



RELEASE OF LIABILITY, WAIVER OF CLAIMS, ASSUMPTION OF RISKS AND INDEMNITY AGREEMENT

I recognize that risk of injury or potential health risk may be involved in participation in the above-named program/activity. I hereby willingly assume such risk of injury of health risk for myself or for the above-named person(s) for whom I am in law responsible and assume full responsibility during and after my/their participation in the program/activity.

In consideration of the acceptance of my application and the permission to participate in the program/activity, I, for myself, my heirs, executors, administrators, successors and assigns HEREBY RELEASE, WAIVE, AND FOREVER DISCHARGE the City of Toronto, all other organizations, associations and companies associated with any of the programs offered by the City of Toronto, and all their respective agents, employees, officials, servants, contractor, representatives, elected and appointed officials, successors and assigns OF AND FROM ALL claims, demands, damages costs and actions whatsoever and however caused, arising or to arise by reason of my participation in the program or any of its associated activities.

By using automated touch-tone registration, telephone operator-assisted registration, or Toronto FUN Online registration I have read, understood and agree with the preceding risk waiver.

WITHDRAWAL, TRANSFERS, REFUNDS AND CREDITS


Toronto Fun Program: Refunds, credits, withdrawals and transfers are permitted prior to the start of the third class and will be prorated. No refunds or credits will be considered after this period.

Transfers: There is a transfer fee of \$10 to move from one program to another or from one class to another. Transfer must be requested prior to the third class/day and will be prorated, please contact 416-338-4386. Transfers are not permitted for certification or progression programs (upon completion of a two-week period) or as determined by Toronto Parks, Forestry and Recreation staff.

A \$10 administration fee will be deducted per person, per program for all refunds, withdrawals and credits. Requests must be submitted in writing, dated and delivered in person to the Customer Service Section of your local civic centre or fax it to 416-392-1551 or mail it to:

Customer Service Section, Registration and Permits, Toronto City Hall, 100 Queen Street, West, 1st floor, Toronto, ON M5H 2N2

Aquatic Leadership Program: Withdrawal/Transfer: If you withdraw from a program 10 days or less from the start date, a 50% refund will be reimbursed. 100% attendance is required for all classes. No refunds are given for classes or program that you miss.

Account Name _____ 
Last First

Mailing Address (if different from reverse) _____

Participant Name _____ Program Name _____ Course Code _____

Participant Name _____ Program Name _____ Course Code _____

Reason for Withdrawal (please check):

- Course Location/Time Changed
- Schedule Conflict
- Moved
- Not Satisfied with the Course
- Not Satisfied with Instructor
- Medical (Doctor's Note Required)

Please check: Please issue me a refund, less \$10 per person, per program, administration fee. Refund to be by cheque or credit card depending on the initial method of payment.

Please issue me a refund, less \$10 per person, per program to be credited to my registration account for future Toronto Parks, Forestry & Recreation program registration

Signature _____ Date _____
Any receipt reprint at a later date will be subject to a \$10 replacement fee.

Fax Alert: Sending personal information by fax is not a secure means of transmission. It is recommended you complete and return the form by regular mail to:
Registration and Permits, Toronto City Hall, 100 Queen Street, West, 1st floor, Toronto, ON M5H 2N2.

NON ATTENDANCE POLICY

Programs offered by Toronto Parks, Forestry & Recreation often have waiting lists. If you do not attend, please allow someone else the opportunity and contact 416-338-4FUN(4386) to withdraw.

Make-up Classes: please note that Toronto Parks, Forestry & Recreation is not responsible for providing make-up classes for classes missed for personal reasons.

Cancellations: Toronto Parks, Forestry & Recreation reserves the right to cancel any class or program due to unforeseen circumstances. Where possible, arrangements will be made for class make-up.