

TORONTO PAN AM SPORTS CENTRE

A PARTNERSHIP OF THE CITY OF TORONTO AND
THE UNIVERSITY OF TORONTO SCARBOROUGH

2021 ANNUAL REPORT



VISION OF TORONTO PAN AM SPORTS CENTRE

The Toronto Pan Am Sports Centre is recognized for providing world-class experiences in sport and recreation, for all, for life.

MISSION OF TORONTO PAN AM SPORTS CENTRE INC.

To deliver an inspirational and responsive experience in recreation and sport to communities through collaboration among the City, the University, and high performance sports. We will do this by ensuring service excellence and sustainable stewardship.

VALUE	VALUES IN ACTION
Active Collaboration	Working collaboratively with stakeholders to plan and make decisions, understanding each other's needs and priorities, and supporting each other to be successful.
Service Excellence	Ensuring a positive and integrated client experience, being responsive to client needs, and attracting and developing great people who take pride in their work.
Respect	Ensuring a barrier-free experience, inviting everyone in, making everyone feel welcome, respecting differences, and treating people fairly.
Initiative and Innovation	Encouraging innovation and creativity, seeking to continuously improve, empowering people to express their thoughts and make decisions, seeking feedback on how to improve, and seeing change as an opportunity.
Stewardship and Accountability	Being transparent in policies and decision-making processes, setting goals and accounting for results, taking great care of the building and equipment, being environmentally responsible, investing for the future, exercising sound financial management, and making the best use of resources.

TABLE OF CONTENTS

Vision of Toronto Pan Am Sports Centre	2
Mission of Toronto Pan Am Sports Centre Inc.	2
Value and Values in Action	2
About the Toronto Pan Am Sports Centre	3
Message from the Chair, Toronto Pan Am Sports Centre Inc.	4
Message from the Managing Director, Toronto Pan Am Sports Centre Inc.	5
2019-2021 Strategic Goals & Directions	6
2021 Organizational Priorities	7
COVID-19	8
Programming Highlights	9
Toronto Pan Am Sports Centre Inc. Financial Overview	14
High Performance Sport	16
The Year in Numbers	23
The Year in Pictures	24
2021 Toronto Pan Am Sports Centre Inc. Board of Directors	29
Staff Based at Toronto Pan Am Sports Centre	30
Sports Organizations at the Toronto Pan Am Sports Centre	31

ABOUT THE TORONTO PAN AM SPORTS CENTRE

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre is co-owned by the City of Toronto and the University of Toronto and operated by a corporation named Toronto Pan Am Sports Centre Inc.

This world-class facility was the largest sport new-build for the 2015 Toronto Pan Am and Parapan Am Games and the largest infrastructure investment in Canadian amateur sport history. Toronto Pan Am Sports Centre opened to community users; University of Toronto faculty, staff,

and students; City of Toronto program users; the high performance sport community; and fitness members in September 2014.

The 312,000-square-foot Toronto Pan Am Sports Centre includes two internationally sanctioned 10-lane, 50-metre pools, a world-class dive pool and dryland dive training facilities, a four-court gymnasium, an indoor running track, a high performance testing centre, studio spaces, and a state-of-the-art fitness centre for members. The

Canadian Sport Institute Ontario (CSIO), located at the Toronto Pan Am Sports Centre, provides world-leading sport science and sport performance services to identified high performance athletes.

We are committed to accessibility under Accessibility for Ontarians with Disabilities Act (AODA) requirements and, upon request, this document is available in different formats to ensure persons with a disability have access to the information. Please contact info@tpasc.ca for further information

MESSAGE FROM THE CHAIR, TORONTO PAN AM SPORTS CENTRE INC.



On behalf of the Board of Directors, I'm pleased to present the Toronto Pan Am Sports Centre's 2021 Annual Report.

Although the COVID-19 pandemic continued to challenge us in 2021, I'm proud that we have continued to live up to the legacy and vision set out for this facility following the Pan Am/Parapan Am Games. I'm proud to see how we have adapted, despite these challenges, to continue to provide a world-class facility for communities, UTSC students, and high performance athletes.

In the lead-up to the Tokyo Olympics, comprehensive health and safety protocols were developed in order to provide a safe environment for training for high performance athletes. And this work paid off. An astonishing 19 out of the 24 medals Canada won in the Tokyo Olympics were connected to TPASC, either through daily training or through services provided by the Canadian Sport Institute Ontario (CSIO).

I would like to thank my fellow Board members for their continued engagement and commitment. I'd also like to extend my thanks to all those who walked through our doors this past year. It's clear that the diversity of uses of and users at TPASC, from the most elite athlete to the spectator watching their neighbour compete, is what makes it so special. I'm proud that we continue to provide world-class experiences in sport and recreation, for all, for life.

Sincerely,

Janie Romoff
Chair, Board of Directors
Toronto Pan Am Sports Centre Inc.

MESSAGE FROM THE MANAGING DIRECTOR, TORONTO PAN AM SPORTS CENTRE INC.



Fiscal 2021 was another challenging year for Toronto Pan Am Sports Centre, with the facility having been closed to our communities from January to July. Despite the closure and continued impacts of COVID-19, we were able to adapt and pursue our mission of delivering an inspirational and responsive experience in recreation and sport through collaboration among the City of Toronto, the University of Toronto, and high performance sports.

In 2021, we worked hard to continue to safely engage our communities both virtually and in-person by making adjustments to our program offerings.

We continued to offer virtual programming from January to June. We reopened for in-person programming in July, albeit with capacity limits. We also safely hosted the Swimming Canada and Diving Plongeon Canada Olympic Trials.

Keeping with our practice of prudent financial management, we were able to minimize any negative financial impact due to the pandemic restrictions. This is evident in our net operating income, which can be seen in this report.

I would like to thank staff for their commitment and resilience over the past year. I would like to thank the Board of Directors for their guidance and support. I would also like to thank the City of Toronto, the University of Toronto Scarborough, our high performance sport partners, and Canadian Sport Institute Ontario for their collaboration during these uncertain times.

Sincerely,

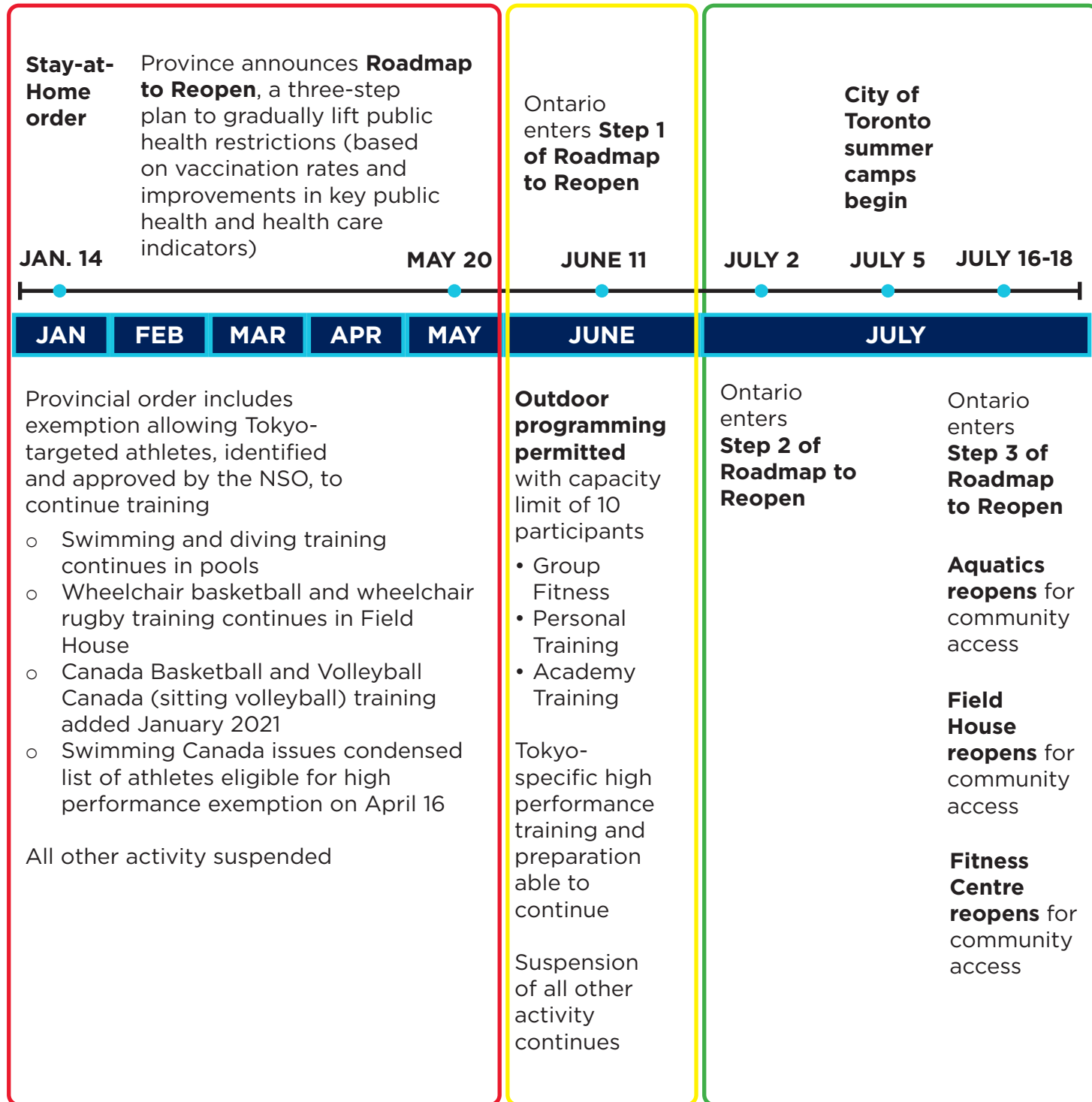
Robert Singleton
Managing Director
Toronto Pan Am Sports Centre Inc.

2019-2021 STRATEGIC GOALS & DIRECTIONS

Strategic Goal	Strategic Direction	2021 Organizational Priorities
MAINTAIN A WELCOMING CULTURE THAT INSPIRES PEOPLE TO BE THEIR BEST SELVES	Create a welcoming space of social inclusion for people of all ages, backgrounds, abilities, and identities to pursue their passion for sport and recreation	Deliver Safe Sport Training to staff to ensure all users of the facility feel safe, respected, and considered Develop equity and diversity training in sport Ensure all COVID-19 safety protocols, policies, and TPASC operating procedures are maintained and adjusted based on the current COVID-19 restrictions to ensure all users feel informed and safe. Utilize the customer experience plan to engage with our communities to attract them back to the facility Continue to collect and analyze data trends from users that will be utilized for decision making to improve customer experience. Use the knowledge gained through feedback from our members and analyze industry behaviours to create a membership model that best serves our communities.
	Promote a healthy lifestyle by supporting physical and social well-being	Support high performance athletes, staff, and users by keeping food and beverage services open and providing healthy food options during facility closure Launch new TPASC app and help facilitate users in the transfer to the new app Offer alternative fitness options to continue to engage with the community and provide health and wellness opportunities.
	Be an anchor in the community and provide opportunities for employment and personal growth	Offer job training and certification opportunities in order to invest in staff, have a robust knowledge base at the facility, and help advance careers. Promote a positive workplace experience to continue making TPASC a preferred and positive place for employment
ENHANCE OUR COMMUNITIES THROUGH A WORLD-CLASS SPORT AND RECREATION DESTINATION	Optimize opportunities and preserve our world-class facility to provide the highest level of service	Ensure TPASC is ready, equipped, and has met or surpassed health and safety guidelines in order to reopen at any stage of the COVID-19 pandemic Continue to practise responsible financial management to ensure sustainability of the organization during all stages of the COVID-19 pandemic and beyond. Continue to work with Infrastructure Ontario and PCL Construction to resolve the outstanding building deficiencies Ensure the Centre maintains its world-class status through capital improvements and replacement while staying consistent with the capital model and maintaining positive cash flow
	Ensure that the integrated program model serves the needs of our diverse communities	Work collaboratively with the tri-party to ensure all parties are aligned on health and safety protocols and procedures during COVID-19 Offer flexible programming during COVID-19 and continue to find innovative ways to deliver on the health and wellness needs of our communities
	Be a facility that not only hosts sport but advances sport	Assist in the recovery of amateur sport post pandemic Lead, develop, and implement health and safety protocols that allow National Sport Organizations a safe return to train and compete ahead of the Tokyo Olympics
STRENGTHEN THE PARTNERSHIP, ADVOCATE FOR WHAT IS POSSIBLE, AND LEVERAGE WHAT WE HAVE CREATED	Strengthen the partnership through collaboration and the unified brand	Collaborate with the tri-party to enable programming for their respective communities upon reopening
	Advocate for the fulfillment of the agreed funding model	Maintain legacy and owner funding consistent with the financial model
SHARE OUR STORY AND THE PRIDE PEOPLE HAVE IN THIS PLACE	Leverage our collective journey of “puddle to podium” to enhance the individual experience	Leverage the pathway success of Tokyo 2020 to inspire the next generation of athletes in collaboration with our sport partners
	Raise our profile and distinguish our reputation as a world-class centre for excellence, locally and internationally	Secure media opportunities, including local news outlets, to facilitate in telling the story of the facility
	Strengthen our role and commitment as an integral part of the community	Finalize the Community Strategy to build stronger partnerships Assist in removing barriers and facilitate the return of community clubs and neighbourhood improvement area groups to the facility
ONGOING ASSUMPTIONS	<ol style="list-style-type: none"> Achieve a minimum target of net zero-based budget Maintain Leadership in Energy and Environmental Design (LEED) Gold certification standards 	<ol style="list-style-type: none"> Provide best-in-class health and safety policies, procedures, and practices to ensure Toronto Pan Am Sports Centre serves as an environment for safe use

COVID-19

2021 TIMELINE



PROGRAMMING HIGHLIGHTS

WE COME TOGETHER TO COMPETE, TO TRAIN, AND TO PLAY

Track walking resumed October 12 with a mixture of morning, midday, and evening options available. Lane swim also expanded capacity.

On November 1, the Fitness Centre expanded its hours of operation and increased capacities. Additional cycling and Zumba classes were added.

Deep water aquafit classes relaunched in November and three new classes were added: Aqua Power, Aqua Motion, and Aqua Core.



Community Track Walking

WE ARE A COMMUNITY OF NEIGHBOURS, STUDENTS, AND ATHLETES

“TPASC continues to impress me with how committed they are to continually doing what’s right and safe as we move forward in this COVID battle. After months of going through all these protocols some facilities are letting their guard down - not TPASC. From the moment I accessed the facility all the staff were serious, kind, and incredibly helpful. Several times staff approached me and asked if they could help, probably sensing I looked confused - even with a mask on! Then it dawned on me, as I walked through the facility and noticed kids in the gym playing basketball, water polo going on in the dive tank, and Toronto Swim Club doing a time trial that all those safety precautions are paying off in part because of the hard work dedicated staff like those I observed at TPASC. The positive impact is immeasurable. All those thousands of small actions truly build better communities. I can’t thank them enough.”

Scuba Diving Patron and Parent of a Youth Swimmer

In collaboration with the City of Toronto and University of Toronto Scarborough, Toronto Pan Am Sports Centre Inc. updated its Community Strategy, which

incorporated insights from the 2020 Toronto Strong Neighbourhood Strategy. The updated Strategy added support to groups and schools in priority

neighbourhoods. The aim of the Community Strategy is to provide programs that meet the physical activity priorities of the neighbourhoods served by

PROGRAMMING HIGHLIGHTS

the Centre and identify the sport and recreation needs of the communities living in those neighbourhoods.

Our Girls in Sport program was created to address a need/request identified by physical education teachers who have difficulty keeping girls in sports, and physical education or fitness classes. It was created in response to research conducted by IMI on behalf of Canadian Women & Sport. The inaugural program ran in the fall of 2021 with 21 girls from West Hill Collegiate Institute. The girls participated in training aligned with stage three and four of the Canadian Sport for Life Long-Term Athlete Development model.

In addition, we partnered with Jumpstart to create instructional videos for their



Jumpstart "Play from Home: Girls in Sport Basketball"

"Play from Home: Girls in Sport" video series. These videos are targeted at girls 6 to 10 years old with limited experience in sport. Each video features a Toronto Pan Am Sports Centre staff coaching drills that can be done at home with minimal equipment. The Centre created videos for running, basketball, soccer, and volleyball.

City of Toronto Parks, Forestry & Recreation hosted eight camp sessions with a total of 159 participants in 2021, and City drop-in programs had a combined 66,328 visits for the year, with fitness and wellness being the most popular program at 35,790 visits, followed by swimming with 27,713 visits.

"There is no doubt that the Toronto Pan Am Sports Centre (TPASC) when it opened was a world-class facility for performance and recreation. The true appreciation of this standard is the leadership team and people of TPASC that continues and creates that world-class environment since opening.

March 12, 2020 marked the day the doors closed at TPASC as the global pandemic hit - it seemed TPASC the next day was working to provide the safest return-to-play plan to reopen. This proactive attitude set the standard for sport organizations and facilities in Ontario - perhaps Canada - on how to reopen with the confidence of being a safe place to be. Swim Ontario and the Ontario swimming community is very grateful and fortunate to have TPASC as a performance facility partner."

Dean Boles, CEO, Swim Ontario

OUR AGES, BACKGROUNDS, AND ABILITIES DIFFER, BUT OUR GOAL IS THE SAME: TO PURSUE OUR PASSION FOR SPORT AND RECREATION

During the winter, UTSC Athletics & Recreation programming was conducted virtually, taking advantage of the Studios in the Centre to film online instructional programming.

After missing the 2020-2021 season due to COVID-19 restrictions, the Ontario Basketball Association returned in November to host their Ontario Basketball League at the Centre.



Ontario Basketball League

Following the progression of Swim Ontario's return to racing plan, a successful series of time trials for

resident clubs was hosted at the Centre in order to provide racing

opportunities for their respective swimmers.

THROUGH RESPECT AND COLLABORATION, WE ARE PARTNERS IN ONE ANOTHER'S SUCCESS



UTSC Rock Climbing

In November, 475 student athletes registered to tryout for UTSC intramural teams. Participants were excited about returning to compete and represent UTSC against other University of Toronto colleges & faculties in a variety of sports including basketball, indoor soccer, ultimate frisbee & volleyball to name a few. Rock climbing was one of the most successful UTSC drop-in programs in 2021. 642 students attended UTSC drop-in hours at the Climbing Wall.

PROGRAMMING HIGHLIGHTS

WE ARE A PLACE FOR HEALTH AND WELLNESS

UTSC Athletics & Recreation ran regular programming to engage residence students. Programming ranged from running tournaments and learn to play a new sport, to fun drop-in activities. A total of 95 participants registered from October to December.

The Fitness Centre launched a series of progressive group fitness classes available on our online platform in 2021. Each series consisted of six classes that progressed in intensity towards a specific goal over a six-week period. The classes



UTSC Instructional Program

offered were Pilates; Yoga for Hips, Hamstrings, and Back Progression; Core

Progression; and BrainFit.

WE ARE A PLACE TO TEACH AND A PLACE TO LEARN



TPASC Community Council Halloween Food Drive

The TPASC Community Council hosted its third annual Holiday Toy Drive over the course of two weekends in December 2021. Recipients as identified by the Community Council were the East Scarborough Boys and Girls Club, the Toronto Police Auxiliary, and the Malvern Family Resource Centre. The initiative was able to collect over 100 toys for each group. The Community Council also hosted its first Halloween-themed food drive in 2021.

PROGRAMMING HIGHLIGHTS

WE ARE A PLACE FOR EVERYONE

For the seventh consecutive year, TPASC welcomed the community on Family Day, but in 2021 Fun Day was delivered virtually. Participants accessed a self-service portal account to participate in the activities, which included family-oriented group fitness classes, interactive cooking with Chef Mike, arts and crafts activity, and an outdoor scavenger hunt. All group fitness classes from the online video library were also available to everyone for free for the day.



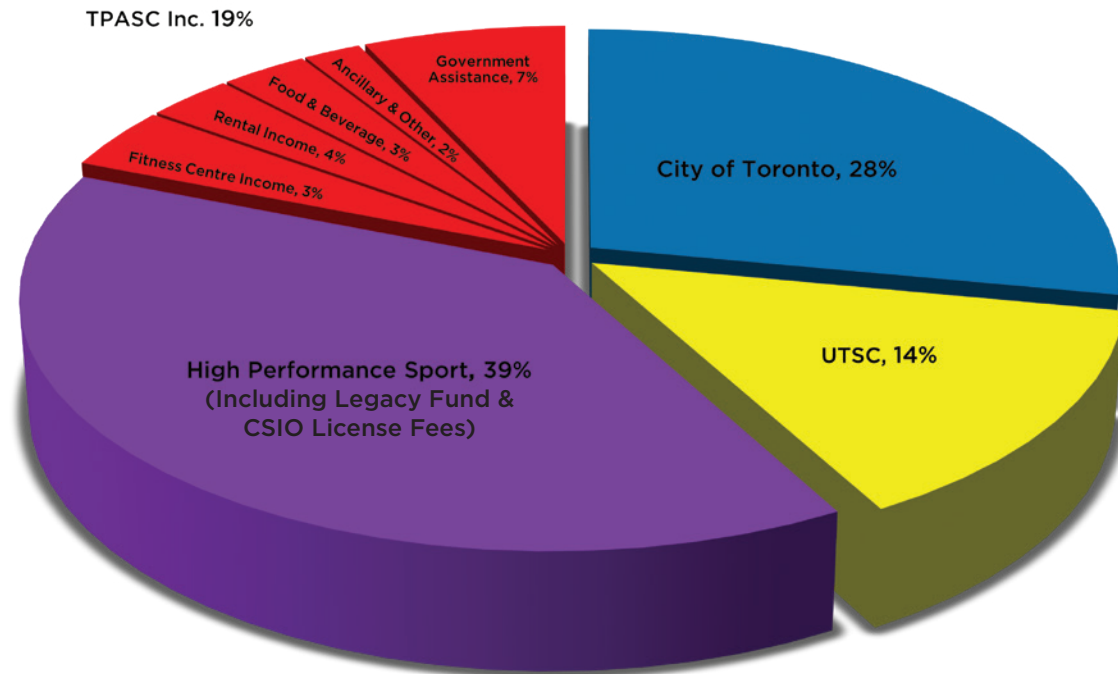
Virtual Family Day Baking Class with Chef Mike and Sophia

EVENTS (ABRIDGED)

- /// Alzheimer Society Toronto Zoom Class
- /// Scarborough Center for Healthy Communities Zoom Class
- /// Virtual TPASC Family Day
- /// Wrestling Canada, Wrestle Off
- /// Office of MPP Vijay Thanigasalam Zoom Class
- /// Swim Ontario, Trials Test Event
- /// Diving Plongeon Canada, FINA Diving Grand Prix (Canada Cup)
- /// Swim Ontario, HP Take5 Event
- /// Swimming Canada, Olympic Trials
- /// Diving Plongeon Canada, Olympic Trials
- /// Diving Plongeon Canada, Olympic Staging Camp
- /// University of Toronto Scarborough, Student Orientation
- /// CSIO Tokyo Celebration
- /// Swim Ontario, Time Trial
- /// Swim Ontario, Ontario Junior Internationals

TORONTO PAN AM SPORTS CENTRE INC.

FISCAL 2021 REVENUE



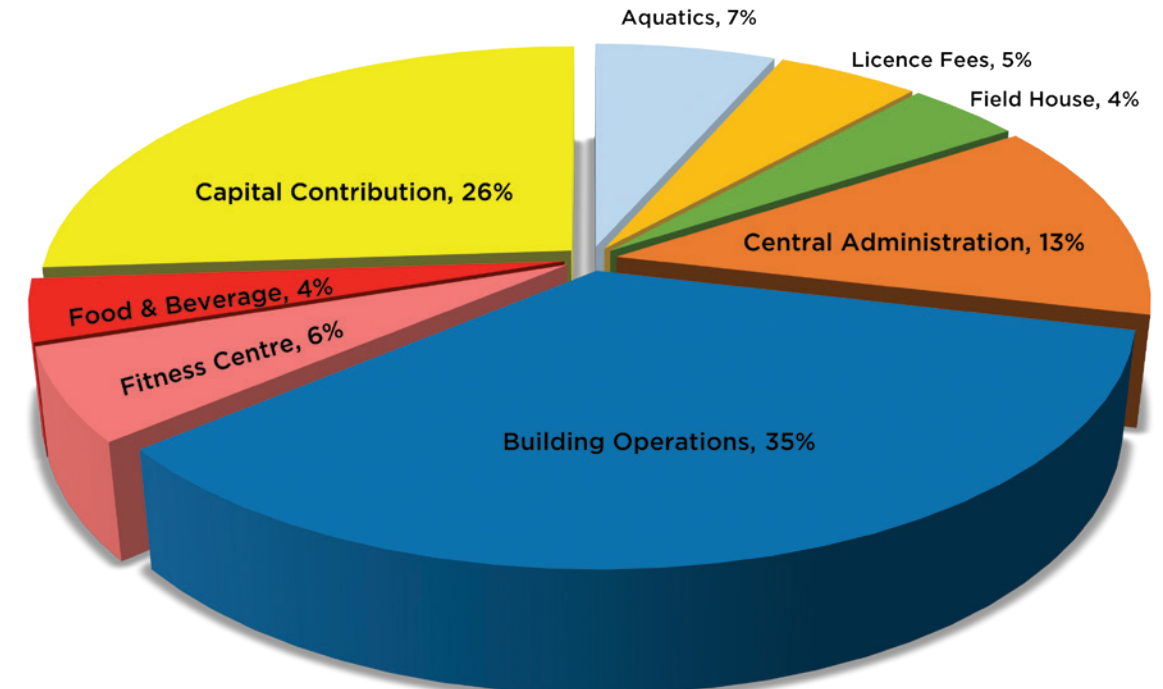
Total operating revenues for 2021 were \$14,931,993. This is 7 percent higher than 2020 values. As a result of public health restrictions put in place by the Government of Ontario, Toronto Pan Am Sports Centre was closed from January through to July 15, 2021 to all but Tokyo-identified high performance sport athletes. When the centre was able to reopen, it did so at limited capacity in both programming and attendance while adhering to public health

guidelines. Included in the revenue is the Legacy Fund contribution that provides support for high performance sport utilization of the facility as well as a contribution to the Major Maintenance and Capital Replacement fund. The Legacy Fund contribution is transferred by the co-owners to Toronto Pan Am Sports Centre Inc. by means of share purchases. Accordingly, the transactions are recognized during the year as shareholder contributions.

Also included in the revenue are the supports received by Toronto Pan Am Sports Centre Inc. from the federal government for COVID-19 relief. Specifically, the Canada Emergency Wage Subsidy and the Canada Recovery Hiring Program. The revenue breakdown is shown in the pie chart above. City of Toronto and University of Toronto Scarborough revenue includes their annual field of play contributions and office space revenue.

TORONTO PAN AM SPORTS CENTRE INC.

FISCAL 2021 EXPENSES



The high performance component includes revenue from high performance partners, the CSIO annual licence fee, and the Legacy Fund contribution. The revenue breakdown highlights the different sources of revenue earned by Toronto Pan Am Sports Centre Inc. during the year.

Total operating expenses for 2020 were \$15,026,370. This is 3 percent higher than the 2020 values. Management was diligent in monitoring expenses for fiscal 2021

in order to minimize the negative financial impact of COVID-19. The expense breakdown by area of business is shown in the pie chart above. The largest expense category is building operations, which includes utilities, information technology, grounds keeping, cleaning, and snow removal. The capital contribution expense represents a transfer of funds from the operating fund to the capital reserve fund. This fund is restricted for major maintenance

and capital replacement expenses projected over specific life spans of assets.

Overall, the fiscal 2021 operating results showed a deficit of \$94,000. At December 31, 2021 there was a capital reserve balance of \$19,539,104, which is on budget and supports the 50-year capital replacement and major maintenance plan.

HIGH PERFORMANCE SPORT

THIS IS OUR JOURNEY...

In accordance with the provincial government guidelines from January 14 to June 11, the only programming allowed at the Centre was high performance sport training for athletes who qualified for an exemption under Ontario Regulation 82/20. This exemption allowed for athletes training to be part of Team Canada at the Olympic or Paralympic Games to have access to train or compete at the facility.

The following high performance eligible groups accessed the facility under this exemption:

- Swimming Canada High Performance Centre – Ontario (HPC-Ontario)
- Swim Ontario HP eligible athletes
- Tokyo long-listed athletes identified by Swimming Canada
- Swimming Canada’s High Performance Centre – Vancouver (May training camp)
- Diving Plongeon Canada
- Wheelchair Basketball Canada
- Wheelchair Rugby Canada
- Tokyo long-listed athletes



Dual Olympic Silver Medalist Kylie Masse

identified by Canada Basketball

- Tokyo long-listed athletes identified by Volleyball Canada (sitting volleyball)

In addition to training, high performance sport groups needed competition opportunities in preparation for Tokyo. The need to “race” was integral not only from a performance standpoint, but also to provide opportunities for athletes to qualify for the Tokyo Olympics.

Toronto Pan Am Sports Centre “Race Day” had the competition pool set up in full race mode

with athletes racing in a series of events designed by Swimming Canada. Following “Race Day,” the facility hosted FINA-sanctioned meets, providing a vital pathway to provide and prepare swimmers with opportunities to have official sanctioned times that could qualify them for the Tokyo Olympics. These sanctioned events served as test events for the venue and the local organizing committee in preparation for hosting Olympic Trials during a pandemic.

After three postponements, Toronto Pan Am Sports Centre hosted the

HIGH PERFORMANCE SPORT

WE DREAM BIG

Swimming Canada Olympic Trials from June 16 to 23. These trials were held without spectators, with a decreased field of swimmers, and with comprehensive COVID-19 safety protocols in place.

During the trials, three Canadian records were broken: men’s 100-m butterfly (Josh Liendo, 51.40), women’s 100-m backstroke (Kylie Masse, 57.70), and men’s 200-m individual medley (Finlay Knox, 1:58.07). All three swimmers were TPASC-based athletes with Josh Liendo completing the transition from being a TPASC-based club swimmer with North York Aquatic Club to joining Team Canada and qualifying for his first Olympics. “Puddle to Podium.”



Swimming Canada High Performance Centre Ontario in Tokyo

Of the 26 swimmers selected to Team Canada, 10 spent the better portion of the five years preparing for their Olympic dream at Toronto Pan Am Sports Centre. HPC-O swimmers Yuri Kisil, Finlay Knox, Josh Liendo, Kylie Masse, Summer McIntosh, Penny

Oleksiak, Sydney Pickrem, Taylor Ruck, Kayla Sanchez, and Rebecca Smith all secured their selection to the Canadian Olympic Team. They were joined in Tokyo by HPC-Ontario Head Coach Ben Titley and Associate Head Coach Ryan Mallette, who were both selected as members of the Canadian

“Since its opening, the Toronto Pan Am Sports Centre has been a valued partner in the delivery of the Swimming Canada High Performance Program. This strong partnership has proven to be critical during the pandemic and specifically to the preparation for the Tokyo Olympic Games.

Throughout the pandemic, TPASC has worked to find solutions to keep High Performance Centre – Ontario in the water training. While the Centre had numerous medal potential athletes in the program in 2020, the number of key athletes moving into the program to train continued to grow into early 2021 because of the consistent training environment that TPASC was able to offer that was not available elsewhere.”

Iain McDonald, Associate High Performance Director, Olympic Program, Swimming Canada

HIGH PERFORMANCE SPORT

FROM PUDDLE TO PODIUM

team's coaching staff. Johnny Fuller, Swimming Canada's Manager of Paramedical Services who is also based at TPASC, was part of the Canadian Olympic Swimming Team's medical staff as an athletic therapist.

In addition to the HPC-Ontario athletes, a number of other Ontario-based swimmers were able to participate as a result of the high performance exemption and train for Olympic Trials resulting in their Olympic Team selection. London's Margaret Mac Neil split time training with HPC-Ontario at TPASC and competing for the University of Michigan throughout 2020-21. Tessa Cieplucha, Ruslan Gaziev, and Gabe Mastromatteo all



Melissa Humana-Paredes and Sarah Pavan Training in Beach Volleyball Bubble

trained at TPASC as a result of the provincial exemption. Toronto Pan Am Sports Centre was approved as one of four quarantine training bubble facilities in Canada.

In preparation, TPASC, CSIO, Own the Podium, and

University of Toronto Scarborough collaborated to construct a beach volleyball court adjacent to the facility, allowing the Canadian beach volleyball teams to train together ahead of the Olympics.

"I thought someone was joking, didn't see it happening because things often don't work that fast," said MacDonald. "When the other team members around the table, one by one, said they could make it work, I was quite impressed and knew we were very fortunate and proud to be a Canadian."

Ryan MacDonald, High Performance Manager (Beach), Volleyball Canada

"The decision to go to Toronto was a no-brainer. For 20 years, I have proudly represented Canada. With all of this happening, it speaks volumes - people caring about us and other athletes. So many (people) believed in us and would go to this extent, wanting us to succeed - it's incredible. In all my years of sport, I have never seen something like this happen. I was shocked to get that level of love and support."

Sarah Pavan, Beach Volleyball Olympic Team, Volleyball Canada

HIGH PERFORMANCE SPORT

TPASC based para-athletes also prepared for the Tokyo Paralympics at the Centre. Wheelchair Basketball Canada centralized both the Men's and Women's Paralympic Teams at the Centre. Wheelchair Rugby Canada maintained its Regional Training Centre at TPASC until August 9. Four athletes from the training group based out of the Centre represented Canada at the Paralympics.

Diving Plongeon Canada also completed much of its Olympic preparation at the Centre. The facility hosted the Canada Cup (virtual), a FINA Grand Prix event, May 27-30. Toronto Pan Am Sports Centre also hosted the Diving Plongeon Canada Olympic Trials from June 24 to July 2. Olympic Trials were followed by the Diving Plongeon Canada Staging Camp (July 5-16) until the athletes' departure for Tokyo.

While the path may have been challenging and complicated in getting to Tokyo, the Olympics themselves proved to be incredibly successful, with 79 percent of all Canadian medals at the Tokyo Olympics supported by



Wheelchair Basketball Canada Men's Team vs Japan at Tokyo 2021 Paralympics

Toronto Pan Am Sports Centre and Canadian Sport Institute Ontario. Of the 24 medals Canada won in Tokyo, 19 of them have an affiliation with the Centre either through daily training at TPASC or through services provided by CSIO.

Post-Olympics and Paralympics, a new training cycle for high performance sport commenced in early September with the return of our core group of resident high performance partners.

Swim Ontario ran a sanctioned long-course time trial on October 16. This event marked the return of spectators and served as a test for their hosting of the Ontario Junior International

swim meet, which ran December 9 to 12.

The following high performance camps took place:

- October 16-17, Ontario Volleyball Association Team Ontario Training Camp
- November 6-7, Canada Artistic Swimming National Team ID Camp
- November 19, Swim Ontario Youth Stroke Camp
- November 29, Swim Ontario Para Camp

HIGH PERFORMANCE SPORT

CANADA TOKYO 2020 MEDALS SUPPORTED BY TORONTO PAN AM SPORTS CENTRE AND CANADIAN SPORT INSTITUTE ONTARIO

NAME	SPORT	MEDAL
Andre De Grasse	Athletics M 200m	Gold
Damian Warner	Athletics M Decathlon	Gold
Mohammed Ahmed	Athletics M 5000m	Silver
Andre De Grasse	Athletics M 100m	Bronze
Brendon Rodney, Andre De Grasse	Athletics M 4x100m Relay	Bronze
Katie Vincent	Canoe/Kayak Sprint W C-2 500m	Bronze
Jessica Klimkait	Judo W 57kg	Bronze
Lisa Roman, Christine Roper, Susanne Grainger, Kristen Kit	Rowing W Eight	Gold
Caileigh Filmer, Hillary Janssens	Rowing W Pair	Bronze
Allysha Chapman, Kadeisha Buchanan, Quinn, Deanne Rose, Jayde Riviere, Adriana Leon, Nichelle Prince, Jessie Fleming	Soccer W	Gold
Emma Entzminger, Erika Polidori, Janet Leung, Jenn Salling, Jenna Cairra, Jenny Gilbert, Joey Lye, Kaleigh Rafter, Kelsey Harshman, Larissa Franklin, Natalie Wideman, Sara Groenewegen, Victoria Hayward	Softball	Bronze
Maggie Mac Neil	Swimming W 100m Butterfly	Gold
Maggie Mac Neil, Penny Oleksiak, Kayla Sanchez, Rebecca Smith, Taylor Ruck	Swimming W 4x100m Freestyle Relay	Silver
Kylie Masse	Swimming W 100m Backstroke	Silver
Kylie Masse	Swimming W 200m Backstroke	Silver
Penny Oleksiak	Swimming W 200m Freestyle	Bronze
Kylie Masse, Sydney Pickrem, Maggie Mac Neil, Penny Oleksiak, Taylor Ruck, Kayla Sanchez	Swimming W 4x100m Medley Relay	Bronze
Lauriane Genest	Track Cycling W Keirin	Bronze
Kelsey Mitchell	Track Cycling W Sprint	Gold

HIGH PERFORMANCE SPORT

CANADIAN SPORT INSTITUTE ONTARIO



CSIO Olympian/Paralympian Celebration

Over the past year, Canadian Sport Institute Ontario has continued to deliver best-in-class programs and services to high performance athletes, coaches, and sport organizations. Operating under the province's high performance exemption during lockdowns, CSIO provided athletes preparing for the Tokyo 2020 and Beijing 2022 Olympic and Paralympic Games access to training and sport science and sport medicine services while following strict health and safety protocols. CSIO partnered closely with TPASC, Own the Podium, the Canadian Olympic Committee, the Canadian Paralympic Committee, all levels of government, and

many other organizations to create sport-specific, secure training bubbles at TPASC. This included Volleyball Canada's beach volleyball training bubble; dedicated access for sitting volleyball, wheelchair basketball and wheelchair rugby national team athletes to train at CSIO and on court in the TPASC Field House; and facility access for many other Games-bound training groups and athletes.

CSIO also held a series of COVID-19 vaccine clinics for those travelling to Tokyo for the Olympic and Paralympic Games - a donation through the agreement between Pfizer-BioNTech and the International Olympic Committee. Through these

clinics, CSIO facilitated over 550 vaccinations for athletes, coaches, and support staff, with over 400 of those vaccines given at CSIO's office at TPASC.

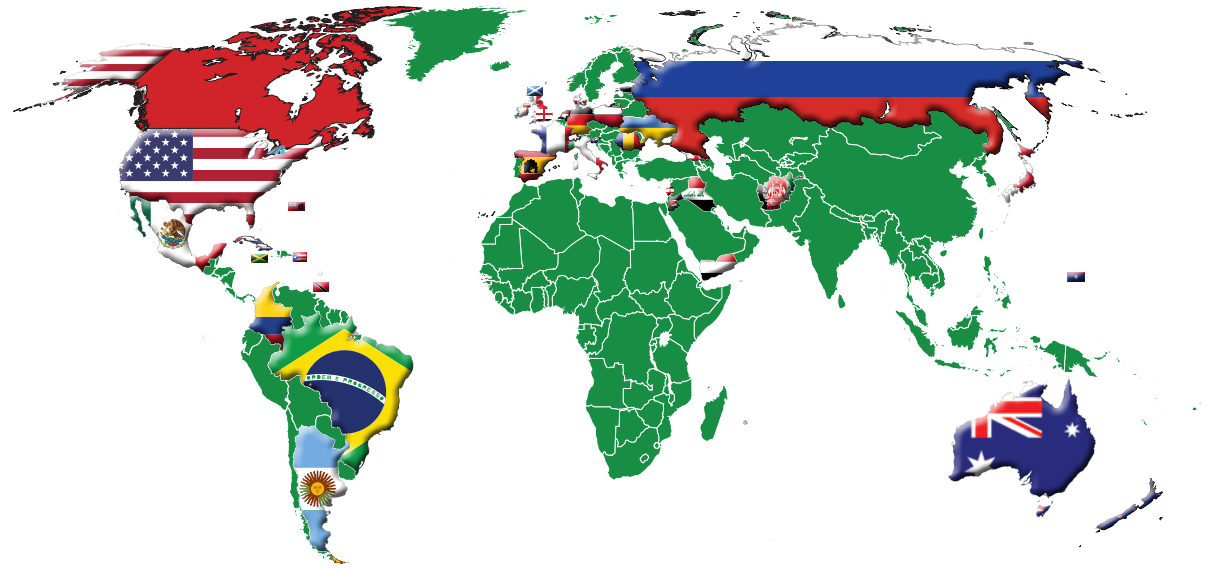
The rescheduled Tokyo 2020 Olympic and Paralympic Games saw CSIO-affiliated athletes shine on the international stage, bringing home 19 Olympic medals - 6 Gold, 4 Silver, and 9 Bronze. This included another awe-inspiring performance from Swimming Canada High Performance Centre - Ontario, which calls CSIO and TPASC home: six Olympic medals and Penny Oleksiak becoming the most decorated Canadian Olympian of all-time! CSIO was proud to host an in-person Tokyo Celebration after the Games, emceed by legendary broadcaster Scott Russell.

In Beijing, CSIO-affiliated athletes won three Olympic medals and six Paralympic medals.

Looking ahead, CSIO is excited to continue elevating people and performances for the 2022 Commonwealth Games, Paris 2024, and beyond!

HIGH PERFORMANCE SPORT

INTERNATIONAL HIGH PERFORMANCE SPORT ORGANIZATIONS THAT HAVE UTILIZED TORONTO PAN AM SPORTS CENTRE



- | | | |
|-----------------------|--------------------------------------|--|
| Afghanistan - 2017 | Iraq - 2017 | Romania - 2017 |
| Argentina - 2019 | Ireland - 2015 | Russia - 2016 |
| Australia - 2017 | Italy - 2017 | Scotland - 2018, 2016 |
| Bermuda - 2015 | Jamaica - 2015 | Slovenia - 2015 |
| Brazil - 2018, 2015 | Japan - 2019, 2018, 2017, 2016 | Spain - 2016 |
| Colombia - 2017, 2015 | Jordan - 2017 | Switzerland - 2018 |
| Cuba - 2014 | Lebanon - 2015 | Trinidad - 2015 |
| Denmark - 2017 | Mexico - 2015 | Ukraine - 2017 |
| England - 2018, 2016 | Netherlands - 2019, 2018, 2017, 2015 | United Kingdom - 2018, 2017 |
| Estonia - 2017 | Poland - 2015 | United States - 2018, 2017, 2016, 2015, 2014 |
| France - 2017 | Puerto Rico - 2015 | Yemen - 2015 |
| Georgia - 2017 | New Zealand - 2018, 2017, 2015 | |
| Germany - 2017, 2016 | | |
| Guam - 2015 | | |

* not including the 2015 Toronto Pan Am and Parapan Am Games

THE YEAR IN NUMBERS

2021 VISITS

JAN 1-JULY 1: CLOSED

JULY 2-DEC 31: 263,061

2020 JAN 1-MAR 13: 369,895

MAR 14-DEC 31: 160,065



2019 - 1,500,000 +

2018 - 1,400,000 +

2017 - 1,200,000 +

2016 - 1,000,000 +

2015 - 800,000 +

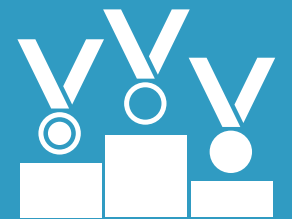
INTERESTING NUMBERS



30
MAJOR MAINTENANCE & CAPITAL REPLACEMENT PROJECTS COMPLETED



3,000+
FOOD DELIVERY ORDERS



19
OLYMPIC MEDALS CONNECTED TO CENTRE



30,048
HIGH PERFORMANCE TRAINING HOURS



11
MEDIA PRODUCTIONS



108,664
TOTAL PROGRAM BOOKINGS