



January 27, 2021

Executive Committee
12th floor, West Tower, City Hall
100 Queen Street West
Toronto, ON M5H 2N2

Attention: Catherine Regan
Delivered by email to: exc@toronto.ca

Re: Executive Committee Item EX20.6 – CaféTO and CurbTO – Pandemic Response Programs

Dear Mayor Tory and Members of the Executive Committee,

This letter is submitted on behalf of Wasteco which operates solid waste collection services across the City of Toronto and within the downtown core.

Wasteco is a prominent Canadian company that has been committed to provide private solid waste management and recycling solutions for industrial, commercial, and institutional (ICI) customers across Southern Ontario since its inception in 1978. For over 40 years, Wasteco has contributed to the City of Toronto in many ways, including providing for over 150 local jobs at our Head Office in Ward 8 Eglinton-Lawrence, as well as providing waste audits and other solutions to 'trim your waste', which ultimately helps the city achieve greater waste diversion across collected materials.

While everyone continues to adapt to living through the "new normal" and evolve business operations to the ever-changing realities of COVID-19, we recognize that programs, such as ActiveTO, CurbTO, and CaféTO, are needed to help address some of these challenges. We hope that Wasteco's perspective and needs will also be considered as staff establish best practices and modify program guidelines for 2021. Fundamentally, we support these programs in principle, and do want to ensure they are implemented in a safe manner for all roadway users that does not jeopardize necessary servicing, including private waste collection operations, and capacity to contribute to the City as an employer and collaborative partner.

No doubt, there is increased demand on curb space and the curb lane is critical to the operations of many businesses. Wasteco currently operates 70 vehicles and manages collection of approximately 140,000 tonnes of material a year, from 5,500 businesses in Toronto. Roadway restrictions and closures can make customer sites more difficult to access and service in large trucks, especially in constricted areas such as Yorkville and the downtown core. Ultimately, this



requires more time to facilitate waste collection throughout the city, which can lead to risk of a noise violation, as the bylaw only allows for a narrowed operational window of 7:00 a.m. to 11:00 p.m. for loading and unloading, putting it in direct conflict with these programs. Similarly, we cannot use smaller vehicles without doubling or tripling the numbers and seeing a proportionate increase in costs and emissions. We want to ensure that all operations continue to be efficient, safe and successful for all road users.

In summary, we hope that the City's evolving pandemic response programs will continue to recognize the importance of Wasteco's operational needs as a contributor to Toronto's economy and understand that these largely align with the City's own goals of moving into the restart and recovery stages of the ongoing response from COVID-19. We request to be included as part of the consultation process as industry experts and as a long-standing operator in the City of Toronto.

Sincerely,

A handwritten signature in black ink, appearing to read 'Carl Lorusso', with a large, stylized flourish at the end.

Carl Lorusso
Vice President, Wasteco

161 Bridgeland Avenue
Toronto, ON Canada
M6A 1Z1