenue									
Municipal Land Transfer Tax	72,667.5	72,668.0	72,332.7		72,332.7	(335.3)	-0.5%	(334.8)	-0.5%
Municipal Accommodation Tax (MAT)	30,027.0	28,130.0	14,478.5		14,478.5	(13,651.5)	-48.5%	(15,548.5)	-51.8%
Third Party Sign Tax									
Interest/Investment Earnings	10,723.0	7,136.0	9,926.4		9,926.4	2,790.4	39.1%	(796.6)	-7.4%
Other Corporate Revenues	80.0	662.0	180.0		180.0	(482.0)	-72.8%	100.0	125%
Dividend Income									
Provincial Revenue									
Parking Authority Revenues									
Administrative Support Recoveries - Water									
Administrative Support Recoveries - Health & EMS									
Parking Tag Enforcement & Operations Rev									
Other Tax Revenues		(2,218.0)	220.7		220.7	2,438.7	-109.9%	220.7	
Casino Woodbine Revenues									
Gaming & Registry Revenues	768.0		768.0		768.0	768.0			
COVID-19 Recoveries - Secured *									
COVID-19 Recoveries - Unsecured **									
<b>Sub-Total - COVID Recoveries</b>									
<b>Non-Program Revenues</b>	<b>114,265.5</b>	<b>106,378.0</b>	<b>97,906.3</b>		<b>97,906.3</b>	<b>(8,471.7)</b>	<b>-8.0%</b>	<b>(16,359.2)</b>	<b>-14.3%</b>
<b>TOTAL - CORPORATE ACCOUNTS</b>	<b>1,679,080.8</b>	<b>1,714,008.0</b>	<b>1,740,218.8</b>		<b>1,740,218.8</b>	<b>26,210.8</b>	<b>1.5%</b>	<b>61,137.9</b>	<b>3.6%</b>
<b>TOTAL LEVY OPERATING BUDGET BEFORE ASSESSMENT GROWTH AND TAX INCREASE</b>	<b>11,719,772.1</b>	<b>11,295,436.0</b>	<b>12,032,498.7</b>	<b>55,930.1</b>	<b>12,088,428.8</b>	<b>792,992.8</b>	<b>7.0%</b>	<b>368,656.7</b>	<b>3.1%</b>
Special Levy for Scarborough Subway - No inc in 2021	40,698.9	40,698.9	40,698.9		40,698.9				
City Building Fund (CBF) - 1.5% Tax rate inc in 2021	91,461.0	91,461.0	141,290.0		141,290.0	49,829.0	54.5%	49,829.0	54.5%
<b>TOTAL LEVY INCLUDING SCARBOROUGH SUBWAY EXTENSION LEVY</b>	<b>11,851,932.0</b>	<b>11,427,595.9</b>	<b>12,214,487.5</b>	<b>55,930.1</b>	<b>12,270,417.6</b>	<b>842,821.7</b>	<b>7.4%</b>	<b>418,485.6</b>	<b>3.5%</b>

\* \$40 million of Secured COVID-19 Recoveries embedded in Shelter, Support & Housing Administration's Budget

\*\* \$38 million in TCHC related COVID-19 Expenditures included in TCHC's budget. TCHC will recover this amount independently



**CITY OF TORONTO  
2021 OPERATING BUDGET SUBMISSION  
REVENUES**

(In \$000's)	2020 Budget	2020 Projection	2021 Base	2021 New / Enhanced	2021 Budget Request	Budget to Projection		Budget to Budget	
						\$	%	\$	%
<b>Community and Social Services</b>									
Housing Secretariat	14,547.4	13,103.7	39,350.7	2,000.0	41,350.7	28,247.0	215.6%	26,803.3	184.2%
Children's Services	591,419.8	525,775.2	539,397.5		539,397.5	13,622.3	2.6%	(52,022.3)	-8.8%
Court Services	75,807.5	50,840.8	77,017.5		77,017.5	26,176.7	51.5%	1,210.0	1.6%
Economic Development & Culture	15,327.2	8,507.6	11,843.1	2,250.0	14,093.1	5,585.5	65.7%	(1,234.1)	-8.1%
Toronto Paramedic Services	162,812.4	161,989.2	166,373.8		166,373.8	4,384.6	2.7%	3,561.4	2.2%
Seniors Services and Long-Term Care	223,237.9	236,718.5	224,139.9		224,139.9	(12,578.6)	-5.3%	901.9	0.4%
Parks, Forestry & Recreation	136,399.2	69,716.6	110,927.1		110,927.1	41,210.6	59.1%	(25,472.0)	-18.7%
Shelter, Support & Housing Administration	530,955.1	603,138.6	408,036.0		408,036.0	(195,102.6)	-32.3%	(122,919.2)	-23.2%
Social Development, Finance & Administration	20,266.9	26,381.3	17,056.2	239.2	17,295.4	(9,085.9)	-34.4%	(2,971.5)	-14.7%
Toronto Employment & Social Services	1,003,152.4	943,167.3	1,075,565.4		1,075,565.4	132,398.1	14.0%	72,413.0	7.2%
<b>Sub-Total Community and Social Services</b>	<b>2,773,925.9</b>	<b>2,639,338.6</b>	<b>2,669,707.1</b>	<b>4,489.2</b>	<b>2,674,196.3</b>	<b>34,857.7</b>	<b>1.3%</b>	<b>(99,729.5)</b>	<b>-3.6%</b>
<b>Infrastructure and Development Services</b>									
City Planning	41,096.4	38,610.2	39,493.1	454.8	39,947.9	1,337.7	3.5%	(1,148.5)	-2.8%
Fire Services	20,741.9	22,241.9	20,769.2		20,769.2	(1,472.7)	-6.6%	27.3	0.1%
Office of Emergency Management	660.0	651.2	660.0		660.0	8.8	1.3%		
Municipal Licensing & Standards	55,148.1	43,377.5	50,625.3	(461.4)	50,163.9	6,786.5	15.6%	(4,984.1)	-9.0%
Policy, Planning, Finance & Administration	11,595.9	10,484.7	11,552.0		11,552.0	1,067.3	10.2%	(43.9)	-0.4%
Transit Expansion	8,671.5	5,223.1	9,109.0		9,109.0	3,885.9	74.4%	437.5	5.0%
Engineering & Construction Services	71,309.1	65,063.0	70,724.4	1,351.2	72,075.6	7,012.7	10.8%	766.5	1.1%
Toronto Building	77,481.7	99,075.4	77,078.7	2,035.4	79,114.0	(19,961.4)	-20.1%	1,632.3	2.1%
Transportation Services	190,476.4	134,666.0	194,286.7	2,152.5	196,439.2	61,773.2	45.9%	5,962.8	3.1%
<b>Sub-Total Infrastructure and Development Services</b>	<b>477,180.9</b>	<b>419,392.9</b>	<b>474,298.4</b>	<b>5,532.5</b>	<b>479,830.9</b>	<b>60,438.0</b>	<b>14.4%</b>	<b>2,650.0</b>	<b>0.6%</b>
<b>Corporate Services</b>									
Corporate Real Estate Management	89,670.9	92,699.7	92,648.7		92,648.7	(51.0)	-0.1%	2,977.8	3.3%
Environment & Energy	4,263.6	2,647.6	4,654.0		4,654.0	2,006.4	75.8%	390.4	9.2%
Fleet Services	35,311.1	31,527.2	34,249.0		34,249.0	2,721.8	8.6%	(1,062.1)	-3.0%
Technology Services	37,693.1	28,841.6	35,261.5		35,261.5	6,419.9	22.3%	(2,431.6)	-6.5%
Office of the Chief Information Security Officer			172.9	209.7	382.5	382.5		382.5	
311 Toronto	8,897.2	7,658.3	8,810.7		8,810.7	1,152.4	15.0%	(86.6)	-1.0%
<b>Sub-Total Corporate Services</b>	<b>175,835.9</b>	<b>163,374.4</b>	<b>175,796.8</b>	<b>209.7</b>	<b>176,006.4</b>	<b>12,632.1</b>	<b>121.7%</b>	<b>170.5</b>	<b>2.0%</b>
<b>Finance and Treasury Services</b>									
Office of the Chief Financial Officer and Treasurer	3,816.2	3,358.3	3,703.0		3,703.0	344.7	10.3%	(113.2)	-3.0%
Office of the Controller	40,784.5	30,848.5	41,493.0	1,590.3	43,083.2	12,234.7	39.7%	2,298.8	5.6%
<b>Sub-Total Finance and Treasury Services</b>	<b>44,600.7</b>	<b>34,206.8</b>	<b>45,196.0</b>	<b>1,590.3</b>	<b>46,786.2</b>	<b>12,579.4</b>	<b>36.8%</b>	<b>2,185.6</b>	<b>4.9%</b>
<b>City Manager</b>									
City Manager's Office	6,402.6	5,164.7	8,258.9		8,258.9	3,094.2	59.9%	1,856.3	29.0%
<b>Sub-Total City Manager</b>	<b>6,402.6</b>	<b>5,164.7</b>	<b>8,258.9</b>		<b>8,258.9</b>	<b>3,094.2</b>	<b>59.9%</b>	<b>1,856.3</b>	<b>29.0%</b>
<b>Other City Programs</b>									
City Clerk's Office	13,846.4	10,065.6	12,675.7	11.6	12,687.3	2,621.7	26.0%	(1,159.1)	-8.4%
Legal Services	26,067.2	21,422.2	26,737.1	921.6	27,658.7	6,236.5	29.1%	1,591.5	6.1%
Mayor's Office									
City Council	107.5	41.7	56.0		56.0	14.3	34.3%	(51.5)	-47.9%
<b>Sub-Total Other City Programs</b>	<b>40,021.1</b>	<b>31,529.5</b>	<b>39,468.8</b>	<b>933.2</b>	<b>40,402.0</b>	<b>8,872.5</b>	<b>28.1%</b>	<b>380.9</b>	<b>1.0%</b>
<b>Accountability Offices</b>									
Auditor General's Office									
Integrity Commissioner's Office			100.0		100.0	100.0		100.0	
Office of the Lobbyist Registrar									
Office of the Ombudsman									
<b>Sub-Total Accountability Offices</b>			<b>100.0</b>		<b>100.0</b>	<b>100.0</b>		<b>100.0</b>	
<b>TOTAL - CITY OPERATIONS</b>	<b>3,517,967.1</b>	<b>3,293,007.0</b>	<b>3,412,826.0</b>	<b>12,754.8</b>	<b>3,425,580.8</b>	<b>132,573.9</b>	<b>4.0%</b>	<b>(92,386.2)</b>	<b>-2.6%</b>
<b>Agencies</b>									
Toronto Public Health	209,841.8	197,405.0	219,835.2		219,835.2	22,430.2	11.4%	9,993.4	4.8%
Toronto Public Library	20,639.7	16,603.9	17,759.7	(300.0)	17,459.7	855.7	5.2%	(3,180.0)	-15.4%
Association of Community Centres	318.2	126.0	179.4		179.4	53.4	42.4%	(138.8)	-43.6%
Exhibition Place	57,553.8	21,481.0	35,809.4		35,809.4	14,328.4	66.7%	(21,744.4)	-37.8%
Heritage Toronto	723.7	448.0	559.8		559.8	111.8	25.0%	(163.9)	-22.6%
To Live	33,099.4	6,148.0	1,582.9		1,582.9	(4,565.1)	-74.3%	(31,516.5)	-95.2%
Toronto Zoo	39,362.1	15,299.0	26,955.5		26,955.5	11,656.5	76.2%	(12,406.6)	-31.5%
Arena Boards of Management	10,106.7	6,629.0	9,394.9		9,394.9	2,765.9	41.7%	(711.8)	-7.0%
Yonge-Dundas Square	3,933.6	391.0	1,663.0		1,663.0	1,272.0	325.3%	(2,270.6)	-57.7%
CreateTO	14,659.8	14,659.8	14,598.8		14,598.8	(61.0)	-0.4%	(61.0)	-0.4%
Toronto & Region Conservation Authority	5,202.8	5,203.0	5,332.9		5,332.9	129.9	2.5%	130.1	2.5%
Toronto Transit Commission - Conventional	1,344,589.0	558,389.0	562,500.1		562,500.1	4,111.1	0.7%	(782,088.9)	-58.2%
Toronto Transit Commission - Wheel Trans	9,236.5	3,837.0	4,275.7		4,275.7	438.7	11.4%	(4,960.8)	-53.7%
Toronto Police Service	145,021.0	158,421.0	149,413.3		149,413.3	(9,007.7)	-5.7%	4,392.3	3.0%
Toronto Police Services Board	3,412.0	3,412.0	1,400.0		1,400.0	(2,012.0)	-59.0%	(2,012.0)	-59.0%
Toronto Community Housing Corporation Subsidy									
<b>TOTAL - AGENCIES</b>	<b>1,897,700.2</b>	<b>1,008,452.8</b>	<b>1,051,260.5</b>	<b>(300.0)</b>	<b>1,050,960.5</b>	<b>42,507.8</b>	<b>4.2%</b>	<b>(846,739.6)</b>	<b>-44.6%</b>

**CITY OF TORONTO  
2021 OPERATING BUDGET SUBMISSION  
REVENUES**

(In \$000's)	2020 Budget	2020 Projection	2021 Base	2021 New / Enhanced	2021 Budget Request	Budget to Projection		Budget to Budget	
						\$	%	\$	%
<b>TOTAL CITY OPERATIONS &amp; AGENCIES</b>	<b>5,415,667.2</b>	<b>4,301,459.7</b>	<b>4,464,086.5</b>	<b>12,454.8</b>	<b>4,476,541.4</b>	<b>175,081.6</b>	<b>4.1%</b>	<b>(939,125.9)</b>	<b>-17.3%</b>
<b>Corporate Accounts</b>									
<b>Capital &amp; Corporate Financing</b>									
Capital from Current	11,450.5	11,450.0	8,677.7		8,677.7	(2,772.3)	-24.2%	(2,772.8)	-24.2%
Technology Sustainment									
Debt Charges	68,250.5	68,250.0	84,268.7		84,268.7	16,018.7	23.5%	16,018.2	23.5%
<b>Capital &amp; Corporate Financing</b>	<b>79,701.0</b>	<b>79,700.0</b>	<b>92,946.3</b>		<b>92,946.3</b>	<b>13,246.3</b>	<b>16.6%</b>	<b>13,245.4</b>	<b>16.6%</b>
<b>Non-Program Expenditures</b>									
Tax Deficiencies/Write offs									
Tax Increment Equivalent Grants (TIEG)									
Assessment Function (MPAC)									
Funding of Employee Related Liabilities									
Tax Rebates for Registered Charities									
Programs Funded from Reserve Funds	143,777.6	153,814.0	152,837.1		152,837.1	(976.9)	-0.6%	9,059.5	6.3%
Other Corporate Expenditures	44,493.2	20,489.0	21,411.2		21,411.2	922.2	4.5%	(23,082.0)	-51.9%
Insurance Premiums & Claims									
Tax Increment Funding (TIF)									
Parking Tag Enforcement & Operations Exp									
Heritage Property Taxes Rebate									
Solid Waste Management Services Rebate	10,000.0	10,000.0				(10,000.0)	-100.0%	(10,000.0)	-100%
<b>Non-Program Expenditures</b>	<b>198,270.8</b>	<b>184,303.0</b>	<b>174,248.4</b>		<b>174,248.4</b>	<b>(10,054.6)</b>	<b>-5.5%</b>	<b>(24,022.5)</b>	<b>-12.1%</b>
<b>Non Program Revenues</b>									
Payments in Lieu of Taxes	96,389.2	89,951.0	93,209.1		93,209.1	3,258.1	3.6%	(3,180.2)	-3.3%
Supplementary Taxes	34,000.0	38,353.0	38,353.0		38,353.0			4,353.0	12.8%
Tax Penalty Revenue	32,000.0	33,360.0	32,000.0		32,000.0	(1,360.0)	-4.1%		
Municipal Land Transfer Tax	797,690.7	745,000.0	697,690.7		697,690.7	(47,309.3)	-6.4%	(100,000.0)	-12.5%
Municipal Accommodation Tax (MAT)	61,572.0	10,717.0	14,478.5		14,478.5	3,761.5	35.1%	(47,093.5)	-76.5%
Third Party Sign Tax	9,007.0	9,800.0	9,531.4		9,531.4	(268.6)	-2.7%	524.4	5.8%
Interest/Investment Earnings	125,533.0	105,677.0	134,314.1		134,314.1	28,637.1	27.1%	8,781.1	7.0%
Other Corporate Revenues	8,318.7	10,695.0	8,361.3		8,361.3	(2,333.7)	-21.8%	42.6	0.5%
Dividend Income	105,000.0	92,640.0	88,000.0		88,000.0	(4,640.0)	-5.0%	(17,000.0)	-16.2%
Provincial Revenue	91,600.0	91,600.0	91,600.0		91,600.0				
Parking Authority Revenues	54,739.1	12,668.0				(12,668.0)	-100.0%	(54,739.1)	-100%
Administrative Support Recoveries - Water	18,973.0	18,973.0	18,973.0		18,973.0				
Administrative Support Recoveries - Health & EMS	10,426.7	10,427.0	10,426.7		10,426.7	(0.3)	-0.0%		
Parking Tag Enforcement & Operations Rev	114,839.7	66,722.0	80,656.4		80,656.4	13,934.4	20.9%	(34,183.3)	-29.8%
Other Tax Revenues	10,192.2	10,558.0	10,534.0		10,534.0	(24.0)	-0.2%	341.8	3.4%
Casino Woodbine Revenues	27,900.0	3,940.0	4,035.4		4,035.4	95.4	2.4%	(23,864.6)	-85.5%
Gaming & Registry Revenues	3,484.0		4,371.4		4,371.4	4,371.4		887.4	25.5%
COVID-19 Recoveries - Secured *			700,300.0		700,300.0	700,300.0		700,300.0	
COVID-19 Recoveries - Unsecured **			818,675.0		818,675.0	818,675.0		818,675.0	
<b>Sub-Total - COVID Recoveries</b>			<b>1,518,975.0</b>		<b>1,518,975.0</b>	<b>1,518,975.0</b>		<b>1,518,975.0</b>	
<b>Non-Program Revenues</b>	<b>1,601,665.4</b>	<b>1,351,081.0</b>	<b>2,855,510.1</b>		<b>2,855,510.1</b>	<b>1,504,429.1</b>	<b>111.4%</b>	<b>1,253,844.7</b>	<b>78.3%</b>
<b>TOTAL - CORPORATE ACCOUNTS</b>	<b>1,879,637.2</b>	<b>1,615,084.0</b>	<b>3,122,704.8</b>		<b>3,122,704.8</b>	<b>1,507,620.8</b>	<b>93.3%</b>	<b>1,243,067.6</b>	<b>66.1%</b>
<b>TOTAL LEVY OPERATING BUDGET BEFORE ASSESSMENT GROWTH AND TAX INCREASE</b>	<b>7,295,304.5</b>	<b>5,916,543.7</b>	<b>7,586,791.3</b>	<b>12,454.8</b>	<b>7,599,246.2</b>	<b>1,682,702.5</b>	<b>28.4%</b>	<b>303,941.7</b>	<b>4.2%</b>

\* \$40 million of Secured COVID-19 Recoveries embedded in Shelter, Support & Housing Administration's Budget

\*\* \$38 million in TCHC related COVID-19 Expenditures included in TCHC's budget. TCHC will recover this amount independently



**CITY OF TORONTO  
2021 OPERATING BUDGET SUBMISSION  
NET EXPENDITURES**

(In \$000's)	2020 Budget	2020 Projection	2021 Base	2021 New Enhanced	2021 Budget Request	Budget to Projection		Budget to Budget	
						\$	%	\$	%
<b>Community and Social Services</b>									
Housing Secretariat	1,186.1	969.8	1,186.1		1,186.1	216.3	22.3%	0.0	0.0%
Children's Services	91,983.7	89,052.5	91,413.0		91,413.0	2,360.5	2.7%	(570.7)	-0.6%
Court Services	(39,867.5)	(26,801.0)	(44,001.1)		(44,001.1)	(17,200.2)	64.2%	(4,133.7)	10.4%
Economic Development & Culture	76,731.2	74,757.8	76,211.1	2,250.0	78,461.1	3,703.2	5.0%	1,729.8	2.3%
Toronto Paramedic Services	88,933.4	90,079.0	96,357.7		96,357.7	6,278.7	7.0%	7,424.3	8.3%
Seniors Services and Long-Term Care	49,639.8	67,469.8	68,536.8		68,536.8	1,067.0	1.6%	18,897.0	38.1%
Parks, Forestry & Recreation	325,518.2	312,710.3	343,853.0		343,853.0	31,142.7	10.0%	18,334.8	5.6%
Shelter, Support & Housing Administration	256,203.3	277,338.2	526,311.9		526,311.9	248,973.7	89.8%	270,108.6	105.4%
Social Development, Finance & Administration	59,088.4	54,308.7	55,371.7	6,915.6	62,287.4	7,978.6	14.7%	3,199.0	5.4%
Toronto Employment & Social Services	91,220.2	67,684.8	80,790.7		80,790.7	13,105.9	19.4%	(10,429.5)	-11.4%
<b>Sub-Total Community and Social Services</b>	<b>1,000,636.9</b>	<b>1,007,570.1</b>	<b>1,296,030.9</b>	<b>9,165.6</b>	<b>1,305,196.6</b>	<b>297,626.5</b>	<b>29.5%</b>	<b>304,559.7</b>	<b>30.4%</b>
<b>Infrastructure and Development Services</b>									
City Planning	13,550.5	11,534.0	13,440.5		13,440.5	1,906.5	16.5%	(110.0)	-0.8%
Fire Services	476,630.7	472,049.2	488,617.9		488,617.9	16,568.7	3.5%	11,987.2	2.5%
Office of Emergency Management	2,607.5	3,117.3	3,256.2		3,256.2	138.9	4.5%	648.7	24.9%
Municipal Licensing & Standards	12,320.0	16,445.0	14,578.0	461.4	15,039.4	(1,405.6)	-8.5%	2,719.4	22.1%
Policy, Planning, Finance & Administration	5,426.9	4,753.8	5,047.2		5,047.2	293.5	6.2%	(379.7)	-7.0%
Transit Expansion	0.6	0.0				(0.0)	-100.0%	(0.6)	-100%
Engineering & Construction Services	1,886.1	1,744.9	1,609.8		1,609.8	(135.1)	-7.7%	(276.3)	-14.6%
Toronto Building	(16,146.9)	(45,332.7)	(16,146.9)		(16,146.9)	29,185.8	-64.4%	(0.0)	0.0%
Transportation Services	227,063.1	243,209.2	240,084.4	5,197.5	245,281.9	2,072.7	0.9%	18,218.8	8.0%
<b>Sub-Total Infrastructure and Development Services</b>	<b>723,338.5</b>	<b>707,520.6</b>	<b>750,487.2</b>	<b>5,658.9</b>	<b>756,146.1</b>	<b>48,625.5</b>	<b>6.9%</b>	<b>32,807.6</b>	<b>4.5%</b>
<b>Corporate Services</b>									
Corporate Real Estate Management	104,438.3	109,028.9	105,910.3	125.0	106,035.3	(2,993.6)	-2.7%	1,597.0	1.5%
Environment & Energy	13,031.1	10,219.8	11,842.7		11,842.7	1,622.9	15.9%	(1,188.4)	-9.1%
Fleet Services	27,384.6	24,024.7	24,253.4		24,253.4	228.7	1.0%	(3,131.2)	-11.4%
Technology Services	100,353.4	98,154.4	100,778.9	2,262.4	103,041.2	4,886.9	5.0%	2,687.9	2.7%
Office of the Chief Information Security Officer		8,754.2	16,508.8	11,546.4	28,055.2	19,301.0	220.5%	28,055.2	
311 Toronto	10,277.8	10,253.7	10,546.7		10,546.7	293.0	2.9%	269.0	2.6%
<b>Sub-Total Corporate Services</b>	<b>255,485.2</b>	<b>260,435.6</b>	<b>269,840.8</b>	<b>13,933.8</b>	<b>283,774.6</b>	<b>23,338.9</b>	<b>242.4%</b>	<b>28,289.4</b>	<b>-13.7%</b>
<b>Finance and Treasury Services</b>									
Office of the Chief Financial Officer and Treasurer	13,327.0	12,848.6	12,696.6		12,696.6	(152.0)	-1.2%	(630.4)	-4.7%
Office of the Controller	40,031.4	45,011.2	39,513.9	(0.0)	39,513.9	(5,497.3)	-12.2%	(517.5)	-1.3%
<b>Sub-Total Finance and Treasury Services</b>	<b>53,358.4</b>	<b>57,859.8</b>	<b>52,210.5</b>	<b>(0.0)</b>	<b>52,210.5</b>	<b>(5,649.3)</b>	<b>-9.8%</b>	<b>(1,147.9)</b>	<b>-2.2%</b>
<b>City Manager</b>									
City Manager's Office	58,134.0	58,262.6	60,829.5	1,045.6	61,875.0	3,612.5	6.2%	3,741.0	6.4%
<b>Sub-Total City Manager</b>	<b>58,134.0</b>	<b>58,262.6</b>	<b>60,829.5</b>	<b>1,045.6</b>	<b>61,875.0</b>	<b>3,612.5</b>	<b>6.2%</b>	<b>3,741.0</b>	<b>6.4%</b>
<b>Other City Programs</b>									
City Clerk's Office	38,927.7	36,064.9	37,258.2	236.3	37,494.5	1,429.6	4.0%	(1,433.2)	-3.7%
Legal Services	41,649.1	37,356.2	37,589.5		37,589.5	233.3	0.6%	(4,059.5)	-9.7%
Mayor's Office	2,567.0	2,567.0	2,567.0		2,567.0	0.0	0.0%	0.0	0.0%
City Council	21,781.2	20,391.0	21,781.2		21,781.2	1,390.2	6.8%	(0.0)	-0.0%
<b>Sub-Total Other City Programs</b>	<b>104,925.0</b>	<b>96,379.1</b>	<b>99,196.0</b>	<b>236.3</b>	<b>99,432.3</b>	<b>3,053.2</b>	<b>3.2%</b>	<b>(5,492.7)</b>	<b>-5.2%</b>
<b>Accountability Offices</b>									
Auditor General's Office	7,375.8	7,375.8	6,651.6		6,651.6	(724.2)	-9.8%	(724.2)	-9.8%
Integrity Commissioner's Office	762.4	672.4	641.3		641.3	(31.1)	-4.6%	(121.1)	-15.9%
Office of the Lobbyist Registrar	1,252.0	1,252.0	1,236.0		1,236.0	(16.0)	-1.3%	(16.0)	-1.3%
Office of the Ombudsman	2,195.7	2,195.7	2,271.3		2,271.3	75.6	3.4%	75.6	3.4%
<b>Sub-Total Accountability Offices</b>	<b>11,585.9</b>	<b>11,495.9</b>	<b>10,800.3</b>		<b>10,800.3</b>	<b>(695.6)</b>	<b>-6.1%</b>	<b>(785.6)</b>	<b>-6.8%</b>
<b>TOTAL - CITY OPERATIONS</b>	<b>2,207,463.9</b>	<b>2,199,523.7</b>	<b>2,539,395.2</b>	<b>30,040.2</b>	<b>2,569,435.4</b>	<b>369,911.6</b>	<b>16.8%</b>	<b>361,971.4</b>	<b>16.4%</b>
<b>Agencies</b>									
Toronto Public Health	70,829.2	91,198.8	124,256.3	135.1	124,391.4	33,192.6	36.4%	53,562.2	75.6%
Toronto Public Library	196,694.7	195,756.5	203,816.6	300.0	204,116.6	8,360.1	4.3%	7,421.9	3.8%
Association of Community Centres	8,660.8	8,590.0	8,897.7		8,897.7	307.7	3.6%	236.9	2.7%
Exhibition Place	(500.0)	13,592.0	8,000.0		8,000.0	(5,592.0)	-41.1%	8,500.0	-1700%
Heritage Toronto	431.1	502.0	451.5		451.5	(50.5)	-10.1%	20.4	4.7%
To Live	5,599.2	10,228.0	10,977.0		10,977.0	749.0	7.3%	5,377.8	96.0%
Toronto Zoo	12,772.3	26,790.0	19,468.2		19,468.2	(7,321.9)	-27.3%	6,695.9	52.4%
Arena Boards of Management	(107.9)	1,955.0	513.8		513.8	(1,441.2)	-73.7%	621.8	-576%
Yonge-Dundas Square	(0.0)	1,727.0	1,339.7		1,339.7	(387.3)	-22.4%	1,339.7	
CreateTO		0.2	0.0		0.0	(0.2)	-99.5%	0.0	
Toronto & Region Conservation Authority	4,267.6	4,267.0	4,865.0		4,865.0	598.0	14.0%	597.4	14.0%
Toronto Transit Commission - Conventional	642,581.8	1,292,982.0	1,460,600.2	11,337.7	1,471,937.9	178,955.9	13.8%	829,356.1	129.1%
Toronto Transit Commission - Wheel Trans	147,246.4	106,046.0	112,627.8	1,662.3	114,290.1	8,244.1	7.8%	(32,956.3)	-22.4%
Toronto Police Service	1,076,194.7	1,073,995.0	1,080,093.3		1,080,093.3	6,098.3	0.6%	3,898.6	0.4%
Toronto Police Services Board	1,930.4	1,855.0	1,931.1		1,931.1	76.1	4.1%	0.7	0.0%
Toronto Community Housing Corporation Subsidy	250,960.0	250,960.0	250,960.0		250,960.0				
<b>TOTAL - AGENCIES</b>	<b>2,417,560.1</b>	<b>3,080,444.6</b>	<b>3,288,798.2</b>	<b>13,435.1</b>	<b>3,302,233.3</b>	<b>221,788.7</b>	<b>7.2%</b>	<b>884,673.1</b>	<b>36.6%</b>

**CITY OF TORONTO  
2021 OPERATING BUDGET SUBMISSION  
NET EXPENDITURES**

(In \$000's)	2020 Budget	2020 Projection	2021 Base	2021 New Enhanced	2021 Budget Request	Budget to Projection		Budget to Budget	
						\$	%	\$	%
<b>TOTAL CITY OPERATIONS &amp; AGENCIES</b>	<b>4,625,024.1</b>	<b>5,279,968.3</b>	<b>5,828,193.4</b>	<b>43,475.3</b>	<b>5,871,668.6</b>	<b>591,700.4</b>	<b>11.2%</b>	<b>1,246,644.6</b>	<b>27.0%</b>
<b>Corporate Accounts</b>									
<u>Capital &amp; Corporate Financing</u>									
Capital from Current	328,769.7	328,770.0	338,153.4		338,153.4	9,383.4	2.9%	9,383.7	2.9%
Technology Sustainment	19,911.6	19,912.0	20,530.0		20,530.0	618.0	3.1%	618.4	3.1%
Debt Charges	598,414.5	590,875.0	649,217.8		649,217.8	58,342.8	9.9%	50,803.3	8.5%
<b>Capital &amp; Corporate Financing</b>	<b>947,095.9</b>	<b>939,557.0</b>	<b>1,007,901.1</b>		<b>1,007,901.1</b>	<b>68,344.1</b>	<b>7.3%</b>	<b>60,805.3</b>	<b>6.4%</b>
<u>Non-Program Expenditures</u>									
Tax Deficiencies/Write offs	65,422.4	55,765.0	54,303.8		54,303.8	(1,461.2)	-2.6%	(11,118.6)	-17.0%
Tax Increment Equivalent Grants (TIEG)	29,287.1	28,978.0	45,596.2		45,596.2	16,618.2	57.3%	16,309.2	55.7%
Assessment Function (MPAC)	45,892.9	46,115.0	46,490.0		46,490.0	375.0	0.8%	597.1	1.3%
Funding of Employee Related Liabilities	70,832.9	70,794.0	70,793.6		70,793.6	(0.4)	-0.0%	(39.3)	-0.1%
Tax Rebates for Registered Charities									
Programs Funded from Reserve Funds	(0.0)							0.0	-100%
Other Corporate Expenditures	(13,313.7)	67,893.0	11,120.1		11,120.1	(56,772.9)	-83.6%	24,433.8	-184%
Insurance Premiums & Claims									
Tax Increment Funding (TIF)	1,813.7	1,814.0	2,700.0		2,700.0	886.0	48.8%	886.3	48.9%
Parking Tag Enforcement & Operations Exp	62,112.3	55,587.0	58,859.3		58,859.3	3,272.3	5.9%	(3,253.0)	-5.2%
Heritage Property Taxes Rebate	2,329.1	1,753.0	1,982.6		1,982.6	229.6	13.1%	(346.5)	-14.9%
Solid Waste Management Services Rebate	75,371.0	75,371.0	75,371.0		75,371.0	0.0	0.0%		
<b>Non-Program Expenditures</b>	<b>339,747.7</b>	<b>404,070.0</b>	<b>367,216.6</b>		<b>367,216.6</b>	<b>(36,853.4)</b>	<b>-9.1%</b>	<b>27,468.9</b>	<b>8.1%</b>
<u>Non Program Revenues</u>									
Payments in Lieu of Taxes	(96,389.2)	(89,951.0)	(93,209.1)		(93,209.1)	(3,258.1)	3.6%	3,180.2	-3.3%
Supplementary Taxes	(34,000.0)	(38,353.0)	(38,353.0)		(38,353.0)			(4,353.0)	12.8%
Tax Penalty Revenue	(32,000.0)	(33,360.0)	(32,000.0)		(32,000.0)	1,360.0	-4.1%		
Municipal Land Transfer Tax	(725,023.2)	(672,332.0)	(625,358.0)		(625,358.0)	46,974.0	-7.0%	99,665.2	-13.7%
Municipal Accommodation Tax (MAT)	(31,545.0)	17,413.0				(17,413.0)	-100.0%	31,545.0	-100%
Third Party Sign Tax	(9,007.0)	(9,800.0)	(9,531.4)		(9,531.4)	268.6	-2.7%	(524.4)	5.8%
Interest/Investment Earnings	(114,810.0)	(98,541.0)	(124,387.7)		(124,387.7)	(25,846.7)	26.2%	(9,577.7)	8.3%
Other Corporate Revenues	(8,238.7)	(10,033.0)	(8,181.3)		(8,181.3)	1,851.7	-18.5%	57.4	-0.7%
Dividend Income	(105,000.0)	(92,640.0)	(88,000.0)		(88,000.0)	4,640.0	-5.0%	17,000.0	-16.2%
Provincial Revenue	(91,600.0)	(91,600.0)	(91,600.0)		(91,600.0)				
Parking Authority Revenues	(54,739.1)	(12,668.0)				12,668.0	-100.0%	54,739.1	-100%
Administrative Support Recoveries - Water	(18,973.0)	(18,973.0)	(18,973.0)		(18,973.0)				
Administrative Support Recoveries - Health & EMS	(10,426.7)	(10,427.0)	(10,426.7)		(10,426.7)	0.3	-0.0%		
Parking Tag Enforcement & Operations Rev	(114,839.7)	(66,722.0)	(80,656.4)		(80,656.4)	(13,934.4)	20.9%	34,183.3	-29.8%
Other Tax Revenues	(10,192.2)	(12,776.0)	(10,313.3)		(10,313.3)	2,462.7	-19.3%	(121.1)	1.2%
Casino Woodbine Revenues	(27,900.0)	(3,940.0)	(4,035.4)		(4,035.4)	(95.4)	2.4%	23,864.6	-85.5%
Gaming & Registry Revenues	(2,716.0)		(3,603.4)		(3,603.4)	(3,603.4)		(887.4)	32.7%
COVID-19 Recoveries - Secured *			(700,300.0)		(700,300.0)	(700,300.0)		(700,300.0)	
COVID-19 Recoveries - Unsecured **			(818,675.0)		(818,675.0)	(818,675.0)		(818,675.0)	
<b>Sub-Total - COVID Recoveries</b>			<b>(1,518,975.0)</b>		<b>(1,518,975.0)</b>	<b>(1,518,975.0)</b>		<b>(1,518,975.0)</b>	
<b>Non-Program Revenues</b>	<b>(1,487,400.0)</b>	<b>(1,244,703.0)</b>	<b>(2,757,603.8)</b>		<b>(2,757,603.8)</b>	<b>(1,512,900.8)</b>	<b>121.5%</b>	<b>(1,270,203.8)</b>	<b>85.4%</b>
<b>TOTAL - CORPORATE ACCOUNTS</b>	<b>(200,556.4)</b>	<b>98,924.0</b>	<b>(1,382,486.1)</b>		<b>(1,382,486.1)</b>	<b>(1,481,410.1)</b>	<b>-1,498%</b>	<b>(1,181,929.7)</b>	<b>589.3%</b>
<b>TOTAL LEVY OPERATING BUDGET BEFORE ASSESSMENT GROWTH AND TAX INCREASE</b>	<b>4,424,467.7</b>	<b>5,378,892.3</b>	<b>4,445,707.3</b>	<b>43,475.3</b>	<b>4,489,182.6</b>	<b>(889,709.7)</b>	<b>-16.5%</b>	<b>64,714.9</b>	<b>1.5%</b>
Less 2020 Approved Tax Levy			(4,424,467.7)		(4,424,467.7)				
Less Assessment Growth			(41,461.5)		(41,461.5)				
Less 0.7% Inflationary Tax Rate Increase			(23,253.4)		(23,253.4)				
<b>TOTAL LEVY OPERATING BUDGET GAP</b>			<b>(43,475.3)</b>	<b>43,475.3</b>	<b>(0.0)</b>				
Special Levy for Scarborough Subway - No inc in 202	40,698.9	40,698.9	40,698.9		40,698.9				
City Building Fund (CBF) - 1.5% Tax rate inc in 2021	91,461.0	91,461.0	141,290.0		141,290.0	49,829.0	54.5%	49,829.0	54.5%
<b>TOTAL LEVY INCLUDING SCARBOROUGH SUBWAY EXTENSION LEVY</b>	<b>4,556,627.5</b>	<b>5,511,052.2</b>	<b>4,627,696.2</b>	<b>43,475.3</b>	<b>4,671,171.4</b>	<b>(839,880.7)</b>	<b>-15.2%</b>	<b>114,543.9</b>	<b>2.5%</b>

\* \$40 million of Secured COVID-19 Recoveries embedded in Shelter, Support & Housing Administration's Budget

\*\* \$38 million in TCHC related COVID-19 Expenditures included in TCHC's budget. TCHC will recover this amount independently

**CITY OF TORONTO  
2021 OPERATING BUDGET SUBMISSION  
COMPLEMENT**

(In \$000's)	2020 Approved Complement	2021 Base Increase	2021 New / Enhanced	2021 Complement Request	Budget to Budget	
					\$	%
<b>Community and Social Services</b>						
Housing Secretariat	28.0	0.0		28.0	0.0	0.0%
Children's Services	1,074.8	(74.1)		1,000.7	(74.1)	-6.9%
Court Services	253.2	(2.0)		251.2	(2.0)	-0.8%
Economic Development & Culture	316.2	(1.3)		314.9	(1.3)	-0.4%
Toronto Paramedic Services	1,606.3	32.0		1,638.3	32.0	2.0%
Seniors Services and Long-Term Care	2,435.2	214.3		2,649.5	214.3	8.8%
Parks, Forestry & Recreation	4,643.2	(76.6)		4,566.7	(76.6)	-1.6%
Shelter, Support & Housing Administration	968.6	137.6		1,106.2	137.6	14.2%
Social Development, Finance & Administration	260.0	7.0	15.0	282.0	22.0	8.5%
Toronto Employment & Social Services	1,801.5	5.0		1,806.5	5.0	0.3%
<b>Sub-Total Community and Social Services</b>	<b>13,387.1</b>	<b>241.8</b>	<b>15.0</b>	<b>13,643.9</b>	<b>256.8</b>	<b>1.9%</b>
<b>Infrastructure and Development Services</b>						
City Planning	450.0	(3.0)	4.0	451.0	1.0	0.2%
Fire Services	3,192.3	(1.0)		3,191.3	(1.0)	-0.0%
Office of Emergency Management	21.0			21.0		
Municipal Licensing & Standards	538.5	(0.0)		538.5	(0.0)	-0.0%
Policy, Planning, Finance & Administration	169.1	(2.0)		167.1	(2.0)	-1.2%
Transit Expansion	59.0			59.0		
Engineering & Construction Services	625.1	(8.0)	14.0	631.1	6.0	1.0%
Toronto Building	487.0	(0.0)	50.0	537.0	50.0	10.3%
Transportation Services	1,311.3	18.0	11.0	1,340.3	29.0	2.2%
<b>Sub-Total Infrastructure and Development Services</b>	<b>6,853.3</b>	<b>4.0</b>	<b>79.0</b>	<b>6,936.3</b>	<b>83.0</b>	<b>1.2%</b>
<b>Corporate Services</b>						
Corporate Real Estate Management	1,033.4	9.0		1,042.4	9.0	0.9%
Environment & Energy	101.6			101.6		
Fleet Services	207.0			207.0		
Technology Services	791.0	(28.0)		763.0	(28.0)	-3.5%
Office of the Chief Information Security Officer	39.0		23.0	62.0	23.0	59.0%
311 Toronto	183.0	(1.0)		182.0	(1.0)	-0.5%
<b>Sub-Total Corporate Services</b>	<b>2,355.0</b>	<b>(20.0)</b>	<b>23.0</b>	<b>2,358.0</b>	<b>3.0</b>	<b>55.8%</b>
<b>Finance and Treasury Services</b>						
Office of the Chief Financial Officer and Treasurer	117.0	(5.0)		112.0	(5.0)	-4.3%
Office of the Controller	694.0	4.0	35.0	733.0	39.0	5.6%
<b>Sub-Total Finance and Treasury Services</b>	<b>811.0</b>	<b>(1.0)</b>	<b>35.0</b>	<b>845.0</b>	<b>34.0</b>	<b>4.2%</b>
<b>City Manager</b>						
City Manager's Office	465.0	(4.0)	8.0	469.0	4.0	0.9%
<b>Sub-Total City Manager</b>	<b>465.0</b>	<b>(4.0)</b>	<b>8.0</b>	<b>469.0</b>	<b>4.0</b>	<b>0.9%</b>
<b>Other City Programs</b>						
City Clerk's Office	375.9	(7.6)		368.3	(7.6)	-2.0%
Legal Services	405.4	(14.0)	5.0	396.4	(9.0)	-2.2%
Mayor's Office	1.0			1.0		
City Council	25.0			25.0		
<b>Sub-Total Other City Programs</b>	<b>807.3</b>	<b>(21.6)</b>	<b>5.0</b>	<b>790.7</b>	<b>(16.6)</b>	<b>-2.1%</b>
<b>Accountability Offices</b>						
Auditor General's Office	36.0	5.0		41.0	5.0	13.9%
Integrity Commissioner's Office	3.0			3.0		
Office of the Lobbyist Registrar	8.3			8.3		
Office of the Ombudsman	14.0			14.0		
<b>Sub-Total Accountability Offices</b>	<b>61.2</b>	<b>5.0</b>		<b>66.2</b>	<b>5.0</b>	<b>8.2%</b>
<b>TOTAL - CITY OPERATIONS</b>	<b>24,739.9</b>	<b>204.2</b>	<b>165.0</b>	<b>25,109.1</b>	<b>369.2</b>	<b>1.5%</b>
<b>Agencies</b>						
Toronto Public Health	2,025.9	381.6		2,407.6	381.6	18.8%
Toronto Public Library	1,769.8	18.0		1,787.8	18.0	1.0%
Association of Community Centres	81.0	5.4		86.4	5.4	6.6%
Exhibition Place	357.0	(103.0)		254.0	(103.0)	-28.9%
Heritage Toronto	9.5	(0.9)		8.6	(0.9)	-10.0%
To Live	240.4	(183.4)		57.0	(183.4)	-76.3%
Toronto Zoo	403.2	1.0		404.2	1.0	0.2%
Arena Boards of Management	66.0	(1.9)		64.1	(1.9)	-2.9%
Yonge-Dundas Square	8.0			8.0		
CreateTO	68.0	1.0		69.0	1.0	1.5%
Toronto Transit Commission - Conventional	15,544.0	(92.0)	270.0	15,722.0	178.0	1.1%
Toronto Transit Commission - Wheel Trans	623.0	(32.0)		591.0	(32.0)	-5.1%
Toronto Police Service	7,881.0	(357.0)		7,524.0	(357.0)	-4.5%
Toronto Police Services Board	7.5			7.5		
<b>TOTAL - AGENCIES</b>	<b>29,084.3</b>	<b>(363.3)</b>	<b>270.0</b>	<b>28,991.0</b>	<b>(93.3)</b>	<b>-0.3%</b>
<b>TOTAL CITY OPERATIONS &amp; AGENCIES</b>	<b>53,824.2</b>	<b>(159.0)</b>	<b>435.0</b>	<b>54,100.2</b>	<b>276.0</b>	<b>0.5%</b>
<b>Corporate Accounts (Parking Tags)</b>	394.0			394.0		0
<b>TOTAL TAX SUPPORTED COMPLEMENT</b>	<b>54,218.2</b>	<b>(159.0)</b>	<b>435.0</b>	<b>54,494.2</b>	<b>276.0</b>	<b>0.5%</b>

City of Toronto  
2021 Operating Budget  
Summary of New / Enhanced by Program

In \$ Thousands	2021			2022		2023	
	Gross	Net	Positions	Net	Positions	Net	Positions
<b>City Clerk's Office</b>							
New Info Production Requirements - Toronto Public Health	11.6						
New Info Production Requirements - Transportation Services	236.3	236.3					
<b>City Clerk's Office Total</b>	<b>247.9</b>	<b>236.3</b>					
<b>City Manager's Office</b>							
Civic Engagement & Insights Project	442.6	442.6	3.0	(19.3)	(0.0)	(423.3)	(3.0)
Creating a Data for Equity Unit	389.3	389.3	4.0	218.5		1.1	
Indigenous Affairs Support to Truth & Reconciliation Calls	213.7	213.7	1.0	0.5		0.3	
<b>City Manager's Office Total</b>	<b>1,045.6</b>	<b>1,045.6</b>	<b>8.0</b>	<b>199.7</b>	<b>(0.0)</b>	<b>(422.0)</b>	<b>(3.0)</b>
<b>City Planning</b>							
CP - Housing Now Initiative	454.8		4.0				
<b>City Planning Total</b>	<b>454.8</b>		<b>4.0</b>				
<b>Corporate Real Estate Management</b>							
Activation of 220 Poplar Road (Borden Site) - Community Hub	125.0	125.0		975.0			
<b>Corporate Real Estate Management Total</b>	<b>125.0</b>	<b>125.0</b>		<b>975.0</b>			
<b>Economic Development &amp; Culture</b>							
Funding for Year of Public Art	4,500.0	2,250.0		(2,250.0)			
<b>Economic Development &amp; Culture Total</b>	<b>4,500.0</b>	<b>2,250.0</b>		<b>(2,250.0)</b>			
<b>Engineering &amp; Construction Services</b>							
ECS - Development Engineering - Additional Resources	1,084.9		12.0		(0.0)		
ECS - Housing Now Initiative	266.4		2.0				
<b>Engineering &amp; Construction Services Total</b>	<b>1,351.2</b>		<b>14.0</b>		<b>(0.0)</b>		
<b>Housing Secretariat</b>							
HS Small Sites Pre-development and Pre-acquisition Work Fund	2,000.0						
<b>Housing Secretariat Total</b>	<b>2,000.0</b>						
<b>Legal Services</b>							
Housing Now- Small Sites Pre-development & Pre-Acquisition	921.6		5.0		(5.0)		
<b>Legal Services Total</b>	<b>921.6</b>		<b>5.0</b>		<b>(5.0)</b>		
<b>Municipal Licensing &amp; Standards</b>							
MLS - CPI (2%) Inflation Increase (REVERSAL)		461.4					
<b>Municipal Licensing &amp; Standards Total</b>		<b>461.4</b>					
<b>Office of the Chief Information Security Officer</b>							
Priority 1 Cyber Security Items	11,756.1	11,546.4	23.0	1,722.8		(581.1)	
<b>Office of the Chief Information Security Officer Total</b>	<b>11,756.1</b>	<b>11,546.4</b>	<b>23.0</b>	<b>1,722.8</b>		<b>(581.1)</b>	
<b>Office of the Controller</b>							
Financial Systems Transformation Project	1,590.3	(0.0)	35.0	0.0	(0.0)	0.0	
<b>Office of the Controller Total</b>	<b>1,590.3</b>	<b>(0.0)</b>	<b>35.0</b>	<b>0.0</b>	<b>(0.0)</b>	<b>0.0</b>	
<b>Social Development, Finance &amp; Administration</b>							
AnchorTO Dedicated Support	189.2						
Community Benefits Framework	582.3	582.3	6.0	100.0	(1.0)	(27.3)	
Confronting Anti Black Racism and Poverty Reduction	388.7	388.7		(388.7)			
Confronting Anti-Black Racism - Fee for Consultation Service		(50.0)					
Expand Fare Pass Program Eligibility	2,900.0	2,900.0					
Policing Reform - Community-Based Crisis Response Pilot	1,706.8	1,706.8	3.0	6,271.2	(0.0)	(758.1)	
TO Wards Peace Program	1,388.0	1,388.0	6.0	462.7		4.9	
<b>Social Development, Finance &amp; Administration Total</b>	<b>7,154.8</b>	<b>6,915.6</b>	<b>15.0</b>	<b>6,445.2</b>	<b>(1.0)</b>	<b>(780.5)</b>	
<b>Technology Services</b>							
Implement Segregation/Segmentation Security Control-AU4.1(7)	1,711.8	1,711.8					
Increase Network & Security Capacity frm MSSP Implementation	453.8	453.8					
Tool to Control Access To Open Data - AU7.13(2a,b), AU4.1	96.7	96.7					
<b>Technology Services Total</b>	<b>2,262.4</b>	<b>2,262.4</b>					
<b>Toronto Building</b>							
Toronto Building Program Review Implementation	2,035.4		50.0				
<b>Toronto Building Total</b>	<b>2,035.4</b>		<b>50.0</b>				
<b>Toronto Public Health</b>							
Hassle Free Clinic capacity inc in response to COVID-19	135.1	135.1		(135.1)			
<b>Toronto Public Health Total</b>	<b>135.1</b>	<b>135.1</b>		<b>(135.1)</b>			
<b>Toronto Public Library</b>							
Fines Elimination - Children's Fines		300.0		300.0			
<b>Toronto Public Library Total</b>		<b>300.0</b>		<b>300.0</b>			
<b>Toronto Transit Commission - Conventional</b>							
Anti-Racism & Diversity	1,069.4	1,069.4	5.0				
Cybersecurity	1,795.3	1,795.3		2,000.0			
Eglinton Crosstown LRT	3,946.0	3,946.0	235.0	45,168.5	(2.0)	8,389.9	
ModernTO	708.0	708.0	5.0				

City of Toronto  
2021 Operating Budget  
Summary of New / Enhanced by Program

In \$ Thousands	2021			2022		2023	
	Gross	Net	Positions	Net	Positions	Net	Positions
Safety	1,093.6	1,093.6	7.0	500.0			
Vehicle Maintenance	2,725.4	2,725.4	18.0	1,200.1			
<b>Toronto Transit Commission - Conventional Total</b>	<b>11,337.7</b>	<b>11,337.7</b>	<b>270.0</b>	<b>48,868.6</b>	<b>(2.0)</b>	<b>8,389.9</b>	
<b>Toronto Transit Commission - Wheel Trans</b>							
Reservations Wait-Time Reduction	1,662.3	1,662.3		525.0		(768.9)	
<b>Toronto Transit Commission - Wheel Trans Total</b>	<b>1,662.3</b>	<b>1,662.3</b>		<b>525.0</b>		<b>(768.9)</b>	
<b>Transportation Services</b>							
Covid-19 Initiatives	2,932.7	1,513.2	4.0	302.3	(0.0)		(4.0)
IDC- Police for ActiveTo (Covid-Impact)	857.9	857.9		(857.9)			
New Service Level for Traffic Signal	155.2	47.1	3.0	50.7		4.4	
Vision Zero Road Safety Plan - Traffic Enforcement Officers	2,500.0	2,500.0		(2,500.0)			
Work Zone Pilot	279.3	279.3	4.0	294.0		1.1	
Year of Public Art	625.0						
<b>Transportation Services Total</b>	<b>7,350.1</b>	<b>5,197.5</b>	<b>11.0</b>	<b>(2,710.8)</b>	<b>(0.0)</b>	<b>5.5</b>	<b>(4.0)</b>
<b>Grand Total</b>	<b>55,930.1</b>	<b>43,475.3</b>	<b>435.0</b>	<b>53,940.4</b>	<b>(8.0)</b>	<b>5,843.0</b>	<b>(7.0)</b>



2021 - 2030 CAPITAL BUDGET AND PLAN

Programs (in \$000s)	2020 Carry Forward to 2021 (Gross)	2021		2020 Carry Forward to 2021-2025 (Gross)	2021-2025		2020 Carry Forward to 2021-2030 (Gross)	2021-2030 (excl. cfwd)	
		Gross	Debt/CFC		Gross	Debt/CFC		Gross	Debt/CFC
<b>Community and Social Services</b>									
Children's Services	7,022	7,628	1,575	11,801	71,154	7,603	11,801	78,884	15,083
Economic Development and Culture	10,181	14,638	10,936	10,181	84,423	53,737	10,181	167,624	107,865
Parks, Forestry & Recreation	68,809	168,992	87,081	69,715	1,392,531	414,226	69,715	2,485,942	786,831
Seniors Services and Long-Term Care	14,163	17,911		14,163	209,469		14,163	278,518	
Shelter, Support & Housing Administration	43,534	38,361	34,281	43,775	556,364	552,284	43,775	570,291	566,211
Housing Secretariat		327,908	64,861		403,290	103,740		403,290	103,740
Toronto Housing Corporation	630	160,000	160,000	630	800,000	800,000	630	1,612,920	1,612,920
Toronto Employment & Social Services	6,508	3,973	3,855	7,919	5,199	5,081	7,919	5,199	5,081
Toronto Paramedic Services	1,905	5,127	3,575	42,650	34,167	13,975	42,650	75,857	28,665
<b>Community and Social Services</b>	<b>152,753</b>	<b>744,538</b>	<b>366,164</b>	<b>200,835</b>	<b>3,556,597</b>	<b>1,950,646</b>	<b>200,835</b>	<b>5,678,525</b>	<b>3,226,396</b>
<b>Infrastructure and Development Services</b>									
City Planning	1,973	4,668	3,020	1,973	29,310	15,441	1,973	59,103	29,780
Fire Services	8,294	11,071	3,215	8,294	31,837	14,531	8,294	38,137	17,131
Transit Expansion Office	25,076	18,704	17,762	25,076	1,543,704	79,762	25,076	1,543,704	79,762
Transportation Services	71,366	376,371	322,378	81,132	2,993,407	2,044,490	81,132	5,200,723	4,156,857
Waterfront Revitalization Initiative	114,380	6,545	1,645	114,380	174,732	32,640	114,380	174,732	32,640
<b>Infrastructure and Development Services</b>	<b>221,089</b>	<b>417,359</b>	<b>348,020</b>	<b>230,855</b>	<b>4,772,990</b>	<b>2,186,864</b>	<b>230,855</b>	<b>7,016,399</b>	<b>4,316,170</b>
<b>Corporate Services</b>									
311 Toronto	2,311	(1,437)	874	2,311	(537)	1,774	2,311	(37)	2,274
Corporate Real Estate Management	86,675	197,218	170,929	88,347	917,692	627,175	88,347	1,253,529	914,626
Environment and Energy	2,390	64,523		2,390	187,423		2,390	339,923	
Fleet Services	10,055	60,666		10,055	363,561		10,055	747,462	
Chief Information Security Office		4,021	4,021		22,628	22,628		22,628	22,628
Technology Services	16,967	50,434	43,963	18,174	177,296	73,333	18,174	304,161	74,025
<b>Corporate Services</b>	<b>118,398</b>	<b>375,426</b>	<b>219,787</b>	<b>121,277</b>	<b>1,668,064</b>	<b>724,910</b>	<b>121,277</b>	<b>2,667,666</b>	<b>1,013,553</b>
<b>Finance and Treasury Services</b>									
Office of the CFO and Treasurer	1,904	192	1,707	1,904	1,751	2,166	1,904	5,326	5,141
Office of the Controller	3,472	71,623	72,908	3,472	161,434	159,929	3,472	172,384	166,904
<b>Finance and Treasury Services</b>	<b>5,376</b>	<b>71,815</b>	<b>74,615</b>	<b>5,376</b>	<b>163,185</b>	<b>162,095</b>	<b>5,376</b>	<b>177,710</b>	<b>172,045</b>
<b>Other City Services</b>									
Accountability Offices					1,400	1,400		1,650	1,650
City Clerk's Office	1,060	13,760	10,520	1,060	35,280	25,785	1,060	50,595	34,545
Corporate Initiatives	2,946	400	400	2,946	800	1,200	2,946	800	1,200
<b>Other City Services</b>	<b>4,006</b>	<b>14,160</b>	<b>10,920</b>	<b>4,006</b>	<b>37,480</b>	<b>28,385</b>	<b>4,006</b>	<b>53,045</b>	<b>37,395</b>
<b>Total - City Operations</b>	<b>501,622</b>	<b>1,623,297</b>	<b>1,019,506</b>	<b>562,349</b>	<b>10,198,316</b>	<b>5,052,900</b>	<b>562,349</b>	<b>15,593,345</b>	<b>8,765,559</b>
<b>Agencies</b>									
Exhibition Place	6,339	5,214	11,553	6,339	63,100	66,691	6,339	143,315	143,306
GO Transit	60,000			60,000			60,000		
TO Live	15,409	15,022	25,103	15,409	85,858	95,939	15,409	111,775	121,856
Toronto & Region Conservation Authority		18,197	3,961		99,253	22,265		205,950	46,170
Toronto Police Service	33,963	34,865	17,655	33,963	316,908	123,477	33,963	605,286	211,688
Toronto Public Health	4,274	815	1,889	4,588	17,122	18,510	4,588	29,228	30,616
Toronto Public Library	9,339	35,477	33,465	9,339	208,106	167,002	9,339	430,002	333,714
Toronto Zoo	8,078	10,520	11,724	8,078	90,954	86,158	8,078	132,669	125,873
Yonge-Dundas Square									
<b>Agencies excl. TTC</b>	<b>137,402</b>	<b>120,109</b>	<b>105,350</b>	<b>137,716</b>	<b>881,301</b>	<b>580,042</b>	<b>137,716</b>	<b>1,658,225</b>	<b>1,013,223</b>
<b>Tax Supported before TTC</b>	<b>639,023</b>	<b>1,743,407</b>	<b>1,124,856</b>	<b>700,064</b>	<b>11,079,616</b>	<b>5,632,942</b>	<b>700,064</b>	<b>17,251,570</b>	<b>9,778,781</b>
<b>Toronto Transit Commission</b>									
Toronto Transit Commission	100,468	1,132,457	67,215	100,468	6,757,774	119,244	100,468	11,588,617	412,177
SRT Life Extension		19,644			44,351			47,188	
Spadina Subway Extension	6,715	48,914	48,914	6,715	113,902	113,902	6,715	113,902	113,902
Transit Studies	1,281	5,119		1,281	48,695		1,281	48,695	
<b>Toronto Transit Commission</b>	<b>108,464</b>	<b>1,206,134</b>	<b>116,129</b>	<b>108,464</b>	<b>6,964,722</b>	<b>233,146</b>	<b>108,464</b>	<b>11,798,402</b>	<b>526,079</b>
<b>Tax Supported Programs</b>	<b>747,488</b>	<b>2,949,540</b>	<b>1,240,985</b>	<b>808,529</b>	<b>18,044,338</b>	<b>5,866,088</b>	<b>808,529</b>	<b>29,049,973</b>	<b>10,304,860</b>
<b>Total Rate Supported Programs</b>	<b>96,137</b>	<b>1,340,946</b>		<b>111,618</b>	<b>8,179,120</b>		<b>111,618</b>	<b>15,645,086</b>	
<b>Total - All Programs</b>	<b>843,625</b>	<b>4,290,486</b>	<b>1,240,985</b>	<b>920,147</b>	<b>26,223,458</b>	<b>5,866,088</b>	<b>920,147</b>	<b>44,695,059</b>	<b>10,304,860</b>