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2022 OPERATING BUDGET BRIEFING NOTE

Solid Waste Management Services – Service Levels

Issue/Background:

- At the November 3, 2021 2022 Rate Supported Budget Launch the following motion (BU34.1: <http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2021.BU34.1>) was approved by Budget Committee:
 - *That the General Manager, Solid Waste Management Services provide a briefing note to the November 19 2021 Budget Committee meeting on Solid Waste Management service levels for the last 5 years.*

Key Points:

- Table 1 in the attached Appendix includes the Recommended 2022 Service Levels for Solid Waste Management Services in comparison to the approved service levels planned and achieved from 2016 to 2021.
- Solid Waste Management Services maintained essential core collection and processing of garbage, Blue Bin recycling, Green Bin organics, Yard Waste and oversized and metal items without interruption during the COVID-19 pandemic.
- There were no impacts to service levels as a result of the COVID-19 pandemic, except for Community Environment Days. Traditional Community Environment Days events were modified due to public health guidelines and Community Environment Days were instead hosted at the City's seven Drop-off Depots across the City in 2020 and 2021 to ensure the safety of staff and members of the public.

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Date: November 10, 2021

