



OMBUDSMAN INVESTIGATION REPORT

Report to Council regarding 'Housing at Risk: An Investigation into the Toronto Community Housing Corporation's Eviction of Seniors on the Basis of Rental Arrears'.

Date:	March 25, 2014
To:	City Council
From:	Ombudsman
Wards:	All
Reference Number:	

SUMMARY

In accordance with section 170(2) of the *City of Toronto Act, 2006* (COTA), I concluded an investigation into the TCHC's eviction of seniors on the basis of rental arrears in June 2013 and tabled the matter with City Council in June 2013.

City Council asked for a report back on the status of implementation in March 2014.

RECOMMENDATIONS

The Ombudsman recommends that:

1. City Council request TCHC implement the balance of the Ombudsman's recommendations in the context of its strategic plan and demonstrate how it is doing so.
2. City Council adopt the Ombudsman's report and in so doing, request that TCHC implement all of the recommendations.

Financial Impact

This report has no financial impact.

DECISION HISTORY

The investigation was conducted pursuant to section 171(1) of COTA, which allows the Ombudsman to investigate any decision, recommendation, act or omission in the course of the administration of the City. This function is conferred and exercised independently of Toronto City Council. Under this power, I may make findings and recommendations as I deem necessary to address any problems, which I may then report to Council.

COMMENTS

My report on this matter had 30 recommendations, all of which were adopted by City Council. In addition, Council asked for a report back on the status of implementation for those recommendations.

TCHC has completed 10 recommendations. Seventeen are in progress, 2 have made insufficient progress and 1 is not yet due.

CONTACT

Fiona Crean

Ombudsman

Tel: 416-392-7061

Email: fcrean@toronto.ca

SIGNATURE

(Original signed)

Fiona Crean

Ombudsman

ATTACHMENT

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