



## STAFF REPORT INFORMATION ONLY

### 2012 Toronto Public Health Accountability Agreement Year End Indicator Performance

<b>Date:</b>	April 11, 2013
<b>To:</b>	Board of Health
<b>From:</b>	Medical Officer of Health
<b>Wards:</b>	All Wards
<b>Reference Number:</b>	

#### SUMMARY

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This report provides the Board of Health (BOH) with the results of Toronto Public Health (TPH) performance on the indicators for 2012 as set out in the Accountability Agreement (the Agreement) for 2011-2013 between the Ministry of Health and Long-Term Care (MOHLTC) and the BOH.

#### Financial Impact

There are no financial impacts beyond what has been approved in the 2013 Approved Operating Budget. Additionally, there are no financial implications related to performance on the Agreement indicators.

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#### DECISION HISTORY

At its June 25, 2012 meeting, the BOH directed the Medical Officer of Health to report annually to the BOH on performance under the Agreement.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2012.HL15.9>

#### ISSUE BACKGROUND

For the first time in 2011, the MOHLTC required Boards of Health to enter into agreements specifying performance indicators to routinely report on to the MOHLTC, as part of its commitment to improving public health sector performance. The initial Agreement includes 14 performance indicators and was approved by the BOH at its meeting of October 17, 2011.

The fourteen indicators in the Agreement are used to inform continuous quality improvement to support public reporting (transparency), local program management and service delivery; as well as inform surveillance activities, policy development and risk assessment strategies. There are no financial implications related to performance results.

In late 2011 and early 2012 TPH negotiated performance targets with the MOHLTC to support incremental, directional improvement and considering local context. The negotiation involved verifying baseline performance and a series of discussions. As a result, the MOHLTC and TPH agreed on all performance targets for 2012 and 2013. Attachment 1 provides a summary of the indicators and targets.

## **COMMENTS**

### **2012 Performance Indicator Results**

Attachment 1 provides a summary of the indicators, targets and 2012 performance. Of the indicators with confirmed results TPH:

- Met performance expectations on three indicators
  - #5 – Time between notification of Invasive Group A Streptococcal Disease (iGAS) and initiation of follow-up
  - #7a – % of vaccine wasted by type (HPV)
  - #14 – Baby Friendly Initiative status
- Exceeded performance expectations for four indicators
  - #1 – % of high risk food premises inspected once every 4 months
  - #2 – % of pools and public spas inspected
  - #4 – Time between notification of gonorrhea and initiation of follow-up
  - #7b – % of vaccine wasted by type (influenza)
- Underachieved performance expectations on one indicator
  - #11 – % of tobacco vendors in compliance with youth access legislation

There are no 2012 performance results for seven of the indicators because they either do not apply to TPH (indicator #2), were deferred by the MOHLTC (indicators #3 and #8), or are only required every two years (indicators #10, #12 and #13).

The one underachieved indicator resulted from reduced staffing levels in 2012. TPH has put strategies in place to improve performance in 2013, including adjusted work assignments, strengthened overall education to tobacco vendors including additional education to vendors who fail inspection, and recruiting of more test shoppers.

### **2013 Performance Indicator Targets**

There will be an opportunity for TPH to renegotiate 2013 targets for indicators 1-9 with the MOHLTC based on experience with indicators to date. TPH is awaiting details of the renegotiation process from the MOHLTC.

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## **SIGNATURE**

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## **ATTACHMENTS**

Attachment 1: Toronto Public Health 2012 Year End Indicator Performance