



City of Toronto Sewer Surcharge Rebate Program

City of Toronto industrial water customers can apply for a rebate on the sewer surcharge. The rebate applies to the portion of water that is not discharged into the sanitary sewer system.

Application Procedure:

1. Industrial customers/property owners must send a letter to City of Toronto, Toronto Water (address below) stating that they wish to apply for a Sewer Surcharge Rebate. The letter must contain the Applicant's water account number and client number.
2. The City will send the Applicant a package that will:
 - Acknowledge receipt of application letter
 - Provide a copy of the bylaw
 - Provide a copy of the forms the Applicant will be required to submit along with the engineering report
3. The Applicant then has nine months from receipt of original letter of application to submit the following to the City:
 - i. A detailed engineering report, that:
 - Describes the water consuming processes and provides a water balance for the most recent 12-month period.
 - Identifies the total amount of water purchased from the City as determined from the City water billing meter.
 - *Note:* The report may be prepared in any format, but must be sufficiently detailed to allow City staff to analyse each water source and effluent discharge process.
 - ii. A Sanitary Sewer Flow Differential Summary Form certified by a Professional Engineer.
4. The City will notify the Applicant by mail if the application has been approved.

About the Rebate:

- If the application is approved, a rebate will be applied retroactive to the date the original application letter is received by the City.
- The detailed analysis submitted by the Applicant will determine the percentage of the purchased water that is not returned to the City's sanitary sewer system.
- The rebate amount will be equal to the calculated percentage, multiplied by the water consumption (m^3) on each water bill, multiplied by the rebate rate as determined by City Council from time to time.
- The rebate amount is paid in the form of a credit on the Applicant's regular water bill.
- All customers who have been previously approved to receive a sewer surcharge rebate must submit an annual verification of their water consumption and sewer discharge, certified by a Professional Engineer, by February 1st of every calendar year.

For additional information, please refer to Toronto Municipal Code Chapter 849 Article 1 – Rebates.

For any questions, please contact:

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