

2011 Recommended Operating Budget Rate Supported Programs Summary of Budget Review Process

		ADJUSTMENTS

	Approved Position		Operating Budg	get
	(Operating)	Gross	Revenue	Net
2011 Staff Recommended Operating Budget - Toronto Water	1,702.3	820,998	820,998	-
2011 Staff Recommended Operating Budget - Solid Waste Management Services	1,327.7	342,632	342,631	-
2011 Staff Recommended Operating Budget - Toronto Parking Authority	298.7	70,895	127,298	-56,403

Budget Committee Adjustments - January 10, 2011

None

Budget Committee Adjustments - January 11, 2011

None

Budget Committee Adjustments - January 12, 2011

None

Budget Committee Adjustments - January 13, 2011

None

Budget Committee Adjustments - January 14, 2011

None

Budget Committee Adjustments - January 20, 2011

None

2011 Budget Committee Recommended Operating Budget - Toronto Water as at January 20, 2011	1,702.3	820,998	820,998	-	
2011 Budget Committee Recommended Operating Budget - Solid Waste Management Services as at January 20, 2011	1,327.7	342,632	342,631	-	
2011 Budget Committee Recommended Operating Budget - Toronto Parking Authority as at January 20, 2011	298.7	70,895	127,298	-56,403	



Budget Committee - J	anuary 10, 2011		
Agenda Item / Report Name	Requested Action	Status / Response	Action Required
Budget Committee Item (BU3.2) Toronto Water Briefing Note	Staff provide the following Briefing Notes to the wrap-up meeting: 1. The Ward locations of: a. The 13,000 households who will be cut off from the voluntary Dowspout Disconnection Program; b. The 13,000 households who have been disconnected; and c. The households who were informed that their downspout did not meet disconnection requirements. 2. Background information on how the dowspout disconnection program waiting list came about.	A Briefing Note entitled, "Elimination of the Voluntary Downspout Disconnection Program" from the General Manager of Toronto Water was distributed on January 12, 2011, which includes: a. Background information on the program; b. Information of households who were informed that their downspout did not meet disconnection requirements; c. Maps (with ward overlays showing households that will be cut off from the program and households that have already been disconnected; and d. Legal advice. A Briefing Note entitled, "Elimination of the Drain Grant Program" from the General Manager of Toronto Water was distributed on	Receive fo Information
Budget Committee	 3. Legal staff provide a Briefing Note to the wrap-up meeting indicating their advice concerning the proposed change to the Dowspout disconnection rebate program. 4. The Drain Grant Program, including an allocation history for this program and potential legal impacts. Staff provide the following Briefing Notes to the wrap-up meeting: 	January 12, 2011, which includes: a. Background information of the program; b. Historical allocations (Maps with ward overlays); and c. Legal advice.	Information
Item (BU3.3) Solid Waste Management Services	A breakdown of how many staff were committed to the Parks bin collection program when it was under Parks, Forestry and Recreation compared to the present time under the Solid Waste Management staff and what is the new deployment model for the 56 new hires.	A Briefing Note entitled "Solid Waste Collection in City Parks" was distributed on January 12, 2011. The 2011 Recommended Operating Budget includes \$2.7M and 56 positions (\$4.7M annualized impact) to fund SWMS at parks across the City.	
Briefing Note	2. An explanation of Solid Waste Management Revenues from volume based user fees including using property tax rebates to offset bin fees on customer's utility bills; and,	A Briefing Note entitled "Funding Model for Solid Waste Collection and Recommended Increase in Rates and Rebate Amounts" was distributed on January 12, 2011. The briefing note discusses the history and purpose of the Rate/Rebate System and recommended changes included in the 2011 Recommended Operating Budget.	Receive for Information
	3. An analysis of financial savings and staff reductions from the Automated Collection Program to date and in future years.	A Briefing Note entitled "Automated Collection Program" was distributed on January 12, 2011. The briefing note discusses efficiencies gained (totalling \$3.1M) by automation which form part of the 2011 Recommended Operating Budget	Receive for Information



Budget Committee - Ja	nuary 11, 2011			
None				
Budget Committee - Ja	nuary 12, 2011			
None				
Budget Committee - Ja	nuary 13, 2011			
None				
Budget Committee - Ja	nuary 14, 2011			
Agenda Item / Report Name		Requested Action	Status / Response	Action Required
Budget Committee	Staff provide a Briefing Note on wh	at is the "ROI" (Return on Investment) on historical	A Briefing Note entitled, "Toronto Parking Authority – ROI's"	Receive for
Item (BU7.4)	cost and on current value cost of ass	ets utilized.	from the President of the Toronto Parking Authority was distributed on January 21, 2011, which includes Return on Investment (ROI)	Information
Toronto Parking			estimates based on 3 approaches:	
Authority			1) Their ROI based on annual revenue and the annual book value of	
Briefing Note			property and equipment:	
J			• an annual average ROI of 32% from 2000 to 2011;	
			2) Their ROI based on the book value of their equipment and the	
			property value based on the assessed value of land for property	
			tax purposes: • an ROI of 11.5% for 2009; and	
			3) The ROI based on the 2009 book value of property and	
			equipment, with returns based on revenues and increases in assessed value of land	
			an ROI of 209% for 2009	
Budget Committee - Ja	muary 20-2011			
None	muui j 20, 2011			



2011 Recommended Operating Budget Rate Supported Programs Summary of Budget Review Process

Budget Committee - January 10, 2011 PART III: REPORT BACK BEFORE BUDGET COMMITTEE Agenda Item / Action **Report Name Requested Action** Status / Response Required None PART IV: REFERRALS AND OTHER REPORTS FOR CONSIDERATION Agenda Item / Action Required **Report Name Requested Action** Status / Response The report dated January 5, 2011 from the Deputy City Manager and Chief Financial Officer This report presents the recommended 2011 water and wastewater Adopt **Budget Committee** and the General Manager Toronto Water entitled, "2011 Water and Wastewater Rates" Item (BU3.2) / 2011 rates supporting the 2011 Toronto Water Recommended Operating Water and recommends that: and Capital Budgets. **Wastewater Rates** 1. This report be considered concurrently with the 2011-2020 Capital Plan and the 2011 Operating Budget, and that: It is recommended that the Block 1 rate for all customers be **Toronto Water** increased by 10.8% effective March 1, 2011, which translates to a a. Effective March 1, 2011, the combined water and wastewater rates charged to 9% effective annual rate increase. metered consumers shall be as shown below and in Appendix A attached to Report this report; In accordance with Council's previously adopted rate structure, to b. The water and wastewater rates charged to flat rate consumers be increased by promote the City's competitiveness, the Block 2 rate for eligible 10.8%, effective March 1, 2011, to the rates shown in Appendix A attached to industries represents a 30% reduction over the Block 1 rate, and this report; results in an 8.6% increase effective March 1, which translates to a c. Effective March 1, 2011, the water and wastewater service fees shall be as shown 7.2% effective annual increase. in Appendix B attached to this report; and d. Effective March 1, 2011, an administrative fee be charged to reflect a change in ownership on an existing utility account, with the fee to be set at \$35.00 per ownership change per utility account, as set out in Appendix B - Water Services, Ref. No. 33. 2. With respect to assistance for low-income seniors and low-income disabled persons: a. The rebate for eligible low-income seniors and low-income disabled persons be set at a rate of \$0.6853 /m3, effective March 1, 2011, representing a 30% reduction from the Block 1 Rate. 3. The necessary amendments be made to Municipal Code Chapter 441, Fees and Charges, and Municipal Code Chapter 849, Water and Sewage Services and Utility Bill, and any other necessary Municipal Code Chapters as may be required, to give effect to Recommendations (1) and (2) above.



Agenda Item / Report Name	Requested Action	Status / Response	Action Required
Budget Committee Item (BU3.2) / 2011 Water and Wastewater Rates Toronto Water	4. Authority be granted to the City Solicitor to introduce any necessary Bills required to implement these recommendations, subject to any necessary refinements, including stylistic, format and organization, as may be identified by the City Solicitor, the Deputy City Manager & Chief Financial Officer and General Manager, Toronto Water.	*	
Report	The appropriate City officials be authorized and directed to take the necessary actions to give effect thereto.		
(Cont'd) 13b Lead in Drinking Water Mitigation Strategy	The report dated January 5, 2011 from the General Manager Toronto Water entitled, "Lead in Drinking Water Mitigation Strategy" recommends that:	This report provides information on the status of existing City programs directed at addressing concerns about lead in drinking water from individual properties and recommends the adoption of a	Adopt
Toronto Water	1. The Water Service Replacement Program be modified as proposed in this report, to target the replacement of 5,000 substandard water service connections per year, through planned infrastructure renewal programs, emergency responses and priority replacements;	new multi-faceted Lead in Drinking Water Mitigation Strategy. The new Strategy recommends the continued replacement of the	
Report	Emergency replacement of the City-owned section of the water service will be provided in cases where:	City-owned portion of lead water service connections to individual properties in conjunction with the City's planned infrastructure renewal projects, but limits the number of priority replacements of individual connections completed within any given year and only if the request for replacement meets prescribed criteria.	
	c. The seven litre per minute criterion does not apply to non-residential properties (including mixed use of residential and non-residential properties) where the owners of these properties must apply and pay for an upgraded new service if the existing service does not meet its minimum flow requirements;		
	3. Priority replacements of the City-owned section of lead water service connections, shall be capped at 1,500 replacements per year, and will only be undertaken in cases where:		
	a. The City owned section is lead; andb. The property owner replaces the privately-owned section of the lead service connection prior to, or at the same time, the City owned section is replaced;		



Agenda Item / Report Name	Requested Action	Status / Response	Action Required
13b Lead in	4. The City-owned sections of substandard water service connections will be replaced with:	•	-
Drinking Water Mitigation Strategy	a. 19 mm copper service, in accordance with the City's current standard, when the existing City section of the service connection is 19 mm in diameter or		
Toronto Water	smaller, at no cost to the property owner; or		
Report	b. The same size connection in cases where the existing City section of the service connection is greater than 19 mm, at no cost to the property owner;		
(Cont'd)	c. A larger diameter copper service, as may be requested by the property owner, subject to charges, paid for by the property owner, Effective March 1, 2011, of:		
	i) a \$500 flat fee for 25 mm services; or		
	ii) the actual replacement cost plus 15% administration fee for services greater than 25 mm.		
	5. Drinking water quality testing for lead continue to be provided at no cost to the property owner;		
	6. The existing Faucet Filter Rebate Program be expanded to provide: It recommends that the existing Faucet Filter Program		
	 a. One free NSF-053 certified faucet mounted lead removal filter per year to the property owner, until the Corrosion Control Plan takes effect, and where: 	provides free faucet mounted lead removal filters to high risk and low income households) be expanded by providing a one-time only	
	i) there is a child under six (6) years old and/or a pregnant woman living in the home; andii) the home is a single family, duplex or triplex building; and	free faucet filter to households following the replacement of the City- owned section of the water service.	
	iii) the annual household income is less than \$50,000; and		
	 b. A one-time free NSF-053 certified faucet mounted lead removal filter to the property owner along with a door-hanger immediately following the replacement of City-owned section of the water service; 		
	7. Pending approval of the Corrosion Control Plan submitted by Toronto Water to the Ontario Ministry of the Environment, Toronto Water undertakes to completing the necessary studies to finalize the design of works/measures in accordance with the schedule and requirements prescribed by the Ontario Ministry of the Environment;	The new Strategy also incorporates the implementation of a City-wide Corrosion Control Plan, as prescribed by Regulation, through the Ontario Ministry of the Environment.	



Agenda Item /			Action
Report Name	Requested Action	Status / Response	Required
13b Lead in Drinking Water Mitigation Strategy Toronto Water Report (Cont'd)	8. A Public Education and Communication Program supporting the City's new Lead in Drinking Water Mitigation Strategy be developed to include: a. A public communication strategy to provide information to residents regarding the City's strategy to address lead concerns in drinking water; b. A user-friendly website that will provide residents up-to-date information about the City's comprehensive strategy featuring content provided by and approved by Toronto Water and Toronto Public Health; and c. A public notification protocol for all water service replacement construction projects, which includes the use of advance notification letters and post replacement public education material to allow residents sufficient time to plan and prepare for possible replacement of the privately-owned portion of the lead water service, as well as advise them of the necessary post-replacement actions they must take to further reduce their exposure to lead from drinking water: 9. The necessary amendments be made to Municipal Code Chapter 441, Fees and Charges, and Municipal Code Chapter 849, Water and Sewage Services and Utility Bill, and any other necessary Municipal Code Chapters as may be required, to give effect to Recommendations (4) above; 10. Authority be granted to the City Solicitor to introduce any necessary Bills required to implement these recommendations, subject to any necessary refinements, including stylistic, format and organization, as may be identified by the City Solicitor, the Deputy City Manager & Chief Financial Officer and General Manager, Toronto Water; and	It is also recommended that a Public Education and Communication Program be developed to support the proposed new Lead in Drinking Water Mitigation Strategy, and that it be developed and implemented jointly by Toronto Water and Toronto Public Health.	Required
	11. The appropriate City officials be authorized and directed to take the necessary action to give effect thereto.		
13c Water Efficiency Plan Update - 2011 Toronto Water	The report dated January 11, 2011 from the General Manager Toronto Water entitled, "Water Efficiency Plan Update - 2011" recommends that: a. All existing financial incentive programs provided for the change-out of toilets, urinals and clothes washers through the City's Water Efficiency Plan be terminated;	The City's Water Efficiency Plan (WEP), approved by City Council in 2003, is aimed at creating "in-system capacity" by reducing water consumption across the City to service the population and employment growth which was projected to increase by 10 and 12 percent respectively, by 2011.	Adopt
Report	 b. The "Summer Water Saver Program" be terminated; c. Toronto Water continue to offer the "Capacity Buy-Back Program" to the business community to help achieve water efficiencies. Efficiencies achieved are to be reported annually through Toronto Water's Capital Budget submission; 	This report summarizes the reductions achieved in water consumption to date and provides an overview of the trends observed.	



d. Toronto Water continue, through the Capacity Buy-Back Program, to seek out	
opportunities with other Utilities to cost-share, where possible, the	
implementation of water efficiency measures and fixtures;	



2011 Recommended Operating Budget

Rate Supported Programs

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Summary	of Budget	Review Process

Agenda Item /			Action
Report Name	Requested Action	Status / Response	Required
13c Water	e. Toronto Water implement a City-Wide Water Loss Reduction and Leak Detection	Based on the reductions achieved, the change in market conditions	
Efficiency Plan	Program, beginning in 2011; and	and significant consumer awareness, changes are recommended to	
Update - 2011	f. The General Manager, Toronto Water, report through the annual Capital Budget and	the City's continued water efficiency and conservation efforts.	
	Water and Wastewater Rate Report submissions on progress made in reducing water		
Toronto Water	consumption and water losses within its water transmission and distribution system.	These recommended changes include:	
		• continued public education and communication to further promote	
Report	2. The appropriate City Officials be authorized and directed to take the necessary actions	water conservation initiatives;	
	to give effect thereto.	• support for the City's industrial and commercial business	
(Cont'd)		community to achieve efficiencies in water usage and reduce	
		consumption; and	
		• implementation of a City-Wide Water Loss Reduction and Leak	
		Detection Program in support of Toronto Water's infrastructure	
		renewal programs.	
Budget Committee - J PART III : REPORT	BACK BEFORE BUDGET COMMITTEE		
Agenda Item /			Action
Report Name	Requested Action	Status / Response	Required
None			
	ALS AND OTHER REPORTS FOR CONSIDERATION		
Agenda Item /	D (1) (Gr. A. A. P.	Action
Report Name	Requested Action	Status / Response	Required
None			
Budget Committee - J	anuary 12, 2011		
PART III : REPORT	BACK BEFORE BUDGET COMMITTEE		
Agenda Item /			Action
Report Name	Requested Action	Status / Response	Required
None			
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2011 Recommended Operating Budget

Rate Supported Programs Summary of Budget Review Process

PART IV : REFERRA	PART IV : REFERRALS AND OTHER REPORTS FOR CONSIDERATION							
Agenda Item /				Action				
Report Name		Requested Action	Status / Response	Required				
Budget Committee	The report dated January 7, 2011 fro	om the General Manager, Solid Waste Management	The staff report was referred along with the Recommended SWMS	Adopt				
Item	Services and the Deputy City Manag	ger and Chief Financial Officer entitled "Recommended	Capital and Operating Budgets to Budget Committee Wrap-up					
(BU5.14a) /	2011 Residential Solid Waste Rates	recommends that:	Meeting of January 24, 25, 2011.					
Recommended 2011								
Residential Solid	1. The 2011 Residential Solid Waste	e Rates as set out in Appendix A be approved to become	The recommended 2011 Residential Solid Waste Rates are expected					
Waste Rates	effective on March 1, 2011	rr	to generate \$239.6 million in volume-based rate revenue and					
77 4500 244005			represent an increase of 3% over 2010 rates These revenues will					
Solid Waste			provide funding to support Solid Waste Management operations,					
Management			capital projects and initiatives to achieve the 70% waste diversion					
Services			goal.					
Budget Committee - Ja	anuary 13, 2011							
PART III : REPORT I	BACK BEFORE BUDGET COMM	ПТТЕЕ						
Agenda Item /				Action				
Report Name		Requested Action	Status / Response	Required				
None		•	•	1				
PART IV : REFERRA	LS AND OTHER REPORTS FOR	CONSIDERATION						
Agenda Item /				Action				
Report Name		Requested Action	Status / Response	Required				
None				-				
Budget Committee - Ja	anuary 14, 2011							
PART III : REPORT I	BACK BEFORE BUDGET COMM	<mark>ПТТЕЕ</mark>						
Agenda Item /				Action				
Report Name		Requested Action	Status / Response	Required				
None			2					
PART IV : REFERRA	LS AND OTHER REPORTS FOR	CONSIDERATION	<u> </u>					
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Report Name		Requested Action	Status / Response	Required				
None		requesica renon	Outeus / Response	Required				
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2011 Recommended Operating Budget Rate Supported Programs Summary of Budget Review Process

Budget Committee - January 20, 2011			
PART III : REPORT BACK BEFORE BUDGET COMMITTEE			
Agenda Item / Report Name	Requested Action	Status / Response	Action Required
None			
PART IV : REFERRALS AND OTHER REPORTS FOR CONSIDERATION			
Agenda Item /			Action
Report Name	Requested Action	Status / Response	Required
Budget Committee	That the recommendations in the Operating Analysts' Notes for Toronto Water, Solid Waste		Adopt
Item (BU8.2)	Management Services, and Toronto Parking Authority be adopted as amended by the		
	foregoing.		
Corporate			

Motion