# REFERRAL OF MEMBER MOTION BY CITY COUNCIL

## Creation of a Hoarding Co-ordination Office

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| **Date:** | November 19, 2013 |
| **To:** | Executive Committee |
| **From:** | City Council |
| **Wards:** | All Wards |

## City Council Decision

City Council on November 13, 14, 15 and 18, 2013, referred Motion MM41.1 to the Executive Committee.

## Recommendations

Councillor Mary-Margaret McMahon, seconded by Councillor Josh Colle, recommends that:

1. City Council direct the Deputy City Manager, Cluster A to report, in collaboration with members of the interdivisional hoarding team, on the feasibility of and the resources required to create a Hoarding Co-ordination Office to synchronize City divisions' efforts and promote best practices when dealing with extreme hoarding.

## Summary

Situations of extreme hoarding are difficult to resolve and necessarily involve the co-operation of a large number of City divisions, the Toronto Police Service, Toronto Fire Services and Social Service agencies. These incidents are even more challenging when they occur in owner occupied houses. The impacts of extreme hoarding include odours and animal infestations which extend beyond the boundaries of the problem property, impacting the entire community.

The number of divisions and services required to resolve extreme hoarding demands that a central co-ordination office be established to ensure the safety and well being of everyone involved, and to prevent duplication of efforts and wasted resources.

Hoarding is a problem right across the City. We want to ensure there is support for vulnerable residents and their neighbours as soon as possible. We want to start implementing preventative measures as soon as possible to help mitigate these situations so they do not escalate.

(Submitted to City Council on November 13 and 14, 2013 as MM41.1)