

**Supplementary Report – Animal Service Standards
within RFP 9119-12-7173 for Far Enough Farm**

Date:	January 31, 2013
To:	City Council
From:	General Manager, Parks, Forestry and Recreation Division Director, Purchasing and Materials Management Division
Wards:	Ward 28, Toronto Centre-Rosedale
Reference Number:	P:\2013\Cluster A\PFR\CC30-022013-AFS#17114

SUMMARY

This supplementary report provides additional information requested by the Government Management Committee at its meeting of January 21, 2013 relating to Item GM19.8. The General Manager of Parks, Forestry and Recreation and the Director, Purchasing and Materials Management were requested to submit to City Council, for its meeting on February 20, 2013, a copy of the Service Delivery Standards – Animal Operations for the Far Enough Farm which was included in the RFP document.

RECOMMENDATIONS

The General Manager of Parks, Forestry and Recreation and the Director of Purchasing and Materials Management recommend that:

1. City Council receive the report titled "Supplementary Report – Animal Service Standards within RFP 9119-12-7173 for Far Enough Farm".

Financial Impact

There is no additional financial impact resulting from the inclusion of the Animal Service Delivery Standards.

DECISION HISTORY

At its meeting of January 21, 2013, the Government Management Committee requested that the General Manager of Parks, Forestry and Recreation, and the Director, Purchasing and Materials Management, to submit a report to City Council, on February 20, 2013, on the animal service standards within the RFP.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2013.GM19.8>

ISSUE BACKGROUND

A report entitled "Contract Award – RFP 9119-12-7173 for the Development and Operation of a Children's Amusement Area, including the Animal Display Area known as Far Enough Farm on Toronto Centre Island" dated January 3, 2013, containing two recommendations, was adopted by the Government Management Committee on January 21, 2013.

<http://www.toronto.ca/legdocs/mmis/2013/gm/bgrd/backgroundfile-54740.pdf>

COMMENTS

The Service Delivery Standards – Animal Operations (High Park, Riverdale Farm & Toronto Centre Island) is attached to this report as Attachment No. 1.

The Parks, Forestry and Recreation Division through the Purchasing and Materials Management Division invited proposals from qualified individuals, partnerships or corporations to develop and operate a Children's Amusement Area, including rides, food and merchandise concession outlets and to operate and manage an Animal Display Area known as Far Enough Farm located on Toronto Centre Island. Other important issues that were to be considered included capital investment, the quality of service, cost to the public, experience and ability of the Proponent to operate a Children's Amusement Area along with the Animal Display Site.

Proponents were required to provide, within a business plan a detailed proposal for the Animal Display Area operations. Highlights of the Proponent's responsibilities for Far Enough Farm under the scope of the RFP are outlined below:

- Responsible for the daily care of animals including feeding, watering, grooming, cleaning, medical attention by a qualified large animal veterinarian.
- Maintaining sanitary living conditions for animals.
- Promoting the Animal Display Area within Toronto.
- Performing demonstrations about the animals and animal related activities to park visitors.
- Providing janitorial services for the facilities and keeping them in a state of good repair.
- Maintaining the interior and the exterior of all buildings and structures in good condition to the satisfaction of the General Manager.

- The ability to sub-license out the operations of the Animal Display Area to a third party operator as approved by the General Manager.
- Public feeding of animals or fowl in the display area is not permitted for any reason. The sale of feed on site for this purpose will not be permitted. These practices are not conducive to proper health and well being of the animals.
- Ensuring appropriate site security 24 hours per day.

William Beasley Enterprises Limited ("Beasley") qualified as the recommended Proponent having met all of the requirements of the RFP which included the operation of the Animal Display Area. Beasley has operated an animal farm just north of Toronto in King Township that has been home to breeding and training operations for horses, ponies, cows and sheep for the past 45 years. Beasley has raised chickens, pigs, donkeys and goats at this location and has managed an animal display petting zoo that included cows, goats, ponies, sheep, pigs, chickens, rabbits and emu at a regional water park in the 1980's known as Waterfun Village Waterpark.

The City will work closely with Beasley during the transition phase to provide orientation and training for the Animal Display Area to make sure that the animals are maintained in a safe and secured environment. Beasley recognizes that the Farm is an integral part of the overall experience on the Toronto Islands and PF&R will ensure the proponent will adhere to the Service Delivery Standards – Animal Operations which will be included in the License Agreement.

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SIGNATURE

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General Manager
Parks, Forestry and Recreation Division

Michael Pacholok
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ATTACHMENTS

Attachment No. 1 – Animal Operations Standards – Service Delivery Standards

APPENDIX H ANIMAL OPERATIONS STANDARDS

Service Delivery Standards – Animal Operations (High Park, Riverdale Farm & Toronto Centre Island)

ANIMAL OPERATIONS

- Include the care and maintenance of animal displays and the cleaning and maintenance of animal display enclosures, buildings and grounds.
- Provide animal care for a large and diverse animal collection, closely monitor health and behaviour.
- Provide visitors an up close, educational and interactive experience.

OUTCOMES

ANIMAL DISPLAYS IN THE CITY OF TORONTO PARKS WILL BE:

- Well maintained to ensure the safety and well being of animals, staff and public.
- Clean and tidy (free of litter and debris).

TERMINOLOGY & DEFINITIONS

1. SERVICE AREAS

- **Animal Care**
 - Maintain animals in an ethical way – that which promotes longevity and good health
 - All animals or animal groups must be observed by animal attendant(s) at least twice daily and/or as often as required given the circumstances of the environment, animal condition and behaviour of the animal or group. (Periods of particular sensitivity such as those associated with reproductive activity of some species may preclude daily observation).
 - Washable surfaces must be washed clean and disinfected as required.
 - Excrement from large animals – cows, horses, donkeys – removed completely from paddocks, pens and stalls – a minimum of once daily (weather dependent)
- **Animal Feeding/Nutrition**
 - Ensure all foods are wholesome for the particular breed
 - Food materials should not be contaminated with organic, inorganic or chemical materials that may adversely affect the recipient animal
 - Fresh water must be available 24/7 for all stock
 - Food materials should be stored in a manner which preserves the nutritional integrity of the material until fed so as to prevent contamination by organic, inorganic or chemical contaminants and to prevent access by pest species
 - Public feeding of animals is prohibited
- **Veterinary Care**
 - Only licensed veterinarians are permitted to perform veterinary procedures in accordance with regulations of the Provincial Veterinary Act

- The veterinary program must include but not be limited to consultation regarding preventative health care of the collection and clinical veterinary services including 24-hour emergency service.
 - Equipment required for the restraint, treatment and handling of the animal collection must be available.
 - Facilities must be available for the isolation and treatment of sick or injured animals and for the quarantine of newly arrived animals.
- **Health & Welfare Records**
 - To aid in maintaining or improving herd health and welfare, a plan for and a record of following shall be kept:
 - Administration of medicine, including parasite treatment, whether obtained from a veterinarian or other source
 - Illness or injury and remedy or treatment administered and withdrawal period observed
 - Vaccinations
 - Births
 - Mortalities on the farm and in transit
 - Movement of pigs onto the farm and off the farm
 - Biosecurity protocol
 - Good housekeeping practice, particularly around feed storage areas, to discourage rodent infestation
 - Dead animals shall be buried, picked up by a licensed dead stock dealer or handled in a working composting system

2. ENVIRONMENT & SHELTER (including barns, paddocks, and pens)

- All animals – both as individuals and as a group shall be able to find shelter, whether constructed or natural, that will protect them from weather conditions that could endanger their health and well being, and also from predators.
- Paddocks and other outdoor environments, whether temporary or permanent, shall encourage animals to express their natural behaviours as individuals or as a herd.
- All animals shall be provided an environment year round in which play, exploration, nest building, nursing and mothering, socializing, grazing, foraging, wallowing in hot weather and nesting can be carried out without distress or suffering, and with satisfaction to the animal(s).
- Since the animals do not have continuous access to vegetated pastures or fields – clean, dry, natural materials will be provided in sufficient quantities for the animals to play, explore, forage and nest build. This requirement applies both to the outdoor environment and to shelters, year round.
- Paddocks and other outdoor environments are the preferred environment for all animals. This is also the preferred environment for poultry at least from dawn until dusk, depending on the presence of predators.
- When these are not provided, pigs and gestating sows shall have access to an outdoor lot enriched with natural materials, such as straw bales, in quantities sufficient for foraging and exploration year round.
- Lactating females and their young may be sheltered indoors in straw-bedded conditions for the initial days after birthing to ensure mother and young are bonded and nursing.
- In the event of poor health or life threatening weather extremes, animals may be temporarily sheltered indoors provided that the shelter provides natural light and wholesome air flow throughout the area used and access to the outdoors is provided as soon as the weather threat has passed.
- Shelters shall be designed to allow natural light into the building and so the natural light and day cycles are experienced by all animals in the shelter.

3. EMERGENCY PREPAREDNESS

- In the event of an emergency (ex: fire), all sheltered animals will be released into a designated and secure containment area within the perimeter fence.

4. EQUIPMENT & CHEMICALS

- Equipment and machinery must be in good repair and safe to operate
- Containers of chemicals must be stored or maintained in appropriate areas and secured to minimize the opportunity of spillage or accidental human or animal exposure.

5. SECURITY (site specific)

- **High Park:** Remote monitoring of animal displays when not open to the public exists via security cameras monitored by corporate security. New cameras installed Fall 2010.
- **Riverdale Farm:** On site security present from 7 pm to 7 am, 365 days/year.