Appendix A - First Quarter WSIB Incidents Data, by Division

Division	Lost Time Injuries*					Recurrences*					Medical Aid Injuries*				
	2010	2011	2012	2013	2014	2010	2011	2012	2013	2014	2010	2011	2012	2013	2014
CITY COUNCIL															
Ward 31 Beaches East York	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Ward 26 Don Valley West	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Ward 42 Scarborough Rouge River	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Ward 38 Scarborough Centre	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**	**0**	**0**	**0**
City Clerk's	**3**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**0**	**1**	**1**
Legal Services	**0**	**0**	**0**	**2**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	0	**0**	**1**
CITY MANAGER'S OFFICE															
Human Resources	0	1	0	0	0	1	0	0	1	0	0	0	1	0	0
Strategic Communications	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	**1**	**0**	**0**	**0**	**1**	**0**	**0**	**1**	**0**	**0**	**0**	**1**	**0**	**0**
CITIZEN FOCUSED SERVICES A															
Children's Services	39	19	35	13	15	5	0	1	0	0	11	12	6	11	11
Court Services	1	1	0	2	2	0	0	1	0	2	1	0	2	2	1
Economic Development and Culture	1	3	0	0	0	0	0	0	0	0	0	1	2	0	0
Office of Partnerships	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Emergency Medical Services	75	61	61	50	48	16	1	4	3	7	56	62	53	58	66
Long Term Care Homes & Services	125	28	30	31	29	4	1	4	2	2	27	10	18	17	23
Parks, Forestry and Recreation	22	28	26	23	34	7	3	0	3	7	42	41	45	47	63
Public Health	5	9	5	3	6	3	1	2	0	0	5	5	4	6	9
Shelter, Support and Housing Administration	42	24	2	4	11	4	3	1	1	0	3	7	5	3	2
Social Development, Finance and Administration	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Employment & Social Services	4	6	10	11	13	7	5	6	0	0	15	17	13	11	7
	314	**179**	**169**	**138**	**158**	**46**	**14**	**19**	**9**	**18**	**161**	**155**	**148**	**155**	**182**
CITIZEN FOCUSED SERVICES B															
Deputy City Manager B Office	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Toronto Building	0	1	1	0	3	1	0	0	0	0	1	0	1	3	1
City Planning	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Fire Services	31	30	27	20	25	12	8	10	3	5	25	29	20	32	25
Municipal Licensing and Standards	3	10	2	1	5	3	0	7	1	2	5	2	6	3	6
Policy, Planning, Finance and Administration	1	0	1	0	1	0	0	0	0	0	1	2	1	0	0
Solid Waste Management	18	18	20	7	14	17	1	13	1	1	34	30	28	17	22
Engineering & Construction Services	0	0	0	0	4	2	0	0	0	0	2	0	4	3	0
Toronto Water	20	19	25	11	18	6	3	3	3	8	17	23	18	19	17
Transportation Services	9	2	4	6	5	0	0	1	0	1	9	11	10	3	10
	82	**82**	**80**	**45**	**75**	**41**	**12**	**34**	**8**	**17**	**94**	**97**	**88**	**80**	**81**
INTERNAL FOCUSED SERVICES															
Office of the Chief Corporate Officer	8	6	4	4	1	1	3	0	1	1	4	7	6	6	2
311 Toronto	0	6	0	1	2	0	1	1	0	1	0	0	1	0	1
Financial Planning	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Real Estate	0	0	1	0	0	0	0	0	0	0	0	0	1	1	0
Fleet Services	4	11	5	3	8	1	0	0	0	0	4	6	7	3	1
Information and Technology	0	1	1	0	1	1	0	0	0	1	0	0	0	1	0
Pension, Payroll and Employee Benefits	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Purchasing and Materials Management	0	0	1	1	0	0	0	0	0	0	1	0	0	0	0
Revenue Services	2	0	3	1	2	0	0	0	0	1	3	1	1	0	1
	14	**24**	**15**	**10**	**14**	**3**	**3**	**0**	**1**	**4**	**13**	**15**	**16**	**11**	**5**
TOTAL	**413**	**291**	**264**	**195**	**247**	**91**	**30**	**54**	**19**	**39**	**270**	**268**	**253**	**247**	**270**

-40.2% **-57.1%** **0.0%**

* All claims reported to the WSIB except those denied/approved for health care only by the WSIB or withdrawn/abandoned by employees

**All claims reported to the WSIB (including those initially submitted as lost time but approved for health care only) except those denied by the WSIB or withdrawn/abandoned by employees