



Decision Letter

Executive Committee

EX8.1	ACTION	Amended		Ward:All
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Core Service Review

Committee Decision

The Executive Committee:

1. Directed that the list of opportunities contained in Appendix A, Part 2, of the KPMG Standing Committee Summary be further considered by the Executive Committee on September 19, 2011.
2. Requested the City Manager to review the list of opportunities to ensure service efficiencies are maximized to meet the 2012 budget targets and multi-year service and financial planning objectives and report to the Committee on September 19, 2011.
3. Recommended that the City Manager review opportunities identified in the KPMG report related to efficiencies through shared service models for communications, facilities management, fleet, real estate, information technology, legal services, human resources, and finance and administration for all City divisions and large City agencies, including Toronto Library, Toronto Police, Toronto Transit Commission, Toronto Zoo and other agencies as appropriate; and incorporate as appropriate in the 2012 and 2013 budget process.
4. Recommended that the City Manager consider all opportunities identified in the KPMG report related to City Agencies and incorporate as appropriate in the 2012 and 2013 budget process.

Origin

(July 21, 2011) Report from the City Manager

Summary

The purpose of this report is to transmit the Core Service Review Summary and Service Profiles prepared by KPMG LLP and the results of the public consultation, for consideration by Standing Committees at special meetings scheduled between July 18, 2011 and July 28, 2011. Service Profiles of the City's governance functions and the City's agencies will be considered by Executive Committee on July 28, 2011. The City Manager will report further on the Core

Service Review to the Executive Committee at its September 19, 2011 meeting, including providing comments on recommendations coming forward from the Special Standing Committee meetings.

The Service Review Program includes: a Core Service Review that examines which services the City should be delivering, Service Efficiency Studies that examine service levels and how specific City services are delivered to ensure the most efficient and cost-effective service delivery, and a User Fee Review that examines all user fees currently in place to determine the extent to which they are fair and collect the full cost of providing the service.

The Service Review Program is being undertaken in 2011 in preparation for the 2012 Budget Process. In 2011, the City will set the foundation for its services and service levels to establish the basis for multi-year planning and service delivery to meet its budgetary objectives in 2012 and beyond.

Background Information

(July 21, 2011) Staff Report - Core Service Review

(<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39624.pdf>)

(July 7, 2011) Appendix A, Part 1 - KPMG Final Report to the City Manager

(<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39625.pdf>)

(July 21, 2011) Appendix A, Part 2 - KPMG Standing Committee Summary, Executive Committee

(<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39626.pdf>)

(July 21, 2011) Appendix B - Core Service Review, Public Consultation

(<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39627.pdf>)

(July 28, 2011) KPMG Presentation

(<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39686.pdf>)

Communications

(June 30, 2011) E-mail from Steven Wood, Executive Committee, People Plan Toronto (PPT) (EX.Main.EX8.1.1)

(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23097.pdf>)

(July 19, 2011) E-mail from Michael Black (EX.Main.EX8.1.2)

(July 17, 2011) E-mail from Richard Longley (EX.Main.EX8.1.3)

(July 20, 2011) E-mail from Matt Wood, Executive Director, First Work - The Ontario Association of Youth Employment Centres (OAYEC) (EX.Main.EX8.1.4)

(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23353.pdf>)

(July 19, 2011) E-mail from Kelly Goodfellow (EX.Main.EX8.1.5)

(July 20, 2011) Fax from Rick Smith, Ph.D., Executive Director, Environmental Defence Inspiring Change (EX.Main.EX8.1.6)

(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23355.pdf>)

(July 20, 2011) E-mail from Dunstan Morey (EX.Main.EX8.1.7)

(July 20, 2011) E-mail from Guy Burry (EX.Main.EX8.1.8)

(July 20, 2011) E-mail from Ted Reeve, Executive Director, Faith & Common Good (EX.Main.EX8.1.9)

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(July 20, 2011) E-mail from Randy Sa'd, Strategic Development, Harbourfront Centre (EX.Main.EX8.1.10)

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- (July 28, 2011) E-mail from 26,995 individuals submitted via the petition website ourpubliclibrary.to (EX.Supp.EX8.1.11)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23404.pdf>)
- (July 25, 2011) E-mail from Tom Heintzman, Bullfrog Power Inc. (EX.Supp.EX8.1.12)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23491.pdf>)
- (July 20, 2011) E-mail from Stephanie Rogerson (EX.Supp.EX8.1.13)
- (July 26, 2011) E-mail from Rollo Myers (EX.Supp.EX8.1.14)
- (July 20, 2011) E-mail from Janice N. Dembo (EX.Supp.EX8.1.15)
- (July 21, 2011) E-mail from Arnie Rose (EX.Supp.EX8.1.16)
- (July 21, 2011) E-mail from Miguel Avila (EX.Supp.EX8.1.17)
- (July 26, 2011) E-mail from Jaigris Hodson (EX.Supp.EX8.1.18)
- (July 21, 2011) Letter from Ashley Taylor, B.A.Sc., M.Eng., Sustainability Coordinator, University of Toronto (EX.Supp.EX8.1.19)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23432.pdf>)
- (July 25, 2011) E-mail from Jon Chaisson (EX.Supp.Ex8.1.20)
- (July 25, 2011) E-mail from Dave Clark (EX.Supp.EX8.1.21)
- (July 22, 2011) E-mail from Pat Gracey (EX.Supp.EX8.1.22)
- (July 26, 2011) E-mail from Maureen O'Reilly, President, Toronto Public Library Workers' Union, Local 4948 (CUPE) (EX.Supp.EX8.1.23)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23493.pdf>)
- (July 26, 2011) E-mail from Bruna Nota (EX.Supp.EX8.1.24)
- (July 23, 2011) E-mail from Frank Wallace (EX.Supp.EX8.1.25)
- (July 26, 2011) E-mail from Brian McLean (EX.Supp.EX8.1.26)
- (July 24, 2011) E-mail from Nicole Lajoie (EX.Supp.EX8.1.27)
- (July 26, 2011) E-mail from Andrew James Paterson (EX.Supp.EX8.1.28)
- (July 26, 2011) E-mail from Taylor Rath, General Manager, Yonge-Dundas Square (EX.Supp.EX8.1.29)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23495.pdf>)
- (July 26, 2011) E-mail from George Kozyrak, General Manager, AutoShare (EX.New.EX8.1.30)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23496.pdf>)
- (July 25, 2011) Letter from William J.S. Boyle, Chief Executive Officer, Heart of Toronto's Waterfront (EX.New.EX8.1.31)
- (July 28, 2011) E-mail from Tony O'Donohue re: The First Project of the Toronto Atmospheric Fund (1993-4) (EX.New.PE8.1.32)
- (July 26, 2011) E-mail from Honourable Art Eggleton, P.C., The Senate of Canada (EX.New.PE8.1.33)
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- (July 26, 2011) E-mail from Jack Gibbons, Chair, Ontario Clean Air Alliance (EX.New.EX8.1.34)
- (July 26, 2011) E-mail from Tony O'Donohue, P.Eng re: The Langstaff Jail Farm (1912-1992) (EX.New.EX8.1.35)
- (July 27, 2011) E-mail from Roger Smith, Fleet Challenge (EX.New.EX8.1.36)
- (July 25, 2011) E-mail from Rod Layman, Parkdale United Church Foundation, Green Phoenix Project Coordinator (EX.New.EX8.1.37)
- (July 26, 2011) E-mail from GYRA - The Greater Yorkville Residents' Association (EX.New.PE8.1.38)
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- (July 25, 2011) E-mail from Centre for Social Innovation re: Toronto Atmospheric

Fund (EX.New.EX8.1.39)
(July 11, 2011) E-mail from Richard Christie, Senior Manager, Sustainability, Toronto District School Board (EX.New.EX8.1.40)
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(July 26, 2011) E-mail from Jeff Van Damme, Regional Counsel and Corporate Secretary, Nissan (EX.New.EX8.1.41)
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(July 27, 2011) E-mail from Jason P. Easton, Corporate Communications Manager, General Motors of Canada Ltd. (EX.New.EX8.1.42)
(July 27, 2011) E-mail from Jeanne Cover (EX.New.PE8.1.43)
(July 27, 2011) E-mail from Cheryl MacKay (EX.New.EX8.1.44)
(July 27, 2011) E-mail from Steven Martin, Business Manager, Financial Secretary, International Brotherhood of Electrical Workers Local 353 (EX.New.EX8.1.45)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23530.pdf>)
(July 26, 2011) E-mail from Geoffrey E. Geduld, President, North York Historical Society (EX.New.EX8.1.46)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23531.pdf>)
(July 27, 2011) E-mail from Edith Geduld, Past Chair, North York Community Preservation Panel (EX.New.EX8.1.47)
(July 27, 2011) E-mail from Erika Squires (EX.New.EX8.1.48)
(July 27, 2011) E-mail from Dorothy G. Murray (EX.New.EX8.1.49)
(July 27, 2011) E-mail from Noellie Sotomayor, Student Nutrition Community Development Animator, FoodShare Toronto (EX.New.EX8.1.50)
(July 27, 2011) E-mail from Douglas Cameron (EX.New.EX8.1.51)
(July 27, 2011) E-mail from David Wencer (EX.New.EX8.1.52)
(July 27, 2011) E-mail from Daniel D. Brambilla, Chief Executive Officer, Sony Centre for the Performing Arts (EX.New.EX8.1.53)
(<http://www.toronto.ca/legdocs/mmis/2011/ex/comm/communicationfile-23538.pdf>)
(July 27, 2011) E-mail from Rebecca Carson, Heritage Toronto (EX.New.EX8.1.54)
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(July 27, 2011) E-mail from Ana Tinsley (EX.New.EX8.1.55)
(July 27, 2011) E-mail from Margaret Chow, Chair, Board of Directors, Asian Community AIDS Services (EX.New.EX8.1.56)
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(July 27, 2011) E-mail from Marc van Beusekom re Toronto Atmospheric Fund (EX.New.EX8.1.57)
(July 27, 2011) E-mail from Arlene Clement, Chair, Board of Directors, Parkdale Community Information Centre (EX.New.EX8.1.58)
(July 27, 2011) E-mail from Noulmook Sutdhibhasilp, Executive Director, Asian Community AIDS Services (EX.New.EX8.1.59)
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(July 27, 2011) E-mail from Maria Carmen C. Cruz, ByberWave Web Design (EX.New.EX8.1.60)
(July 27, 2011) E-mail from Marni Van Dyk (EX.New.EX8.1.61)
(July 27, 2011) E-mail from Mary Cowper-Smith (EX.New.EX8.1.62)
(July 27, 2011) E-mail from Submitted by Lakeshore Arts; Urban Arts, Scarborough Arts and Arts Etobicoke (EX.New.EX8.1.63)
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(July 28, 2011) E-mail from Sheila Braidek, Executive Director, Regent Park Community Health Centre (EX.New.EX8.1.65)
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(July 28, 2011) E-mail from Michael Shapcott, Director, Housing Wellesley Institute (EX.New.EX8.1.66)
(July 28, 2011) E-mail from Toronto and York Region Labour Council (Cope 343) (EX.New.EX8.1.67)
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(July 28, 2011) E-mail from Joe Deschenes Smith re: Home Ownership Alternatives (EX.New.EX8.1.68)
(July 28, 2011) E-mail from Mary Salerno, York-Fairbank Centre for Seniors, Volunteers and Board of Directors (EX.New.EX8.1.69)
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(July 28, 2011) E-mail from Alanna Fletcher (EX.New.EX8.1.70)
(July 28, 2011) E-mail from Dawn Suzuki (EX.New.EX8.1.71)
(July 27, 2011) E-mail from Howard Chang, President & CEO, TOPDRAWERCREATIVE Inc. (EX.New.EX8.1.72)
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(July 27, 2011) E-mail from Dunstan Morey (EX.New.EX8.1.73)
(July 27, 2011) E-mail from Larry Webb (EX.New.EX8.1.74)
(July 27, 2011) E-mail from Olivia Krowicka (EX.New.EX8.1.75)
(July 28, 2011) E-mail from Mary Louise Ashbourne, President, Weston Historical Society (EX.New.EX8.1.76)
(July 27, 2011) E-mail from Rechna Varma (EX.New.EX8.1.77)
(July 27, 2011) E-mail from Lee Pui Ming (EX.New.EX8.1.78)
(July 27, 2011) E-mail from Carla Mundwiler, Bloor/Gladstone Library Local (EX.New.EX8.1.79)
(July 27, 2011) E-mail from Liam Mitchell (EX.New.EX8.1.80)
(July 27, 2011) E-mail from Amy Lam, President, Board of Directors, Art Metropole (EX.New.EX8.1.81)
(July 27, 2011) E-mail from Steph Kohout (EX.New.EX8.1.82)
(July 28, 2011) E-mail from Ashleigh Dalton (EX.New.EX8.1.83)
(July 27, 2011) E-mail from Eva Bencze (EX.New.EX8.1.84)
(July 27, 2011) E-mail from Jim Vernon (EX.New.EX8.1.85)
(July 27, 2011) E-mail from Chase Lo (EX.New.EX8.1.86)
(July 27, 2011) E-mail from Liz White (EX.New.EX8.1.87)
(July 27, 2011) E-mail from Perry Voulgaris (EX.New.EX8.1.88)
(July 28, 2011) E-mail from Ari Gross, Institute for the History and Philosophy of Science and Technology, Victoria College, University of Toronto (EX.New.EX8.1.89)
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(July 28, 2011) E-mail from Susan M. Knisch, Executive Director, Community Information Fairview (EX.New.EX8.1.90)
(July 28, 2011) E-mail from Maya Roy, Executive Director, Newcomer Women's Services Toronto (EX.Main.EX8.1.91)
(July 28, 2011) E-mail from Alex McClelland, AIDS Action Now, Steering Committee Member (EX.New.EX8.1.92)
(July 28, 2011) E-mail from Jenny Carr-Moller (EX.New.EX8.1.93)

(July 28, 2011) E-mail from Miguel Avila (EX.New.EX8.1.94)
(July 28, 2011) E-mail from Michelle Langlois (EX.New.EX8.1.95)
(July 27, 2011) E-mail from Rechna Varma (EX.New.EX8.1.96)
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(July 27, 2011) E-mail from Kimberly Curry (EX.New.EX8.1.99)
(July 28, 2011) E-mail from Erika Squires (EX.New.EX8.1.100)
(July 28, 2011) E-mail from Buffy Childerhose (EX.New.EX8.1.101)
(July 28, 2011) E-mail from Sam Mo (EX.New.EX8.1.102)
(July 28, 2011) E-mail from Alana Boltwood, Independent Consultant in Public Sector Information Management (EX.New.EX8.1.103)
(July 27, 2011) E-mail from Marusia (EX.New.EX8.1.104)
(July 27, 2011) E-mail from Jeremy Finkelstein (EX.New.EX8.1.105)
(July 27, 2011) E-mail from Diane Thomson (EX.New.EX8.1.106)
(July 28, 2011) E-mail from Carol Graham (EX.New.EX8.1.107)
(July 28, 2011) E-mail from Nicole Greenspan (EX.New.EX8.1.108)
(July 27, 2011) E-mail from Cindy Wilkey (ISAC) on behalf of West Don Lands Committee (EX.New.EX8.1.109)
(July 28, 2011) E-mail from Bronwyn Undershill obo Toronto Community Health Centres (EX.New.EX8.1.110)
(July 28, 2011) E-mail from Susan Aihoshi (EX.New.EX8.1.111)
(July 28, 2011) E-mail from Clio Godkewitsch (EX.New.EX8.1.112)
(July 27, 2011) E-mail from Allison Henriques (EX.New.EX8.1.113)
(July 28, 2011) E-mail from Atrisha Lewis, Volunteer Member of the Board of Directors of Central Neighbourhood House (EX.New.EX8.1.114)
(July 28, 2011) E-mail from Cathy Crowe, RN, Street Nurse (EX.New.EX8.1.115)
(July 28, 2011) E-mail from Jacquelyn W. Chua (EX.New.EX8.1.116)
(July 28, 2011) E-mail from Anita Agrwal, Federation of Metro Tenants' Associations (EX.New.EX8.1.117)
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(July 28, 2011) E-mail from Karina Dahlin (EX.New.EX8.1.118)
(July 28, 2011) E-mail from Corey Scott (EX.New.EX8.1.119)
(July 28, 2011) E-mail from Bronwyn Underhill, Health Promoter at Fairview Community Health (EX.New.EX8.1.120)
(July 25, 2011) E-mail from Carolina Irigoyen, Owner, The Village by High Park (EX.New.EX8.1.121)
(July 28, 2011) E-mail from June MacDonald (EX.New.EX8.1.122)
(July 28, 2011) E-mail from Josephine Gray (EX.New.EX8.1.123)
(July 28, 2011) E-mail from John Rait (EX.New.EX8.1.124)
(July 28, 2011) E-mail from Karen Buck, President, Citizens for a Safe Environment (EX.New.EX8.1.125)
(July 28, 2011) E-mail from Paul Codd (EX.New.EX8.1.126)
(July 28, 2011) E-mail from Geoff MacBride, President, Toronto Paramedic Association (TPA) (EX.New.EX8.1.127)
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(July 28, 2011) E-mail from Linda Chamberlain obo Alliance for a Poverty-free Toronto (EX.New.EX8.1.128)
(July 28, 2011) E-mail from Wendy Komiotis, Executive Director, Metropolitan Action

Committee on Violence Against Women and Children (METRAC) (EX.New.EX8.1.129)
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(July 28, 2011) E-mail from Hazel Jackson (EX.New.EX8.1.130)
(July 28, 2011) E-mail from Alex McClelland, AIDS Action Now, Steering Committee Member (EX.New.EX8.1.131)
(July 28, 2011) E-mail from Haran Vijayanathan, obo Alliance for South Asian AIDS Prevention (ASAAP) (EX.Main.EX8.1.132)
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(July 28, 2011) E-mail from Michaela Allen (EX.New.EX8.1.133)
(July 28, 2011) E-mail from Gary Hepworth (EX.New.EX8.1.134)
(July 28, 2011) E-mail from Gurbeen Bhasin obo David Kelley, LGBTQ Counseling Services (EX.New.EX8.1.135)
(July 28, 2011) E-mail from Clarice Ondrack (EX.New.EX8.1.136)
(July 28, 2011) E-mail from Atrisha Lewis, volunteer member of the Board of Directors of Central Neighbourhood House (EX.New.EX8.1.137)
(July 28, 2011) E-mail from Larry Webb (EX.New.EX8.1.138)
(July 28, 2011) E-mail from Linsey MacPhee, Manager, Toronto Drop-in Network (EX.New.EX8.1.139)
(July 28, 2011) E-mail from Carol Weber (EX.New.EX8.1.140)
(July 28, 2011) E-mail from Jeremy Finkelstein (EX.New.EX8.1.141)
(July 28, 2011) E-mail from Heyleen Leonardo (EX.New.EX8.1.142)
(July 28, 2011) E-mail from Hassan Fazl, President, Afghan Canadian Seniors Centre (EX.New.EX8.1.143)
(July 28, 2011) E-mail from Farrah Khan, Barbra Schlifer Commemorative Clinic (EX.New.EX8.1.144)
(July 28, 2011) E-mail from Deborah Gardner, Executive Director, Volunteer Toronto (EX.New.EX8.1.145)
(August 4, 2011) Submission from Mona Piper, Executive President and Ida Baan, Executive Secretary, School Crossing Guard Association of Toronto (EX.New.EX8.1.146)
(July 21, 2011) E-mail from R.V. Rooman (EX.New.EX8.1.147)
(July 22, 2011) E-mail from Kerry McKee (EX.New.EX8.1.148)
(July 26, 2011) E-mail from Michael Dorang (EX.New.EX8.1.149)
(July 26, 2011) E-mail from Gabi Hawlitschek (EX.New.EX8.1.150)
(July 26, 2011) E-mail from Lyn Gemmell (EX.New.EX8.1.151)
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(July 26, 2011) E-mail from Jean Ann Ledwell (EX.New.EX8.1.154)
(July 26, 2011) E-mail from Deborah Tennant (EX.New.EX8.1.155)
(July 26, 2011) E-mail from Janice Israeloff (EX.New.EX8.1.156)
(July 26, 2011) E-mail from Lyn (EX.New.EX8.1.157)
(July 26, 2011) E-mail from Rosanne Renzetti (EX.New.EX8.1.158)
(July 26, 2011) E-mail from Sara Marlowe (EX.New.EX8.1.159)
(July 26, 2011) E-mail from Erich Volk (EX.New.EX8.1.160)
(July 26, 2011) E-mail from Jim Thompson (EX.New.EX8.1.161)
(July 26, 2011) E-mail from Suri Weinberg-Linsky (EX.New.EX8.1.162)
(July 27, 2011) E-mail from Cassie Barker (EX.New.EX8.1.163)
(July 27, 2011) E-mail from Kathy Withers (EX.New.EX8.1.164)
(July 27, 2011) E-mail from Norman Kelly (EX.New.EX8.1.165)

(July 27, 2011) E-mail from Kersti Kahar (EX.New.EX8.1.166)
(July 27, 2011) E-mail from Zahava Lambert (EX.New.EX8.1.167)
(July 27, 2011) E-mail from Jennifer Hann (EX.New.EX8.1.168)
(July 27, 2011) E-mail from Gerta Moray (EX.New.EX8.1.169)
(July 27, 2011) E-mail from Krista Wylie (EX.New.EX8.1.170)
(July 27, 2011) E-mail from Rebecca Murphy (EX.New.EX8.1.171)
(July 27, 2011) E-mail from Helen Breslauer (EX.New.EX8.1.172)
(July 27, 2011) E-mail from Sue Robinson (EX.New.EX8.1.173)
(July 27, 2011) E-mail from Allison Jack (EX.New.EX8.1.174)
(July 27, 2011) E-mail from Katherine Thomas (EX.New.EX8.1.175)
(July 27, 2011) E-mail from Judy Friesen (EX.New.EX8.1.176)
(July 27, 2011) E-mail from David Simmons (EX.New.EX8.1.177)
(July 27, 2011) E-mail from David Simmons (EX.New.EX8.1.178)
(July 27, 2011) E-mail from Carly Brake (EX.New.EX8.1.179)
(July 27, 2011) E-mail from Ronald & Evelun Mackenzie (EX.New.EX8.1.180)
(July 27, 2011) E-mail from Idella Sturino (EX.New.EX8.1.181)
(July 27, 2011) E-mail from Deanna Di Lello (EX.New.EX8.1.182)
(July 27, 2011) E-mail from Kathy Dillon (EX.New.EX8.1.183)
(July 27, 2011) E-mail from Buffy Childerhose (EX.New.EX8.1.184)
(August 23, 2011) E-mail from Maureen O'Reilly, President, Toronto Public Library Workers' Union (EX.Main.EX8.1.185)

Speakers

Mark Dukes
Colin R. Phillips
Miguel Avila, Latin American Tenant Association
Dunstan Morey
Sue Robinson
Wendy Graham
Dr. Suvendrini Lene
Emily Green
Michael Rosenberg
Susan Nagy, Executive Director, Lakeshore Arts
Tim Whalley, Executive Director, Scarborough Arts
Joe Deschenes Smith, V. P., Partnerships, Home Ownership Alternatives
Karen Tisch, President, Toronto Arts Council
Claire Hopkinson, Executive Director, Toronto Arts Council
Mary T. Hynes
Joan Anderson, Project Manager, Toronto HIV Aids Network
Jeff Melanson, Executive Director, Canada's National Ballet School
Kim Fry
Linsey MacPhee, Manager, Toronto Drop-In Network
Neil Hethrington, CEO, Habitat for Humanity Toronto
John Cartwright, President, Toronto & York Region Labour Council
Mary Salerno, York-Fairbanks Seniors Centre
Chris Galligan, Lilian Yange & Jolanta Styła, West Scarborough Neighbourhood Community Centre (WSNCC)
Paddy Bowen, Executive Director, St. Felix Centre

Michelle St-Amour, The Graduate Students' Union, University of Toronto
Atrisha Lewis, Board of Directors, Central Neighbourhood House
Abdalla Al-Baalawy, University of Toronto Scarborough Campus Students' Union (SCSU),
Clio Godkewitsch and Helen Armstrong, St. Stephen's Community House
Deborah Gardner, Executive Director, Volunteer Toronto
Said Dirie, Children's Aid Society of Toronto
Michael Shapcott, Director and Melissa Goldstein, Communications Specialist, Wellesley
Institute
Hassan Fazl, The Afghan Canadian Seniors Centre
Marni Van Dyk, Artist
Dianah Smith
Cathy Crowe, RN, Toronto Disaster Relief Committee
Brian McLean, Davenport/Perth Community Health Centre Volunteer
Franz Hartmann, Executive Director, Toronto Environmental Alliance
Ashleigh Dalton
Ann Dembinski, President, Canadian Union of Public Employees (CUPE), Local 79
Robert Cerjanec, VP Operations, Local 68, York Federation of Students
Jim Roe, St. Lawrence Centre for the Arts
Christopher Holcroft
John Campey, Social Planning Toronto
Stephanie Rogerson, David Kelley Services
Anita Agrawal, The Federation of Metro Tenants' Association
Francisco Rico-Martinez, Ontario Council of Agencies Serving Immigrants
Karen Sun, Co-Chair, Toronto Open Budget Initiative
Corey Scott, Vice-President Internal and Services, University of Toronto Students' Union,
Local 98 of the Canadian Federation of Students
Darcy Higgins, Executive Director, Food Forward
Jennifer Arango, Admin Coordinator, Toronto Women's City Alliance
Alison Baxter, Pathways to Education in Unison, Health & Community Services
Maya Roy, Newcomer Womens' Services Toronto
Paul Farrelly, Church Wellesley Neighbourhood Association
Michael Binetti
Bronwyn Underhill, Health Promoter, Fairview Community Health
Matthew Jocelyn, Artistic and General Director, Canadian Stage
Clara Ho, Vice President, University Affairs, University of Toronto Students' Union
Margaret McRae, East York Historical Society
Rodney Diverlus, Vice President, Equity, Ryerson Students' Union Local 24, Canadian
Federation of Students
Caitlin Smith, President, Ryerson Students' Union, Local 24, Canadian Federation of Students
Henry Faber
Rick Lalchan
Peter Kingstone
Sonya D'Cunha
Tanya Meyers
Michel Labbe, President, Options for Homes
Jane Becroft
Matthew Remski, Co-Director, Yoga Community Toronto
Peter Ortved, Chair, Heritage Toronto Board

June Macdonald
Farrah Khan, Counsellor, Barbra Schlifer Clinic
Kate Hoffmann
Carol Graham, Sprint Homecare
Bob Kinnear, President, ATU Local 113
Miro Wagner
Sara Diamond, President, OCAD University
Josephine Grey, Founder, Low Income Families Together
Jorge Pineda, Volunteer, Youth Rights Project
Hamish Wilson
Marilyn Wilcoxon
Shaun Shepherd, Vice President External, University of Toronto Students' Union, Local 98,
The Canadian Federation of Students
Gilary Massa Machado
Julie Beddoes
Madeleine McDowell
Christopher Salmond, School Crossing Guard Association
Ida Fedor-Baan, School Crossing Guard Association
Francesca Scalzo
Antoinette Davis, John Howard Society of Toronto
John Rait
(July 29, 2011) Jason Robins
(July 29, 2011) Karen Buck, President, Citizens for a Safe Environment
(July 29, 2011) Tim Rourke
(July 29, 2011) Jennifer Wigmore
Alastair Woods, York Federation of Students
(July 29, 2011) Katarina Muir, Be That Role Model
(July 29, 2011) Debbie Field, Executive Director, FoodShare Toronto
(July 29, 2011) Herb van den Dool
(July 29, 2011) Leslie Sanders, University Professor, Department of Humanities, York
University
Doug Kerr, Member, Proud of Toronto Campaign
(July 29, 2011) Paul Codd
(July 29, 2011) J. Novak
(July 29, 2011) Thom Vernon, Novelist/Educator
(July 29, 2011) Wendy Greene
(July 29, 2011) David Owen, OSSTF
(July 29, 2011) Karen Lior, Executive Director, Toronto Workforce Innovation Group
(July 29, 2011) Pat Lenathen
(July 29, 2011) Laura Heslin Piper
(July 29, 2011) Aaron Sidney Wright
(July 29, 2011) Avvy Yao-Yao Go, Director, Metro Toronto Chinese & Southeast Asian Legal
Clinic
(July 29, 2011) Maureen O'Reilly, TPLWU Local 4948
(July 29, 2011) Susan Gapka, 389 Church Street Social Committee
(July 29, 2011) Amy Casipullai
(July 29, 2011) Anika Tabovaradan
(July 29, 2011) Andrew McAllister

(July 29, 2011) Anita Khanna
(July 29, 2011) Lisa Wong
(July 29, 2011) Kathleen Mathurin
(July 29, 2011) Grant Ankerman, President, Toronto Zoo, CUPE Local 1160
(July 29, 2011) Geoff MacBride, President, Toronto Paramedic Association
(July 29, 2011) William Pearson
(July 29, 2011) Nigel Barriffe
(July 29, 2011) Brian Cauley
(July 29, 2011) Elizabeth Hill
(July 29, 2011) Desmond Cole
(July 29, 2011) Claudio Ruiz, Centre for Spanish Speaking Peoples
(July 29, 2011) Catherine Parsonage, Executive Director & CEO, Toronto Foundation for Student Success
(July 29, 2011) Sharon Simpson, Urban Alliance on Race Relations
(July 29, 2011) Alyssa Williams
(July 29, 2011) Nicole Greenspan, on behalf of Alex McClelland, AIDS ACTION NOW
(July 29, 2011) Susan MacDonald, PhD Student, Faculty of Information, University of Toronto
(July 29, 2011) Jonathan Lin, Student, University of Toronto, OISE
(July 29, 2011) Alison Gorbould
(July 29, 2011) Adelaida Blaxley
(July 29, 2011) Devendra Kumar Sharma
(July 29, 2011) Susan Wesson, Itinerant Music Teacher, Toronto District School Board
(July 29, 2011) Liz Rice
(July 29, 2011) Paul Le Page
(July 29, 2011) Martin Julien
(July 29, 2011) Subir Guin
(July 29, 2011) Vikki VanSickle
(July 29, 2011) Ryan Knowles
(July 29, 2011) David Hewitt
(July 29, 2011) Linda Chamberlain, Alliance for a Poverty-Free Toronto (A.P.T.)
(July 29, 2011) Kathy Jonathan
(July 29, 2011) Ernest Tucker
(July 29, 2011) Miroslav Glavic
(July 29, 2011) Buffy Childerhose
(July 29, 2011) Ulla Knowles, Community Development Manager,, Student Nutrition Program
(July 29, 2011) Dave Meslin
(July 29, 2011) Russell C. Stewart
(July 29, 2011) Gayle Hurmuses
(July 29, 2011) Beth Wilson
(July 29, 2011) Carla Maria Lucchetta
(July 29, 2011) Cassie Scott
(July 29, 2011) Haran Vijayanathan, Alliance for South Asian AIDS Prevention
(July 29, 2011) Wallace Simpson, Tenants for Social Housing
(July 29, 2011) Tisha Alam
(July 29, 2011) Himy Syed, Founding Editor, Torontopedia.ca
(July 29, 2011) Alberta Nokes
(July 29, 2011) David DePoe

(July 29, 2011) Alan Yule
(July 29, 2011) Alicia Pang
(July 29, 2011) Lawrence Farbman
(July 29, 2011) Sean Meagher
(July 29, 2011) Paulette Andria Hamilton
(July 29, 2011) Zoe Dodd
(July 29, 2011) Ben Elling

1a Core Service Review - Toronto Public Health

Origin

(July 26, 2011) Letter from the Board of Health

Summary

Submitting the decision of the Board of Health from its meeting of July 26, 2011.

Background Information

Letter from the Board of Health

<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39673.pdf>

Staff Report from Board of Health

<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39674.pdf>

1b Toronto Public Library Board - Core Service Review

Origin

(July 27, 2011) Letter from the City Librarian

Summary

The Toronto Public Library, submitting a letter from its meeting of July 26, 2011.

Background Information

Letter from the Toronto Public Library Board

<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39688.pdf>

1c Toronto Police Services Board - Response to the City of Toronto's Core Service Review - Options and Opportunities

Origin

(July 27, 2011) Report from the Acting Chair, Toronto Police Services Board

Summary

The purpose of this report is to advise the City of Toronto Executive Committee that the

Toronto Police Services Board will assess the options/opportunities contained in the Core Service Review prepared by KPMG LLP.

Background Information

Report from the Toronto Police Services Board

(<http://www.toronto.ca/legdocs/mmis/2011/ex/bgrd/backgroundfile-39689.pdf>)