Community Development and Recreation Committee

Meeting No.  7
Meeting Date  Wednesday, September 14, 2011
Start Time   9:30 AM
Location     Committee Room 1, City Hall

Contact: Kelly McCarthy, Committee Administrator
Phone    416-397-7796
E-mail   cdrc@toronto.ca
Chair    Councillor Giorgio Mammoliti

CD7.1 ACTION Amended Ward:All

Core Service Review

Committee Decision
The Community Development and Recreation Committee recommends to the Executive Committee that:

1. Any proposed contracting out of cleaning or janitorial services in all City facilities be forwarded to City Council for final approval and that it be accompanied by a social equity review of any proposed contract.

2. The following items of EX10.1, under the jurisdiction of the Community Development and Recreation Committee's Review of Core Services, not proceed and be received for information:

1k. Social Development Cuts
1q. Eliminating the Christmas Bureau
1r. Eliminating the Hardship Fund
8a-e. Child Care
8f-i. Long Term Care
8j-n. EMS/Fire Services
Arenas, Community Centres

Authority to the City Manager

3. a. The following portion of recommendation 1d of the item EX10.1 be referred to the General Manager of Children's Services and request that she report to the May meeting of the Community Development and Recreation Committee on the status of provincial funding:

1d. "Child Care - Reduce the number of subsidized spaces through attrition once the Child Care Expansion Reserve Fund is depleted in 2013"

b. The following portion of recommendation 1d be adopted:

"1d. Request the Provincial Government to increase funding for child care."

4. The options contained in the Core Service Review report do not offer sufficient detailed information, context and data to assist Council in making an informed decision, and therefore should be rejected and returned to KPMG for revision, at no added cost.

5. The additional information contained in the report (September 9, 2011) from the City Manager and Deputy Manager, Cluster "A", the letter (September 13, 2011) from the CDR Core Service Review Subcommittee, and the report (September 13, 2011) from the Executive Director, Social Development, Finance and Administration, be considered by the Executive Committee at its September 19, 2011 meeting.

Decision Advice and Other Information

The Community Development and Recreation Committee:

1. Requested the City Manager to write a more fulsome Equity Impact Statement of the proposed Community Development and Recreation cuts, such report to seek input and guidance from external experts in the field if possible, and further that such report be forwarded to the Executive Committee meeting on September 19, 2011.

Origin

(July 13, 2011) Report from the City Manager

Summary

The purpose of this report is to transmit the Core Service Review Summary and Service Profiles prepared by KPMG LLP and the results of the public consultation, for consideration by Standing Committees at special meetings scheduled between July 18, 2011 and July 28, 2011. Service Profiles of the City's governance functions and the City's agencies will be considered by Executive Committee on July 28, 2011. The City Manager will report further on the Core Service Review to the Executive Committee at its September 19, 2011 meeting, including providing comments on recommendations coming forward from the Special Standing Committee meetings.
The Service Review Program includes: a Core Service Review that examines which services the City should be delivering, Service Efficiency Studies that examine service levels and how specific City services are delivered to ensure the most efficient and cost-effective service delivery, and a User Fee Review that examines all user fees currently in place to determine the extent to which they are fair and collect the full cost of providing the service.

The Service Review Program is being undertaken in 2011 in preparation for the 2012 Budget Process. In 2011, the City will set the foundation for its services and service levels to establish the basis for multi-year planning and service delivery to meet its budgetary objectives in 2012 and beyond.

(Hard copies of the Staff Report and Appendices were distributed with the July 20, 2011 Community Development and Recreation Committee Agenda. If you require additional copies, please contact the City Clerk’s Office, or view them on the Clerk’s website: www.toronto.ca/council)

**Background Information**


**Communications**

(July 15, 2011) E-mail from Amanda Crocker (CD.Main.CD7.1.1)

(July 15, 2011) E-mail from Matt MacLennan (CD.Main.CD7.1.2)

(July 15, 2011) E-mail from Theresa Molnar (CD.Main.CD7.1.3)

(July 16, 2011) E-mail from Hector Catre (CD.Main.CD7.1.4)

(July 17, 2011) E-mail from Lisa Rumiel (CD.Main.CD7.1.5)

(July 17, 2011) E-mail from G. Turner (CD.Main.CD7.1.6)

(July 18, 2011) Letter from Noulmook Sutdhibhaslip, Executive Director, Asian Community Aids Services ACAS (CD.Main.CD7.1.7)

(July 18, 2011) Letter from Martha Friendly, Executive Director, Childcare Resource and Research Unit (CD.Main.CD7.1.8)

(July 19, 2011) E-mail from Fern Mosoff and Paul Magder (CD.Main.CD7.1.9)

(July 19, 2011) Submission from Community Recreation For All (CD.Main.CD7.1.10)

(July 12, 2011) Letter from John Tory, Chair, The Greater Toronto CivicAction Alliance
Letter from Keith Hambly, Executive Director, Fife House Foundation (CD.Main.CD7.1.11)
E-mail from Karen Sun, Executive Director, Chinese Canadian National Council Toronto Chapter (CD.Main.CD7.1.12)
Submission from Rob Howarth, Executive Director, Toronto Neighbourhood Centres (CD.Main.CD7.1.13)
Letter from Ann Dembinski, President, CUPE Local 79 (CD.Main.CD7.1.14)
Letter from Margaret Chow, Chair, Board of Directors, Asian Community AIDS Services (CD.Main.CD7.1.15)
Letter from Michael Shapcott, Director, Housing and Innovation, The Wellesley Institute (CD.Main.CD7.1.16)
Letter from Jutta Mason, The Centre for Local Research Into Public Space (CD.Main.CD7.1.17)
E-mail from Indro Bhattacharyya (CD.Main.CD7.1.18)
E-mail from Mary Cowper-Smith (CD.Main.CD7.1.19)
E-mail from Kathryn Dickson (CD.Main.CD7.1.20)
Submission from Linsey MacPhee, Manager, Toronto Drop-In Network (CD.Main.CD7.1.21)
Submission from Jennifer Arango, Toronto Women's City Alliance (CD.Main.CD7.1.22)
Submission from Kevin Wickham, St. Stephen's Community House (CD.Main.CD7.1.23)
Letter from Ann Dembinski, President, CUPE Local 79 (CD.Main.CD7.1.24)
Letter from Ann Dembinski, President, CUPE Local 79 (CD.Main.CD7.1.25)
Letter from Ann Dembinski, President, CUPE Local 79 (CD.Main.CD7.1.26)
E-mail from Daniel Kolpatzik and Tisha Alam (CD.Main.CD7.1.27)
Letter from Miguel Avila, Latin America Tenant Association (CD.Main.CD7.1.28)
Submission from Laurel Rothman (CD.Main.CD7.1.29)
E-mail from Gina Burton (CD.Main.CD7.1.30)
Submission from Michelle St-Amour, Civic and Environment Commissioner, Graduate Students' Union, University of Toronto (CD.Main.CD7.1.31)
Submission from Mary T. Hynes, Chair, Older Women's Network (Ontario) (CD.Main.CD7.1.32)
Submission from Peter Frampton, The Learning Enrichment Foundation (CD.Main.CD7.1.33)
Submission from Greg Dower, Toronto HIV/AIDS Network (CD.Main.CD7.1.34)
E-mail from Maria Cruz (CD.Main.CD7.1.35)
Letter from Zeenat Janmohamed, Executive Director, The Atkinson Centre (CD.Main.CD7.1.36)
Report from Ontario Institute for Studies in Education (CD.Main.CD7.1.37)
Submission from Social Planning Toronto (CD.Main.CD7.1.38)
Report from Mothers for Childcare, How Child Care in Toronto Fails Mothers (CD.Main.CD7.1.39)
Submission from Beth Wilson, Housing Action Now (CD.Main.CD7.1.40)
(July 20, 2011) Report from Public Interest Strategy and Communications Inc. (CD.Main.CD7.1.41)
(July 20, 2011) Submission from Geordie Dent, Executive Director, Federation of Metro Tenants’ Associations (CD.Main.CD7.1.42)
(July 20, 2011) Submission from Karen Pitre, Toronto Sports Council (CD.Main.CD7.1.43)
(July 20, 2011) Submission from John Campy, Executive Director, Social Planning Toronto (CD.Main.CD7.1.44)
(July 20, 2011) Submission from Christian Morgan (CD.Main.CD7.1.45)
(July 20, 2011) Submission from Robert Stewart (CD.Main.CD7.1.46)
(July 20, 2011) Submission from Janet Bojti, Campaign for Public Education (CD.Main.CD7.1.47)
(July 20, 2011) Submission from Dr. Hassan Fazl, President, Afghan Canadian Seniors Centre (CD.Main.CD7.1.48)
(July 22, 2011) E-mail from Amy Cameron (CD.Main.CD7.1.49)
(August 22, 2011) E-mail from Gloria Kay (CD.Main.CD7.1.50)
(July 6, 2011) E-mail from Tessa Vaskas (CD.Main.CD7.1.51)
(July 19, 2011) E-mail from Svetlana Daragatch (CD.Main.CD7.1.52)
(July 25, 2011) E-mail from The Honourable Art Eggleton, P.C. (CD.Main.CD7.1.53)
(August 23, 2011) E-mail from Irene Olynyk (CD.Main.CD7.1.54)
(August 23, 2011) E-mail from Astrid Clark (CD.Main.CD7.1.55)
(August 25, 2011) E-mail from Frederick Brown (CD.Main.CD7.1.56)
(August 29, 2011) E-mail from Alice Demaras (CD.Main.CD7.1.57)
(August 29, 2011) E-mail from Lorraine St-Onge (CD.Main.CD7.1.58)
(September 12, 2011) E-mail from Melana Janzen (CD.New.CD7.1.59)
(September 14, 2011) E-mail from Erin George (CD.New.CD7.1.60)
(September 14, 2011) E-mail from Natasha Popovic (CD.New.CD7.1.61)
(September 14, 2011) E-mail from Jennifer Arango (CD.New.CD7.1.62)
(September 14, 2011) E-mail from Jack Harmer (CD.New.CD7.1.63)
(September 14, 2011) E-mail from Claude Colaco, Co-Chair, Home advisory Committee, Castleview Wychwood LTC Home (CD.New.CD7.1.64)
(September 14, 2011) E-mail from Omer Lifshitz (CD.New.CD7.1.65)
(September 14, 2011) E-mail from Alexandra Mandelis (CD.New.CD7.1.66)
(September 14, 2011) E-mail from Miguel Avila (CD.New.CD7.1.67)

**Speakers**
Margaret Smuk
Maria Arvanites
Ann Dembinski, President, CUPE Local 79
Douglas Stuart
Patricia Hunt, Executive Director, Family Supports Institute Ontario (FSIO)
Fatima Alves, St. Stephen’s Community House
Sharon Ho
Jim Witteveen, Acting Ambulance Unit Chair, CUPE Local 416
Claude Colaco, Co-Chair, Family Committee, Castlewood Wychwood (Submission Filed)
Anne Farrell, Program Manager, RECE, First Stage Child Care Centre
Gerardo Calitri
1a Core Service Review - Additional Information

Origin
(September 9, 2011) Report from the City Manager and Deputy City Manager, Cluster "A"

Summary
The purpose of this report is to respond to the Community Development and Recreation Committee's request for additional information related to its consideration of the Core Service Review Summary and Service Profiles prepared by KPMG LLP at its July 20, 2011 special meeting. At that time, Committee chose to defer consideration of report CD6.1 Core Service Review to its September 14, 2011 meeting until the additional requested information would be available to the Committee.

Background Information
(September 9, 2011) Report from the City Manager, and Deputy City Manager, Cluster "A" on Core Service Review - Additional Information

1b CDR Core Service Review Subcommittee

Origin
(September 13, 2011) Letter from the CDR Core Service Review Subcommittee

Summary
The CDR Core Service Review Subcommittee held hearings on September 12 and 13, 2011, to
assist the Community Development and Recreation Committee's deliberations. Attached is a letter from the CDR Core Service Review Subcommittee advising of actions taken, and a supplementary report that provides a summary of points made at the Core Service Review Subcommittee's hearings.

**Background Information**

(September 13, 2011) Letter from the CDR Core Service Review Subcommittee

(September 13, 2011) Report from the Executive Director, Social Development, Finance and Administration on the Community Development and Recreation Core Service Review Subcommittee Hearings