

APPENDIX F

Street Furniture Maintenance Review

Element Type	IssueType	% of Total Service Requests	Element Inventory	Service Requests (Jan. 1, 2012 – Dec 31, 2012)	% of Service Request vs. Element Inventory
Transit Shelter	Cleaning/Maintenance	23.6%	5541*	298	8.7%
	Damage/Repair	14.4%		182	
	Total	37.9%		480	
Litter Receptacle	Cleaning/Maintenance	12.3%	5834	156	12.3%
	Damage/Repair	44.6%		564	
	Total	56.9%		720	
Bench	Cleaning/Maintenance	1.3%	712	16	7.0%
	Damage/Repair	2.7%		34	
	Total	4.0%		50	
Info Pillar	Cleaning/Maintenance	0.4%	70	5	10.0%
	Damage/Repair	0.2%		2	
	Total	0.6%		7	
Poster Structure (Column & Board)	Cleaning/Maintenance	0.3%	766	4	0.5%
	Damage/Repair	0.0%		0	
	Total	0.3%		4	
Publication Structure (Kiosk & Corral)	Cleaning/Maintenance	0.2%	82	3	3.7%
	Damage/Repair	0.0%		0	
	Total	0.2%		3	
Washroom	Cleaning/Maintenance	0.0%	2	0	50.0%
	Damage/Repair	0.1%		1	
	Total	0.1%		1	
Grand Total		100.0%	13,007	1,265	

* Shelter element inventory includes 1,497 Astral installed shelters and 4,044 legacy shelters installed under previous Agreements.