



OMBUDSMAN INVESTIGATION REPORT

Council-Directed Review of 3 Neighbourhood Emergencies

Date:	February 12, 2013
To:	City Council
From:	Ombudsman
Wards:	All
Reference Number:	

SUMMARY

In accordance with section 170(2) of the *City of Toronto Act, 2006* (COTA), I am providing the attached report which represents an Ombudsman review directed by Council into the City's responses of three neighbourhood-level emergencies – the Queen Street West fire (February 2008), the Secord Avenue fire (July 2008) and the Sunrise Propane explosion (August 2008).

RECOMMENDATIONS

The Ombudsman recommends that:

City Council adopts the recommendations contained in this investigation report.

Financial Impact

This report has no financial impact.

DECISION HISTORY

This investigation was conducted pursuant to section 171(1) of COTA.

Council directed the Ombudsman to conduct this review as a result of another Ombudsman investigation report tabled in May 2012: *An Investigation into the Provision of Emergency Human Services following the 200 Wellesley Street Fire*.

CONTACT

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SIGNATURE

(Original signed)

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Ombudsman

ATTACHMENT

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