



**Canadian Union of
Public Employees**

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Units
- Service Units

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- Full-Time
- Long-Term Care Homes
& Services Part-Time
- Recreation Workers
Part-Time
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*Toronto Community
Housing Corporation*

**SERVING OUR
MEMBERS
SINCE
1942**

HAND DELIVERED

January 14, 2013

Mayor Rob Ford
Toronto City Hall
2nd Floor
100 Queen Street West
Toronto, ON M5H 2N2

Dear Mayor Ford:

RE: **Urgent!**
Contracting-out Traffic Management
Transportation Services 2013 Operating Budget, and
January 16, 2013 Bid Committee Agenda Item BD107.7

One of the many Budget items coming before City Council on January 15 & 16, 2013 is the contracting-out of "Traffic Control and Incident Management Systems" in Transportation Services.

On the Bid Committee's Agenda for Wednesday, January 16, 2013 is the Award of Request for Proposal No. 9118-12-7168 for City of Toronto Traffic Management Centre (TMC), Situation Control Room (SCR) operations. The function of the TMC dispatch involves monitoring, collecting, interpreting, responding to incidents and disseminating traffic events on a 24/7 basis. The City's Bid Committee plans to award this traffic management contract before the 2013 Budget has been approved by Council.

Councillors should be made aware of what is actually being considered in this area of the Budget:

- **The Transportation Services 2013 Operating Budget should be rejected until Councillors are provided the full details.**
- **Also, the consideration of this contracting-out at the Bid Committee should be deferred pending City Council's Budget deliberations.**

If this contract is awarded as proposed, it would give a private company a virtual monopoly over the functioning and maintenance of Toronto's traffic management system. It would set up a situation where one private company would be determining/overseeing the dispatch of other private companies in the maintenance of the traffic system, and traffic emergency management. If total control of the Situation and Control Room (SCR) Operation Services at the Traffic Management Centre (TMC) is given over to a private company, **there**

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would be 'no public oversight' for this critical component of Toronto's transportation infrastructure.

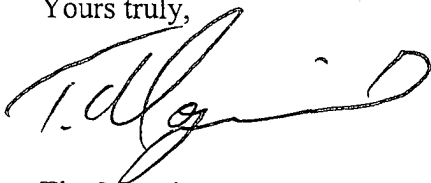
City Councillors have a right to know all the information about this contract before it's awarded, and have a chance to discuss it in Council before approving the 2013 Budget.

There has been no transparency on this issue. The details of this contracting-out proposal have not been provided to Councillors, or the public, in the 2013 Budget documents. The Transportation Services 2013 Operating Budget only refers to Traffic Control and Incident Management Systems with 2013 Service Levels "TBD" – to be determined.

In previous contracting-out situations, City Council was at the very least aware of the issue before them. For example, with City Cleaners and Fleet maintenance. However, in this instance, Councillors would have no idea they were voting to contract-out the dispatch function of the City's Traffic Management System if they vote in favour of the Transportation Services 2013 Operating Budget. This is mentioned nowhere.

Also, there are Collective Agreement obligations for the provision of information to CUPE Local 79 when services are proposed to be contracted-out. CUPE Local 79 has met with the Division and requested information, some of which has been provided. But, other relevant pieces of information have not been forthcoming after several requests. In order to have a clear understanding of the rationale for the decision to contract-out these critical public services, the City must meet its contractual obligations under the Collective Agreement.

Yours truly,



Tim Maguire
President

Cc: Councillors, City of Toronto
Bid Committee
Joseph Pennachetti, City Manager
Bruce Anderson, Executive Director, Human Resources
Robert Reynolds, Director, Employee & Labour Relations