

TTY ACCESS – 416-392-2823

Toronto Social Services provides services to the Deaf and Hard of Hearing community. The dedicated caseworker is trained in American Sign Language (ASL), provides application and case management services, and can also assist with referrals to other programs and services such as Ontario Disability Support Program (ODSP), housing, training and employment. The caseworker provides services to all clients receiving assistance in the City of Toronto, regardless of their postal code.

Residents wishing to apply for assistance can access our services Monday to Friday, 8:30 a.m. to 4:30 p.m by:

- contacting the Deaf and Hard of Hearing Liaison directly using the TTY line at 416-392-2823
- calling the Application Centre at 416-397-0330 directly or with the help of an interpreter;
- using the Bell Relay Service (BRS) at 416-397-1812.