
PLEASE NOTE DAY OF MEETING
COMMUNITY SERVICES COMMITTEE
AGENDA

Date of Meeting: Tuesday, May 28, 2002
Time: 9:30 a.m.
Location: Committee Room 2
City Hall
100 Queen Street West

Enquiry: Rosalind Dyers
Committee Administrator
416-392-8018

**DECLARATIONS OF INTEREST PURSUANT TO
THE MUNICIPAL CONFLICT OF INTEREST ACT.**

CONFIRMATION OF MINUTES.

DEPUTATIONS/PRESENTATIONS: List to be Distributed at Meeting

COMMUNICATIONS/REPORTS.

**1. TORONTO EMERGENCY MEDICAL SERVICES AND SUNNYBROOK AND
WOMEN'S HEALTH SCIENCES CENTRE BASE HOSPITAL AGREEMENT.**

Commissioner of Works and Emergency Services
(May 10, 2002)

Respecting the establishment of a formal agreement between Toronto Emergency Medical Services and Sunnybrook and Women's Health Sciences Centre for the purposes of providing Base Hospital program direction in accordance with the Ambulance Act of Ontario; and recommending that:

- (1) City Council give authorization to Toronto Emergency Medical Services to enter into a formal agreement with Sunnybrook and Women's Health Sciences Centre; and
- (2) the appropriate City officials be given the authority to give effect thereto.

2. RECOMMENDATIONS FOR IMPROVED EMERGENCY RESPONSE CO-ORDINATION IN TORONTO'S HEALTH SECTOR.

Commissioner of Works and Emergency Services
(May 2, 2002)

Advising of recommendations contained in a comprehensive report prepared by the Toronto District Health Council, in co-operation with health care agencies and services within the Toronto area, regarding improved co-ordination of response to large scale emergencies in Toronto's health sector; and recommending that:

- (1) the City of Toronto endorse the efforts of the Toronto District Health Council and the participants of the Emergency Response Co-ordination Committee in preparing the comprehensive emergency plan for Toronto's health care sector; and
- (2) City Council communicate their endorsement of the plan and its recommendations to the Minister of Health and Long-Term Care and the Minister of Public Safety and Security for the Province of Ontario.

3. EMERGENCY EXERCISE SIMULATION "EXERCISE TOP UP".

Commissioner of Works and Emergency Services
(May 13, 2002)

Responding to a request by Councillor Soknacki to report as soon as possible after the City of Toronto's response to any mock disaster drill; providing an overview of the activities of the Toronto Emergency Planning Committee with respect to a simulated emergency exercise known as "Exercise TOP UP" which was conducted on February 5, 2002; outlining a number of action items arising from the exercise which were identified by the Exercise Planning Committee and participating agencies; and recommending that the report be received for information.

4. MULTI-AGENCY RESPONSE PLANS AND PROCEDURES.

Commissioner of Works and Emergency Services
(May 13, 2002)

Responding to a request by the Community Services Committee on January 16 and 23, 2002, to report on an communication addressed to Councillor Moeser from Mr. Brian Howieson, District Manager, provincial Ministry of the Environment, respecting its role during spills and environmental incidents, and the need for the City to develop an "Incident Response Plan"; providing an overview of the results of a meeting between City staff, emergency response organizations and the Ministry of the

Environment in this regard; and recommending that the report be received for information.

5. FIRE PROTECTION SERVICES AGREEMENTS WITH GREATER TORONTO FIRE DEPARTMENTS AND THE GREATER TORONTO AIRPORT AUTHORITY.

Commissioner of Works and Emergency Services
and the Fire Chief
(May 14, 2002)

Seeking approval of Fire Protection Services Agreements which may be entered into with neighbouring municipalities and with the Greater Toronto Airport Authority to provide for aid during emergencies; and recommending that:

- (1) the Chief Administrative Officer be authorized to enter into an agreement with any local or regional municipality within the Greater Toronto Area and with the Greater Toronto Airport Authority for the reciprocal provision of fire protection services in the event of an emergency;
- (2) the agreement referred to in Recommendation No. (1) shall contain terms and conditions substantially as set out in this report and otherwise contain terms and conditions in the interests of the City satisfactory to the Commissioner and the Fire Chief and be in a form satisfactory to the City Solicitor; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto and to take any action required to be taken thereunder.

6. TORONTO FIRE SERVICES - REFLECTIONS ON THE YEAR 2001.

Commissioner of Works and Emergency Services
and the Fire Chief
(May 13, 2002)

Providing an overview of Fire Services accomplishments in 2001; and recommending that the report be received for information purposes.

7. REQUEST FOR QUOTATION NO. 3003-02-7763 FOR PRINTING AND MAILING OF SPECIALIZED FORMS.

Acting Commissioner of Community and Neighbourhood Services
and the Chief Financial Officer and Treasurer
 (May 9, 2002)

Advising on the results of the Request for Quotation issued for the printing and mailing of specialized forms for the period July 1, 2002 to December 31, 2002, with the option to renew for two one year periods and to enter into a contract with the recommended bidder; and recommending that:

- (1) the quotation submitted by Cover-All Computer Services be accepted for the period July 1, 2002 to December 31, 2002, in accordance with specifications as required by the Community and Neighbourhood Services Department in the amount of \$119,709.00 including all taxes and charges, being the lowest quotation received;
- (2) the 5 percent contingency allowance be granted to allow for production overruns;
- (3) the option to renew for the the period January 1, 2003 to December 31, 2003, in the amount of \$252,220.18 and the period January 1, 2004 to December 31, 2004, in the amount of \$252,220.18 under the same terms and conditions be reviewed by the Commissioner of Community and Neighbourhood Services in co-operation with the Purchasing Agent, provided the first term of the contract was performed satisfactorily, to ensure it is feasible to extend the contract; and
- (4) provided that there is a favourable review, in accordance with Recommendation No. (3), the Commissioner of Community and Neighbourhood Services be delegated the authority to exercise the options on the terms and conditions set out above and be authorized to instruct the Purchasing Agent to process the necessary contract.

8. UN SPECIAL SESSION DECLARATION “A CANADA FIT FOR CHILDREN”.

City Clerk
 (April 29, 2002)

Advising that the Children and Youth Action Committee on April 24, 2002, had before it various communications with respect to the UN Special Session Declaration “A Canada Fit for Children”, and took the following action in regard thereto:

- (1) unanimously endorsed the Declaration “A Canada Fit for Children”; and

- (2) directed that the Chair of the Children and Youth Action Committee be authorized to forward the Committee's endorsement to the Federal Government, and request the concurrence of City Council in the action taken.

9. CHILDREN AND YOUTH ADVOCATE'S ANNUAL REPORT 2002.

City Clerk

(April 29, 2002)

Advising that the Children and Youth Action Committee on April 24, 2002, endorsed the recommendations contained in the Children and Youth Advocate's Annual Report 2002, and directed that it be forwarded to the Community Services Committee for information.

(NOTE: The Children and Youth Advocate's Annual Report 2002 was forwarded to Members of the Community Services Committee only. The report was forwarded to all Members of Council upon its release on February 26, 2002.)

10. FINAL REPORT OF THE COMMISSION ON EARLY LEARNING AND CHILD CARE FOR THE CITY OF TORONTO.

Councillor Olivia Chow,

Children and Youth Advocate

(May 13, 2002)

Forwarding for consideration the Final Report of the Commission on Early Learning and Child Care for the City of Toronto; noting that the Commission has met extensively with communities and with elected representatives and officials from all three levels of government, and also has gathered information from Ontario, the rest of Canada and other countries prior to release of their final report; indicating that the report recognizes Toronto's strong contribution to early learning and child care, but that it cannot do the job alone and sets the stage for a new level of activity regarding the enhancement and expansion of services; advising of her support of the report; and extending congratulations to the Commissioners for their hard work on behalf of the City of Toronto.

(NOTE: Final Report of the Commission on Early Learning and Child Care for the City of Toronto was forwarded to Members of the Community Services Committee only. The report was forwarded to all Members of Council upon its release on May 13, 2002.)

11. CITY PARTICIPATION ON THE STEERING COMMITTEE OF THE EARLY YEARS COMMUNITY CHAMPION.

Acting Commissioner of Community and Neighbourhood Services
(May 14, 2002)

Respecting the City's representation on the Steering Committee of the Provincial Early Years Community Champion; advising that City representation on the Steering Committee will help ensure that the City's perspective is heard and that the plan developed is sensitive to local conditions and priorities; and recommending that the report be received for information.

12. PROGRESS REPORT ON THE IMPLEMENTATION OF "THE GROWING SEASON: THE PHASE II REPORT OF THE FOOD AND HUNGER ACTION COMMITTEE."

Councillor Pam McConnell and Councillor Chris Korwin-Kuczynski
Co-Chairs, Food and Hunger Action Committee
(May 14, 2002)

Providing an update on the actions with respect to the Food Charter principles and the recommendations contained in "The Growing Season: The Phase II Report of the Food and Hunger Action Committee"; attaching a progress report that highlights the key accomplishments to date, discusses some of the implementation challenges, and identifies next steps; and requesting that the Community Services Committee receive the progress report for information.

13. A RECONSTITUTED TORONTO SENIORS' ASSEMBLY.

Acting Commissioner of Community and Neighbourhood Services
(May 8, 2002)

Providing proposed revisions to the Terms of Reference for the Toronto Seniors' Assembly; and recommending that:

- (1) Council adopt the proposed revised Terms of Reference for the Toronto Seniors' Assembly as outlined in this report and Appendices 1 and 2;
- (2) the Community Services Committee support that a request be incorporated in the Toronto Seniors' Assembly's budget submission for 2003, in the amount of \$150,000.00 as outlined in this report, to be forwarded to Budget Advisory Committee; and

- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

14. REVIEW OF CITY EXPENDITURES ON SENIORS' SERVICES.

Councillor Anne Johnston,
Seniors' Advocate
 (May 8, 2002)

Advising that she has been reviewing services for seniors in the City's current budget; providing directions for spending in the 2003 budget process in order to improve the quality of services for Toronto's seniors; and recommending that:

- (1) Community Services Committee support that the requests for maintaining current budget levels and/or enhancing departmental budgets in 2003 for services offered to Toronto senior citizens, as indicated in this report, be forwarded to the Budget Advisory Committee;
- (2) the Commissioners for Community and Neighbourhood Services, Economic Development, Culture and Tourism, Works and Emergency Services, as well as the Medical Officer of Health and the City Librarian incorporate the recommendations for funding contained in this report into budget submissions for 2003;
- (3) this report be forwarded to the Economic Development and Parks Committee requesting that a strategy to address the recreational needs of seniors be developed, with a proposed budget to implement the strategy; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

15. HOMES FOR THE AGED LEVEL OF CARE ACUITY FUNDING ADJUSTMENT.

Acting Commissioner of Community and Neighbourhood Services.
 (May 8, 2002)

Respecting a provincial acuity funding adjustment that will be available to all long-term care facilities, subject to their residents' assessed level of care; advising that the Ministry of Health and Long-Term Care has notified all long-term care facilities that an increase of 2.1 percent in level of care funding in both the nursing and personal care and program and support services funding envelopes will be implemented, retroactive to April 1, 2002; noting that a further report will be prepared later in the year on how best to allocate revenues outside of the provincial level of care funding to support the Homes for the

Aged Division's operating and capital requirements; and recommending that this report be received for information.

16. CASTLEVIEW WYCHWOOD TOWERS AND LAKESHORE LODGE HOMES FOR THE AGED - RECEIPT OF QUALITY AWARDS.

City Clerk

(May 10, 2002)

Advising that the Advisory Committee on Homes for the Aged on May 10, 2002, adopted a report from the General Manager, Homes for the Aged advising of the receipt of quality awards from the Ontario Association of Non-Profit Homes and Services for Seniors by Castleview Wychwood Towers and Lakeshore Lodge Homes for the Aged, and wherein it recommended that:

- (1) congratulations be extended to the respective staff of Castleview Wychwood Towers and Lakeshore Lodge for their outstanding achievement; and
- (2) this report be forwarded to the Community Services Committee.

17. CITY ROLE IN THE PROVISION OF HOMEMAKING SERVICES.

Acting Commissioner of Community and Neighbourhood Services

(May 13, 2002)

Recommending that:

- (1) staff review and analyze data related to community needs regarding homemaking services and report back to Community Services Committee regarding the most appropriate role for the City to take in the provision and the support of homemaking services;
- (2) the \$223,426.00 held within the 2002 Community Services envelope of the Consolidated Grants budget be used to fund homemaking service organizations as outlined in Appendix 1; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

18. APPEALS OF FUNDING RECOMMENDATIONS FOR THE FEDERAL SUPPORTING COMMUNITIES PARTNERSHIP INITIATIVE - SMALL CAPITAL IMPROVEMENTS PROJECT PROPOSALS.

Acting Commissioner of Community and Neighbourhood Services
(April 15, 2002)

Respecting the appeals heard by the Community Services Grants Appeals Sub-Committee on April 11, 2002, with regard to the Federal Supporting Communities Partnership Initiative (SCPI) - Small Capital Improvements project proposals; and recommending that:

- (1) up to \$75,000.00 from the SCPI Small Capital Improvements envelope be allocated to one organization for one project, as recommended in Appendix A of the report; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

(NOTE: Deferred from previous meeting.)

18(a). Acting Commissioner of Community and Neighbourhood Services
(May 14, 2002)

Responding to the request of the Community Services Committee on May 2, 2002, to provide supplementary information to the staff report dated April 15, 2002, entitled "Appeals of Funding Recommendations for the Federal Supporting Communities Partnership Initiative Small Capital Improvements Project Proposals"; with respect to the grant request from the Centre for Spanish-Speaking Peoples for the purchase and installation of an elevator as part of a larger project to renovate their new location at 2141 Jane Street; and recommending that this report be received for information.

19. UPDATE ON THE FEDERAL SUPPORTING COMMUNITIES PARTNERSHIP INITIATIVE (SCPI).

Acting Commissioner of Community and Neighbourhood Services
(May 15, 2002)

Providing an update on activities under the Supporting Communities Partnership Initiative (SCPI); seeking authority to provide funding to a new transitional housing project, and to increase the funding available to project renewals under the Homeless Programs and Services envelope; and recommending that:

- (1) Council approve SCPI funding up to a maximum of \$2.00 million for The Governing Council of The Salvation Army in Canada, for the Ontario Central Division Headquarters (The Salvation Army) transitional housing project as identified in Appendix A;
- (2) the Acting Commissioner of Community and Neighbourhood Services be delegated authority to enter into a SCPI funding agreement with The Salvation Army for the development and provision of transitional housing and to enter into any other agreements deemed necessary by the Acting Commissioner and the City Solicitor on terms and conditions deemed necessary by the Acting Commissioner and in consultation with the City Solicitor;
- (3) the disbursement of funding to The Salvation Army be subject to the project receiving all required planning approvals and having entered into all necessary agreements and fulfilling all conditions contained therein, as described in Recommendation No. (2);
- (4) the Acting Commissioner be delegated authority to terminate the funding agreement with The Salvation Army at any time prior to the commencement of construction if in the Acting Commissioner's opinion increases in costs would prevent the organization being funded from achieving cost-effective transitional housing targets;
- (5) the Acting Commissioner provide an information report to Council with respect to the cancellation of funding due to circumstances described in Recommendation No. (4);
- (6) the delegated authority for the Acting Commissioner of Community and Neighbourhood Services to approve contract extensions for projects currently funded under the SCPI Homeless Programs and Services envelope that are meeting their goals and objectives be increased from \$2.40 million to an amount not exceeding \$2.60 million and that contracts may be extended up to September 30, 2003; and
- (7) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

20. LOCAL ACCESS PRIORITIES FOR GEARED-TO-INCOME UNITS IN SOCIAL HOUSING.

City Clerk

(April 26, 2002)

Advising that City Council on April 16, 17 and 18, 2002, adopted, as amended, Clause No. 10 of Report No. 3 of The Community Services Committee, headed “Local Access Priorities for Geared-to-Income Units in Social Housing”, and in so doing referred the issue of Local Access Priorities, together with the supplementary report dated April 15, 2002, from the Acting Commissioner of Community and Neighbourhood Services, now embodied in this Clause, back to the Community Services Committee for further consideration at its meeting scheduled to be held on May 28, 2002, and subsequent report thereon to Council.

20(a). Acting Commissioner of Community and Neighbourhood Services

(May 17, 2002)

Responding to the request of City Council on April 16, 17 and 18, 2002, to review further the Local Access Priorities for Geared-to-Income Units in Social Housing; noting that staff met with members of the access and equity and legal aid community on May 16, 2002, to discuss and address any outstanding issues; and recommending that:

- (1) the Local Access Priorities for Geared-to-Income Units in Social Housing, as approved by Council on April 16-18, on an interim basis, be confirmed;
- (2) the Acting Commissioner report back to Community Services Committee recommending local rules for maintaining eligibility for the centralized waiting list, including the time frames for the submission of information or documents required to maintain eligibility;
- (3) until local rules on maintaining eligibility for the centralized waiting list are established, applicants whose applications have been moved to “inactive” status not be moved to “cancelled” status on the Toronto Applicant Waiting List Database;
- (4) the Acting Commissioner of Community and Neighbourhood Services report back on details of an appeals process within the centralized waiting list system which reflects the SHRA requirements and local concerns;
- (5) the Acting Commissioner of Community and Neighbourhood Services report back on ways to monitor and review access and equity issues in social housing in the context of devolution; and

- (6) the appropriate City officials be authorized and directed to take the necessary actions to give effect thereto.

21. CITY OF TORONTO RESPONSE TO THE GILLIAN HADLEY AND RALPH HADLEY CORONER'S INQUEST RECOMMENDATIONS.

Acting Commissioner of Community and Neighbourhood Services
(May 15, 2002)

Providing the City of Toronto response to the Gillian Hadley and Ralph Hadley Coroner's Inquest Recommendations that fall within its jurisdiction; and recommending that:

- (1) this report be forwarded to the Office of the Chief Coroner;
- (2) this report be forwarded to the Task Force on Community Safety;
- (3) the City support referral agreements for abused women in shelters, including provincially funded abused women's shelters, within the provincial Homelessness Rent Supplement program, subject to program rules;
- (4) the Province again be requested to increase the shelter allowance component of social assistance to reflect local market rents;
- (5) the provincial Ministry of Community, Family and Children's Services be requested to provide comprehensive crisis management training materials to all social assistance delivery agents for relevant staff;
- (6) the Province be requested to amend the Ontario Works regulations to allow an automatic six-month deferral of all mandatory OW participation requirements to those women and children who are applicants or recipients of social assistance and fleeing abusive relationships;
- (7) the Province be requested to increase the number of abused women's shelter beds, both in Toronto and across Ontario;
- (8) the Task Force on Community Safety partner with the Woman Abuse Council and the Toronto Police Service to organize future, annual, inter-sectoral conferences on woman abuse in Toronto;

- (9) the Task Force on Community Safety establish a work group specifically for woman abuse issues with a mandate to develop ongoing strategies, in collaboration with community stakeholders such as the Woman Abuse Council, to strengthen the network of services and supports for abused women and children in Toronto; and
- (10) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

22. DEVELOPMENT OF AFFORDABLE HOUSING ON MUNICIPAL SITES IN THE RAILWAY LANDS - WARD 20 TRINITY-SPADINA.

Acting Commissioner of Community and Neighbourhood Services
(May 13, 2002)

Responding to the request of the Committee on March 27, 2002, following a presentation by Concert Properties, to report on a housing development model and a Request for Proposals process and timelines for the development of specific sites in the Railway Lands and other municipal properties; and recommending that:

- (1) a Request for Proposals process be initiated for the development of municipally-owned sites within the Railway Lands based on the principles, process and timelines outlined in this report;
- (2) the results of this Request for Proposals process be reported to Council no later than December 2002; and
- (3) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

23. UPDATE ON THE SOCIAL HOUSING SERVICES CORPORATION.

Acting Commissioner of Community and Neighbourhood Services
(May 16, 2002)

Providing an update on the Social Housing Services Corporation which was established by the Province of Ontario under the Social Housing Reform Act 2000; and recommending that the report be received for information.

24. UPDATE ON THE SHELTER FUND PROGRAM, NATIONAL CHILD BENEFIT SUPPLEMENT STRATEGY.

Acting Commissioner of Community and Neighbourhood Services
(May 2, 2002)

Providing an update on the implementation of the National Child Benefit Supplement (NCBS) Reinvestment Strategy in Toronto, and a review of the Shelter Fund program outcomes and expenditures; and recommending that:

- (1) in 2003 and subsequent years:
 - (a) the spending strategy and plan for the Shelter Fund and the Ontario Works Child Care Expansion Program be included in the budget submissions of Toronto Social Services and Toronto Children's Services for consideration in the City's annual budget process; and
 - (b) status updates on the progress of each program be reported by the Commissioner of Community and Neighbourhood Services to the Community Services Committee, as required; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.

25. SURVEY OF PEOPLE LEAVING ONTARIO WORKS: KEY FINDINGS AND IMPLICATIONS.

Acting Commissioner of Community and Neighbourhood Services
(May 14, 2002)

Presenting key findings and implications from a telephone survey of a representative sample of those who left the Ontario Works (OW) caseload in Toronto in the first quarter of 2001; and recommending that:

- (1) based on the findings of emerging research, including Toronto Social Services' (TSS) 2001 survey of people who left OW, senior levels of government begin to reinvest in employment strategies that focus on sustaining long-term labour force attachment;
- (2) given the above, the relevant Federal and Ontario ministries and departments be requested to review current funding and access to education and skills training programs;

- (3) the Minister of Community, Family and Children's Services be requested to review well-documented issues affecting OW clients' ability to access the Ontario Disability Support Program (ODSP), for example the complexity of the ODSP eligibility determination process; and
- (4) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto."

26. DELEGATION OF AUTHORITY TO THE CITY SOLICITOR TO COMMENCE LEGAL PROCEEDINGS TO RECOVER A GENERAL WELFARE ASSISTANCE OVERPAYMENT.

City Solicitor
(May 9, 2002)

Advising that A.L. incurred a General Welfare Assistance overpayment of \$29,147.55 due to undisclosed employment income; and recommending that:

- (1) authority be granted to the City Solicitor, where it is deemed necessary, to commence legal proceedings, to appeal any decision where warranted, to discontinue or settle any subsequent appeal where she concludes that it is reasonable to do so, to execute any documents required in this action or any subsequent appeal, or to effect such settlement where she deems it appropriate to do so; and
- (2) the appropriate City officials be authorized and directed to take the necessary action to give effect thereto.