

October 8, 2009

**Summary of Sequence of Events Leading to Toronto Emergency Medical Services’
Response to Alexander Street on June 25, 2009**

Event Time HH:MM:SS	Toronto EMS Actions	Time Elapsed Between Actions MM:SS	Cumulative Response MM:SS
1. 23:04:53 (11:04:53 p.m.)	Toronto Central Ambulance Communications Centre (CACC) received a 9-1-1 call from Alexander St.	00:00	
2. 23:06:18 (11:06:18 p.m.)	Emergency Medical Dispatcher (EMD) #1 commits call to the Computer Aided Dispatch (CAD) system	01:25	01:25
3. 23:06:31 (11:06:31 p.m.)	Toronto Police Services (TPS) create a call to attend with ambulance on a “priority 2” basis	00:13	01:38
4. 23:06:48 (11:06:48 p.m.)	Toronto EMS ambulance with 2 Primary Care Paramedics (PCP’s) is assigned to call.	00:17:	01:45
5. 23:14:00 (11:14:00 p.m.)	Paramedics advise dispatch they are staging at Alexander St. and Yonge St.	07:12	08:57
6. 23:14:13 (11:14:13 p.m.)	An EMD contacts the police and is advised that there are no police available to attend the call with the Paramedics at 40 Alexander St.	00:13	09:10
7. 23:19:16 (11:19:16 p.m.)	An EMD notifies the Paramedic crews Supervisor that the crew are staging, awaiting the police re: 40 Alexander St.	05:03	14:13
8. 23:19:36 (11:19:36 p.m.)	EMD #5 is reached by the Security Guard with the patient at Alexander St. and says the patient is conscious and breathing with what may be bruising.	00:20	14:37
9. 23:35:26 (11:35:26 p.m.)	Toronto Police are assigned to the call.	15:50	30:27

Event Time HH:MM:SS	Toronto EMS Actions	Time Elapsed Between Actions MM:SS	Cumulative Response MM:SS
10. 23:36:48 (11:36:48 p.m.)	An EMD receives a 2 nd call from the Security Company and is advised the patient is not breathing and CPR is in progress.	01:22	31:49
11. 23:38:20 (11:38:20 p.m.)	The EMD in point 10 upgrades the call from Bravo (unknown) to Echo (not breathing patient) and the call urgency triggers Toronto Fire Services to respond.	01:32	33:21
12. 23:38:46 (11:38:46 p.m.)	Toronto Fire pumper unit is notified of call.	00:26	33:47
13. 23:38:46 (11:38:46 p.m.)	2 staged Paramedics acknowledge the call upgrade and ask for Fire assistance. An Advanced Care Paramedic unit to assigned as well by EMS Communications	0:00:00	
14. 23:42:00 (11:42:00 p.m.)	Toronto Fire arrives on scene.	03:14	37:01
15. 23:43:16 (11:43:16 p.m.)	Advanced Care paramedic unit arrives at the scene.	01:16	38:17
16. 23:43:20 (11:43:20 p.m.)	Staged Primary Care Paramedics on scene	00:04	38:21
17. 23:48:30 (11:38:30 p.m.)	Toronto Police arrive at the scene	00:10	38:41
18. 00: 01:46 (12:01:46 a.m.)	Advanced Care Paramedics contact base hospital physician and they advise a patient with no vital signs who has not responded to treatment.		
19. 00:07:00 (12:07:00a.m.)	Base hospital physician declares the patient deceased.		

Media Contact: Kim McKinnon
Toronto EMS Coordinator of Public Information and Media
Tel.: 416-392-2255
Email: kmckinn2@toronto.ca,