

## Community Development and Recreation Committee

<b>Meeting No.</b>	7	<b>Contact</b>	Kelly McCarthy, Committee Administrator
<b>Meeting Date</b>	Wednesday, September 14, 2011	<b>Phone</b>	416-397-7796
<b>Start Time</b>	9:30 AM	<b>E-mail</b>	cdrc@toronto.ca
<b>Location</b>	Committee Room 1, City Hall	<b>Chair</b>	Councillor Giorgio Mammoliti

CD7.1	ACTION	Amended		Ward:All
-------	--------	---------	--	----------

### Core Service Review

#### Committee Decision

The Community Development and Recreation Committee recommends to the Executive Committee that:

1. Any proposed contracting out of cleaning or janitorial services in all City facilities be forwarded to City Council for final approval and that it be accompanied by a social equity review of any proposed contract.
2. The following items of EX10.1, under the jurisdiction of the Community Development and Recreation Committee's Review of Core Services, not proceed and be received for information:
  - 1k. Social Development Cuts
  - 1q. Eliminating the Christmas Bureau
  - 1r. Eliminating the Hardship Fund
  - 8a-e. Child Care
  - 8f-i. Long Term Care
  - 8j-n. EMS/Fire Services

80-p. Arenas, Community Centres

16. Authority to the City Manager

3. a. The following portion of recommendation 1d of the item EX10.1 be referred to the General Manager of Children's Services and request that she report to the May meeting of the Community Development and Recreation Committee on the status of provincial funding:
  - 1d. "Child Care - Reduce the number of subsidized spaces through attrition once the Child Care Expansion Reserve Fund is depleted in 2013"
- b. The following portion of recommendation 1d be adopted:
  - "1d. Request the Provincial Government to increase funding for child care."
4. The options contained in the Core Service Review report do not offer sufficient detailed information, context and data to assist Council in making an informed decision, and therefore should be rejected and returned to KPMG for revision, at no added cost.
5. The additional information contained in the report (September 9, 2011) from the City Manager and Deputy Manager, Cluster "A", the letter (September 13, 2011) from the CDR Core Service Review Subcommittee, and the report (September 13, 2011) from the Executive Director, Social Development, Finance and Administration, be considered by the Executive Committee at its September 19, 2011 meeting.

### **Decision Advice and Other Information**

The Community Development and Recreation Committee:

1. Requested the City Manager to write a more fulsome Equity Impact Statement of the proposed Community Development and Recreation cuts, such report to seek input and guidance from external experts in the field if possible, and further that such report be forwarded to the Executive Committee meeting on September 19, 2011.

### **Origin**

(July 13, 2011) Report from the City Manager

### **Summary**

The purpose of this report is to transmit the Core Service Review Summary and Service Profiles prepared by KPMG LLP and the results of the public consultation, for consideration by Standing Committees at special meetings scheduled between July 18, 2011 and July 28, 2011.

Service Profiles of the City's governance functions and the City's agencies will be considered by Executive Committee on July 28, 2011. The City Manager will report further on the Core Service Review to the Executive Committee at its September 19, 2011 meeting, including providing comments on recommendations coming forward from the Special Standing Committee meetings.

The Service Review Program includes: a Core Service Review that examines which services the City should be delivering, Service Efficiency Studies that examine service levels and how specific City services are delivered to ensure the most efficient and cost-effective service delivery, and a User Fee Review that examines all user fees currently in place to determine the extent to which they are fair and collect the full cost of providing the service.

The Service Review Program is being undertaken in 2011 in preparation for the 2012 Budget Process. In 2011, the City will set the foundation for its services and service levels to establish the basis for multi-year planning and service delivery to meet its budgetary objectives in 2012 and beyond.

(Hard copies of the Staff Report and Appendices were distributed with the July 20, 2011 Community Development and Recreation Committee Agenda. If you require additional copies, please contact the City Clerk's Office, or view them on the Clerk's website: [www.toronto.ca/council](http://www.toronto.ca/council))

### **Background Information**

(July 13, 2011) Report from the City Manager on the Core Service Review  
(<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-39717.pdf>)

(July 7, 2011) Appendix A, Part 1 - KPMG Final Report to the City Manager  
(<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-39714.pdf>)

(July 13, 2011) Appendix A, Part 2 - KPMG Standing Committee Summary, Community Development and Recreation  
(<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-39715.pdf>)

(July 13, 2011) Appendix B - Core Service Review, Public Consultation  
(<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-39716.pdf>)

(July 20, 2011) Presentation from the City Manager on the Service Review Program: Core Service Review  
(<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-39719.pdf>)

(July 20, 2011) Presentation from KPMG on City of Toronto Core Service Review Project  
(<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-39718.pdf>)

### **Communications**

(July 15, 2011) E-mail from Amanda Crocker (CD.Main.CD7.1.1)

(July 15, 2011) E-mail from Matt MacLennan (CD.Main.CD7.1.2)

(July 15, 2011) E-mail from Theresa Molnar (CD.Main.CD7.1.3)

(July 16, 2011) E-mail from Hector Catre (CD.Main.CD7.1.4)

(July 17, 2011) E-mail from Lisa Rumiell (CD.Main.CD7.1.5)

(July 17, 2011) E-mail from G. Turner (CD.Main.CD7.1.6)

(July 18, 2011) Letter from Noulmook Sutdhibhaslip, Executive Director, Asian Community Aids Services ACAS (CD.Main.CD7.1.7)

(July 18, 2011) Letter from Martha Friendly, Executive Director, Childcare Resource and Research Unit (CD.Main.CD7.1.8)

(July 19, 2011) E-mail from Fern Mosoff and Paul Magder (CD.Main.CD7.1.9)

(July 19, 2011) Submission from Community Recreation For All (CD.Main.CD7.1.10)

(July 12, 2011) Letter from John Tory, Chair, The Greater Toronto CivicAction Alliance

(CD.Main.CD7.1.11)  
(July 20, 2011) Letter from Keith Hambly, Executive Director, Fife House Foundation (CD.Main.CD7.1.12)  
(July 19, 2011) E-mail from Karen Sun, Executive Director, Chinese Canadian National Council Toronto Chapter (CD.Main.CD7.1.13)  
(July 19, 2011) Submission from Rob Howarth, Executive Director, Toronto Neighbourhood Centres (CD.Main.CD7.1.14)  
(July 20, 2011) Letter from Ann Dembinski, President, CUPE Local 79 (CD.Main.CD7.1.15)  
(July 18, 2011) Letter from Margaret Chow, Chair, Board of Directors, Asian Community AIDS Services (CD.Main.CD7.1.16)  
(July 19, 2011) Letter from Michael Shapcott, Director, Housing and Innovation, The Wellesley Institute (CD.Main.CD7.1.17)  
(July 20, 2011) Letter from Jutta Mason, The Centre for Local Research Into Public Space (CD.Main.CD7.1.18)  
(July 19, 2011) E-mail from Indro Bhattacharyya (CD.Main.CD7.1.19)  
(July 19, 2011) E-mail from Mary Cowper-Smith (CD.Main.CD7.1.20)  
(July 20, 2011) E-mail from Kathryn Dickson (CD.Main.CD7.1.21)  
(July 20, 2011) Submission from Linsey MacPhee, Manager, Toronto Drop-In Network (CD.Main.CD7.1.22)  
(July 20, 2011) Submission from Jennifer Arango, Toronto Women's City Alliance (CD.Main.CD7.1.23)  
(July 20, 2011) Submission from Kevin Wickham, St. Stephen's Community House (CD.Main.CD7.1.24)  
(July 20, 2011) Letter from Ann Dembinski, President, CUPE Local 79 (CD.Main.CD7.1.25)  
(July 20, 2011) Letter from Ann Dembinski, President, CUPE Local 79 (CD.Main.CD7.1.26)  
(July 20, 2011) E-mail from Daniel Kolpatzik and Tisha Alam (CD.Main.CD7.1.27)  
(July 20, 2011) Letter from Miguel Avila, Latin America Tenant Association (CD.Main.CD7.1.28)  
(July 20, 2011) Submission from Laurel Rothman (CD.Main.CD7.1.29)  
(July 20, 2011) E-mail from Gina Burton (CD.Main.CD7.1.30)  
(July 20, 2011) Submission from Michelle St-Amour, Civic and Environment Commissioner, Graduate Students' Union, University of Toronto (CD.Main.CD7.1.31)  
(July 20, 2011) Submission from Mary T. Hynes, Chair, Older Women's Network (Ontario) (CD.Main.CD7.1.32)  
(July 20, 2011) Submission from Peter Frampton, The Learning Enrichment Foundation (CD.Main.CD7.1.33)  
(July 20, 2011) Submission from Greg Dower, Toronto HIV/Aids Network (CD.Main.CD7.1.34)  
(July 20, 2011) E-mail from Maria Cruz (CD.Main.CD7.1.35)  
(July 20, 2011) Letter from Zeenat Janmohamed, Executive Director, The Atkinson Centre (CD.Main.CD7.1.36)  
(July 20, 2011) Report from Ontario Institute for Studies in Education (CD.Main.CD7.1.37)  
(July 20, 2011) Submission from Social Planning Toronto (CD.Main.CD7.1.38)  
(July 20, 2011) Report from Mothers for Childcare, How Child Care in Toronto Fails Mothers (CD.Main.CD7.1.39)  
(July 20, 2011) Submission from Beth Wilson, Housing Action Now (CD.Main.CD7.1.40)

(July 20, 2011) Report from Pubic Interest Strategy and Communications Inc. (CD.Main.CD7.1.41)  
(July 20, 2011) Submission from Geordie Dent, Executive Director, Federation of Metro Tenants' Associations (CD.Main.CD7.1.42)  
(July 20, 2011) Submission from Karen Pitre, Toronto Sports Council (CD.Main.CD7.1.43)  
(July 20, 2011) Submission from John Campy, Executive Director, Social Planning Toronto (CD.Main.CD7.1.44)  
(July 20, 2011) Submission from Christian Morgan (CD.Main.CD7.1.45)  
(July 20, 2011) Submission from Robert Stewart (CD.Main.CD7.1.46)  
(July 20, 2011) Submission from Janet Bojti, Campaign for Public Education (CD.Main.CD7.1.47)  
(July 20, 2011) Submission from Dr. Hassan Fazl, President, Afghan Canadian Seniors Centre (CD.Main.CD7.1.48)  
(July 22, 2011) E-mail from Amy Cameron (CD.Main.CD7.1.49)  
(August 22, 2011) E-mail from Gloria Kay (CD.Main.CD7.1.50)  
(July 6, 2011) E-mail from Tessa Vaskas (CD.Main.CD7.1.51)  
(July 19, 2011) E-mail from Svetlana Daragatch (CD.Main.CD7.1.52)  
(July 25, 2011) E-mail from The Honourable Art Eggleton, P.C. (CD.Main.CD7.1.53)  
(August 23, 2011) E-mail from Irene Olynyk (CD.Main.CD7.1.54)  
(August 23, 2011) E-mail from Astrid Clark (CD.Main.CD7.1.55)  
(August 25, 2011) E-mail from Frederick Brown (CD.Main.CD7.1.56)  
(August 29, 2011) E-mail from Alice Demaras (CD.Main.CD7.1.57)  
(August 29, 2011) E-mail from Lorraine St-Onge (CD.Main.CD7.1.58)  
(September 12, 2011) E-mail from Melana Janzen (CD.New.CD7.1.59)  
(September 14, 2011) E-mail from Erin George (CD.New.CD7.1.60)  
(September 14, 2011) E-mail from Natasha Popovic (CD.New.CD7.1.61)  
(September 14, 2011) E-mail from Jennifer Arango (CD.New.CD7.1.62)  
(September 14, 2011) E-mail from Jack Harmer (CD.New.CD7.1.63)  
(September 14, 2011) E-mail from Claude Colaco, Co-Chair, Home advisory Committee, Castleview Wychwood LTC Home (CD.New.Cd7.1.64)  
(September 14, 2011) E-mail from Omer Lifshitz (CD.New.CD7.1.65)  
(September 14, 2011) E-mail from Alexandra Mandelis (CD.New.CD7.1.66)  
(September 14, 2011) E-mail from Miguel Avila (CD.New.CD7.1.67)

## **Speakers**

Margaret Smuk

Maria Arvanites

Ann Dembinski, President, CUPE Local 79

Douglas Stuart

Patricia Hunt , Executive Director, Family Supports Institute Ontario (FSIO)

Fatima Alves, St. Stephen's Community House

Sharon Ho

Jim Witteveen, Acting Ambulance Unit Chair, CUPE Local 416

Claude Colaco, Co-Chair, Family Committee, Castlewood Wychwood (Submission Filed)

Anne Farrell, Program Manager, RECE, First Stage Child Care Centre

Gerardo Calitri

Omer Lifshitz  
Kathlyn de Vera  
Marten Holdenried, Paramedic, TCEU Local 416  
Sarah Page  
Michael Rosenberg  
Jack Harmer (Submission Filed)  
Trish O'Brien, CUPE Local 79  
Karen Sun, Chinese Canadian National Council Toronto Chapter  
Gillian Kranias  
Dominique Riviere, Ph.D, University of Toronto  
Erez Sussman  
Miguel Avila , Latin American Tenant Association (Submission Filed)  
Julio Silva  
Rachel Janer

## **1a Core Service Review - Additional Information**

### **Origin**

(September 9, 2011) Report from the City Manager and Deputy City Manager, Cluster "A"

### **Summary**

The purpose of this report is to respond to the Community Development and Recreation Committee's request for additional information related to its consideration of the Core Service Review Summary and Service Profiles prepared by KPMG LLP at its July 20, 2011 special meeting. At that time, Committee chose to defer consideration of report CD6.1 Core Service Review to its September 14, 2011 meeting until the additional requested information would be available to the Committee.

### **Background Information**

(September 9, 2011) Report from the City Manager, and Deputy City Manater, Cluster "A" on Core Service Review - Additional Information

<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-40711.pdf>

## **1b CDR Core Service Review Subcommittee**

### **Origin**

(September 13, 2011) Letter from the CDR Core Service Review Subcommittee

### **Summary**

The CDR Core Service Review Subcommittee held hearings on September 12 and 13, 2011, to

assist the Community Development and Recreation Committee's deliberations. Attached is a letter from the CDR Core Service Review Subcommittee advising of actions taken, and a supplementary report that provides a summary of points made at the Core Service Review Subcommittee's hearings.

### **Background Information**

(September 13, 2011) Letter from the CDR Core Service Review Subcommittee

<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-40774.pdf>

(September 13, 2011) Report from the Executive Director, Social Development, Finance and Administration on the Community Development and Recreation Core Service Review Subcommittee Hearings

<http://www.toronto.ca/legdocs/mmis/2011/cd/bgrd/backgroundfile-40775.pdf>