



**STAFF REPORT
ACTION REQUIRED**

**Community Service Partnerships Program – 2011
Allocation Recommendations for New and Increased
Requests**

Date:	June 15, 2011
To:	Community Development and Recreation Committee
From:	Executive Director, Social Development, Finance and Administration
Wards:	All
Reference Number:	

SUMMARY

This report provides recommendations on requests for both new program funding and increased program funding under the 2011 Community Service Partnerships (CSP) program. The CSP provides ongoing support to programs run by community based organizations that advance Council's strategic goals and priorities by working to improve social outcomes for vulnerable, marginalized and high-risk communities. Each year, applications are solicited from organizations that demonstrate a fit with the CSP's funding criteria. These criteria identify whether organizations have the capacity to govern accountably, deliver effective programs, and involve the community in decision making.

For 2011, 228 eligible organizations requested a total of \$15,890,471.69 to support the operation of community programs. These requests include a total of \$2,376,705.69 for new or increased support from 78 organizations for 148 programs.

This report recommends the allocation of \$4,658,646.00 to the 78 organizations that requested new and increased program support. Of these recommended funds, \$28,000.00 will be used to support enhanced programming in one program, and the remainder will be used to maintain existing programs at 2010 operating levels.

A total of \$35,135.00 of the approved CSP 2011 Operating Budget has been held for appeals by organizations of recommendations for new and increased funding. An additional \$12,000.00 has been held to administer claims by eligible seniors in the former City of York for snow shovelling services.

RECOMMENDATIONS

The Executive Director, Social Development, Finance and Administration recommends that:

1. City Council approve 2011 Community Service Partnerships allocation recommendations totalling \$4,658,646.00 for the 78 organizations that requested new and increased funding as described in Appendices A and D. Included in this amount is \$28,000.00 in increased program funding for one program.
2. An amount of \$35,135.00 be held from the CSP 2011 approved Operating Budget for appeals of recommendations for new and increased funding.
3. An amount of \$12,000.00 be held from the CSP 2011 approved Operating Budget to administer claims by eligible seniors in the former City of York for snow shovelling and lawn care services.
4. City Council delegate authority to the Executive Director, Social Development, Finance and Administration to re-allocate 2011 CSP funds that are not used during the funding year by approved organizations to another CSP approved organization.
5. The Executive Director, Social Development, Finance and Administration report on any re-allocation of 2011 CSP funds to City Council in the 2012 CSP allocation report.

Financial Impact

The recommendations contained in this report will not result in financial implications beyond what has been approved in the 2011 Approved Operating Budget.

The CSP and the Major Recreation program are administered jointly through an on-line application system and the CSP application review process. The Community Partnership and Investment Program (CPIP) 2011 Approved Operating Budget includes \$12,689,430.00 for the Community Service Partnerships program, and \$1,048,200.00 for the Major Recreation program, for a total of \$13,737,630.00.

As part of the transition of the Major Recreation program administration, allocations for four organizations that received funding under the Major Recreation program but not under the CSP program in 2010 are not addressed in this report. Recommendations for these organizations will be addressed as a part of the Community Recreation Investment program 2011 allocations report, which is also before the Community Development and Recreation Committee at its June 29, 2011 meeting. A corresponding amount of \$214,739.00 from the Major Recreation program approved budget will be allocated as a part of the Community Recreation program report.

Under the Council-approved streamlining policy for grants administration, once Council has approved the Annual Operating Budget, the Executive Director, Social Development, Finance and Administration has delegated authority to approve flat-line allocations for organizations that do not request new or enhanced funds. A total of \$8,817,110.00 for 150 organizations has been approved by the Executive Director under this delegated authority. These flat-line allocations include \$8,158,780.00 under the CSP program, and \$658,330.00 under the Major Recreation program.

The allocations of all organizations that request new or increased funding must be approved by Council under the streamlining policy for grants administration. This report recommends that \$4,658,646.00 be allocated to the 78 applicants that submitted requests for new or increased program funding to the CSP and Major Recreation programs. A total of \$35,135.00 has been held from the CSP program operating budget to address appeals of these recommendations.

As a part of the approved incorporation of snow shovelling and lawn care programs for seniors and disabled adults into the CSP, Council approved a legacy model of service delivery for existing clients of the program in the former City of York. An amount of \$12,000.00 has been held from the CSP 2011 Approved Operating Budget to administer claims by eligible clients for snow shovelling and lawn care services.

The Deputy City Manager and Chief Financial Officer has reviewed this report and agrees with the financial impact information.

DECISION HISTORY

Community Service Partnerships provides ongoing support to organizations that work to improve social outcomes for vulnerable, marginalized and high-risk communities.

In June 2008, Council approved the report "Options to Streamline and Improve Funding Administration" and provided direction to implement changes in the application and approval processes for CPIP Partnership programs.

<http://www.toronto.ca/legdocs/mmis/2008/cc/decisions/2008-06-23-cc22-dd.pdf>

In November 2009, Council approved the report "CPIP 2009 Community Services Funding Recommendations and Program Update" which approved the transfer of Food Security Investment Program (FSIP) funding to the Community Service Partnerships program, starting with the 2010 cycle. Council directed that the CSP annual report include a summary of funded programs that address food security issues, and that the FSIP grant size cap be maintained within the CSP envelope for transferred projects.

<http://www.toronto.ca/legdocs/mmis/2009/cd/decisions/2009-11-06-cd28-dd.htm>

In July, 2010, Council approved the report "2010 Snow Shovelling and Lawn Care Program Allocation Recommendations" providing direction to administer the program as part of Community Service Partnerships program, starting with the 2011 funding cycle. Council also directed that the program grant size cap be maintained within the Community Service Partnership envelope for currently funded programs.

EQUITY IMPACT STATEMENT

The Community Service Partnerships supports and sustains the well being of Toronto's communities by providing funding to community based organizations for programs that address its mission to improve social outcomes for vulnerable, marginalized and high-risk residents and communities. Funding applications are solicited from organizations that have identified a local need related to the program's mandate, and have designed a local response that is effective, leverages other financial resources, and involves volunteers and participants in all organizational activities. By working through community based organizations, the City supports a broader range of targeted services and engagement opportunities for ethno-cultural communities and equity seeking groups than it would be able to offer on its own.

The CSP portfolio includes 228 programs serving the Aboriginal, ethno-specific, or multi-ethnic population groups. A total of \$5,914,853.00, or 44 percent of the total CSP and Major Recreation operating budget, is allocated to these programs. These programs are provided by 3 Aboriginal and 73 ethno-specific/multi-ethnic organizations, as well as by 53 other organizations. A total of 76 organizations, or 34 percent of the 226 organizations funded under the CSP and Major Recreation program are Aboriginal, ethno-specific, or multi-ethnic.

ISSUE BACKGROUND

Over the years, Toronto has developed a very sophisticated human service system. This system is a mixed model that has moved away from an exclusive reliance on municipal service delivery to one based on partnerships between the City, community based organizations, and for-profit service providers. As a part of these partnerships, the City purchases services that reach out to all parts of Toronto to work with changing populations, identify evolving community needs and develop flexible, innovative and cost-effective ways of meeting them.

The City uses Community Partnership and Investment Program (CPIP) funding to purchase services when resident-governed organizations are the most knowledgeable about the community-specific expertise required to effectively advance Council's goals and priorities. In these situations, CPIP programs reflect Council strategic goals and priorities (such as social inclusion, community safety, youth development, and a vibrant local economy), and community based organizations propose the services that will advance these goals across or within specific communities and neighbourhoods.

The CSP is used to purchase services that improve social outcomes for vulnerable, marginalized and high-risk residents and communities. It operates as an ongoing funding program, providing a stable environment in which residents can work together over time to improve outcomes in their communities.

The CSP program is regularly reviewed to ensure its ongoing effectiveness as means of purchasing services and improving community outcomes. Program guidelines and

administrative practices are modified to address changes in City goals, emerging community issues, and in response to broader trends such as the economic recession or rising unemployment rates. The Community Partnership Strategy is being developed to provide a comprehensive planning framework for assessing local priorities and allocating resources, further strengthening the CSP's ability to improve social outcomes.

The CSP guidelines are posted on the City's website at www.toronto.ca/grants/csp. These guidelines define the CSP's mission, and explain the organizational and program eligibility criteria that are used to assess organizations and their programs. Information about the CSP allocation process and other resources for applicants are also available on the program's web page.

The authority to use Community Service Partnerships funding as means of purchasing service arises from the general authority for making municipal grants provided in Section 83 of the *City of Toronto Act, 2006* (S.O. 2006, c.11).

COMMENTS

Community Partnership Strategy

As a standard part of its due diligence practices, the CSP and other CPIP programs assess and monitor the strength of the community based organizations that they purchase services from. These assessments are conducted with a variety of tools, including funding criteria, risk management frameworks, contracts and letters of understanding, site visits, reports, and policies in areas as diverse as financial management and anti-racism. These tools allow the City to better understand the strength of individual organizations, and help them maximise the impact that City resources have on community needs.

The City is currently working to extend its monitoring and assessment capacity with the development of the Community Partnership Strategy. When fully developed, the Strategy will provide the City with a tool to assess and monitor how well community services are working as a system in neighbourhoods. Unlike the City's existing tools, the Strategy does not focus on the functioning of individual organizations, but rather provides a means for understanding the way the full range of community based organizations and services work together to support residents in their neighbourhoods.

In partnership with the Centre for Research on Inner City Health (CRICH), staff recently completed consultations with more than 250 residents, funders and community organizations to determine what the City should pay attention to so that it knows how well the community service system is working in neighbourhoods. This process resulted in 51 key ideas that constituents believe the City should monitor. The ideas ranked as the most important across all stakeholder groups include:

- Community service users are satisfied
- Community services are offered at convenient times for the users
- Neighbourhood residents know about the community services that are available

- Community services are offered in convenient locations for neighbourhood residents
- Community organizations have stable funding
- Community organizations make the best use of the assets and resources in the neighbourhood to provide services
- Community organizations take extra steps to reach out to residents who are isolated, so they can use services
- Community organizations tailor services for the unique needs of the neighbourhood (e.g. social, cultural and economic)
- Community organizations create a welcoming environment (e.g., friendly staff, inviting spaces)

Staff are now in the process of identifying appropriate data that will allow the City to monitor the key ideas about the community service system that are most important to residents, funders and agencies. Once these measures are developed, the Strategy will provide a fact base that will allow the CSP and other CPIP programs to better assess the impact of funding across the community service sector, and plan for future investments that build the strength of the service delivery system in neighbourhoods.

Community Service System Planning and Outcome Measurement

In the CRICH-led Community Partnership Strategy consultations, residents, funders and agencies identified a number of important outcomes that they believe a strong community service system in neighbourhoods contributes to. These constituents identified outcomes such as a good education, improved health, safe neighbourhoods with low crime rates, reduced neighbourhood unemployment rates, and secure incomes as areas where the community service system has a significant contribution to make to neighbourhood wellbeing.

One of the goals of the Community Partnership Strategy is to better understand the contribution that the community service system in neighbourhoods has on the outcomes that are important to residents, funders and agencies, and to Council. This kind of information would allow the CSP and other CPIP funding programs to prioritize their investments in the community service system, and help to establish long term planning processes that maximise the impact that CPIP funding has on neighbourhood outcomes.

The CSP's understanding of the impact of its funding on the community service system and on positive neighbourhood outcomes will be developed using the Community Partnership Strategy in combination with Wellbeing Toronto. Wellbeing Toronto is an online, interactive mapping tool that provides neighbourhood level data across ten different subject areas: Civics, Culture, Economics, Education, Environment, Health, Housing, Recreation, Safety, and Transport. It brings together a wide variety of operational metrics, socio-demographic information and service infrastructure data to provide an indicator tool that can be used to support a variety of neighbourhood-focused planning processes of the City, other governments, other funders, community agencies, and residents. The June 29, 2011 meeting of the Community Development and

Recreation Committee includes a presentation that introduces the system to Councillors and the public.

The power of Wellbeing Toronto lies not simply in its ability to provide an accurate, common fact base for use in current planning processes, but in its ability to provide an analysis of neighbourhood wellbeing over time. This kind of longitudinal analysis will be an essential part of the City's efforts to measure the contribution that its work makes to the neighbourhood outcomes that are important to Council, and to residents, funders and agencies, and will support the work that CSP and other CPIP programs undertake to coordinate the impact of their efforts with those of other funders.

Funder Coordination across the Community Service System

As a part of their ongoing refinement of the CSP, staff work closely with other funders to identify emerging community issues and changes in the policy and funding environment. During this process, two issues with a significant impact on organizations funded through the CSP were identified.

Citizenship and Immigration Canada:

In late 2010, a number of CSP-funded organizations learned that their service delivery contracts with Citizenship and Immigration Canada (CIC) would not be renewed as a result of a change in CIC's settlement program. The impact of this loss on some organizations was significant, although this depended on the size of the contract, the length of time the contract had been in place, the organization's range of services, and on the capacity of the board to manage the change.

Staff have worked with CIC program officers, United Way Toronto and the Provincial Newcomer Settlement Program to help organizations with strategic and financial planning and to adapt to the changes. Organizations have been encouraged to review their service mandates and financial viability, and to consider partnership and merger options where appropriate. As a part of this process, affected organizations continue to work together closely to identify the impact of service reductions on local communities.

Changes to CIC's funding program and its impact on CSP-funded organizations were considered during the review of 2011 funding requests, and related funding conditions are included on the organization's detailed summary sheets in Appendix D.

Ministry of Health and Long Term Care:

The Ministry of Health and Long Term Care administers funding for Elderly Person's Centres in Ontario. These Centres provide social recreation opportunities for seniors that provide them with social supports and help them maintain a healthy lifestyle. Funding for the Centres is governed by Provincial legislation and regulations which stipulate that funding will only be provided when 20% of the Provincial contribution is matched by the local municipality.

For the 2009/10 and 2010/11 Provincial funding years, the Ministry opened its funding programs to new applicants (the program had been closed to new applicants in previous years). To ensure legislated provincial-municipal funding arrangements are met, City staff work with the Provincial program officers to share information on priorities and new service viability. As an outcome of this coordination, the CSP provides \$1,218,810.00 to 41 Elderly Person Centres for seniors in neighbourhoods across Toronto.

Assessment and Allocation Recommendations

Application and Assessment Process:

The CSP assessment is conducted in two stages. First, the program and organization must meet the eligibility criteria to be included for further consideration. Second, eligible programs and organizations must demonstrate their fit and performance against a series of assessment criteria. These eligibility and assessment criteria reflect the CSP Risk Management Framework, and ensure that funding is only recommended to organizations with the capacity to effectively manage and deliver funded programs.

In June 2008, Council approved the report "Options to Streamline and Improve Funding Administration" which provided direction to implement changes in the application, assessment and approval processes for CPIP Partnership programs. The report was requested by the Community Development and Recreation Committee, and it identified options for efficient and lean grant administration processes that would continue to meet the Auditor's requirements, provide accountability for grant funds, and simplify the application process for returning organizations.

During the 2009, 2010 and 2011 CSP funding cycles, the report's recommendations have been implemented in the following areas:

- flexibility for partnership organizations to transfer funds within an approved budget and between approved programs has been implemented;
- the funding cap for the Community Services Partnership program has been increased;
- multi-year funding periods for partnership programs are now in place; and
- delegated approval for some partnership allocations is an available option.

There have been additional simplifications in the application process for returning CSP organizations with the implementation of the on-line Corporate Grants Information System (CGIS). In future funding years, staff will be working to ensure the online application system is efficient for other CPIP programs as they introduce this option to their applicants.

To further streamline funding administration in 2012, the CSP guidelines and assessment processes will be reviewed. One of the key tasks of this review will be to identify additional options for the implementation of multi-year funding periods.

The 2008 Options report also identified the need to review the CSP funding cap, which is currently set at \$75,000.00 per funded program, every three years. With the transfer of other funding streams into CSP (including FSIP, Snow Shovelling and Lawn Care, and Major Recreation), three program allocations currently exceed the CSP's cap. These programs will be maintained at their previous funding level to reflect their historical allocation, and no changes to the CSP's program cap are recommended at this time.

Allocation Framework and Priorities:

Within the CSP, organizations apply for program-specific funding. Because funded programs address ongoing needs, maintaining support to previously funded programs is the first priority in the allocation of CSP funds. Subject to budget constraints, programs funded in one year that are assessed as complying with all of the CSP criteria in subsequent year are recommended for the same level of support. Requests for new and increased funding are prioritized using the CSP mission statement and CSP Equity Framework, which considers geographic equity, service equity and community of common bond equity.

In 2011, the CSP budget was approved with no increase to address ongoing issues of rising costs for program delivery in the community services sector. As a result of this Council decision, economic factors have not been considered in the 2011 CSP allocation process, and cost of living increases to allocation levels have not been provided. Funded organizations will be expected to absorb any inflationary costs within their existing operations.

Overview of 2011 CSP Applications:

In 2011, six new organizations submitted applications for funding. Three of these organizations were determined to be eligible under the eligibility criteria, and their applications were considered along with other requests for new and increased funding. The other three new applicant organizations were determined to be ineligible for CSP funding, and did not proceed to the second stage of the assessment process. All six new organizations and their status under the CSP are listed in Appendix C.

A total of 228 eligible organizations submitted applications for 542 programs under the 2011 CSP. Of these eligible organizations, 78 submitted requests for new and increased funding. This group of applicants is the subject of this report's recommendations, and the details of their requests are included in Appendices A and D. A total of \$4,693,781.00 is available to respond to these requests, \$4,658,646.00 of which is recommended for allocation as described in Appendix A. These recommendations include \$28,000.00 in increased funding for one returning program. An amount of \$35,135.00 has been held for appeals of these recommendations.

The 2011 CSP also includes snow shovelling and lawn care services that allow seniors and people with disabilities to remain safely in their homes for as long as possible. Funded organizations maintain the service delivery models they used prior to amalgamation, and as a result, there are both brokerage and claims-based services funded

under the CSP. In 2005, Council approved the continued use of the individual rebate model for clients in the former City of York who were already receiving services. Rebates are based on claims made directly to the City by eligible seniors, and are administered by the Community Funding Unit. An amount of \$12,000.00 has been held from the CSP 2011 Approved Operating Budget to address these claims.

A total of 150 organizations submitted flat line requests for funding, and under the streamlining policy, these applications have been approved by the Executive Director, Social Development Finance and Administration. Details of the assessment and allocation results for those organizations that applied for flat-line allocations are available on the City's website at www.toronto.ca/grants/csp.

The assessment process also identified a small number of returning organizations that did not demonstrate satisfactory performance against the CSP assessment criteria. These performance issues are documented on the detailed summary sheets included in Appendix D, and where appropriate, funding conditions have been applied to ensure criteria are met in a timely manner.

During the course of 2011, some approved organizations may not be able to make full use of their CSP allocation. This situation can arise when organizations are unable to meet the conditions of their funding, or it can arise as a result of organization and program closures. This report requests delegated authority that would allow the Executive Director, Social Development, Finance and Administration, to reallocate any 2011 CSP funds that are not used during the funding year by approved organizations to another CSP approved organization.

Major Recreation Funding:

Starting with the 2011 funding cycle, Parks Forestry and Recreation transferred the administrative responsibility for recreation funding programs to the Social Development, Finance and Administration division. This transfer is consistent with other past administrative changes that have brought the Food Security Investment Program and the Snow Shovelling and Lawn Care program into the CSP program.

In order to streamline funding administration in this transition year, Major Recreation funding has been administered through the CSP on-line submission database, and assessed within the CSP review process for the majority of applicants. Four organizations received Major Recreation grants in 2010 but did not receive funding under the CSP during the same period. The assessment and allocations for these four organizations are included in report on the Community Recreation Investment Program, which is also before Committee at its June 29, 2011 meeting.

Over the next several months, staff will review the need for any changes to the administration of the Major Recreation program. Changes to the program's priorities may also be considered to ensure that community-delivered recreation activities complement City-delivered activities. City-delivered activities are currently being reviewed as a part of the development of a Recreation Service Plan.

Recommendation Summary:

Of the 228 organizations requesting funding, recommendations are made for program funding for 226 organizations. The 2011 CSP recommended allocations for organizations that requested new and increased funding are summarized in Table 1:

	Number of Programs Requested	Total Funds Requested \$	Number of Programs Recommended	Total Recommended \$
Community Service	158	5,812,361.94	149	4,040,422.00
Major Recreation	4	214,638.00	4	175,131.00
Core	54	1,046,361.75	35	443,093.00
Total	216	7,073,361.69	188	4,658,646.00

The 2011 CSP recommended allocations for requests for new and increased funding from returning organizations are summarized in Table 2:

Returning Organizations Requests	Number of recommendations	Funds recommended \$	Percentage of CSP and Major Recreation Budget
New programs	0	0	0
New core administration	0	0	0
Increase to programs	1	28,000.00	.2%
Increase to core administration	0	0	0
Total new and increased recommendations	1	28,000.00	.2%

The 2011 CSP recommended allocation by program focus are summarized in Table 3:

Program focus	Number of programs	Recommended Allocations
Food Security: Activities including community markets, kitchens, gardens, education and animation resources that increase access to healthy food in under resourced areas.	40	\$995,410.00
Seniors: Services including elderly person's centres, supports such as friendly visiting and snow removal, social and recreational activities, and outreach.	132	\$2,916,507.00
Youth: Services including recreation and after school programs, leadership development, and outreach to at-risk youth.	97	\$3,077,471.00
Adults and Families: Services including provide peer support, groups for women, parenting workshops, crisis intervention, and participatory support programs.	134	\$3,724,680.00
Community Development: Activities that engage vulnerable residents and neighbourhoods to identify needs, assets and opportunities through planning, outreach and leadership support.	55	\$1,660,520.00
Core Administration: Functions performed by the executive director, bookkeeper	78	\$1,101,168.00

Program focus	Number of programs	Recommended Allocations
and volunteer coordinator; annual audit costs; activities that build and sustain governance, membership and accountability.		
Total	536	\$13,475,756.00

CSP funded organizations define their catchment areas based on geography, transportation routes, usage patterns, administrative boundaries (such as wards), distribution of the target population, and other factors relevant to their communities. CSP has identified a general category for each funded organization based on how far reaching their services are:

- Local: services are primarily designed for a ward, neighbourhood, small group of adjacent neighbourhoods, or other smaller geographic area;
- Service Area: services are primarily designed for a group of wards, a larger group of neighbourhoods, or larger areas such as former municipalities;
- City-wide: services are designed for communities that are spread across the city, or the service is specialized and draws people from across the city.

In 2011, 37 CSP-funded organizations provide Local services, 78 provide Service Area services, and 111 provide City-Wide services.

The attached appendices provide information on specific recommendations for organizations:

- Appendix A: 2011 Community Service Partnerships – Recommendations for Organizations Requesting New or Increased Funding
- Appendix B: 2011 Community Service Partnerships – Assessed Applicants
- Appendix C: 2011 Community Service Partnerships – New Applicants
- Appendix D: 2011 Community Service Partnerships – Detailed Summary Sheets for Organizations Requesting New or Increased Funding.

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SIGNATURE

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ATTACHMENTS

- Appendix A: 2011 Community Service Partnerships – Recommendations for Organizations Requesting New or Increased Funding
- Appendix B: 2011 Community Service Partnerships – Assessed Applicants
- Appendix C: 2011 Community Service Partnerships – New Applicants
- Appendix D: 2011 Community Service Partnerships – Detailed Summary Sheets for Organizations Requesting New or Increased Funding

Appendix A
2011 Community Service Partnerships
Recommendations for Organizations Requesting New or Increased Funding

Recommendations of CSP programs

<u>Agency Name</u>	<u>Ward</u>	<u>2010 Approved Allocation</u>	<u>2011 Amount Requested</u>		<u>2011 Recommended Allocation</u>
IN1. AWIC Community and Social Services					
Community development program	33	\$55,000.00	\$70,000.00	*	\$55,000.00
Core Administration		\$17,340.00	\$20,000.00	*	\$17,340.00
IN2. Abrigo Centre					
Community development & integration	18	\$49,240.00	\$55,200.00	*	\$49,240.00
Youth outreach		\$45,710.00	\$46,600.00	*	\$45,710.00
IN3. Access Alliance Multicultural Health and Community Services					
Newcomer peer intervention program	20	\$34,495.00	\$45,000.00	*	\$34,495.00
Newcomers cooking together		\$18,360.00	\$25,000.00	*	\$18,360.00
IN4. Afghan Women's Counseling and Integration Community Support Organization					
Senior connection	26	\$16,985.00	\$19,893.00	*	\$16,985.00
Youth connections		\$31,840.00	\$36,845.00	*	\$31,840.00
Core Administration		\$13,805.00	\$15,500.00	*	\$13,805.00
IN5. Africans in Partnership Against AIDS					
Buddy program	27	\$51,000.00	\$123,500.00	*	\$51,000.00
Core Administration		\$23,625.00	\$32,500.00	*	\$23,625.00
IN6. Agincourt Community Services Association					
Chester Le Community Corner	41	\$20,000.00	\$40,000.00		\$40,000.00
Community support		\$35,700.00	\$35,700.00		\$35,700.00
Dorset Park Youth Coordination		\$0.00	\$31,500.00	*	\$0.00
Food security		\$41,820.00	\$41,820.00		\$41,820.00
Core Administration		\$14,640.00	\$14,640.00		\$14,640.00
IN7. Applegrove Community Complex					
Youth Involvement and Leadership	32	\$0.00	\$25,000.00	*	\$0.00
IN8. The Arab Community Centre of Toronto					
Post-settlement services	3	\$35,700.00	\$75,000.00	*	\$35,700.00
Core Administration		\$0.00	\$15,000.00	*	\$0.00
IN9. Call-A-Service Inc.					
Community support services	31	\$23,900.00	\$25,000.00	*	\$23,900.00
Elderly persons' centre		\$31,840.00	\$38,000.00	*	\$31,840.00
Core Administration		\$10,615.00	\$12,000.00	*	\$10,615.00

IN10. The Canadian Hearing Society					
Hearing care counselling program	22	\$15,715.00	\$30,000.00	*	\$15,715.00
IN11. Carefirst Seniors and Community Services Association					
Support Services	39	\$31,840.00	\$31,840.00		\$31,840.00
Community Development and Outreach		\$25,425.00	\$25,425.00		\$25,425.00
Social Recreation and Wellness Education		\$26,535.00	\$26,535.00		\$26,535.00
Core Administration		\$0.00	\$8,000.00	*	\$0.00
IN12. Centre for Community Learning & Development					
Immigrant women leadership & development program	28	\$28,660.00	\$36,660.00	*	\$28,660.00
Core Administration		\$7,435.00	\$10,000.00	*	\$7,435.00
IN13. Centre for Information and Community Services of Ontario					
Community services	41	\$53,550.00	\$54,621.00	*	\$53,550.00
Youth		\$26,775.00	\$27,311.00	*	\$26,775.00
Core Administration		\$21,230.00	\$21,650.00	*	\$21,230.00
IN14. The Centre For Spanish Speaking Peoples					
Community development services	9	\$20,400.00	\$28,800.00	*	\$20,400.00
Women's program		\$20,400.00	\$20,400.00		\$20,400.00
Core Administration		\$10,200.00	\$10,200.00		\$10,200.00
IN15. Les Centres d'Accueil Héritage					
Elderly persons centre	28	\$44,575.00	\$44,575.00		\$44,575.00
Transportation		\$10,615.00	\$10,615.00		\$10,615.00
Core Administration		\$0.00	\$13,800.00	*	\$0.00
IN16. Christie Ossington Neighbourhood Centre					
Children's program	19	\$25,470.00	\$25,470.00		\$25,470.00
The LOFT youth program		\$24,410.00	\$24,410.00		\$24,410.00
Core Administration		\$6,370.00	\$12,470.00	*	\$6,370.00
IN17. Community Action Resource Centre					
Children's program	12	\$14,280.00	\$14,280.00		\$14,280.00
Client support services		\$53,065.00	\$53,065.00		\$53,065.00
Community development		\$29,720.00	\$29,720.00		\$29,720.00
Community dining		\$12,395.00	\$12,395.00		\$12,395.00
Core Administration		\$15,925.00	\$75,000.00	*	\$15,925.00
IN18. Community Information Fairview					
Community service	33	\$29,190.00	\$39,600.00	*	\$29,190.00
Core Administration		\$0.00	\$29,190.00	*	\$0.00
IN19. Community MicroSkills Development Centre					
Support services to increase participation (SSIP)	2	\$42,455.00	\$47,455.00	*	\$42,455.00

IN20. Conflict Mediation Services of Downsview					
Community program	8	\$45,570.00	\$45,570.00	*	\$15,190.00
Youth programs		\$26,535.00	\$26,535.00	*	\$8,845.00
Core Administration		\$7,505.00	\$7,505.00	*	\$2,500.00
IN21. Crime Prevention Association of Toronto					
Adult outreach and education	25	\$23,880.00	\$23,880.00		\$23,880.00
Neighbourhood watch		\$53,065.00	\$68,065.00	*	\$53,065.00
Safe and secure		\$26,535.00	\$26,535.00		\$26,535.00
Youth outreach and education		\$10,615.00	\$10,615.00		\$10,615.00
IN22. CultureLink Settlement Services					
Connecting Generations	14	\$0.00	\$60,000.00	*	\$0.00
Newcomer PRIDE		\$26,470.00	\$26,470.00		\$26,470.00
Youth services - Sankofa		\$26,470.00	\$26,470.00		\$26,470.00
Core Administration		\$0.00	\$15,000.00	*	\$0.00
IN23. Dejinta Beesha Somali Multi-Service Centre					
Community development, capacity building	2	\$32,695.00	\$43,500.00	*	\$32,695.00
Core Administration		\$7,118.00	\$9,500.00	*	\$7,118.00
IN24. Dixon Hall					
Community development	28	\$28,660.00	\$28,660.00		\$28,660.00
ETIA at Regent Park		\$10,615.00	\$10,615.00		\$10,615.00
Mandarin outreach		\$15,925.00	\$15,925.00		\$15,925.00
Regent Park Neighbourhood Initiative		\$30,000.00	\$60,000.00		\$60,000.00
Seniors		\$43,060.00	\$43,060.00		\$43,060.00
Youth		\$15,925.00	\$22,261.00	*	\$15,925.00
Core Administration		\$21,230.00	\$21,230.00		\$21,230.00
IN25. Doorsteps Neighbourhood Services					
Community development - Chalkfarm	7	\$20,170.00	\$43,651.00	*	\$20,170.00
Community development - Daystrom		\$20,170.00	\$43,651.00	*	\$20,170.00
Community development - Falstaff		\$37,145.00	\$50,226.00	*	\$37,145.00
Doorsteps adult program		\$18,675.00	\$40,128.00	*	\$18,675.00
Core Administration		\$15,300.00	\$25,300.00	*	\$15,300.00
IN26. Downsview Services for Seniors					
Client intervention & assistance	10	\$11,370.00	\$11,370.00		\$11,370.00
Congregate dining		\$11,370.00	\$11,370.00		\$11,370.00
Healthier living centre (elderly persons centre)		\$31,840.00	\$31,840.00		\$31,840.00
Meals on wheels		\$11,370.00	\$11,370.00		\$11,370.00
Transportation		\$11,370.00	\$11,370.00		\$11,370.00
Core Administration		\$0.00	\$19,600.00	*	\$0.00
IN27. East Metro Youth Services					
Violence intervention project	38	\$26,010.00	\$75,000.00	*	\$26,010.00

IN28. East Scarborough Storefront/Tides Canada Initiatives						
Community Development Project	43	\$20,400.00	\$50,000.00	*		\$20,400.00
Community Resource Centre		\$42,455.00	\$58,620.00	*		\$42,455.00
Core Administration		\$0.00	\$20,000.00	*		\$0.00
IN29. East Toronto Family Community Centre						
East York Boys and Girl's Club	30	\$0.00	\$20,000.00	*		\$0.00
Immigrant and refugee women skills development		\$20,890.00	\$21,935.00	*		\$20,890.00
Seniors community support program		\$15,590.00	\$16,370.00	*		\$15,590.00
Youth integration program		\$21,530.00	\$22,607.00	*		\$21,530.00
IN30. East York and East Toronto Family Resources Organization						
Outreach and community services	30	\$26,010.00	\$40,000.00	*		\$26,010.00
Core Administration		\$0.00	\$10,000.00	*		\$0.00
IN31. Elderly Vietnamese Association, Toronto						
Elderly vietnamese association	14	\$15,265.00	\$18,265.00	*		\$15,265.00
IN32. Elspeth Heyworth Centre for Women						
Community development	8	\$21,020.00	\$28,000.00	*		\$21,020.00
Core Administration		\$4,890.00	\$7,000.00	*		\$4,890.00
IN33. Ethiopian Association in the GTA & Surrounding Regions						
Crisis counselling	31	\$41,395.00	\$56,250.00	*		\$41,395.00
Core Administration		\$13,805.00	\$18,750.00	*		\$13,805.00
IN34. Etobicoke Services for Seniors						
Friendly visiting	2	\$12,120.00	\$12,120.00			\$12,120.00
Transportation		\$23,095.00	\$43,095.00	*		\$23,095.00
Core Administration		\$0.00	\$75,000.00	*		\$0.00
IN35. First Portuguese Canadian Cultural Centre of Toronto						
First Portuguese seniors	17	\$12,240.00	\$50,000.00	*		\$12,240.00
Core Administration		\$0.00	\$1,000.00	*		\$0.00
IN36. For You Telecare Family Service Inc. (FUTFS)						
Journey together	25	\$12,875.00	\$12,875.00			\$12,875.00
Core Administration		\$0.00	\$2,000.00	*		\$0.00
IN37. For Youth Initiative in Toronto						
Building the Legacy	12	\$15,000.00	\$42,928.94	*		\$15,000.00
Victory Magazine		\$0.00	\$27,166.00	*		\$0.00
Youth and community development		\$57,095.00	\$57,095.00			\$57,095.00
Core Administration		\$20,400.00	\$20,400.00			\$20,400.00

IN38. Franklin Horner Community Centre					
Seniors program	6	\$26,015.00	\$46,894.00	*	\$20,810.00
Core Administration		\$6,510.00	\$15,631.00	*	\$5,205.00
IN39. Greek Community of Toronto					
Community support services	29	\$32,200.00	\$32,200.00		\$24,150.00
Home support services		\$19,540.00	\$19,540.00		\$14,655.00
Core Administration		\$0.00	\$51,740.00	*	\$0.00
IN40. Harbourfront Community Centre					
Community kitchen	20	\$10,860.00	\$10,860.00		\$10,860.00
Youth program		\$20,490.00	\$52,638.00	*	\$20,490.00
IN41. Iranian Women's Organization of Ontario					
Support services for Iranian women	33	\$20,815.00	\$30,000.00	*	\$20,815.00
Core Administration		\$10,200.00	\$10,200.00		\$10,200.00
IN42. Jamaican Canadian Association					
Caribbean youth and family	7	\$11,145.00	\$32,375.00		\$32,375.00
JCA Education and Leadership Day Camp		\$0.00	\$53,242.00	*	\$0.00
Seniors		\$21,230.00	\$21,230.00		\$21,230.00
IN43. Jane/Finch Community and Family Centre					
Community development	8	\$58,140.00	\$58,140.00		\$58,140.00
Tobermory Community Activities		\$28,320.00	\$49,497.00	*	\$28,320.00
Women Moving Forward		\$15,000.00	\$36,177.00	*	\$15,000.00
Core Administration		\$29,720.00	\$29,720.00		\$29,720.00
IN44. KCWA Family and Social Services					
Family and social services	20	\$26,535.00	\$45,000.00	*	\$26,535.00
IN45. Lakeshore Area Multi-Service Project (LAMP)					
ASK! information	6	\$50,000.00	\$50,000.00		\$50,000.00
Volunteer program		\$18,115.00	\$27,500.00	*	\$18,115.00
IN46. Latvian Senior Citizen's Association					
Elderly person's centre	34	\$10,200.00	\$12,000.00	*	\$10,200.00
IN47. Learning Disabilities Association Toronto District					
Adult workshops	23	\$7,755.00	\$9,040.00	*	\$7,755.00
Resource counselling and outreach		\$37,145.00	\$47,650.00	*	\$37,145.00
Core Administration		\$5,310.00	\$5,600.00	*	\$5,310.00
IN48. Malvern Family Resource Centre					
Our TYM: youth development program	42	\$47,760.00	\$53,500.00	*	\$47,760.00
Women's place		\$31,500.00	\$41,500.00	*	\$31,500.00
Youth development: da urban lounge		\$44,365.00	\$50,000.00	*	\$44,365.00
Core Administration		\$10,200.00	\$30,000.00	*	\$10,200.00

IN49. The Massey Centre For Women					
Community intake worker	29	\$24,735.00	\$24,735.00		\$24,735.00
Core Administration		\$0.00	\$6,183.75	*	\$0.00
IN50. Mid-Toronto Community Services Inc.					
Adult enrichment and wellness program	28	\$24,765.00	\$65,403.00	*	\$24,765.00
Client intervention/assistance program		\$8,135.00	\$25,959.00	*	\$8,135.00
Community transportation program		\$8,565.00	\$60,237.00	*	\$8,565.00
Meals on wheels program		\$51,150.00	\$75,000.00	*	\$51,150.00
Telephone reassurance program		\$6,355.00	\$6,355.00		\$6,355.00
Core Administration		\$17,415.00	\$17,415.00		\$17,415.00
IN51. National Council of Jewish Women of Canada, Toronto Section					
Child and family support	10	\$10,325.00	\$15,325.00	*	\$10,325.00
Enrichment program for seniors		\$3,720.00	\$3,720.00		\$3,720.00
Core Administration		\$4,685.00	\$4,685.00		\$4,685.00
IN52. Neighbourhood Information Centre					
Community Engagement - Leadership and Volunteering	31	\$10,200.00	\$10,404.00	*	\$10,200.00
Community services		\$26,090.00	\$55,000.00	*	\$26,090.00
HEYY line program		\$27,787.00	\$37,219.00	*	\$27,787.00
Snow Removal Program		\$0.00	\$65,380.00		\$65,380.00
Youth leadership		\$26,535.00	\$27,065.00	*	\$26,535.00
Core Administration		\$5,100.00	\$5,201.00	*	\$5,100.00
IN53. New Canadian Community Centre					
Community service partnerships program	24	\$27,850.00	\$95,000.00	*	\$27,850.00
Core Administration		\$10,200.00	\$24,000.00	*	\$10,200.00
IN54. North York Community House					
Community development	15	\$44,285.00	\$44,285.00		\$44,285.00
Family Program		\$15,395.00	\$15,395.00		\$15,395.00
Food security		\$30,600.00	\$30,600.00		\$30,600.00
Women's program		\$25,730.00	\$35,730.00	*	\$25,730.00
IN55. The Ontario Community Centre for the Deaf					
Elderly person centre	25	\$12,240.00	\$16,210.00	*	\$12,240.00
IN56. Passerelle Intégration et Développement Économiques					
Community kitchen	27	\$31,840.00	\$62,000.00	*	\$31,840.00
Core Administration		\$7,965.00	\$12,400.00	*	\$7,965.00
IN57. Promoting Education and Community Health (PEACH)					
Responding to youth	7	\$31,620.00	\$41,250.00	*	\$31,620.00
Core Administration		\$14,280.00	\$14,280.00		\$14,280.00
IN58. REH'MA Community Services					
Breaking the Cycle of Isolation	37	\$0.00	\$69,210.00	*	\$0.00

IN59. Senior Tamils' Centre of Ontario					
STC Community Services Program	41	\$40,800.00	\$75,000.00	*	\$40,800.00
Core Administration		\$10,200.00	\$25,000.00	*	\$10,200.00
IN60. Settlement Assistance and Family Support Services (Formerly South Asian Family Support Services)					
Supportive counselling for isolated senior women	38	\$20,400.00	\$30,000.00	*	\$20,400.00
Supportive counselling for victims of violence		\$16,800.00	\$30,000.00	*	\$16,800.00
Core Administration		\$0.00	\$15,000.00	*	\$0.00
IN61. Society of Sharing: Inner-City Volunteers					
Friendly visiting/caregiver relief	27	\$14,655.00	\$44,640.00	*	\$14,655.00
IN62. Somali Canadian Association of Etobicoke					
Somali seniors program	1	\$21,230.00	\$26,909.00	*	\$21,230.00
Core Administration		\$0.00	\$5,679.00	*	\$0.00
IN63. Somali Immigrant Aid Organization					
Community development	11	\$21,870.00	\$29,500.00	*	\$21,870.00
Core Administration		\$0.00	\$5,997.00	*	\$0.00
IN64. Somali Women and Children's Support Network					
Family resource centre	2	\$31,735.00	\$36,940.00	*	\$31,735.00
Core Administration		\$5,205.00	\$5,205.00		\$5,205.00
IN65. St. Alban's Boys' and Girls Club					
Boys' and girls' club of Weston Mount Dennis	20	\$31,430.00	\$45,000.00	*	\$31,430.00
Jane and Finch boys' and girls' club		\$52,840.00	\$75,000.00	*	\$52,840.00
St. Alban's boys' and girls' club		\$20,400.00	\$30,000.00	*	\$20,400.00
Core Administration		\$0.00	\$75,000.00	*	\$0.00
IN66. St. Clair West Services for Seniors, Inc.					
Escort and transportation	12	\$7,435.00	\$24,935.00	*	\$7,435.00
W.I.S.E. senior's program (Client intervention)		\$38,585.00	\$38,585.00		\$38,585.00
IN67. St. Paul's L'Amoreaux Centre					
Client intervention assistance	40	\$17,200.00	\$17,200.00		\$17,200.00
Friendly visiting		\$5,575.00	\$5,575.00		\$5,575.00
Recreation, health, and wellness		\$53,065.00	\$53,065.00		\$53,065.00
Security check		\$10,940.00	\$10,940.00		\$10,940.00
Transportation		\$1,935.00	\$1,935.00		\$1,935.00
Core Administration		\$0.00	\$40,127.00	*	\$0.00

IN68. Syme-Woolner Neighbourhood and Family Centre					
School age program	12	\$20,250.00	\$21,713.00	*	\$20,250.00
Women and family programs		\$10,615.00	\$12,238.00	*	\$10,615.00
Youth social support program		\$37,100.00	\$39,835.00	*	\$37,100.00
Core Administration		\$22,370.00	\$24,039.00	*	\$22,370.00
IN69. The Stop Community Food Centre					
Growing together: building community in Davenport West	17	\$25,500.00	\$30,000.00	*	\$25,500.00
IN70. Toronto Community & Culture Centre					
Social service in Mandarin community	20	\$15,925.00	\$16,400.00	*	\$15,925.00
Core Administration		\$0.00	\$8,000.00	*	\$0.00
IN71. Toronto Intergenerational Partnerships					
Inter-generational volunteer support	29	\$18,045.00	\$25,875.00	*	\$18,045.00
Snow and Lawn Maintenance		\$0.00	\$54,578.00	*	\$0.00
IN72. Toronto Tamil Seniors Association					
Toronto Tamil seniors association	28	\$21,230.00	\$22,000.00	*	\$21,230.00
IN73. Victim Services Program of Toronto					
Dvers	27	\$53,065.00	\$75,000.00	*	\$53,065.00
Victim Crisis Response Program		\$57,315.00	\$75,000.00	*	\$57,315.00
Volunteer program		\$40,335.00	\$41,142.00	*	\$40,335.00
Core Administration		\$21,230.00	\$21,654.00	*	\$21,230.00
IN74. Women's Counselling Referral & Education Centre (W.C.R.E.C.)					
Facilitator training program	19	\$30,420.00	\$75,000.00	*	\$30,420.00
IN75. York West Active Living Centre					
Active living centre	11	\$50,940.00	\$71,800.00	*	\$50,940.00
Core Administration		\$16,985.00	\$17,950.00	*	\$16,985.00
IN76. York-Fairbank Centre for Seniors					
Community support	15	\$38,470.00	\$39,240.00	*	\$38,470.00
Snow Shoveling and Lawn Care **		\$0.00	\$65,000.00	*	\$60,255.00
Social recreation		\$36,610.00	\$37,340.00	*	\$36,610.00
St. Clair Neighbourhood Program		\$0.00	\$15,000.00	*	\$0.00
Core Administration		\$15,395.00	\$23,420.00	*	\$15,395.00
IN77. Yorktown Child and Family Centre					
Parenting program	17	\$21,230.00	\$21,230.00		\$21,230.00
Supporting young people		\$10,615.00	\$25,620.00	*	\$10,615.00
IN78. YOUTHLINK					
North West Scarborough youth centre	35	\$30,600.00	\$49,963.00	*	\$30,600.00
Core Administration		\$5,000.00	\$10,000.00	*	\$5,000.00
Subtotal		\$4,359,170.00	\$6,858,723.69		\$4,483,515.00

Recommendations of Major Recreation programs

<u>Agency Name</u>	<u>Ward</u>	<u>2010 Approved Allocation</u>	<u>2011 Amount Requested</u>		<u>2011 Recommended Allocation</u>
IN24. Dixon Hall Summer Day Camp - Major Recreation	28	\$42,000.00	\$42,000.00		\$42,000.00
IN40. Harbourfront Community Centre Youth and Pre-teen Program	20	\$32,148.00	\$52,638.00	*	\$32,148.00
IN48. Malvern Family Resource Centre Raising awareness, Educating, and Connecting	42	\$34,256.00	\$40,000.00	*	\$34,256.00
IN65. St. Alban's Boys' and Girls Club Major Recreation Program	20	\$66,727.00	\$80,000.00	*	\$66,727.00
Subtotal		\$175,131.00	\$214,638.00		\$175,131.00
Grand total		\$4,534,301.00	\$7,073,361.69		\$4,658,646.00

* programs which request new or increased funding

** programs which are recommended for new or increased funding

Appendix B
2011 Community Service Partnerships
Organizations Assessed for Recommendation

<u>Agency Name</u>	<u>2011 CSP Recommendation</u>	<u>2011 Recommendations of Major Recreation Programs</u>	<u>IN Number*</u>
1. 519 Church Street Community Centre	\$35,190.00	\$27,676.00	--
2. AIDS Committee of Toronto	\$62,200.00	\$0.00	--
3. ARCH Disability Law Centre	\$28,560.00	\$0.00	--
4. AWIC Community and Social Services	\$72,340.00	\$0.00	IN1
5. Abrigo Centre	\$94,950.00	\$0.00	IN2
6. Access Alliance Multicultural Health and Community Services	\$52,855.00	\$0.00	IN3
7. Afghan Women's Counseling and Integration Community Support Organization	\$62,630.00	\$0.00	IN4
8. African Canadian Social Development Council	\$31,840.00	\$0.00	--
9. African Training & Employment Centre of Toronto (ATEC)	\$31,840.00	\$0.00	--
10. Africans in Partnership Against AIDS	\$74,625.00	\$0.00	IN5
11. Agincourt Community Services Association	\$132,160.00	\$0.00	IN6
12. Albion Neighbourhood Services	\$103,870.00	\$0.00	--
13. Aphasia Institute	\$20,170.00	\$0.00	--
14. Applegrove Community Complex	\$0.00	\$0.00	IN7
15. The Arab Community Centre of Toronto	\$35,700.00	\$0.00	IN8
16. Armenian Relief Society Inc. -"Roubina" Chapter	\$20,170.00	\$0.00	--
17. Assaulted Women's Helpline	\$53,065.00	\$0.00	--
18. Barbra Schlifer Commemorative Clinic	\$29,725.00	\$0.00	--

19. Bereaved Families of Ontario - Toronto	\$60,845.00	\$0.00	--
20. Bernard Betel Centre for Creative Living	\$110,960.00	\$0.00	--
21. Better Living Health and Community Services	\$188,360.00	\$0.00	--
22. Bikur Cholim Volunteer Services	\$14,865.00	\$0.00	--
23. Birchmount Bluffs Neighbourhood Centre	\$46,435.00	\$29,207.00	--
24. Bloor Information and Life Skills Centre	\$31,735.00	\$0.00	--
25. Boost Child Abuse Prevention & Intervention	\$236,680.00	\$0.00	--
26. Braeburn Neighbourhood Place Incorporated	\$43,130.00	\$0.00	--
27. CANES Community Care	\$59,845.00	\$0.00	--
28. COSTI Immigrant Services	\$116,860.00	\$0.00	--
29. Call-A-Service Inc.	\$66,355.00	\$0.00	IN9
30. Canadian Cambodian Association of Ontario	\$28,660.00	\$0.00	--
31. Canadian Centre for Victims of Torture	\$23,880.00	\$0.00	--
32. The Canadian Hearing Society	\$15,715.00	\$0.00	IN10
33. The Canadian Mental Health Association Toronto Branch	\$15,925.00	\$0.00	--
34. Canadian Red Cross, Toronto Region	\$25,385.00	\$0.00	--
35. Canadian Tamil Youth Development Centre	\$108,640.00	\$0.00	--
36. Carefirst Seniors and Community Services Association	\$83,800.00	\$0.00	IN11
37. Catholic Crosscultural Services	\$23,820.00	\$0.00	--
38. Cecil Community Centre	\$4,575.00	\$0.00	--
39. Central Eglinton Community Centre	\$2,130.00	\$30,175.00	--

40. Central Neighbourhood House Association	\$62,655.00	\$51,261.00	--
41. Centre for Community Learning & Development	\$36,095.00	\$0.00	IN12
42. Centre for Independent Living in Toronto (C.I.L.T.)	\$21,235.00	\$0.00	--
43. Centre for Information and Community Services of Ontario	\$101,555.00	\$0.00	IN13
44. The Centre For Spanish Speaking Peoples	\$51,000.00	\$0.00	IN14
45. Les Centres d'Accueil Héritage	\$55,190.00	\$0.00	IN15
46. Chinese Canadian National Council Toronto Chapter	\$31,840.00	\$0.00	--
47. Chinese Family Services of Ontario	\$33,965.00	\$0.00	--
48. Christie Ossington Neighbourhood Centre	\$56,250.00	\$0.00	IN16
49. Circle of Home Care Services (Toronto)	\$89,400.00	\$0.00	--
50. Cliffcrest Community Centre	\$30,600.00	\$0.00	--
51. Community Action Resource Centre	\$125,385.00	\$0.00	IN17
52. Community Care East York	\$68,245.00	\$0.00	--
53. Community Information Fairview	\$29,190.00	\$0.00	IN18
54. Community MicroSkills Development Centre	\$42,455.00	\$0.00	IN19
55. Community Social Planning Council of Toronto	\$353,835.00	\$0.00	--
56. Conflict Mediation Services of Downsview	\$26,535.00	\$0.00	IN20
57. Council of Agencies Serving South Asians	\$31,840.00	\$0.00	--
58. Crime Prevention Association of Toronto	\$114,095.00	\$0.00	IN21
59. The Cross-Cultural Community Services Association	\$24,055.00	\$0.00	--

60. CultureLink Settlement Services	\$52,940.00	\$0.00	IN22
61. Davenport - Perth Neighbourhood Centre	\$58,265.00	\$19,995.00	--
62. Dejinta Beesha Somali Multi-Service Centre	\$39,813.00	\$0.00	IN23
63. Delta Family Resource Centre	\$98,520.00	\$0.00	--
64. Distress Centres	\$102,810.00	\$0.00	--
65. Dixon Community Services	\$48,960.00	\$0.00	--
66. Dixon Hall	\$195,415.00	\$42,000.00	IN24
67. Doorsteps Neighbourhood Services	\$111,460.00	\$0.00	IN25
68. Dovercourt Boys' and Girls' Club	\$22,255.00	\$21,000.00	--
69. Downsview Services for Seniors	\$77,320.00	\$0.00	IN26
70. East Metro Youth Services	\$26,010.00	\$0.00	IN27
71. East Scarborough Boys & Girls Club	\$97,930.00	\$55,141.00	--
72. East Scarborough Storefront/Tides Canada Initiatives	\$62,855.00	\$0.00	IN28
73. East Toronto Family Community Centre	\$58,010.00	\$0.00	IN29
74. East York and East Toronto Family Resources Organization	\$26,010.00	\$0.00	IN30
75. East York Meals on Wheels	\$25,015.00	\$0.00	--
76. Elderly Vietnamese Association, Toronto	\$15,265.00	\$0.00	IN31
77. Elspeth Heyworth Centre for Women	\$25,910.00	\$0.00	IN32
78. Epilepsy Toronto	\$31,870.00	\$0.00	--
79. Eritrean Canadian Community Centre	\$26,535.00	\$0.00	--
80. Ethiopian Association in the GTA & Surrounding Regions	\$55,200.00	\$0.00	IN33
81. Etobicoke Services for Seniors	\$35,215.00	\$0.00	IN34
82. Extend-A-Family	\$21,230.00	\$0.00	--

83. Family Service Toronto	\$93,970.00	\$0.00	--
84. Family Supports Institute Ontario (former Metro Association of Family Resource Programs)	\$12,735.00	\$0.00	--
85. First Portuguese Canadian Cultural Centre of Toronto	\$12,240.00	\$0.00	IN35
86. Flemingdon Neighbourhood Services	\$57,120.00	\$0.00	--
87. FoodShare Toronto	\$191,176.00	\$0.00	--
88. For You Telecare Family Service Inc. (FUTFS)	\$12,875.00	\$0.00	IN36
89. For Youth Initiative in Toronto	\$92,495.00	\$0.00	IN37
90. Franklin Horner Community Centre	\$26,015.00	\$0.00	IN38
91. The Gatehouse Child Abuse Investigation and Support Site	\$21,230.00	\$0.00	--
92. George S. Syme Seniors Centre of York	\$80,455.00	\$0.00	--
93. Greek Community of Toronto	\$38,805.00	\$0.00	IN39
94. Harbourfront Community Centre	\$31,350.00	\$32,148.00	IN40
95. Harriet Tubman Community Organization	\$36,025.00	\$0.00	--
96. Hispanic Development Council	\$31,840.00	\$0.00	--
97. Hong Fook Mental Health Association	\$21,230.00	\$0.00	--
98. Humber Community Seniors' Services Inc.	\$32,580.00	\$0.00	--
99. Hungarian Canadian Community Services (Ontario)	\$10,615.00	\$0.00	--
100. Iranian Women's Organization of Ontario	\$31,015.00	\$0.00	IN41
101. Islington Centre - Etobicoke Senior Citizens	\$31,330.00	\$0.00	--
102. Jamaican Canadian Association	\$53,605.00	\$0.00	IN42
103. Jane/Finch Community and Family Centre	\$131,180.00	\$0.00	IN43

104. Japanese Social Services	\$26,535.00	\$0.00	--
105. John Howard Society of Toronto	\$12,205.00	\$0.00	--
106. The June Callwood Centre for Women and Families	\$15,925.00	\$0.00	--
107. Kababayan Community Service Centre Inc.	\$30,600.00	\$0.00	--
108. KCWA Family and Social Services	\$26,535.00	\$0.00	IN44
109. The Korean Senior Citizens Society of Toronto	\$20,400.00	\$0.00	--
110. Lakeshore Area Multi-Service Project (LAMP)	\$68,115.00	\$0.00	IN45
111. Lao Association Of Ontario	\$28,660.00	\$0.00	--
112. Latvian Senior Citizen's Association	\$10,200.00	\$0.00	IN46
113. Learning Disabilities Association Toronto District	\$50,210.00	\$0.00	IN47
114. Lesbian Gay Bi Trans Youth Line	\$31,765.00	\$0.00	--
115. Loyola Arrupe Centre for Seniors	\$15,165.00	\$0.00	--
116. Malvern Family Resource Centre	\$133,825.00	\$34,256.00	IN48
117. The Massey Centre For Women	\$24,735.00	\$0.00	IN49
118. Metropolitan Action Committee on Violence Against Women & Children	\$233,255.00	\$0.00	--
119. Midaynta Community Services	\$31,840.00	\$0.00	--
120. Mid-Toronto Community Services Inc.	\$116,385.00	\$0.00	IN50
121. Momiji Health Care Society	\$32,695.00	\$0.00	--
122. Mood Disorders Association of Ontario and Metro Toronto	\$15,925.00	\$0.00	--
123. The Myalgic Encephalomyelitis Association of Ontario	\$7,435.00	\$0.00	--
124. National Council of Jewish Women of Canada, Toronto Section	\$18,730.00	\$0.00	IN51

125. Native Canadian Centre of Toronto	\$72,160.00	\$0.00	--
126. Native Child and Family Services of Toronto	\$81,300.00	\$36,773.00	--
127. Native Women's Resource Centre of Toronto Inc.	\$33,965.00	\$0.00	--
128. Neighbourhood Information Centre	\$161,092.00	\$0.00	IN52
129. Neighbourhood Link Support Services	\$188,180.00	\$0.00	--
130. New Canadian Community Centre	\$38,050.00	\$0.00	IN53
131. Newcomer Women's Services Toronto	\$38,210.00	\$0.00	--
132. NIP Information Post	\$36,615.00	\$0.00	--
133. North York Community House	\$116,010.00	\$0.00	IN54
134. North York Harvest Food Bank	\$21,230.00	\$0.00	--
135. North York Seniors Centre	\$82,590.00	\$0.00	--
136. North York Women's Resource Centre	\$41,365.00	\$0.00	--
137. Northwood Neighbourhood Services	\$42,040.00	\$0.00	--
138. The Ontario Community Centre for the Deaf	\$12,240.00	\$0.00	IN55
139. Ontario Council of Agencies Serving Immigrants	\$25,500.00	\$0.00	--
140. Opportunity for Advancement	\$42,455.00	\$0.00	--
141. Oromo Canadian Community Association of GTA	\$27,600.00	\$0.00	--
142. PAL-Reading Services Inc.	\$14,120.00	\$0.00	--
143. P.O.I.N.T. Inc. (People and Organizations in North Toronto)	\$2,895.00	\$0.00	--
144. Parent Education Network	\$23,035.00	\$0.00	--
145. Parkdale Community Health Centre	\$21,230.00	\$0.00	--
146. Parkdale Community Information Centre (PCIC)	\$24,590.00	\$0.00	--

147. Parkdale Golden Age Foundation	\$47,975.00	\$0.00	--
148. Parkdale Intercultural Association (Toronto)	\$21,230.00	\$0.00	--
149. Passerelle Intégration et Développement Économiques	\$39,805.00	\$0.00	IN56
150. Polycultural Immigrant and Community Services	\$26,415.00	\$0.00	--
151. Portuguese Women 55 Plus Support Group of Ontario	\$4,675.00	\$0.00	--
152. Promoting Education and Community Health (PEACH)	\$45,900.00	\$0.00	IN57
153. Prosserman Jewish Community Centre	\$12,110.00	\$0.00	--
154. Ralph Thornton Centre	\$30,940.00	\$0.00	--
155. REH'MA Community Services	\$0.00	\$0.00	IN58
156. Rexdale Community Health	\$137,975.00	\$0.00	--
157. Rexdale Women's Centre	\$34,835.00	\$0.00	--
158. SAINTS (Student Assistance in North Toronto for Seniors)	\$10,300.00	\$0.00	--
159. S.E.A.S. Centre (Support Enhance Access Services Centre)	\$69,085.00	\$0.00	--
160. San Romanoway Revitalization Association	\$70,945.00	\$0.00	--
161. Scadding Court Community Centre	\$98,975.00	\$59,303.00	--
162. Scarborough Centre for Healthy Communities	\$165,990.00	\$0.00	--
163. Scarborough Women's Centre	\$32,680.00	\$0.00	--
164. The Second Mile Club Of Toronto	\$58,455.00	\$0.00	--
165. Self-Help Resource Centre	\$13,805.00	\$0.00	--
166. Senior Adult Services in the Annex, Toronto	\$23,355.00	\$0.00	--

167. Senior Peoples' Resources in North Toronto (SPRINT)	\$87,585.00	\$0.00	--
168. Senior Tamils' Centre of Ontario	\$51,000.00	\$0.00	IN59
169. Settlement Assistance and Family Support Services (Formerly South Asian Family Support Services)	\$37,200.00	\$0.00	IN60
170. Silent Voice Canada	\$28,325.00	\$0.00	--
171. Society of Sharing: Inner-City Volunteers	\$14,655.00	\$0.00	IN61
172. Somali Canadian Association of Etobicoke	\$21,230.00	\$0.00	IN62
173. Somali Immigrant Aid Organization	\$21,870.00	\$0.00	IN63
174. Somali Women and Children's Support Network	\$36,940.00	\$0.00	IN64
175. South Asian Women's Centre	\$79,605.00	\$0.00	--
176. Springtide Resources, Inc.	\$21,230.00	\$0.00	--
177. St. Alban's Boys' and Girls Club	\$104,670.00	\$66,727.00	IN65
178. St. Bernadette's Family Resource Centre	\$17,500.00	\$0.00	--
179. The St. Christopher House	\$200,210.00	\$61,727.00	--
180. St. Clair O'Connor Community Inc.	\$16,265.00	\$0.00	--
181. St. Clair West Services for Seniors, Inc.	\$46,020.00	\$0.00	IN66
182. St. Matthew's Bracondale House	\$13,405.00	\$0.00	--
183. St. Paul's L'Amoreaux Centre	\$88,715.00	\$0.00	IN67
184. St. Stephen's Community House	\$107,215.00	\$72,828.00	--
185. Stonegate Community Health Centre	\$79,490.00	\$0.00	--
186. Storefront Humber Inc.	\$43,740.00	\$0.00	--
187. Sunshine Centres for Seniors	\$28,135.00	\$0.00	--
188. Syme-Woolner Neighbourhood and Family Centre	\$90,335.00	\$0.00	IN68

189. The Tamil Eelam Society of Canada	\$32,905.00	\$0.00	--
190. The Teresa Group	\$26,535.00	\$0.00	--
191. The Stop Community Food Centre	\$25,500.00	\$0.00	IN69
192. Thorncliffe Neighbourhood Office of Toronto For Social and Multicultural Development	\$40,800.00	\$0.00	--
193. Tobias House Attendant Care Inc	\$21,230.00	\$0.00	--
194. Toronto and Central Ontario Hemophilia Society	\$31,845.00	\$0.00	--
195. Toronto Coalition for Better Child Care	\$21,230.00	\$0.00	--
196. Toronto Community & Culture Centre	\$15,925.00	\$0.00	IN70
197. Toronto Finnish-Canadian Seniors Centre	\$15,705.00	\$0.00	--
198. Toronto Intergenerational Partnerships	\$18,045.00	\$0.00	IN71
199. Toronto Kiwanis Boys and Girls Club	\$42,460.00	\$44,737.00	--
200. Toronto People With AIDS Foundation	\$28,795.00	\$0.00	--
201. Toronto Rape Crisis Centre / Multicultural Women Against Rape	\$38,345.00	\$0.00	--
202. Toronto Tamil Seniors Association	\$21,230.00	\$0.00	IN72
203. Transcare Community Support Services	\$74,275.00	\$0.00	--
204. Tropicana Community Services Organization	\$68,320.00	\$0.00	--
205. True Davidson Meals on Wheels (E.York) Inc.	\$19,160.00	\$0.00	--
206. Ukrainian Canadian Social Services (Toronto) Inc.	\$35,070.00	\$0.00	--
207. Unison Health and Community Services	\$45,015.00	\$0.00	--
208. University Settlement	\$54,135.00	\$74,217.00	--
209. Vermont Square Parent-Child Mother Goose Program	\$23,770.00	\$0.00	--

210. Victim Services Program of Toronto	\$171,945.00	\$0.00	IN73
211. Vietnamese Women's Association of Toronto	\$53,070.00	\$0.00	--
212. Villa Colombo Homes For The Aged	\$27,665.00	\$0.00	--
213. Volunteer Centre of Toronto	\$177,280.00	\$0.00	--
214. Warden Woods Church & Community Centre	\$217,100.00	\$0.00	--
215. West Scarborough Neighbourhood Community Centre	\$125,410.00	\$25,427.00	--
216. West Toronto Support Services for Senior Citizens and the Disabled Inc.	\$38,540.00	\$0.00	--
217. The Wexford Residence Inc.	\$19,005.00	\$0.00	--
218. Woman Abuse Council of Toronto	\$53,070.00	\$0.00	--
219. Women's Counselling Referral & Education Centre (W.C.R.E.C.)	\$30,420.00	\$0.00	IN74
220. WoodGreen Community Services	\$244,790.00	\$48,863.00	--
221. Workers' Action Centre	\$50,940.00	\$0.00	--
222. Working Women Community Centre	\$113,509.00	\$0.00	--
223. York West Active Living Centre	\$67,925.00	\$0.00	IN75
224. York-Fairbank Centre for Seniors	\$150,730.00	\$0.00	IN76
225. Yorkminster Park Meals on Wheels	\$8,215.00	\$0.00	--
226. Yorktown Child and Family Centre	\$31,845.00	\$0.00	IN77
227. Youth Assisting Youth	\$45,930.00	\$0.00	--
228. YOUTHLINK	\$35,600.00	\$0.00	IN78
Total	\$12,642,295.00	\$833,461.00	

* IN number: if the agency requested for new or increased funding, the agency is assigned an IN number.

Appendix C
2011 Community Service Partnerships – New Applicants

Applicants are defined as new when they have not been funded by the program for one or more years or they have received notification of final year funding in the previous year.

Eligible New Applicants:

1. Applegrove Community Complex
2. REH'MA Community Services
3. SAINTS (Student Assistance in North Toronto for Seniors)

Ineligible New Applicants:

1. Canadian Somali Seniors Centre
2. Jane Alliance Neighbourhood Services
3. Scarborough Senior Tamil Association

Summary of Ineligible New Applicants:

1) Canadian Somali Seniors Centre

The organization has requested funding of \$35,000.00 for the Community Infrastructure project to build capacity for Somali seniors.

The organization is not eligible for funding under the 2011 CSP. The organization's application is incomplete. The program model is not clear, and appears to have goals and activities suitable for a start-up project. The organization is determined to be developmental. The organization does not have diverse and stable funding sources, and did not demonstrate that it has the organizational and financial systems and structures to deliver the proposed activities. An audited financial statement was not submitted by the deadline, and the financial status and viability of the organization could not be verified.

The organization is encouraged to develop its volunteer leadership and financial management skills through existing community partners in order to build on its program delivery commitment.

2) Jane Alliance Neighbourhood Services

The organization has requested funding of \$28,000.00 for the Computer Literacy Program for Seniors, offered in partnership with George S Syme Seniors Centre of York.

The organization is not eligible for funding under the 2011 CSP. The organization does not show diverse and stable funding sources. The application did not demonstrate that the organization has the required organizational and financial systems and structures to

deliver the proposed program. The application was incomplete; the organization did not submit a reserves policy and guidelines, anti-racism, anti-discrimination and access policies, and an organization income budget. The organization did not provide an audit and the current financial situation could not be verified.

The organization is encouraged to develop its financial management skills and pursue partnership opportunities to build on its program delivery commitment.

3) Scarborough Senior Tamil Association

The organization has requested funding of \$ 20,000.00 for the Taking Care of Tamil Seniors program which works with Tamil seniors in Scarborough (Malvern) to reduce social isolation.

The organization is not eligible for funding under the 2011 CSP. The application submitted is incomplete. The organization did not submit a reserves policy and guidelines, anti-racism, anti-discrimination and access policies, and an organization income budget. The organization and program budgets were incomplete and the organization did not submit a financial audit and therefore the financial situation of the organization could not be verified. The organization did not demonstrate that it has the organizational and financial systems to meet the CSP requirements for accountability.

The organization is encouraged to develop its financial management skills and pursue partnership opportunities to build on its program delivery commitment.