
City Council

Motion without Notice

MM41.32	ACTION			Ward:All
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Advising Toronto Residents of Door to Door Water Testing Solicitation - by Councillor Mary Fragedakis, seconded by Councillor Kristyn Wong-Tam

** This Motion has been deemed urgent by the Chair.*

** This Motion is not subject to a vote to waive referral. This Motion has been added to the agenda and is before Council for debate.*

Recommendations

Councillor Mary Fragedakis, seconded by Councillor Kristyn Wong-Tam, recommends that:

1. City Council direct the General Manager, Toronto Water, in consultation with Strategic Communications and City Legal Services, to issue a media release that will clarify for Toronto residents that the City of Toronto does not endorse or conduct private water testing.

Summary

The City's drinking water is tested continuously and meets or exceeds Ministry of Environment Provincial regulations. There have been very recent complaints from Toronto residents who have been approached by water testing companies conducting door to door solicitations and/or requesting water samples from residents with the aim of selling water related products to homeowners.

While the City is aware of these businesses and they are legally entitled to operate, the City does not endorse or sponsor private water testing. It's important to advise residents to be cautious of door to door solicitations and of sharing personal information with people unknown to them.

This Motion is urgent, as residents are being approached in Toronto neighbourhoods, at the present time, by water testing companies and it's important to advise them as quickly as possible that the testing is not being undertaken by the City of Toronto and to be cautious of door to door solicitation and sharing of personal information.

(Submitted to City Council on November 13 and 14, 2013 as MM41.32)

Background Information (City Council)

Member Motion MM41.32

Photograph of water sample kit

<http://www.toronto.ca/legdocs/mmis/2013/mm/bgrd/backgroundfile-63723.pdf>

Water Analysis Data Form

<http://www.toronto.ca/legdocs/mmis/2013/mm/bgrd/backgroundfile-63765.pdf>