

**Appendix A - WSIB Incidents (January - June), by Division**

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries**				
	2009	2010	2011	2012	2013	2009	2010	2011	2012	2013	2009	2010	2011	2012	2013
<b>CITY COUNCIL</b>															
Ward 1 Etobicoke North	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Ward 31 Beaches East York	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Ward 26 Don Valley West	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Ward 42 Scarborough Rouge River	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Ward 38 Scarborough Centre	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	<b>1</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>
City Clerk's	3	3	3	0	0	0	0	0	0	0	1	1	1	4	2
Legal Services	0	1	0	1	2	0	0	0	0	0	1	0	0	0	0
<b>CITY MANAGER'S OFFICE</b>															
Human Resources	4	0	2	0	1	0	1	0	0	1	5	0	0	2	2
Strategic Communications	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	<b>4</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>
<b>CITIZEN FOCUSED SERVICES A</b>															
Children's Services	71	60	34	50	22	5	6	1	2	0	24	23	29	20	19
Afordable Housing Office	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Court Services	2	3	2	0	2	0	0	0	2	0	2	3	1	3	5
Economic Development and Culture	0	1	3	0	0	0	0	0	0	0	2	1	3	3	1
Office of Partnerships	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Emergency Medical Services	156	134	114	122	90	19	23	1	12	10	100	113	127	106	112
Long Term Care Homes & Services	112	156	52	66	61	17	6	4	10	3	58	51	22	39	41
Parks, Forestry and Recreation	54	43	50	47	47	10	12	8	2	8	88	105	120	118	110
Public Health	21	9	13	10	7	5	4	3	3	0	11	9	9	6	16
Shelter, Support and Housing Administration	22	53	31	18	17	7	4	7	5	1	10	7	12	11	11
Social Development, Finance and Administration	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0
Employment & Social Services	29	16	17	18	21	19	8	10	11	5	39	27	32	27	26
	<b>467</b>	<b>475</b>	<b>316</b>	<b>331</b>	<b>268</b>	<b>82</b>	<b>63</b>	<b>34</b>	<b>47</b>	<b>27</b>	<b>334</b>	<b>342</b>	<b>355</b>	<b>333</b>	<b>341</b>
<b>CITIZEN FOCUSED SERVICES B</b>															
Deputy City Manager B Office	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0
Toronto Building	2	1	2	1	0	0	1	0	0	0	3	3	1	2	5
City Planning	2	0	1	1	1	1	0	0	0	0	1	0	0	0	0
Fire Services	69	65	69	53	50	20	26	17	16	14	76	63	59	58	53
Municipal Licensing and Standards	9	5	17	4	6	0	3	2	8	3	7	9	6	10	5
Policy, Planning, Finance and Administration	1	1	1	1	0	1	0	0	0	0	1	4	2	2	0
Solid Waste Management	53	45	43	40	18	22	21	5	21	6	62	63	56	50	39
Engineering & Construction Services	3	0	0	1	1	3	2	0	0	0	9	6	1	5	3
Toronto Water	53	45	31	36	27	13	1	4	3	4	44	35	42	32	39
Transportation Services	28	15	4	9	12	4	7	0	2	1	30	16	20	17	8
	<b>220</b>	<b>177</b>	<b>169</b>	<b>146</b>	<b>115</b>	<b>64</b>	<b>61</b>	<b>28</b>	<b>50</b>	<b>28</b>	<b>233</b>	<b>199</b>	<b>188</b>	<b>176</b>	<b>152</b>
<b>INTERNAL FOCUSED SERVICES</b>															
311 Toronto	1	1	6	3	3	0	0	1	1	1	0	0	1	1	1
Office of the Chief Corporate Officer	14	18	13	8	8	7	2	4	2	1	17	10	11	14	15
Accounting Services	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Financial Planning	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Real Estate	0	0	0	1	0	0	0	0	0	0	1	0	0	1	1
Corporate Finance	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Fleet Services	10	6	15	7	7	2	1	2	1	0	8	7	12	11	7
Information and Technology	0	0	1	1	0	0	1	0	0	0	2	0	0	0	1
Pension, Payroll and Employee Benefits	0	0	0	1	0	0	1	1	0	0	2	1	0	0	0
Purchasing and Materials Management	1	0	0	1	1	0	0	0	0	0	1	1	3	0	0
Revenue Services	9	5	4	5	1	3	1	0	1	0	1	3	2	3	0
	<b>35</b>	<b>30</b>	<b>39</b>	<b>27</b>	<b>20</b>	<b>12</b>	<b>6</b>	<b>8</b>	<b>5</b>	<b>2</b>	<b>32</b>	<b>22</b>	<b>31</b>	<b>30</b>	<b>26</b>
<b>TOTAL</b>	<b>730</b>	<b>686</b>	<b>530</b>	<b>506</b>	<b>406</b>	<b>158</b>	<b>131</b>	<b>70</b>	<b>102</b>	<b>58</b>	<b>606</b>	<b>566</b>	<b>575</b>	<b>545</b>	<b>523</b>

-44.4%

-63.3%

-13.7%

\* All claims reported to the WSIB except those denied/approved for health care only by the WSIB or withdrawn/abandoned by employees  
 \*\*All claims reported to the WSIB (including those initially submitted as lost time but approved for health care only) except those denied by the WSIB or withdrawn/abandoned by employees