



AUDITOR GENERAL'S REPORT ACTION REQUIRED

Status of Audit Work Plan – Review of Wheel-Trans Services

Date:	May 8, 2013
To:	Audit Committee
From:	Auditor General
Wards:	All
Reference Number:	

SUMMARY

The 2012 Audit Work Plan included a project entitled “Toronto Transit Commission – Operational Review of Wheel-Trans.”

The purpose of this report is to advise Audit Committee of the status of this review.

RECOMMENDATIONS

The Auditor General recommends that:

1. City Council receive this report for information.

Financial Impact

The recommendations in this report have no financial impact.

COMMENTS

The Auditor General’s 2012 work plan included an operational review of Wheel-Trans. <http://www.toronto.ca/audit/2011/2012workplan-nov4.pdf>

This report was completed in late 2012 and, in accordance with the request of the Toronto Transit Commission (TTC), the report was submitted directly to the December 19, 2012 Commission meeting. As is the practice at the City, the normal process is to submit audit reports to the TTC’s Audit Committee. However, the TTC requested that this report be

forwarded directly to the Commission in order that it be considered prior to the further consideration of a report entitled “Wheel-Trans Taxi Contracts – Procurement Timelines Update.”

At the December meeting of the Commission, the Chair of the Commission moved that the Auditor General’s report be referred to the Advisory Committee on Accessible Transit and the TTC Audit Committee “for a review to be completed by the April 2013 TTC Commission meeting, before being forwarded to the City’s Audit Committee.”

The TTC Audit Committee considered the Auditor General’s report on February 15, 2013. However, the Advisory Committee on Accessible Transit did not report to the Commission by April 2013.

Consequently, the Auditor General’s report on Wheel-Trans will not be forwarded to the City’s Audit Committee until July 2013 at the earliest.

CONCLUSION

The purpose of this report is to advise the Audit Committee that the Wheel-Trans Review was completed and submitted to the Toronto Transit Commission in December 2012.

It is likely that the report entitled “Review of Wheel-Trans Services - Sustaining Level and Quality of Service Requires Changes to the Program” will not be in front of the Audit Committee until July 2013.

<http://www.toronto.ca/audit/2012/Wheel-Trans-Sustaining-Level-and-Quality.pdf>

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SIGNATURE

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