

Appendix C

Proposed Expansion of Commercial Collection Program to eligible Non-Residential Properties

Definition

Non-Residential Properties will include:

- Profit and non-profit nursing or retirement homes;
- Hospitals;
- Educational Facilities – properties that provide educational courses to the public but do not otherwise fall into the definition of Schools under Chapter 442 of the Toronto Municipal Code;
- Educational Residences;
- Places of Worship;
- City-owned property which is exempt from property taxation;
- Property owned and operated by a registered charity;
- Properties that provide community support services (social service organizations);
- Private and non-profit Day Cares;
- Non-profit cultural centres;
- Shelters and housing run by non-profit or charitable organizations;
- Properties operated by non-profit or charitable agencies as an arts organization, museums or archives;
- Properties operated by non-profit or charitable agencies as a thrift store or reuse centers; and
- Embassies.

Non-Residential Properties will exclude:

- Any property type indicated in the list that is run by a City ABCD; and
- Schools as defined under Chapter 442 who are subject to the existing School Board Rate.

Eligibility for Solid Waste Collection Services

Effective July 1, 2012, the City may provide collection services to Non-Residential Properties that are:

(1) Not industrial properties; and which:

- (a) Have a ground floor area not exceeding 500 square metres and with fewer than four above-ground storeys; or
 - (b) Are located in mixed residential/commercial properties or in plazas and malls where the residential area of the plaza or mall is at least one-third of the total area, and with fewer than four above-ground storeys. A storey of a building is considered to be at ground level if its floor is not more than one metre below street level.
- (2) Non-Residential Properties that do not meet the requirements set out in (1)(a) and (1)(b) and who received uninterrupted City collection services prior to July 1, 2012, shall continue to be eligible to receive collection services, subject to the terms and conditions contained in Chapter 841.

Owners of new Non-Residential Properties that meet the requirements set out in 1(a) or 1(b) will have to fill out an application form as required by the General Manager of Solid Waste Management Services for approval of services.

Services to be provided to Eligible Non-Residential Properties

Eligible Non-Residential Properties will receive the same services received by eligible Commercial Properties, as defined in Chapter 841, including the collection of waste, recyclables and organics (as it is phased in) and will have to meet the same terms and requirements as set out in Chapter 841.

Service provision is based on a mandatory, all-or-nothing service. That is, Non-Residential customers must fully participate in the City's diversion programs to receive City waste collection. Similarly, customers will not be allowed to utilize free City Recycling and organics services while contracting private waste collection.

Also see Appendix D.

Eligible Non-Residential Property Rate Structure and Billing System

The rate structure to be charged Eligible Non-Residential Properties will be the same as to eligible Commercial Properties, depending on type of collection (front-end or bag service) as set out in Appendix D. The rates to be charged to Eligible Non-Residential Properties will be phased in as set out in the recommendations. Appendix D also discusses the Billing System for Eligible Non-Residential Properties.