

Appendix A: January - June WSIB Incidents Data, by Division

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries*				
	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012	2008	2009	2010	2011	2012
CITY COUNCIL															
Ward 1 Etobicoke North	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Ward 26 Don Valley West	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Ward 42 Scarborough Rouge River	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Ward 38 Scarborough Centre	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	1	0	0	1	0	0	0	0	0	0	0	2	0	0
City Clerk's	4	3	3	3	0	0	0	0	0	0	2	1	1	1	4
Legal Services	1	0	1	0	1	1	0	0	0	0	1	1	0	0	0
CITY MANAGER'S OFFICE															
Human Resources	0	4	0	2	0	2	0	1	1	0	4	5	0	0	2
	0	4	0	2	0	2	0	1	1	0	4	5	0	0	2
CITIZEN FOCUSED SERVICES A															
311 Call Centre	0	1	1	7	4	0	0	0	1	1	0	0	0	2	1
Children's Services	68	73	65	42	59	2	5	6	1	3	31	22	18	23	11
Deputy City Manager A Office	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0
Court Services	1	2	3	2	3	1	0	0	2	2	3	2	3	1	1
Economic Development and Culture	2	0	2	4	1	1	0	0	0	0	0	2	0	4	2
Emergency Medical Services	200	166	143	132	142	29	22	23	4	13	140	91	106	127	92
Long Term Care Homes & Services	123	122	162	58	86	17	18	8	6	10	54	48	44	21	27
Parks, Forestry and Recreation	40	54	46	55	50	11	10	12	13	1	129	89	102	119	115
Public Health	20	22	10	18	12	7	4	6	3	4	20	10	8	12	6
Shelter, Support and Housing Administration	22	25	54	33	21	2	7	4	10	6	14	7	5	11	8
Social Development, Finance and Administration	2	0	0	0	0	0	0	0	0	0	1	0	1	0	0
Employment & Social Services	34	34	17	18	22	26	19	8	12	12	32	34	26	28	22
	512	499	503	369	400	96	85	67	52	52	424	305	315	348	285
CITIZEN FOCUSED SERVICES B															
Deputy City Manager B Office	0	0	1	1	0	0	0	0	0	0	0	0	0	1	0
Toronto Building	3	2	1	2	2	1	0	1	0	0	3	3	3	1	1
City Planning	2	2	0	1	1	0	1	0	0	0	2	1	0	0	0
Fire	75	70	66	71	56	26	20	26	18	15	67	74	62	63	59
Municipal Licensing and Standards	8	10	7	19	6	1	0	4	7	10	7	6	7	5	8
Policy, Planning, Finance and Administration	2	4	1	1	1	0	2	0	2	0	2	1	4	2	2
Solid Waste Management	54	57	52	50	45	26	18	21	5	19	73	59	55	51	45
Technical Services	4	4	0	0	4	2	3	2	0	1	6	9	6	2	2
Toronto Water	50	56	49	38	42	10	12	8	5	3	29	41	31	38	24
Transportation Services	29	31	15	4	11	10	4	1	0	2	34	27	16	21	18
	227	236	192	187	168	76	60	63	37	50	223	221	184	184	159
INTERNAL FOCUSED SERVICES															
Accounting Services	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Financial Planning	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Real Estate	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1
Facilities Management	19	15	18	14	9	7	7	2	7	2	13	14	10	8	13
Fleet Services	6	10	6	14	7	1	2	3	2	1	4	8	7	13	12
Information and Technology	0	0	0	1	1	0	0	1	0	0	1	2	0	0	0
Pension, Payroll and Employee Benefits	0	0	0	0	1	0	0	1	1	0	0	2	1	0	0
Purchasing and Materials Management	0	1	0	1	1	0	0	0	0	0	2	1	1	2	0
Revenue Services	9	8	6	5	4	1	3	1	0	1	1	1	2	0	3
	34	34	30	36	24	9	12	8	10	4	21	29	21	24	29
TOTAL	778	777	729	597	594	184	157	139	100	106	675	562	523	557	479

* Claims (injuries/illnesses) approved by WSIB or pending WSIB decision