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**PLEASE NOTE DAY OF MEETING**  
**COMMUNITY SERVICES COMMITTEE**  
**AGENDA**

**Date of Meeting:** Wednesday, March 27, 2002      **Enquiry:** Rosalind Dyers  
**Time:** 9:30 a.m.      **Committee Administrator**  
**Location:** Committee Room 1      **416-392-8018**  
City Hall  
100 Queen Street West

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**DECLARATIONS OF INTEREST PURSUANT TO  
THE MUNICIPAL CONFLICT OF INTEREST ACT.**

**CONFIRMATION OF MINUTES.**

**DEPUTATIONS/PRESENTATIONS:**      **List to be Distributed at Meeting**

**COMMUNICATIONS/REPORTS.**

**1.      UPDATE ON TRANSFER OF CARE DELAYS EXPERIENCED BY TORONTO  
EMERGENCY MEDICAL SERVICES.**

Commissioner of Works and Emergency Services  
(March 1, 2002)

Respecting the waiting times for the transfer of patient care at Toronto area hospital emergency departments and on the steps being taken to address the problem; and recommending that:

- (1)      Toronto Council continue to endorse the efforts of Toronto EMS to resolve the offloading delay problem; and
- (2)      the appropriate City officials be authorized to take the necessary action to give effect thereto.

**2. TORONTO EMERGENCY MEDICAL SERVICES - 2001 QUALITY ASSURANCE REPORT.**

Commissioner of Works and Emergency Services  
(March 4, 2002)

Submitting, for information, the 2001 Quality Assurance Report for Toronto Emergency Medical Services.

**3. NEW YORK CITY EMERGENCY MEDICAL SERVICES PREPAREDNESS AND RESPONSE TO SPECIAL EVENTS, MULTI-CASUALTY INCIDENT AND DISASTERS.**

Commissioner of Works and Emergency Services  
(March 4, 2002)

Providing an update on the outcome of meetings between Toronto Emergency Medical Services representatives and senior staff of the Fire Department of New York City (FDNY) Emergency Medical Services Division regarding strategic and tactical preparedness with respect to special events, multi-casualty incidents and disaster response and recovery; and recommending that Council receive this report as information.

**4. UPDATE ON THE PROVINCIAL SERVICE DELIVERY MODEL.**

Acting Commissioner of Community and Neighbourhood Services  
(March 5, 2002)

Providing an update on the Provincial Service Delivery Model; and recommending that:

- (1) the Commissioner of Community and Neighbourhood Services report back to the Community Services Committee later in 2002 regarding the operational and program impacts on the City resulting from the implementation of the Provincial Service Delivery Model (SDM);
- (2) the Commissioner of Community and Neighbourhood Services report back to the Policy and Finance Committee as required on the financial implications of recent provincial OW funding changes; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect hereto.

**5. YOUTH EMPLOYMENT JOB DEVELOPMENT PROJECT.**

Acting Commissioner of Community and Neighbourhood Services  
(March 1, 2002)

Providing an update on the activities of the Youth Employment Job Development (YEJD) Project; and recommending that:

- (1) the Ontario Association of Youth Employment Centres (OAYEC) be allocated an amount of \$120,000.00 to continue to support the development of effective partnerships with business and community-based youth employment service providers to create skill development and employment opportunities for “at risk” youth;
- (2) the recommended funding be utilized for the purposes described in this report, to be completed by April 30, 2003; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**6. PRESENTATION BY CONCERT PROPERTIES LTD. ON DEVELOPMENT OF RENTAL HOUSING.**

Councillor Olivia Chow,  
Ward 20, Trinity Spadina  
(February 18, 2002)

Advising that Concert Properties Ltd. has requested the opportunity to address the Committee to discuss possible partnership opportunities with the City of Toronto; and indicating that Concert Properties (a BC based, pension fund owned company) and Borealis (a subsidiary of OMERS) have established an alliance to develop, own and operate rental housing in Ontario, focussed initially in Toronto.

**7. IMPLEMENTATION OF THE JURY'S RECOMMENDATIONS RESULTING FROM THE CORONER'S INQUEST INTO THE DEATHS OF GILLIAN MARY HADLEY AND RALPH ALEXANDER HADLEY.**

Councillor Olivia Chow,  
Ward 20, Trinity Spadina  
 (February 14, 2002)

Submitting the Verdict of Coroner's Jury resulting from the Inquest into the deaths of Gillian Mary Hadley and Ralph Alexander Hadley; and recommending that:

- (1) the Acting Commissioner of Community and Neighbourhood Services review the recommendations of the Coroner's inquest concerning the deaths of Gillian Mary Hadley and Ralph Alexander Hadley and report in two months to the Community Services Committee on:
  - how the City can implement those recommendations that are within the City's jurisdiction; and
  - the feasibility of organizing and co-ordinating a Toronto inter-sectoral conference on domestic violence within the next six months (Recommendation No. 52); and further the City's Woman Abuse Council be requested to assist in the organizing of this conference;
- (2) the City request the Toronto Police Services Board to review these recommendations and report on an implementation plan within six months; and
- (3) the City request the Woman Abuse Council to report to the Community Services Committee regarding the steps it will be taking to assist in the implementation of these recommendations.

**8. UPDATE ON THE EMERGENCY SHELTER SYSTEM.**

Acting Commissioner of Community and Neighbourhood Services  
 (January 14, 2002)

Providing an update on the single adult and youth and family shelter systems; and recommending that the Chair of the Community Services Committee immediately request a meeting with the Minister of Community and Social Services concerning the shortfall of funding for hostel services in Toronto.

- 8(a).** Councillor Jack Layton,  
Co-Chair,  
Advisory Committee on Homeless and Socially Isolated Persons  
(December 20, 2001)

Advising that the Advisory Committee on Homeless and Socially Isolated Persons on December 14, 2001, discussed the serious shortage of emergency shelter beds in Toronto despite the ongoing efforts of City staff to open new facilities; and recommended that Toronto City Council authorize City staff to immediately open a temporary emergency shelter at either City Hall or Metro Hall to ensure that people out on the street have a safe and warm place to sleep during the winter months.

**(NOTE: Items Nos. 8 and 8(a) were deferred from previous meeting.)**

**9. STATUS OF THE FEDERAL AFFORDABLE HOUSING PROGRAM.**

Acting Commissioner of Community and Neighbourhood Services  
(March 6, 2002)

Providing a status on the new Federal Affordable Housing Program; and recommending that:

- (1) City Council support the federal initiative to provide \$680 million over five years for affordable housing as an initial step at tackling the national affordable housing crisis;
- (2) City Council urge the federal and provincial governments to reach an agreement, as soon as possible, on an affordable housing program which is adequately funded by senior levels of government, responsive to local needs and maximizes the number of affordable housing units produced;
- (3) the Acting Commissioner of Community and Neighbourhood Services report to Council once it is known how the federal affordable housing program funding can be accessed; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**10. NEW AFFORDABLE RENTAL HOUSING: MUNICIPAL HOUSING FACILITY BY-LAW.**

Acting Commissioner of Community and Neighbourhood Services  
(March 6, 2002)

Submitting, for information, a copy of a joint report dated March 1, 2002, from the Commissioner of Urban Development Services and the Acting Commissioner of Community and Neighbourhood Services, headed “New Affordable Rental Housing: Municipal Housing Facility By-law”, which will be considered by the Planning and Transportation Committee at its meeting on March 25, 2002.

**11. APPEALS OF FUNDING RECOMMENDATIONS FOR THE FEDERAL SUPPORTING COMMUNITIES PARTNERSHIP INITIATIVE (SCPI) HOMELESS PROGRAMS AND SERVICES, AND COMMUNITY PLANNING AND RESEARCH PROJECT PROPOSALS.**

Acting Commissioner of Community and Neighbourhood Services  
(March 1, 2002)

Advising that the Community Services Grants Appeals Sub-Committee on February 20, 2002, heard appeals with respect to the Federal Supporting Communities Partnership Initiative (SCPI) Homeless Programs and Services and Community Planning and Research funding envelopes; and recommending that:

- (1) up to \$77,800.00 from the SCPI Homeless Programs and Services and Community Planning and Research envelopes be allocated to four organizations for four new projects as recommended in Appendix A and B of the report; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**12. OCTOBER 2001 CMHC RENTAL MARKET SURVEY.**

City Clerk

(January 31, 2002)

Advising that the Tenant Defence Sub-Committee on January 30, 2002, had before it a report dated January 22, 2002, from the Acting Commissioner of Community and Neighbourhood Services respecting the October 2001 CMHC Rental Market Survey, and recommended to the Community Services Committee that:

- (1) the Acting Commissioner of Community and Neighbourhood Services be requested to distribute this type of information to Members of Council and tenant advisory groups for information;
- (2) the Chair of the Tenant Defence Sub-Committee, with the assistance of staff, be requested to issue a press release on the foregoing matter;
- (3) the report (January 22, 2002) from the Acting Commissioner of Community and Neighbourhood Services be referred to the community advisory groups for discussion; and
- (4) the Commissioner of Urban Development Services, be requested to report on the feasibility of implementing a by-law similar to that in place in the former City of Toronto, which would require that 25 percent of new developments be affordable housing.

**13. INTERIM REPORT - TENANT DEFENCE FUND OUTREACH AND ORGANIZING TEAM.**

City Clerk

(February 1, 2002)

Advising that the Tenant Defence Sub-Committee on January 30, 2002, recommended to the Community Services Committee the adoption of a report dated January 22, 2002, from the Acting Commissioner of Community and Neighbourhood Services respecting the Interim Report of the Tenant Defence Fund Outreach and Organizing Team, and wherein it is recommended that Shelter, Housing and Support staff implement an independent evaluation of the Tenant Support Grants Program under the Tenant Defence Fund, subject to availability of funds in the Shelter, Housing and Support Divisional Budget.

**14. 1305 AND 1309 WILSON AVENUE TENANTS' ASSOCIATION - APPEAL TO DIVISIONAL COURT - EXTRAORDINARY ENERGY COSTS.**

Councillor Michael Walker,  
Chair, Tenant Defence Sub-Committee  
 (March 4, 2002)

Advising that the Tenant Defence Sub-Committee on February 26, 2002, did not have quorum, and due to time constraints, those Members present requested:

- (1) that the report dated February 15, 2002, from Councillor Michael Walker, Chair, respecting 1305 and 1309 Wilson Avenue Tenants' Association's appeal to Divisional Court with regard to extraordinary energy costs be forwarded to the Community Services Committee for consideration;
- (2) the Tenants' Association of 1305 and 1309 Wilson Avenue to submit their application, together with the documentation required; and
- (3) the Acting Commissioner of Community and Neighbourhood Services to report thereon directly to the Community Services Committee.

**15. ADMINISTRATIVE CHANGES TO THE TENANT SUPPORT GRANTS PROGRAM.**

Councillor Michael Walker,  
Chair, Tenant Defence Sub-Committee  
 (March 4, 2002)

Advising that the Tenant Defence Sub-Committee on February 26, 2002, did not have quorum, and due to time constraints, those Members present requested that the report dated February 25, 2002, from the Acting Commissioner of Community and Neighbourhood Services respecting administrative changes to the Tenant Support Grants Program be forwarded directly to the Community Services Committee for consideration.

- (1) beginning in 2002, and updated annually thereafter, the upper limit on qualifying rents for determining eligibility of grant applicants for the Tenant Support Grants Program be established at 15 percent above the average City-wide rents by unit type, as contained in the annual Rental Market Report prepared by Canada Mortgage and Housing Corporation;



- (2) in addition to an advance payment of up to \$1,000.00 for a retainer fee, partial payments of the Tenant Support Grant be made available to an eligible group when an additional grant has been committed for a judicial review of, or court appeal on, an Order of the Ontario Rental Housing Tribunal regarding an above guideline rent increase (AGI) application, or an Ontario Municipal Board hearing on demolition or conversion matters, when the following conditions are met:
  - (a) the tenant group submits a written request for a partial payment;
  - (b) the tenant group includes a copy of the notice of appeal or hearing for the court review/appeal in the request;
  - (c) the tenant group provides documentation which verifies that the payment is needed and a copy of an invoice from the eligible professional;
  - (d) partial payments requested may be no more than 75 percent of the additional grant approved after deduction of any advance payment requested; and
  - (e) partial payments may be requested no more than twice;
- (3) the remaining 25 percent of the additional grant be provided to groups after they have submitted a written request for payment including a copy of the decision and invoices for all eligible expenditures;
- (4) tenant groups who wish assistance to obtain their landlord application files be referred to staff of the Outreach and Organizing Team in applying for the Tenant Support Grants to cover the photocopying expense; if a tenant group does not wish to apply for a grant, the tenants be encouraged to contact the Outreach and Organizing Team for assistance in obtaining a copy of the application file, provided that there are funds available in the Outreach and Organizing Team's budget;
- (5) a pamphlet be prepared which outlines the procedures for requesting payments under the Tenant Support Grants By-laws;
- (6) a copy of the Tenant Defence Fund monthly status reports be made available by the Secretary of the Tenant Defence Sub-Committee upon request to tenant groups, or their agents after they have been reviewed by the Tenant Defence Sub-Committee;
- (7) the necessary by-laws for the Tenant Support Grants Program be amended to give effect to Recommendations Nos. (1) to (3) of this report; and
- (8) the appropriate City officials be authorized to take the necessary actions to give effect hereto.

**16. CHANGE TO MEMBERSHIP - CHILDREN AND YOUTH ACTION COMMITTEE.**

City Clerk

(February 22, 2002)

Advising that the Children and Youth Action Committee on February 20, 2002, recommended to the Community Services Committee that Trustee Angela Kennedy and Ms. Nora Donovan (alternate) serve as the Toronto Catholic District School Board's representative(s) on the Children and Youth Action Committee.

**17. RECOGNITION OF KNIGHTS OF COLUMBUS - HOMES FOR THE AGED.**

City Clerk

(February 22, 2002)

Advising that the Advisory Committee on Homes for the Aged on February 22, 2002, recommended to the Community Services Committee, and Council, the adoption of a report (February 4, 2002) from the General Manager, Homes for the Aged, responding to the request of the Community Services Committee on how best to recognize the efforts of the Knights of Columbus, and wherein it is recommended that:

- (1) City Council recognize the contributions of the Knights of Columbus and Nissan Canada Foundation to the City's Homes for the Aged Division by presenting a representative from each organization with a commemorative plaque to be placed in their respective corporate offices;
- (2) a second plaque for each organization be placed in a suitable location at Metro Hall, which is the location of the Head Office for the Homes for the Aged Division;
- (3) these commemorative plaques be funded from the Homes for the Aged operating budget;
- (4) this report be forwarded to the Community Services Committee for its consideration; and
- (5) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**18. ACHIEVEMENT OF 2001 OPERATING OBJECTIVES - HOMES FOR THE AGED DIVISION.**

City Clerk

(February 22, 2002)

Advising that the Advisory Committee on Homes for the Aged on February 22, 2002, received a report (February 7, 2002) from the General Manager, Homes for the Aged, documenting the achievement of the 2001 Homes for the Aged divisional objectives, and directed that a copy thereof be forwarded to the Community Services Committee for information.

**19. REQUEST FOR QUOTATION No. 0602-00-1236 FOR THE SUPPLY AND DELIVERY OF FOOD AND RELATED SUPPLIES FOR CHILD CARE CENTRES, CHILDREN'S SERVICES DIVISION.**

Acting Commissioner of Community and Neighbourhood Services

and the Chief Financial Officer and Treasurer

(March 4, 2002)

Recommending that:

- (1) the City exercise the option to renew for two (2) years with the current supplier, Derry Foods Ltd., in the estimated amount of \$1,071,048.80 per year including all charges and applicable taxes, for the supply and delivery of Food and Related Supplies for the Child Care Centres, Children's Services Division for the period May 1, 2002 to April 30, 2004; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**20. RENEWAL OF CONTRACT FOR THE SUPPLY, FITTING AND DELIVERY OF PRESCRIPTION EYEGLASSES FOR ONTARIO WORKS' RECIPIENTS.**

Acting Commissioner of Community and Neighbourhood Services

and the Chief Financial Officer and Treasurer

(February 27, 2002)

Recommending that:

- (1) the City exercise the option to renew for two (2) years with the current supplier, City Optical Inc., in the estimated amount of \$554,953.35 per year including all charges and applicable taxes, for the supply, fitting and delivery of prescription

eyeglasses to individuals in receipt of Ontario Works throughout the Toronto area for the period ending June 30, 2004; and

- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**21. RESULTS OF THE REQUEST FOR PROPOSALS No. 0511-01-7044 FOR THE SUPPLY OF PHARMACY SERVICES FOR THE TEN HOMES FOR THE AGED.**

Acting Commissioner of Community and Neighbourhood Services  
and the Chief Financial Officer and Treasurer  
(March 1, 2002)

Recommending that:

- (1) the City of Toronto enter into a full service agreement for pharmacy service for the ten Homes for the Aged with Medical Pharmacies Group Inc., 590 Granite Court, Pickering, Ontario, L1W 3X6, effective April 1, 2002 to March 31, 2005, in accordance with specifications as required by the Community and Neighbourhood Services Department;
- (2) the option to renew for the additional two-year term of April 1, 2005 to March 31, 2007, under the same terms and conditions be reviewed by the Commissioner of Community and Neighbourhood Services in co-operation with the Purchasing Agent, provided the first three-year term of the contract was performed satisfactorily, to ensure it is feasible to extend the contract;
- (3) provided that there is a favourable review, in accordance with Recommendation No. (2), the Commissioner of Community and Neighbourhood Services be delegated the authority to exercise the option on the terms and conditions set out above and be authorized to instruct the Purchasing Agent to process the necessary documentation; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

**22. UPDATE ON THE STATUS OF LITIGATION WITH THE LEARNING ENRICHMENT FOUNDATION.**

Acting City Solicitor

(March 4, 2002)

Providing an update on the status of an action commenced by the Learning Enrichment Foundation (LEF) against the City of Toronto; indicating that a further report will be submitted as to the results of the mediation scheduled to be held on March 22, 2002; and recommending that the report be received for information.