

# flush with savings!

Get  
\$60 or \$75<sup>†</sup>  
cash back

by purchasing a  
City-selected  
water-efficient toilet.



## To be eligible for the \$60 or \$75<sup>†</sup> cash back offer from the City of Toronto, you must:

- Choose a toilet from the City-selected list of eligible toilets\* as not all toilets are eligible for this offer;
- Install an eligible City-selected toilet in a residential unit\*\* located in the City of Toronto;
- Provide an original receipt or proof of payment for the eligible toilet; and
- Complete the form below and include a valid water account number for the installation address.

† Rebates shall not exceed the purchase price of the eligible toilet and shall be repaid to the City should the purchaser return the toilet.

\* Only City-Selected six litre flush or high efficiency toilets (HET) are eligible for the cash back offer. Review the eligibility list at: [www.toronto.ca/watereff/flush/](http://www.toronto.ca/watereff/flush/)

\*\* Residential units include: detached houses, semis, duplexes (including buildings with up to six units), individual condo units, and townhouses.

## How to apply

1. Complete the form below using your computer keyboard
2. Read the Terms and Conditions, found on the last page of this form
3. Print the form
4. Sign the form
5. Mail the form AND your original receipt or proof of payment for the eligible toilet to:

City of Toronto Water Efficiency Office  
PO Box 15266 STN BRM B  
Toronto ON  
M7Y 2W1

For questions on this and other City of Toronto programs, call 311

# Fillable Form Residential Toilet Replacement Program Application

**Step 1** Fill in this form using your computer keyboard. You will not be able to save this file. Print out when completed.

Applicant's first name \_\_\_\_\_ Applicant's last name \_\_\_\_\_

Are you the: Owner      Tenant      Please check (✓) one

## Installation address (City of Toronto only)

Number \_\_\_\_\_ Street name \_\_\_\_\_ City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_

(      )  
Daytime phone \_\_\_\_\_

## Mailing address (if different than above)

Number \_\_\_\_\_ Street name \_\_\_\_\_ City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_

Toilet manufacturer \_\_\_\_\_ Toilet model number \_\_\_\_\_

# of toilets at installation address  # of toilets being replaced

Water Account number (or Condo Corporation number) \_\_\_\_\_

**Step 2** Read the Terms and Conditions (last page)

**Step 3** Print this form

**Step 4** Sign this form

By making this rebate application and signing this form, I acknowledge acceptance of all the Terms and Conditions of the City's Residential Toilet Replacement Program.

Signature of Applicant \_\_\_\_\_ Date 

Day	Month	Year

The personal information on this form is collected under the authority of the City of Toronto Act, 2006 and Bylaw #335-2002. The information is used to register Toronto residents in the City of Toronto residential Toilet Replacement Program and may be used for related mailings, surveys and aggregate statistical purposes. Questions about this collection can be directed to: Supervisor, Service Programs, City of Toronto Water Efficiency Office, PO Box 15266 STN BRM B, Toronto ON M7Y 2W1, 416-392-7000.

**Step 5** Mail the form AND your original receipt or proof of payment for the eligible toilet to:

**City of Toronto Water Efficiency Office  
PO Box 15266 STN BRM B  
Toronto ON M7Y 2W1**

# Residential Toilet Replacement Program Terms & Conditions

1. The Residential Toilet Replacement Program (“the Program”) will be administered by the Toronto Water Division of the City of Toronto (“the City”).

## Eligible Buildings

2. To be eligible for consideration for participation in the Program, a building must:

- be located in the City of Toronto;
- have a water account with the City; and
- contain six or fewer residential units.

## Conditions for Payment

3. Payment of an incentive under the Program will be conditional on complete installation of the number of City-selected (eligible) toilets; and

- disposal of each old toilet through routine curbside garbage pickup;
- a home inspection of the installed City-selected toilet, at the discretion of the City;
- exclusion of the cost of purchasing and installing any City selected toilet(s) under the Program from the costs listed in any application for a rent increase over and above the maximum increase normally permitted under Ontario law or otherwise; and
- application received within 1 year from date of purchase.

## Selection of Participants

4. (1) The City wishes to pay the incentives available under the Program on a fair basis to a broad range of eligible applicants, and therefore will take such steps as it deems appropriate to ensure that no single applicant receives a disproportionate share, regardless of whether or not the Program monies are exhausted.

(2) The City reserves the right to limit the number of incentives in any building with respect to which it offers an incentive under the Program.

## Application Deadline and Potential Extensions

5. Following the commencement of the Program, if the City determines that:

- the number of acceptable applications is sufficient for the purposes of the Program, it will refuse all future applications, subject to clause (ii) hereof; and
- there are an insufficient number of acceptable applications, or an initial determination of sufficiency subsequently becomes for whatever reason no longer valid, the City may extend or further extend such deadline date as it in its unfettered discretion deems appropriate.

## Proof of Compliance

6. (1) In order for the Applicant to become entitled to the financial incentive for participating in the program, the Form must be properly completed so as to identify the building and signed by the Applicant, with the dated original sales receipt for the approved number of City-selected toilet(s) showing the make and model; and

(2) The City shall make payment of any financial incentives due under the program within approximately 6 months of submission of the material described in subparagraph 6(1), subject to the Applicant’s compliance with these Terms and Conditions.

(3) Rebates shall not exceed the purchase price of the eligible toilet and shall be repaid to the City where the purchaser returns the toilet for cash or credit refund or exchange for an ineligible toilet.

## Applicant’s Responsibility

7. Each selected Applicant must assume all financial and other responsibility for:

- selecting the installer, if so required;
- the installation of the City-selected toilet(s);
- any preparatory plumbing work or any plumbing repair work that is required for the proper installation of the City-selected toilet(s); and
- the proper disposal of the old toilet(s) in accordance with clause 3(ii).

## Provision to the City of Information and Access

8. (1) Each selected Applicant must provide the City with:

- access during the installation period and/or after the installation for a period up to six (6) months from the “Incentive Payment Date” to verify the installation and/or to verify that the flush volume of each installed City-selected toilet is not in excess of 6.5 litres, if the City so requests;
- access to the water meter for the purposes of attaching and taking readings from temporary monitoring equipment at the City’s expense at any time up to 5 years if the City so requests; and
- confirmation of actual monthly water meter readings for a period of 18 months following installation completion date, if the City so requests.

(2) The City shall be entitled to use any information, photographs and other data concerning a selected building in any report and/or promotional materials produced by and/or for the City.

(3) The City of Toronto will only accept this form if:

- the Applicant submits this form, and the information contained therein, directly to the City of Toronto; or,
- the Applicant submits the form to the City through a third party acting as the Applicant’s agent (e.g. the toilet vendor).

## Disclaimer and Release

9. The City makes no representation or warranty, express or implied, relating to the competence, workmanship, or suitability of any party to act as the Applicant’s agent to deliver this form to the City and by submitting an Application through a third party of the Applicant’s choosing, each Applicant will be taken to have fully and unreservedly released the City with respect to any to any and all actions, causes and actions, claims and demands for damages, loss or injury arising out of or in any way related or connected to the handling of the form or information contained therein.