

APPENDIX 4
SNOW REMOVAL LEVEL OF SERVICE TABLE

ROAD CATEGORY	NET SNOW ACCUMULATION FOR REMOVAL START	TYPE OF OPERATION	TIME TO COMPLETE REMOVAL
EXPRESSWAYS	20 to 30 cm	Full operation (Overtime if required)	3 Days
Arterials (Red) [Selected sections] *Without or small Boulevard *Commercial on-street Parking	20 to 30 cm 30+ cm	Partial Operation (8 hr shifts) Full Operation (Overtime if required)	2 Weeks
Collectors (Blue) Bus Routes Collector Roads Local Streets with hills	20 to 30 cm 30+ cm	Partial Operation (8 hr shifts) Full Operation (Overtime if required)	2 Weeks
Local (Green) - Local Streets without Boulevards and long term on-street parking - sightline problems	30+ cm	(Only required for sight lines, etc.)	2 Weeks
DEAD ENDS (or cul-de-sacs) -with limited or no storage space for snow	20 to 30 cm	Full Operation (Overtime if required)	2 Weeks
LANEWAYS	30+ cm	Full Operation (Overtime if required)	2 Weeks
LANEWAY FRONTAGES	5 to 15 cm	Linked to snow ploughing level of service	Within 48hrs ploughing of adjacent local road

Guidelines for Snow Removal

1. In response to colder temperatures, snow removal will typically take place in January or February only
2. Snow removal may take place when there has been a series of subsequent snow storms
3. Lack of any significant thaw or mild weather forecast that would naturally melt snow banks