

# The Yellow Bag Program

## COMMERCIAL COLLECTION GUIDE

### ALL OR NOTHING SERVICE

Recycling and organics collection are provided at no charge only to customers using City-authorized yellow commercial garbage bags for City garbage collection.

#### RECYCLING COLLECTION

- Put items in the bin loose and not bagged (except for shredded paper and plastic retail shopping bags).
- Rinse all containers to remove residue.
- Corrugated cardboard must be in bundles no larger than 120 x 80 x 80 cm (47 x 31.5 x 31.5 inches).
- Do not contaminate recycling with garbage.
- Lid must be closed for collection.

#### HOUSEHOLD HAZARDOUS WASTE (HHW)

- Batteries, bleach, cleaning supplies, fluorescent light bulbs, paint, propane tanks/cylinders, etc. must be taken to a Drop-off Depot for proper disposal.

#### BULKY ITEMS

- Large furniture and appliances are not collected from commercial locations as per City Bylaws. Businesses must make arrangements for the removal of bulky items.

#### GARBAGE COLLECTION

- Garbage must be placed in City-authorized commercial yellow garbage bags. If garbage does not fit in bags, place bundles no larger than 120 x 80 x 80 cm (47 x 31.5 x 31.5 inches) and affix a City-authorized yellow bag tag.
- Waxed cardboard must be in bundles no larger than 120 x 80 x 80 cm (47 x 31.5 x 31.5 inches).
- Bins are available for garbage. Contact 311.

#### Items that don't go in recycling, put these items in the garbage:

- coat hangers
- cooking pans, pots
- cutlery, utensils
- plastic over-wrap (from pop, water bottles, paper towels, toilet paper, etc.)
- textiles (curtains, straps, tablecloths, towels, rags, rugs, etc.)
- rubber (elastic bands, gloves, straps, etc.)



#### GREEN BIN COLLECTION

- Line carts with **clear plastic bags**. Several bags or one large bag may be used.
- Liner bags help keep the cart clean, allow complete tipping and prevent carts from breaking. This is particularly important in the winter when organics can freeze to the inside of the cart.
- Carts that are too heavy to be moved safely and easily will not be collected. Carts that are too heavy may break. If organic waste is dense and heavy, place less in each cart.
- Food scraps may be fresh, frozen, prepared, cooked or spoiled.
- **Remove** organic material from packaging before placing in the cart.
- **Do not put in:**
  - liquids
  - grease
  - packaging
  - rendering waste
- Lid must be closed for collection.