

Ms. Frances Pritchard c/o Toronto City Council -- Audit Committee City Clerks' Office 10th floor, West Tower, City Hall 100 Queen Street West Toronto, ON M5H 2N2

> Re: Auditor General's Office of the City of Toronto Report on the Results of Applying Specified Auditing Procedures to Financial Information Other Than Financial Statements for the Year Ended December 31, 2010

To the Audit Committee of the City of Toronto:

This letter has been prepared at the request of Toronto City Council to obtain assurance that expenditures incurred by the Auditor General's Office of the City of Toronto (AGO) are in compliance with the applicable policies and procedures, including appropriate exercise of delegated authorities as set by the City of Toronto.

We have performed the auditing procedures as described below. This agreed-upon procedures engagement was performed in accordance with standards published by The Canadian Institute of Chartered Accountants. The sufficiency of these policies, procedures and delegated authorities is solely the responsibility of the City of Toronto. Consequently, we make no representation regarding the sufficiency of the City of Toronto policies, procedures and delegated authorities described below.

For the purpose of this letter, the financial information to which the auditing procedures were applied was included within the City of Toronto SAP report, "Detailed Expense Report for the Year 2010" for the AGO. This report is essentially a General Ledger detailing the transactions that have been posted under the cost elements which in turn comprise the scope of the transactions subject to audit. The report was provided directly to us from by staff of the AGO.

To clarify, the Quotation Request identified the following Cost Elements to be tested:

1025 Permanent -Overtime SAP 4010 Prof Srv - Legal 1050 Permanent - Vacation Pay 4078 Cons Sys Tech 2010 Stationery and Office Supplies 4079 Cons Svs IT 2020 Books and Magazines 4089 Cons Svs Mgmt/R&D 2040 Photo Fax & Print Supplies 4091 Cons Svs Ext Lawyers 2099 Other Office Material 4093 Cons Svs Creative Communications 2260 Gasoline 4199 Other Prof/Tech Serv 2650 Comp & Printer Supplies 4205 Bus Tray - KM 4210 Bus Trav - Accom 2660 Footware 4215 Bus Tray - Air Trans 2790 Presentation Items 4220 Bus Tray - Gr Trans 2999 Misc Materials 4225 Bus Trav - Pub Trans 3070 M & E - Info Process 3310 Furnishings 4230 Bus Trav - Other Exp 3410 Computers -hardware 4251 Conf/Semin - KM 3420 Computers - Software 4252 Conf/Semin - Accom

4253 Conf/Semin - Air/Rail 4755 Meal Allow (Non-Travel) 4254 Conf/Semin - Grd Trans 4760 Membership Fees 4770 Parking Expenses (Intown) 4255 Conf/Semin - Other Exp 4775 Metrage - OP (Intown) 4256 Conf/Semin - Regist Fee 4310 Train/Dev - External 4810 Telephone 4811 Cellular Telephones 4340 Tuition Fees 4414 Advertising & Promotion 4812 Long Distance Phone Calls 4472 Comp Hardware Main 4820 Business Meeting Expenses 4474 Comp Software Main 4822 Receptions & PR 4510 Rental of Veh & Equip 4825 Print & Rep - 3rd party 4515 Rental of Office Eq 4995 Other Expenses 4555 Pager/Radio Rental 4999 Miscellaneous

We were provided directly from the City Clerk's Office, the Policy Applicability Matrix (Matrix) that linked each Cost Element above with the applicable City of Toronto policies and procedures below:

- Expenses Claim Policies as they relate to Meal Allowance, Business meetings and Professional Memberships and Association Fees
- Conferences, Seminars and Business Travel
- Vacation
- Kilometrage Reimbursement for use of Personal Vehicle for City business
- Lieu time
- Tuition Reimbursement
- Blanket Contract Procedures
- Divisional Purchase Orders (DPOs)
- Long Distance Telephone
- Payment Requisition Procedures
- Petty Cash Policy and Procedures
- Purchasing Card (PCard) Program
- Selection and Hiring of Consulting Services
- Sole Source or Non-Competitive Procurement Procedures

To further clarify, the Quotation Request identified the delegated authorities as follows:

- Chapter 71, Financial Control
- Chapter 195, Purchasing
- Chapter 217, Records, Corporate (City)
- Chapter 257, Signing Authority (spending authority set at the level of a Division Head)

Copies of the above City of Toronto policies and procedures and web-links to the City of Toronto related delegated authorities were provided by the City Clerk's Office.

We selected a statistical sample of transactions to be tested based on the number of entries in each Cost Element and examined those transactions for compliance with the applicable policies and procedures of the Matrix, including appropriate exercise of delegated authorities with underlying supporting documents for adherence to the policies, procedures and delegated authorities noted above.

As a result of applying the above procedures, we found no exceptions to the adherence to the policies, procedures and delegated authorities as they applied to our test sample.

It should be understood that we make no representations as to the sufficiency for your purposes of the procedures as described in the preceding paragraphs. Further we have addressed ourselves solely to the report, which we received directly form the Auditor General's Office of the City of Toronto and make no representations as to whether any material items were omitted. Our procedures do not constitute an audit of the report and therefore we express no opinion on the report.

This letter is provided solely for the purpose of determining compliance with the Section 3-8B of the City of Toronto's Municipal Code and should not be used for any other purpose.

Any use that a third party makes of this letter, or any reliance or decisions made based on it, are the responsibility of such third party. We accept no responsibility for loss or damages, if any, suffered by any third party as a result of decisions made or actions taken based on this letter.

Yours very truly,

I.B. MacKenzie\pl

Appendix

In compliance with section 6.3 b., the following are items set forth in Appendix 3 of the Quotation Request for the year ended December 31, 2010.

List of Annual Sole Source Purchasing Activity

The City Clerk's Office provided us a list of Annual Sole Source Purchasing Activity incurred by the Accountability Offices which noted there were no transactions incurred by the AGO. During our engagement we inquired with Jeff Griffiths, Auditor General, whom corroborated this.

List of Annual Consulting Services Expenditures

The City Manager's Office provided us a list of Annual Consulting Services Expenditures for the AGO as noted below. During our engagement we inquired with Jeff Griffiths, whom corroborated this. We understand from Jeff Griffiths that these fees will be reimbursed by the TTC.

	Description	Vendor name	Amount
•	Legal services in regards to contract compliance		
	issues pertaining to TTC - Wheel Trans	Davis LLP	\$8,417