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## 2011 BUDGET BRIEFING NOTE

### Changes to Existing User Fees/Charges that require 21-day notice in the 2011 Recommended Operating Budget

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#### Issue/Background:

This briefing note discusses changes to existing user fees that are incorporated in the 2011 Staff Recommended Operating Budget. Further, it presents a summary of the incremental 2011 revenues that will be generated from the recommended changes to existing user fees.

In accordance with the City of Toronto Act, 2006 and other relevant legislation, the City and its Agencies charge user fees to recover the cost of services, activities and the use of City property when it is established that a direct benefit or advantage is conferred upon specific persons, businesses or groups of persons and not the citizens of Toronto as a whole.

Also, in accordance with the City's policy and commitment to transparency and accountability, the public must be provided with the required notice period of 21 working days to enable constituents to provide input or to make presentation to the Budget Committee at its meetings of January 19 and 20, 2011. Notice of intention to change existing user fees and introduce new fees will be posted on the City of Toronto website by December 20, 2010.

#### Key Points:

- As part of the 2011 Operating Budget Fire Services recommends increase in charge per truck dispatched for vehicle incidents, non-emergency elevator response and for false alarms that are defined as being either nuisance or malicious to \$410 per hour from \$350 per hour.
- These increases are based on the recommended Provincial fee of \$410 per hour per vehicle dispatched.
- Fire crews with apparatus attending false alarms are unavailable for real emergencies so that reducing the incidence of malicious and nuisance false alarms will decrease risk for the community at large.
- This recommended change will result in incremental revenues of \$1.922 million in 2011 if the same volume of calls has occurred in 2010 is assumed.

The following table summarizes the three Emergency Response Fees that are proposed to increase by 17.1% in 2011 which will generate incremental revenues of \$1,921,680.

2011 RECOMMENDED USER FEE CHANGE								
Ref. No.	Program/ Fee Description	Fee Basis	2010 Rate \$	2011 Rec'd Rate \$	Change in Rate		Incremental Revenue Impact \$	Program Contact Name / Phone No.
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	<b><u>FIRE SERVICES</u></b>							
28	Emergency Response - False Alarms	Vehicle Dispatched	350.00	410.00	60.00	17.1%	1,698,823	Debbie Higgins (416) 338 9102
29	Emergency Response - Emergency Response to vehicle incidents	Per Fire Vehicle Dispatched	350.00	410.00	60.00	17.1%	77,143	
30	Emergency Response - Non-emergency elevator response	Per Fire Vehicle Dispatched	350.00	410.00	60.00	17.1%	145,714	
	<b>TOTAL CHANGE IN USER FEES AND CHARGES</b>						<b>1,921,680</b>	

Notice of intention to change these user fees as part of the 2011 budget process will be posted on the City of Toronto website by December 20, 2010. The Budget Committee will hear deputations from stakeholders groups and the general public on January 19 and 20, 2011.

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