

2011-2014 Federal Homelessness Funding: Authority to Negotiate and Administer a New Federal Agreement

Date:	August 6, 2010
To:	Community Development and Recreation Committee
From:	General Manager, Shelter, Support and Housing Administration
Wards:	All
Reference Number:	

SUMMARY

The current federal homelessness funding through the Homelessness Partnering Strategy ends March 31, 2011. The Government of Canada in September 2008 announced that federal housing and homelessness investments would continue through to March 31, 2014. Confirmation as to the nature, extent or parameters of federal funding for the period 2011 to 2014 has not yet been released.

The purpose of this report is to:

- seek authority for the General Manager, Shelter, Support and Housing Administration, to enter into and administer a new contribution agreement with the federal government based on an anticipated extension to, or a replacement of, current Homelessness Partnering Strategy funding; and
- highlight key outcomes from the current Homelessness Partnering Strategy (HPS) funding during the period April 1, 2009 to March 31, 2011.

This report is similar in its objectives to one approved by Council in December 2008, granting the General Manager, Shelter, Support and Housing Administration, authority to negotiate and administer a contribution agreement for the extension of HPS from 2009 to 2011. This report is being presented to Council at an early date in view of the upcoming municipal election and the consequent interruption of the regular meeting schedule for Council and its Committees, in order to ensure that there is no interruption in services to vulnerable clients.

RECOMMENDATIONS

The General Manager, Shelter, Support and Housing Administration, recommends that:

1. City Council authorize the General Manager, Shelter, Support and Housing Administration, in consultation with the City Solicitor, to enter into a contribution agreement with Service Canada or related entity for funding under a renewal of the Homelessness Partnering Strategy, or any new federal homelessness funding program;
2. City Council authorize the General Manager, Shelter, Support and Housing Administration, to undertake appropriate measures to develop funding priorities for any renewal of the Homelessness Partnering Strategy, or other similar federal funding program, including seeking input from community consultation, dependent on new program terms and conditions once announced and based on the proposed draft Community Plan substantially as outlined in Appendix A;
3. once the contribution agreement with Service Canada or related entity is in place, City Council authorize the General Manager, Shelter, Support and Housing Administration, to enter into agreements with other City divisions, project sponsor agencies, and/or private expertise to deliver projects in line with the terms and conditions of the federal agreement, other than new housing development projects, which will be approved through the Affordable Housing Committee and Council;
4. based upon a finalized contribution agreement with Service Canada or related entity, City Council authorize the General Manager, Shelter, Support and Housing Administration, to undertake appropriate measures to establish sound budgetary priorities, adjust funding among programs as required to ensure effective use of available federal funds, and seek and draw upon input from community consultation, new Council directions/priorities, or other circumstances as might occur in the future, requiring expenditure adjustments;
5. any project currently funded under the Homelessness Partnership Strategy that is not completed by March 31, 2011 be approved as a priority for funding under any new contribution agreement entered into under Recommendation 1; and
6. City Council direct the General Manager, Shelter, Support and Housing Administration, to report to Committee and Council on any further implications relating to the renewal of the Homelessness Partnering Strategy or the establishment of any new federal homelessness funding program, as required.

Financial Impact

Entering into a contribution agreement with the federal government for the period 2011-2014 to administer the renewed Homelessness Partnering Strategy allocation, or other

federal homelessness funding, will not impact Shelter, Support and Housing Administration's (SSHA) 2010 Approved Operating Budget. It will, however, impact SSHA's 2011 Operating Budget. The impact will depend on the amount of the (as yet unknown) allocation and the date when the contribution agreement with the federal government is signed, as that will dictate how much time remains in 2011 to expend the funds. If the City's allocation is similar to previous years, an amount of approximately \$17 million in revenue annually is anticipated, and will be included in SSHA's 2011 Operating Budget submission.

There will be no net impact to the City as it is expected that all eligible HPS or any new federal homelessness funding program expenditures would be reimbursed by the federal government at 100%, on a claims basis.

The Deputy City Manager and Chief Financial Officer has reviewed this report and agrees with the financial impact information.

Equity Impact

The purpose of the Homeless Partnering Strategy is to provide funding to assist individuals and families who are experiencing homelessness, at risk of homelessness or recently housed. Many of those served by the programs and services funded under this federal funding are from equity-seeking groups, such as Aboriginal people, refugees, women, seniors, people with disabilities, individuals with mental health issues, and other vulnerable groups. The programs and services funded through the HPS help individuals find and keep housing, provide a range of social and health related supports, and help them move toward employability and self-reliance.

DECISION HISTORY

The report, entitled "2009 Federal Homelessness Funding: Authority to Negotiate a New Federal Agreement and Manage the Transition to the New Program", was approved by Council at its meeting of December 1, 2 and 3, 2008. It was necessary because the current two-year Homelessness Partnering Strategy was scheduled to end on March 31, 2009. The report, dated October 16, 2008, was approved by Budget Committee at its meeting of October 24, 2008 and by the Executive Committee at its meeting on November 10, 2008. The report can be accessed at

<http://www.toronto.ca/legdocs/mmis/2008/cd/bgrd/backgroundfile-16085.pdf>

The Housing Opportunities Toronto Affordable Housing Action Plan 2010-2020, approved by Council at its meeting of August 5 and 6, 2009, contains 67 actions within eight strategic themes to be undertaken by the City of Toronto and the federal and provincial governments. The HOT plan requests that the federal government at a minimum, double and make permanent funding to address homelessness.

<http://www.toronto.ca/legdocs/mmis/2009/cc/decisions/2009-08-05-cc38-dd.htm>

ISSUE BACKGROUND

The Homelessness Partnering Strategy (HPS)

In December 2006 the federal government announced the creation of the Homelessness Partnering Strategy (HPS), a two-year homelessness funding program replacing the Supporting Communities Partnership Initiative (SCPI), which had been in existence since 2000. The Homelessness Partnership Initiative (HPI) was designated as the cornerstone program of the HPS, through which the primary funding would be directed to participating communities to fund services relating to ‘housing solutions and stable supports to assist homeless persons to move toward autonomy and self-sufficiency’. Since the initial design of the HPS/HPI program, the federal government has dropped the term ‘HPI’ and uses ‘Homelessness Partnering Strategy’ to refer to all funding arrangements under the program.

At its meeting of March 5 and 6, 2007, Council authorized the General Manager, Shelter, Support and Housing Administration, to enter into a contribution agreement with Service Canada for funding under HPS. Council also approved the allocation of HPS funds among seven community plan priority objectives. In October 2007 a Community Plan based on the seven priority objectives was submitted to Service Canada, for the 2007-2009 funding term, and this plan was subsequently extended by Service Canada for the 2009-2011 funding term.

On December 20, 2007, a contribution agreement was executed with Human Resources and Skills Development Canada for a total allocation of \$34,592,778 for the period April 1, 2007 to March 31, 2009. Following an interim funding agreement covering the last nine months of calendar year 2009, the 2007-2009 contribution agreement was extended in Spring 2009, for a total allocation of \$34,592,778 to cover the period April 1, 2009 to March 31, 2011.

COMMENTS

This report is necessary because the current two-year Homelessness Partnering Strategy is scheduled to end on March 31, 2011. The federal government committed itself to a five-year housing and homelessness funding program in September 2008 at similar funding levels. In 2009, Service Canada undertook consultations with HPS-participating communities across Canada, relating to possible improvements or changes to federal housing and homelessness programs. Final information as to the nature, extent or parameters of federal funding for the period 2011 to 2014 has not yet been released.

The City’s submission to Service Canada during the 2009 consultations stressed that the HPS has been very effective in enabling service providers to assist homeless individuals and families to find and keep housing. The HPS is an excellent example of a federal program that has funded and enabled communities to develop local plans to address homelessness. The HPS model works very well because broad program objectives are established, but there are no detailed prescriptive program rules. When allocations, plans

and budgets are developed, regional variations and local priorities are taken into account, without compromising either accountability or federal objectives.

The City's submission also identified the program's short timeframe and funding levels as the most significant challenges. The submission re-iterated Council's position from the HOT Plan that the federal government, at a minimum, double and make permanent funding to address homelessness, and urged the federal government to use this five-year funding commitment as a bridge to a National Housing Strategy with predictable, long-term funding for affordable housing and homelessness services. The federal government released a "What We Heard" report following the consultation in November 2009 which reflected the City's input.

Council authorization is required in order to negotiate contractual arrangements under an anticipated renewal of HPS or the establishment of a new federal program. This report is being presented to Council at an early date in view of the upcoming municipal election and the consequent interruption of the regular meeting schedule for Council and its Committees in order to ensure that there is no interruption in services to vulnerable clients. The recommendations in this report are similar to those approved by Council in December 2008, granting the General Manager, Shelter, Support and Housing Administration, authority to negotiate and administer a contribution agreement for the extension of HPS from 2009 to 2011.

Recommendation 2 authorizes the General Manager, Shelter, Support and Housing Administration, to undertake appropriate measures to develop funding priorities once details regarding the renewal of HPS funding and any new program requirements are announced, including seeking input from community consultation, as required. Funding priorities will be based on the proposed draft Community Plan substantially as outlined in Appendix A. These are the same seven priority objectives that were approved by Council in March 2007, and which support the City's Housing First approach to ending homelessness. Proposed allocation percentages are also the same as allocations used in previous years.

Since the priority objectives were developed in 2007, Council has approved the Housing Opportunities Toronto Affordable Housing Action Plan, which contains a Housing First approach to ending homelessness. The HPS priorities are aligned with the Housing Opportunities Toronto Plan, and Appendix A outlines which City action from the Plan each priority responds to.

Key Accomplishments under Homelessness Partnership Strategy Funding

Since April 1, 2009, the City of Toronto, through Shelter, Support and Housing Administration, has delivered federal HPS funding with a view to maximizing the impact of these investments on the alleviation and elimination of homelessness within the City. Under the HPS, a wide range of community-based service programs and capital projects are being funded. These are reported for information in Appendix B. Initiatives include:

- Investment in approximately 26 projects for critical renovations, repairs and acquisitions to improve transitional and supportive housing buildings.
- Investment in approximately 28 projects for small but critical investments in community facilities through renovations, repairs and acquisitions.
- Development of a permanent Assessment and Referral Centre, including a 40-bed shelter.
- Federal funding is a critical component of the City's Streets to Homes program. More than 25 community projects that are part of the Streets to Homes program receive HPS funding to assist street homeless clients to access and retain housing.
- A total of approximately 10 other community projects will have, by the end of the HPS funding term, provided a wide range of services to over 1,000 clients, including support for young mothers and families, youth looking to re-unite with families, language services, housing help services for people seeking affordable housing, and efforts to ensure shelters are safe and accessible for transsexual/transgender people.
- Approximately 5,000 clients will have been assisted to obtain critical ID documents, allowing them to access housing, health, social and other benefits; 250 clients have been able to keep their documents safe through an ID safe project.
- 14 employability projects have been funded to provide work-related assistance to approximately 2,300 clients.
- More than 10 projects and events have been implemented to provide valuable resources to community agencies to strengthen and improve direct service delivery and operational effectiveness.

The 2006 Street Needs Assessment found that 16% of all homeless people encountered on the night of the survey identified themselves as Aboriginal, and 26% of people living outside identified themselves as Aboriginal. In March 2007, Council directed that 20% of all funds (net of administration) be specifically directed to projects that address Aboriginal homelessness. As a result:

- Approximately \$3.9 million has been invested in eight capital projects including:
 - Renovations and repairs to 60-bed shelter for Aboriginal men
 - Renovation of a downtown drop-in centre for Aboriginal women and their families

- Renovations to 20 houses to create 20 new supportive housing units for Aboriginal families
 - Creation of a traditional naturalized play area and green space and development of an indoor play space at an Aboriginal transitional housing project for Aboriginal women and children
 - Increasing exterior traditional programming space at an Aboriginal community health centre
 - Repair and renovation to sections of a 12-bed transitional hostel for Aboriginal male youth
 - Repairs to support a new transitional home for Aboriginal male youth
 - Capital improvements and repairs at two Aboriginal transitional housing projects to enhance security and accessibility
- Approximately \$2 million has been allocated to programs which provide intensive supports to homeless or at-risk Aboriginal clients and build agency capacity to meet client needs:
 - For leadership and training, three Aboriginal agencies were funded to provide training for both front-line and management staff to support intervention strategies for working with homeless and at-risk Aboriginal people.
 - Four Aboriginal agencies were funded to provide direct services to homeless Aboriginal people. Collectively they will assist approximately 175 Aboriginal people access and keep housing and get connected to volunteer, training and employment opportunities.

As demonstrated above, the benefits and positive results from the investment of federal funding impact the lives of many individuals experiencing homelessness. The hard work and dedication of our community partners in achieving these positive outcomes is acknowledged and appreciated. The ongoing partnership with agencies which deliver community based programs and facilities funded through the HPS is key to the success of the program in helping vulnerable residents to find and keep housing.

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SIGNATURE

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Shelter, Support and Housing Administration

ATTACHMENTS

- Appendix A: Homelessness Partnering Strategy: Proposed Draft Community Plan for Investment 2011-2014
- Appendix B: Homelessness Partnering Strategy Investments: April 1, 2009 - March 31, 2011

Appendix A
Homelessness Partnering Strategy
Proposed Draft Community Plan for Investment 2011 - 2014

Federal HPS Plan Priorities	Corresponding HOT Plan Actions	Activities / Objectives	Proposed Allocation (net admin.)
1. Create more housing opportunities with supports	Action 7: Expand alternative, supportive and interim housing for formerly homeless and vulnerable people	<ul style="list-style-type: none"> • Create new transitional and supportive housing units • Redevelop existing residential apartment buildings, rooming houses and single room occupancy hotels into supportive housing • Improve community acceptance of housing for people requiring supports • Build partnerships to test and support new solutions • Improve service delivery, accountability and management through front line training and management development 	28%
2. Make targeted capital investments in community and City facilities and shelters	Action 5a: Redevelop selected emergency shelter sites into a combination of innovative long term care, health care, supportive and emergency shelter programs	<ul style="list-style-type: none"> • Maintain and improve the physical infrastructure of community and city facilities and shelters to enhance service delivery • Create new shelter beds in response to specific needs • Support redevelopment of existing shelter sites • Improve community acceptance of community and city facilities and shelters • Build partnerships to test and support new solutions • Improve service delivery, accountability and management through front line training and management development 	16%
3. Help people access permanent housing and leave the streets and shelters behind	Action 5: Expand Toronto's Housing First approach to help people living on the street or in shelters find permanent affordable housing	<ul style="list-style-type: none"> • House people quickly • Continue to improve street outreach services • Ensure people who are homeless have ID in order to access housing • Increase the potential of drop-ins as centres of opportunity to support homeless people in accessing housing • Partner with corrections, health, mental health and addictions services to improve service access, delivery and linkages to housing • Build partnerships to test and support new solutions • Improve service delivery, accountability and management through front line training and management development 	15%

Federal HPS Plan Priorities	Corresponding HOT Plan Actions	Activities / Objectives	Proposed Allocation (net admin.)
4. Help keep people housed who are at risk of homelessness	Action 6: Co-ordinate and provide supports and housing to ensure homeless and vulnerable people are able to keep their homes.	<ul style="list-style-type: none"> • Provide housing supports to homeless people recently housed to help keep them housed • Increase the potential of drop-ins as centres of opportunity to support homeless people in maintaining housing • Partner with corrections, health, mental health and addictions services to improve housing support systems • Build partnerships to test and support new solutions • Improve service delivery, accountability and management through front line training and management development 	10%
5. Create work preparation and employment opportunities	Action 21: Support the development of skills training opportunities, employment creation initiatives and community economic development for social housing tenants, shelter users, street involved and recently housed homeless people	<ul style="list-style-type: none"> • Prepare people for employment through intensive pre-employment training and support • Build employment expertise and supports within the shelter system to support client reintegration • Create private sector partnerships that provide employment pathways for clients • Create employment through social purpose enterprise initiatives • Build partnerships to test and support new solutions • Improve service delivery, accountability and management through front line training and management development 	9%
6. Monitor, improve effectiveness, and measure the results of homelessness investments	Action 12: Use the Street Needs Assessment and other research to help guide future affordable housing strategies	<ul style="list-style-type: none"> • Incorporate the results of the 2009 Street Needs Assessment into planning and program implementation • Undertake next Street Needs Assessment in 2012 • Implement improved program effectiveness measures 	2%
7. Address Aboriginal homelessness	Action 10: Address the housing issues facing Aboriginal people who are homeless	<ul style="list-style-type: none"> • The 2009 Street Needs Assessment found that, although there are fewer Aboriginal homeless people sleeping outdoors, Aboriginal people continue to be overrepresented and account for 15.4% of the homeless population overall and 28.7% of the street homeless population. Continued focus and resources will be directed to solutions that alleviate this situation. 	20%
Total			100%

Appendix B
Homelessness Partnering Strategy Investments
April 1, 2009 - March 31, 2011

Priority 1: Create New Housing Opportunities with Supports

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Christie Ossington Neighbourhood Centre (Ward 18)	973 Lansdowne Avenue Project will repair flooring, replace windows and install bathroom fixtures.	\$231,600.00
Evangel Hall (Ward 20)	552 Adelaide Street West Project will install a green roof and a living wall to the outdoor amenity space.	\$257,378.00
Good Shepherd Non-Profit Homes, Inc. (Ward 30)	Liberty Building Project will purchase furniture, secure bicycle storage and provide sun shelter on roof.	\$16,230.00
Houselink Community Homes (Ward 30)	219 Broadview A/C Project will purchase and install 2 air conditioners.	\$24,088.00
Houselink Community Homes (Ward 30)	Broadview Plumbing Riser Replacement Project will replace hot and cold water risers at 219 Broadview with higher grade copper.	\$10,738.00
Houselink Community Homes (Ward 32)	Gerrard Court Yard Landscaping Project will install interlocking stone and increase courtyard green space.	\$13,530.00
Houselink Community Homes (Ward 32)	Gerrard Security Camera Installation Project will enhance external and internal community security by installing security cameras and related equipment.	\$29,165.00
Houselink Community Homes (Ward 32)	Gerrard Unit Furniture Project will purchase bed bug resistant unit furniture for tenants to prevent infestation.	\$60,005.00
LOFT Community Services (Ward 19)	227A Crawford Street Project will conduct pre-development and conversion work required to add a new wing to the existing building.	\$402,000.00
Mainstay Housing (Ward 30)	Mainstay - High Efficiency Boiler Replacement Project will replace existing boilers with high efficiency boilers and upgrade the piping and mechanical room.	\$85,536.00

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Parkdale Activity Recreation Centre (Ward 14)	194 Dowling Avenue Project will install a security system, purchase a communication system for tenants, beds to prevent bed bug infestation, and energy efficient microwaves and stove hoods.	\$202,157.00
Parkdale United Church (Ward 14)	1339 King Street West Project will landscape exterior space and install a security system.	\$72,468.00
Regeneration House Inc. (Ward 12)	Furnishings for Anderson Building Project will replace furniture and kitchen equipment in tenants' common area.	\$15,713.00
Salvation Army (Ward 27)	Bunton Lodge Window Replacement Project will replace old wooden windows at the 2 Sherbourne Street houses with new high efficiency ones.	\$90,000.00
Salvation Army (Ward 27)	160 Jarvis Street Project will upgrade the security system to an individual card reader system and install light motion detectors to save energy.	\$147,933.00
St. Clare's Multifaith Housing Society (Ward 20)	Security System at 25 Leonard Avenue Project will purchase and install a security system.	\$17,735.00
St. Clare's Multifaith Housing Society (Ward 20)	25 Leonard Avenue Project will renovate all unit kitchens and purchase new appliances.	\$269,280.00
St. Clare's Multifaith Housing Society (Ward 20)	138 Pears Avenue Project will replace the risers and install new showers.	\$105,827.00
St. Clare's Multifaith Housing Society (Ward 20)	138 Pears Avenue Project will remove carpet and install tile in hallways to prevent bed bug infestations.	\$14,114.00
Toronto Community Housing Corporation (Ward 20)	2 Murray (Deep Quong Community Fund) Project will replace unit doors, renovate kitchens and laundry facilities, and purchase new unit furniture and appliances.	\$437,000.00
Wellesley Central Residence (Ward 27)	Wellesley Central Residence Fife House Cluster Security Project will install maglocks on 2 building exit doors.	\$10,250.00
Wellesley Central Residence (Ward 27)	Wellesley Central Residence Landscaping Project will landscape the patio to increase the shaded area for vulnerable residents who are seniors and people living with HIV/AIDS.	\$20,220.00
Wellesley Central Residence (Ward 27)	Wellesley Central Residence Chiller Replacement Project will replace defective chiller.	\$25,179.00

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Woodgreen Community Housing Inc. (Ward 30)	First Step to Home Project will purchase and install lockable storage cabinets, furniture for common areas and blinds for common areas; will design and build a counselling room; and will install new security exit door.	\$114,373.00
Woodgreen Community Housing Inc. (Ward 29)	Homeward Bound 243 Cosburn Adding Project will add a rooftop chiller and associated piping and controls to provide conditioned air to individual units.	\$160,412.00
Woodgreen Community Housing Inc. (Ward 29)	243 Cosburn Avenue Project will install an industrial kitchen for programming and purchase new unit furniture.	\$302,833.00
Total: 26		\$3,135,764.00

Priority 2: Target Capital Investments in Community and City Facilities and Shelters

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Christie Refugee Welcome Centre (Ward 20)	Fire Exit Stairwell Improvement Project will demolish an existing 3 storey wood stairwell structure down to grade and relocate/reconstruct new fire exit stairwells within the original building structure.	\$100,000.00
City of Toronto (Ward 20)	Assessment and Referral Centre Project involves renovating a building to create a new home for the Assessment and Referral Centre. The Centre will include 40 permanent shelter beds and provide respite to people living on the street. Services will include counselling, health and housing support.	\$1,453,000.00
Fife House Foundation Inc. (Ward 20)	Denison Program Access and Health/Safety Renovation Project will change the access at three entry/exit points, replace the furniture and replace one stove.	\$40,694.00
Good Neighbours' Club (Ward 27)	Drop-In Refurbishment Project will upgrade the washroom, shower and laundry areas - to increase capacity, reduce bed bug infestation, and improve washroom security.	\$99,999.00
Good Shepherd Refuge Social Ministries (Ward 28)	Good Shepherd Ministries Upgrades Project will repair elevator, upgrade the HVAC system at the Good Shepherd Centre, upgrade the HVAC system at Barrett House and purchase food warming cabinets.	\$70,000.00
Homes First Society (Ward 18)	Savards Women's Shelter - Flooring, Roofing and Windows Replacement Project will remove and dispose of the existing tile and sub-floor on the ground floor, then install a new sub-floor and tile; remove and dispose of existing flat roof metal flashings, then inspect, replace the roof boards and install a new flat roof; replace windows with energy star low E2 glass.	\$59,272.50

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Housing for Youth in the City of York Corp. (Ward 17)	Revitalize Our House 2010 Project will renovate the bathroom and shower area, including replacement of all faucets, showerheads, shower controls, urinals and toilets with low-flow systems to reduce energy consumption.	\$100,000.00
Parkdale Activity Recreation Centre (Ward 14)	PARC Food Service Project involves an acquisition, installation, and possible relocation of a commercial grade dishwasher.	\$20,000.00
Salvation Army (Ward 28)	Gateway Air Quality Improvement Project will upgrade the air handling system and install UVGI in dormitories, dining room and chapel.	\$64,501.00
Salvation Army (Ward 14)	Evangeline Residence Air Quality Improvement Project will upgrade the air handling system and install ultraviolet germicidal irradiation and filtration (UVGI).	\$67,692.00
Salvation Army (Ward 19)	Florence Booth Health and Safety Upgrades/Improve Air Quality Project will patch and repair kitchen floor, repair holes in basement walls and install storage cupboards in basement, build a garbage container under stairs in basement, implement air quality recommendations.	\$86,537.40
Salvation Army (Ward 28)	Indoor Air Quality Upgrade Project will install UV lights in the ducts. The project will also balance air flow, clean ducts and ensure all units are running at full capacity.	\$100,000.00
Salvation Army (Ward 20)	Hope Shelter Ventilation System Upgrades and Bed Replacement Project will upgrade air handling system in the basement, two large dorms on the second floor, and a small dorm used for ailing clientele. It will also replace existing mattresses with bed-bug resistant mattresses.	\$70,000.00
St. Christopher House (Ward 19)	Meeting Place Drop-In Building Improvement Project will replace 15 year old HVAC system to improve air circulation and eliminate mould growth; install new hydraulic power motor for wheelchair accessible building entrance; and replace five toilets with pressure release industrial toilets and install grab-bars in three washroom stalls.	\$7,500.00
St. Margaret's /Lakeshore Out of the Cold (Ward 6)	Kitchen Reconstruction Project will relocate the kitchen to be closer to the dining area and upgrade the kitchen to comply with health regulations.	\$34,000.00
St. Stephen's Community House (Ward 20)	The Corner Drop-In Improvements Project improves the health and safety of the drop-in through installing new stainless steel lockable cabinets and shelving in the kitchen, and installing an alternating second sump pump with audible alarm.	\$22,000.00
Street Haven at the Crossroads (Ward 27)	Street Haven Emergency Shelters Upgrades Project will paint the inside of the building, renovate the front entrance for safety and security, replace roof, pave back outside area, replace fence.	\$42,928.00

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Syme Woolner Neighbourhood and Family Centre (Ward 12)	Agency Upgrade Project will replace existing carpeting throughout the agency with tiles, in order to comply with Toronto Public Health requirements.	\$20,000.00
The Stop Community Food Centre (Ward 17)	Energy and Health and Safety Upgrades Project will improve the heating system and replace the windows. The project will also construct an entry vestibule, and install a hand washing station and produce sorting area.	\$67,113.00
Toronto Community Hostel (Ward 20)	Capital Repairs Project will involve tiling hallways and bedrooms, landscaping improvements, window replacement and improved lighting.	\$16,506.00
Toronto North Support Services (Ward 34)	MDOT Office Renovations Project will renovate office space to accommodate an expanded MDOT program.	\$31,800.00
Toronto North Support Services (Ward 34)	MDOT Vehicle Purchase will provide a second vehicle to accommodate an expanded MDOT program.	\$35,000.00
Touchstone Youth Centre (Ward 29)	Touchstone Infrastructure Repair and Prevention Project will remove and install new boilers and install appropriate window coverings.	\$15,500.00
Turning Point Youth Services (Ward 27)	Small Capital Project will remove and replace the wooden baseboards and trim in the dormitory; insulate attic; and purchase bed bug proof mattress encasements.	\$42,105.00
West Hill Community Services (Ward 36)	Improved Food Access Project will make changes to the agency's food bank, kitchen and program space. In the food bank, the existing household grade fridges and freezers will be replaced with a commercial walk in freezer and a 6 foot cooler, the floor will be levelled and repaired and the storage cupboards installed. The existing kitchen will be renovated to commercial standard and air conditioning installed in the kitchen. Air conditioning will be installed in the program space.	\$42,000.00
Weston King Neighbourhood Centre (Ward 11)	WKNC Dining Hall Renovation Project will create a welcoming and safe drop-in space and improve the health and safety for staff, volunteers and drop-in participants through repairing and painting the dining area, 3 hallways and 4 adjacent rooms; replacing insulating wrap around heating and water pipes; installing a sound proof door between the dining hall and church premises; and rebuilding a small washroom.	\$16,065.00
Wychwood Open Door Drop-In Centre (Ward 21)	Energy Retrofits and Upgrades Project undertakes retrofits and upgrades to the existing heating system through installing/replacing new zone valves, actuators and a programmable thermostat as well as repairing and weather stripping doors and windows to enhance energy cost-effectiveness and reduce maintenance costs. The project will also reduce water consumption through faucet and urinal retrofitting activities.	\$34,000.00

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Young Women's Christian Association of Greater Toronto (Ward 22)	First Stop Woodlawn Bathrooms Renovations Project will renovate two shared shelter washrooms - replacing all flooring, walls, windows, ceilings, fixtures and fittings, supply lines and light fixtures.	\$99,938.00
Youth Without Shelter Terra House North Toronto Emergency Residence and Referral Agency (Ward 1)	Capital Building Repairs Project will insulate and repair 6 bathrooms and 5 outer bedroom walls, and replace 8 windows and 2 brick support columns.	\$88,505.68
Total: 29		\$2,946,656.58

Priority 3: Help People Access Permanent Housing and Leave the Streets and Shelters Behind

Agency	Project Description	Funding Amount April 1/09 to March 31/11
East York East Toronto Family Resources (Ward 30)	Resources Exit for Networking and Training (RENT) Project provides coordinated resource development in the housing help sector through training, networking and resource development tools.	\$249,339.72
Ecuhome Corporation (Ward 20)	Transitional Support to Streets to Homes provides affordable, secure housing to formerly street homeless individuals and provides assistance and support to enable them to remain housed and, where possible, reintegrate into the community.	\$197,942.92
Elizabeth Fry Society of Toronto (Ward 28)	Post Incarceration Housing Program - Streets to Homes: assists women who have recently been released from incarceration to access and retain permanent housing.	\$356,923.90
Eva's Initiatives for Homeless Youth (Ward 20)	Family Reconnect Program assists homeless youth in establishing safe communication with their family with the potential of returning home or living independently in the community with family support.	\$453,288.00
Fred Victor Centre (Ward 28)	Rapid Housing Access Program - Streets to Homes - provides rapid access to transitional housing for individuals sleeping outdoors and served by the Streets to Homes program. It includes an intensive case management program for residents that builds life skills and connects them to services that will support long term housing maintenance. Clients are assisted with housing placement in the community after the program ends.	\$646,531.30

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Fred Victor Centre (Ward 28)	FVC-SHC Focused Housing Access Program - Streets to Homes: provides housing access services to Sherbourne Health Centre clients who fit within the Streets to Homes service mandate.	\$159,224.48
Furniture Bank (Ward 22)	Furniture Bank - Streets to Homes provides access to furniture and household start up items for clients that are housed through the Streets to Homes program. The furniture bank provides access to lightly used furniture that is donated and then delivers this free of charge to clients that are housed in the community.	\$719,954.43
Homes First Society (Ward 19)	57 Brandon & 75 Northcote Project - Streets to Homes: provides residential services and follow-up supports to assist client's transition to housing.	\$162,637.72
Humewood House Association (Ward 9)	1900 Sheppard Housing Project provides young mothers with housing, support and resources so they may live independently.	\$103,020.00
John Howard Society of Toronto (Ward 27)	Post Incarceration Housing Project - Streets to Homes: helps men who were homeless prior to incarceration, and who have been released from the criminal justice system in the past 90 days, to find and keep permanent housing	\$382,424.38
June Callwood Centre for Women and Families (Ward 28)	Housing Access and Retention Project for Young Families improves housing access and retention for homeless and at risk teen parents and their children through individual and group support and also provides information on housing rights and responsibilities and eviction prevention.	\$104,668.32
Mainstay Housing (Ward 19)	Yes We Can - Streets to Homes: provides housing to clients of the Streets to Homes program, and provides new clients with social integration services to support housing stability.	\$348,149.74
Multilingual Community Interpreter Services (Ward 26)	Language Interpretation Services provides interpretation services to immigrants and refugees in the shelter system in order to help them access services in the community.	\$199,172.00
Neighbourhood Link Support Services (Ward 32)	Partners for Access and Identification (PAID) helps people who are homeless obtain their primary and secondary identification such as birth certificates, landed papers, health cards, refugee letters, Indian Act status and Social Insurance Numbers to ensure that they gain access to health care, pension benefits, other sources of income, employment and critical services.	\$907,202.20
Oolagen Community Services (Ward 27)	Young Parents No Fixed Address helps develop and coordinate comprehensive responses to meet the needs of homeless young parents by strengthening existing partnerships and enhancing collaboration between member agencies of Young Parents No Fixed Address (YPNFA).	\$51,509.93

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Sherbourne Health Centre Corporation (Ward 28)	Supporting Our Youth (SOY) combines components of several 'Supporting Our Youth' initiatives that focus on the particular needs of homeless and street-involved LGBTT youth, or LGBTT youth who are at risk of homelessness or extreme poverty. It aims to provide LGBTT youth with a range of emotional, social and practical supports that will help to reduce the risks they face, and become more resilient, self-sufficient and integrated into the community.	\$105,791.44
Social and Enterprise Development Innovations (Ward 8)	Independent Living Project provides training to community partner staff on teaching financial literacy to their clients, with the objective of assisting clients to save money for a rent deposit to find housing, and to move towards more independent living and maintain their housing.	\$389,764.70
St. Christopher House (Ward 19)	Newcomer Settlement Outreach strengthens and builds relationships between agencies serving immigrants and refugees and increases the capacity of the shelter/drop-in staff to provide accessible, culturally appropriate and sensitive services to homeless immigrants and refugees.	\$136,584.32
St. Stephen's Community House (Ward 20)	Toronto Drop-In Network (TDIN) facilitates service delivery improvements, including training for providers, to meet the diverse needs of the homeless and at-risk client groups that access drop-in services, and contributes to community planning through enhanced service coordination and partnerships between drop-ins.	\$247,248.00
Street Health Community Nursing Foundation (Ward 28)	ID Safe provides safe storage and retrieval of identification to ensure that homeless clients have access to necessary services such as health care, income supports, housing and employment.	\$171,465.68
The 519 Church St. Community Centre (Ward 27)	Trans Housing Access increases access to housing and retention of housing for homeless transsexual/transgender persons through provision of training to housing workers and housing providers. It also increases service safety and accessibility for homeless transsexual/transgender persons through provision of training and support within the Toronto shelter system; and increases employment skills and housing retention among unemployed transsexual/transgender persons through pre-employment life skills training focusing on job readiness for the social service sector as well as facilitation of shelter accessibility training.	\$61,812.00
Toronto Harm Reduction Task Force (Financial Trustee: St. Michael's Hospital) (Ward 28)	Harm Reduction Education and Access to Resources, Training and Housing provides training to agencies working with homeless and at risk clients that have addiction issues that are barriers to them leaving the street or finding/maintaining housing, as well as facilitating partnerships among agencies and professionals in the field to provide harm reduction resources and services to persons who are homeless.	\$154,241.14
Toronto North Support Services (Ward 34)	Mobile Multi-disciplinary Outreach Team connects with, assesses and treats homeless individuals living outside with persistent and chronic mental health issues, concurrent disorders and developmental delays.	\$1,317,575.00

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Touchstone Youth Centre (Ward 29)	Building Life Skills involves delivery of a life skills program in partnership with volunteer mentors, other community partners and agencies to equip homeless and at-risk youth with skills that will help them to access and maintain housing.	\$20,604.00
West Hill Community Services (Ward 36)	West Hill Furniture Bank assists clients that have recently been housed to gain access to furnishings.	\$87,779.10
West Hill Community Services (Ward 36)	Streets to Homes Moving Service provides recently housed Streets to Homes clients with basic household furnishings, as well as a Welcome Box containing basic household supplies.	\$5,603.00
Woodgreen Community Services (Ward 30)	East End Housing Access Project - Streets to Homes: provides follow up services to recently housed Streets to Homes clients.	\$176,384.38
Total: 27		\$7,916,841.80

Priority 4: Help Keep People Housed Who are At Risk of Homelessness

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Agincourt Community Services Association (Ward 41)	Streets to Homes Moderate Follow-up Support Services provides moderate follow-up support services to recently housed clients of the Streets to Homes program to stabilize their housing and integrate into the community.	\$360,602.32
Albion Neighbourhood Services (Ward 1)	Albion Streets to Homes Follow-up Support Project provides housing follow-up services through a case management approach to help people formerly living on streets to maintain their housing.	\$541,570.08
COSTI Immigrant Services (Ward 17)	Specialized Follow-up Support to Immigrants and Refugees provides immigrants and refugees who are recently housed by the Streets to Homes program with follow up supports so they can maintain their housing. Services will be provided in a customized culturally and linguistically appropriate manner.	\$189,106.34
COTA Health (Ward 15)	Streets to Homes High Support Follow-up provides follow up support services to recently housed Streets to Homes clients.	\$429,857.18
East York East Toronto Family Resources (Ward 30)	Moderate Follow-up Support Services provides housing follow-up support services to assist recently housed Streets to Homes clients in the East York/East Toronto area.	\$128,298.83

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Flemingdon Neighbourhood Services (Ward 26)	Moderate Streets to Homes Follow-up Support Services provides follow-up support services to recently housed Streets to Homes clients.	\$142,420.10
Fred Victor Centre (Ward 28)	Moderate Streets to Homes Follow-up Support Services provides follow-up support services to recently housed Streets to Homes clients.	\$449,264.16
Reconnect Mental Health Services (Ward 2)	High Support Streets to Homes Follow-up Services provides high-support services to recently housed Streets to Homes clients to increase their success in maintaining housing.	\$329,664.00
Scarborough Housing Help Centre (Ward 37)	Streets to Homes Project provides follow up support services to recently housed Streets to Homes clients.	\$131,659.56
Toronto North Support Services (Ward 34)	Low Support Follow-up Services provides follow up support services to recently housed Streets to Homes clients.	\$423,464.00
Toronto North Support Services (Ward 34)	High Support Follow-up Support Services provides high support follow up support services to recently housed Streets to Homes clients in Toronto's west end.	\$294,160.00
York Community Services (Ward 12)	Moderate Streets to Homes Follow-up Support Services provides follow up support services to recently housed Streets to Homes clients.	\$245,237.32
Youthlink (Ward 35)	Housing Access and Follow-up Support Services - Streets to Homes: Specifically designed for youth, this project provides housing access and follow up services to recently housed Streets to Homes clients.	\$444,731.28
Total: 13		\$4,110,035.17

Priority 5: Create Skills Training and Employment Opportunities

Agency	Project Description	Funding Amount April 1/09 to March 31/11
City of Toronto (Ward 20)	The Employability Support Team Transition to Work Program works with City-operated shelters and street outreach programs to assess and support clients as they move towards employability, build the employment resources available within shelters and street outreach programs and enhance the skills of shelter and street outreach staff in the area of employment.	\$531,514.52
Dixon Hall (Ward 28)	Downtown Construction Industry Employment Linkage Program: Pre-Employment Asbestos Removal Project provides pre-employment, training and employment programs targeting the homeless and those at-risk-of homelessness focusing on public and community sector construction initiatives in the downtown area.	\$57,588.54

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Elizabeth Fry Society of Toronto (Ward 28)	Believing in Employment Success Training (B.E.S.T.) enhances the abilities and skill sets of criminally-involved homeless women via pre-employment training opportunities as part of a system wide and integrated approach to assisting them with their housing entry, post incarceration.	\$175,134.00
Fred Victor Centre (Ward 28)	On the Paths to Employment provides pre-employment and job search training and job maintenance follow-up supports, case management and academic tutoring to homeless participants.	\$205,488.54
Housing for Youth in the City of York Corporation (Ward 17)	Career Horizons provides pre-vocational, life skills training, unpaid work placements, job coaching and job development. Participants have access to an on-site employment resource centre.	\$246,629.88
Jewish Vocational Service of Metropolitan Toronto (JVS Toronto) (Ward 15)	Psycho-vocational Assessment Action Planning and Research conducts psycho-vocational assessments for homeless /at risk clients from Streets to Homes and Hostels to Homes. Complete career exploration and action planning sessions for each client that is assessed. Design and conduct a research/evaluation project on the outcomes of the project.	\$366,000.00
St. Christopher House (Ward 19)	Strengthening Community Economic Development Opportunities for Homeless At-Risk Adults provides skill development opportunities for First Nations people who are homeless/at risk of homelessness. The emphasis is on providing craft/artisan skills and marketing opportunities to enhance employability.	\$112,398.86
Street Haven at the Crossroads (Ward 28)	Computer Facilitation, Access and Job Readiness Project provides self-directed and formal computer instruction and job search techniques to downtown homeless women. It will also provide general access to computers, information referrals and job search and career resources.	\$121,357.56
The George Brown College of Applied Arts and Technology (Ward 28)	Augmented Education - Construction Craft Worker Extended Training and Assistant Cook Extended Training conducts outreach to community agencies to recruit applications for CCWET (Construction Craftworker Extended Training) and ACET (Assistant Cook Extended Training) programs for individuals who are homeless or at risk of homelessness. It also provides job coaching/job development supports to participants.	\$321,422.40
Toronto Hostels Training Centre (Ward 27)	Life on Track administers and coordinates the delivery and development of the Life on Track (LOT) pre-employment/life skills workshops. "Employability as a Pathway" is five workshop series for City funded front-line staff, supervisors and managers who assist homeless people to transition to employment.	\$111,358.56
United Way of Greater Toronto (Ward 28)	The Toronto Enterprise Fund is a joint initiative of the federal and provincial governments, the City of Toronto and United Way of Greater Toronto. The program invests funds to support local social purpose enterprises that provide employment opportunities for people that are homeless or at risk of homelessness. The support to agencies that have established a social purpose enterprises include dissemination of information and training on business plan development.	\$276,088.00

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Woodgreen Community Services (Ward 30)	Skills Matter is a skill development program for women including life skills, educational skills, and computer skills. Also included is a post-program support component channelling participants into either employment or a college program.	\$135,121.84
Youth Employment Service (YES) (Ward 20)	Streets to Jobs provides pre-employment and life skills training, job development and job maintenance services to homeless youth.	\$113,008.90
Youthlink (Ward 35)	Street Involved Youth provides pre-employment programming and support including skill development (computer and food preparation), life skills, counselling and coaching, employment goal setting, follow-up and referrals as part of a ten week lifestyle stabilization program for street involved youth.	\$565,579.80
Total: 14		\$3,338,691.40

Priority 6: Monitor and Measure the Results of Homelessness Investments

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Canadian Housing and Renewal Association (All Wards)	Development of Framework for National Community Advisory Board Learning Network Project – in partnership with the Canadian Housing and Renewal Association, conduct research, consultation, and key informant interviews to inform recommendations regarding effective approaches for development of a learning network. The learning network is intended to provide a national forum for information sharing of good practices and innovative approaches to ending homelessness being implemented by HPS Community Advisory Boards across the country.	\$2,500.00
Fred Victor Centre (Ward 28)	Opportunities for People with Lived Experience of Homelessness: Through a series of learning events as well as a partnership with the City of Toronto to operate Cooling Centres during Extreme Heat alerts, build the collaborative capacity of agencies and individuals with lived experience of homelessness in order to increase understanding and develop innovative and effective service responses.	\$237,928.00
United Way of Greater Toronto (Ward 28)	Capacity Building and Leadership: Enhance the governance capacity of SSHA and UWT funded agencies. Increase the knowledge and skills of agency staff in evaluation, including program planning and development. Increase agencies' ability to strengthen a key area of organizational effectiveness, as identified through assessment and build sector capacity through effective knowledge transfer and exchange.	\$509,000.00
Total: 3		\$749,428.00

Priority 7: Aboriginal Programs and Services

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Anduhyaun Inc. (Ward 11)	Training and Leadership Development: Board of Directors' governance workshop: Board and management will be trained on a new Organizational/Operational manual and adopt a new governance manual. Staff training in 6 key areas; shelter policies & procedures, Bill 168, understanding your role in a unionized environment, cultural diversity, violence against women, vicarious trauma.	\$18,864.00
Anishnawbe Health Toronto (Ward 28)	Upgrade of Outdoor Traditional Space Project will renovate the traditional service area.	\$28,471.00
Miziwe Biik Aboriginal Employment and Training (Ward 27)	Personal Development Program provides personal development to Aboriginal clients who are residing in transitional or emergency shelter using traditional Aboriginal teachings as a fundamental component. In addition the program will work with homeless Aboriginals to link them to housing workers and programs.	\$163,886.00
Native Child and Family Services of Toronto (Ward 27)	Naturalized Outdoor Play Area & Garage Renovation Project will demolish/remove existing pavers and garage wall; stepping stones sand pit, sub-drain, irrigation, lighting, screens, fence, sliding doors and awning will be installed; trees, grasses, vines, sod, will be planted and the floor of the indoor play area will be repaired and chalk boards and bulletin boards installed.	\$56,767.00
Native Child and Family Services of Toronto (Ward 14)	Continuum of Care provides support to Aboriginal youth so that they can keep their housing and provides employment and life skills programs to Aboriginal youth who have experienced barriers to employment.	\$430,623.60
Native Child and Family Services of Toronto (Ward 14)	Native Women's Transition House - 184 Dowling Avenue provides transitional housing to young women with children who are in need of a safe, stable and culture-based living environment in which to stabilize their families and achieve personal growth.	\$344,344.00
Native Child and Family Services of Toronto (Ward 17)	Conversion Project will make repairs to an existing property for a Men's Transition House for Aboriginal male youth (18 to 24 years).	\$55,000.00
Native Child and Family Services of Toronto (Ward 27)	Training and Leadership Development: Training for both front-line and management staff to support intervention strategies for working with homeless and at-risk Aboriginal people. Training topics for front-line staff include fetal alcohol spectrum disorder, counselling: life long personal strengths model (focused on effects of residential school experiences) and restorative justice. Training topics for management staff include program planning, positive and empowering leadership, motivating staff and constructive discipline. All staff will participate in traditional Aboriginal cultural teachings and a cultural retreat.	\$25,000.00
Native Child and Family Services of Toronto (Ward 27)	Men's Transition House Plumbing Upgrade/Bathroom Renovation Project will replace plumbing, patch and paint affected walls, replace cracked tiles, repaint bathroom, replace bathroom fixtures, install exhaust fan in bathroom.	\$21,927.00

Agency	Project Description	Funding Amount April 1/09 to March 31/11
Native Child and Family Services of Toronto (Ward 14)	Native Women's Transition House - 179 Dowling Avenue provides support for Aboriginal women and their children to stabilize within a transitional shelter then to work to prepare them for independent living within the community.	\$504,385.92
Native Men's Residence (Ward 21)	Streets to Homes - Aboriginal Specific Moderate Follow-up Support Services is designed specifically to meet the needs of an Aboriginal population. It will provide follow up support services to recently housed Streets to Homes clients.	\$472,488.10
Native Men's Residence (Ward 27)	Training and Leadership Development: provides training to respond to training needs identified in the agency's 2008 strategic plan and/or as part of their current strategic planning process. Provides staff with additional skills and knowledge in 3 key areas, enhance professionalism and confidence in the delivery of comprehensive case management, and support succession planning. 1) Program Support/Shelter Operations 2) Planning: Strategic Planning, Accountability & Program Evaluation. 3) Information & Technology	\$24,756.00
Native Men's Residence (Ward 21)	Renewal Project 14 Vaughan Road will renovate and repair a transitional housing project.	\$1,249,994.39
Native Women's Resource Centre (Ward 27)	Renovation of Multi-Service Women's Drop-In Project will renovate the Multi-Service Women's Drop-In, including accessibility improvements.	\$1,157,907.00
New Frontiers Aboriginal Residential Corp. (Ward 32)	419 & 425 Coxwell Avenue Project will repair and replace capital elements and to purchase security cameras at its Aboriginal residential housing project.	\$277,465.00
Wigwamen Incorporated (Ward 22)	Wigwamen Waabnong - Enhanced Security and Accessibility Project will enhance security and accessibility at 20 Sewells Road.	\$36,669.00
Wigwamen Incorporated (Ward 22)	Renovation of 20 Scattered Housing Units Project will renovate the 20 units purchased from TCHC for use as Aboriginal Supportive Housing.	\$1,008,000.00
Total: 17		\$5,876,548.01

Total Investments of HPS 2009 – 2011	Funding Amount April 1/09 to March 31/11
Total investments in priority areas committed to date	\$28,073,964.96
Small capital investments and service projects awaiting implementation	\$1,883,418.62
Administration costs	\$4,147,310.00

Total Investments of HPS 2009 – 2011	Funding Amount April 1/09 to March 31/11
Funding allocated prior to April 1, 2009 for service continuity	\$488,084.42
Total HPS Funds	\$34,592,778

Ward numbers refer to the main location of the agency, and projects may provide service beyond the ward listed.