



## **STAFF REPORT ACTION REQUIRED**

### **Toronto Police Service Annual Report: Parking Enforcement Unit – 2013 Parking Tag Issuance**

<b>Date:</b>	April 4, 2014
<b>To:</b>	Government Management Committee, City of Toronto
<b>From:</b>	Alok Mukherjee, Chair, Toronto Police Services Board

#### **SUMMARY**

The purpose of this report is to provide the Government Management Committee with the annual report on the Toronto Police Service's (TPS) Parking Enforcement Unit – 2013 estimated tag issuance.

#### **RECOMMENDATION**

It is recommended that the Government Management Committee receive this report and consider it in conjunction with the City of Toronto 2013 Parking Activity Report.

#### **FINANCIAL IMPACT**

There are no financial implications with regard to the receipt of this report.

#### **ISSUE BACKGROUND**

At its meeting held on March 13, 2014, the Toronto Police Services Board (Board) was in receipt of a report dated January 13, 2014, from William Blair, Chief of Police, with regard to the TPS - Parking Enforcement Unit – 2013 parking tag issuance.

#### **COMMENTS**

The Board approved the Chief's report and agreed to forward a copy to the City of Toronto – Government Management Committee for consideration in conjunction with the City of Toronto 2013 Parking Ticket Activity Report.

**CONCLUSION**

A copy of Board Minute No. P42/14, in the form attached as Appendix “A”, regarding this matter is provided for information.

**CONTACT**

Chief of Police William Blair  
Toronto Police Service  
Telephone No. 416-808-8000  
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**SIGNATURE**

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Alok Mukherjee  
Chair, Toronto Police Services Board

**ATTACHMENT**

Appendix A – Board Minute No. P42/13

a: Annual Report\_Parking Enforcement Unit\_2013 Tag Issuance.doc

## **APPENDIX A**

### **THIS IS AN EXTRACT FROM THE MINUTES OF THE PUBLIC MEETING OF THE TORONTO POLICE SERVICES BOARD HELD ON MARCH 13, 2014**

#### **#P42            ANNUAL REPORT: 2013 PARKING ENFORCEMENT UNIT: PARKING TAG ISSUANCE**

The Board was in receipt of the following report January 13, 2014 from William Blair, Chief of Police:

Subject:        ANNUAL REPORT: 2013 PARKING ENFORCEMENT UNIT – PARKING  
TICKET ISSUANCE

#### Recommendations:

It is recommended that:

- (1) the Board receive the following report; and
- (2) the Board forward a copy of this report to the City of Toronto Government Management Committee to be considered in conjunction with the City of Toronto 2013 Parking Ticket Activity Report.

#### Financial Implications:

There are no financial implications relating to the recommendations contained within this report.

#### Background/Purpose:

This report provides information on the Parking Enforcement Unit achievements, activities and annual parking ticket issuance during the year 2013 (Appendix A refers).

#### Discussion:

The Parking Enforcement Unit reports annually on parking ticket issuance by Parking Enforcement Officers (PEOs), Municipal Law Enforcement Officers (MLEOs) and Police Officers. The City of Toronto requests this information for use during the annual budget process.

#### Annual Parking Ticket Issuance:

The total parking ticket issuance is estimated to be 2,612,810 tags in 2013 which is in line with projections. Total parking ticket issuance includes tags issued by PEOs, MLEOs, and Police Officers. The final parking ticket issuance numbers will be presented by the City of Toronto,

Parking Ticket Operations in its 2013 Annual Parking Ticket Activity Report, once all data is captured and reconciled.

The following is a breakdown of the parking ticket issuance estimates by group:

<b>Group</b>	<b>Tickets Issued</b>
Parking Enforcement Unit	2,412,702
Municipal Law Enforcement Officers	191,775
Police Officers	8,333
<b>Total Parking Ticket Issuance</b>	<b>2,612,810</b>

Other Information:

During the 2013 calendar year, although there were some significant operating challenges, the Parking Enforcement Unit delivered on many key accomplishments aside from the issuance of parking tickets, through the provision of operational support to the Toronto Police Service and interoperability with City initiatives.

One of the challenges was the extreme inclement weather conditions experienced throughout 2013, such as flooding, ice and snow storms, and the numerous heat and cold alerts which had a measurable impact upon enforcement and operations. Considering that many PEOs patrol on foot in all weather conditions, some challenges were experienced with Unit deployment and a general encumbrance on its operations. When these types of events impact regular operations, PEOs must be redeployed to assist with other parking and traffic flow related assignments. As such, in support of TPS and City initiatives, PEOs focus on hazardous parking situations, the safe and efficient flow of traffic, assistance to the public, and vehicle relocations for clean-up operations, snow removal and tree trimming.

City Council decisions related to changes in by-laws, fine increases and program initiatives have an impact on public behavior and appear to be achieving increased motorist compliance with some of the Municipal parking bylaws. This also has a related impact to enforcement. However, continued compliance is contingent on PEOs being highly visible, while performing general patrol, in order to deter illegal parking activity.

Similarly, the issue of enforcement grace periods and the differing City ticket cancellation guidelines (Min. No. P238/13 refers) was referred to City Council for their consideration toward a resolution. While a final resolution is pending, this has created pressure on enforcement operations due to increased interaction between PEOs and the public which detracts from available patrol time. This operational pressure may be alleviated when a resolution is achieved.

Members of the Unit were responsible for towing 22,999 vehicles, including 368 that were without properly registered plates and 1,967 that were relocated to assist with snow removal operations, the clearing of parade routes and special events management. PEOs also recovered 638 stolen vehicles, in support of TPS crime management initiatives.

The Unit responded to 142,018 calls for service from members of the public. This number continues to increase on a year-over-year basis which suggests that effective and timely response to parking problems and concerns is important to the community. The attendance to these calls by civilian Parking Enforcement Officers alleviates pressure on the TPS as a whole and allows Police Officers to focus on core policing duties.

The Unit retained 799 Accessible Parking Permits for investigation of possible misuse and laid 332 *Highway Traffic Act* charges in this regard. This is in support of maintaining integrity in the Accessible Parking Program and ensuring parking spaces are available for use by members of the public that have valid Accessible Parking Permits.

From a training perspective, the Unit provided training and certification to 428 new MLEOs for private property enforcement to which all of the fine revenue derived from the issuance of these parking tickets goes directly to the City of Toronto.

#### Conclusion:

The Parking Enforcement Unit continues to contribute positively to the achievement of the goals and priorities of the Toronto Police Service by:

- ensuring the safe and orderly flow of traffic;
- ensuring enforcement is fair and equitable to all;
- providing a visible uniform presence on the streets;
- ensuring positive outreach to the community through public awareness campaigns and education programs; and
- ensuring interoperability with other TPS Units and City of Toronto departments.

The final total for Parking Ticket issuance in 2013 is estimated to be 2,612,810 tickets which is in line with projections. The City of Toronto will report the final parking ticket issuance numbers in their 2013 Annual Parking Ticket Activity Report once all data is captured and reconciled.

Deputy Chief Michael Federico, Operational Support Command, will be in attendance to answer any questions the Board may have concerning this report.

**The Board approved the foregoing report.**

**Moved by: M. Moliner**

Appendix "A"

<b>Parking Enforcement Unit</b>	<b><u>2011</u></b>	<b><u>2012</u></b>	<b><u>2013</u></b>
Parking Ticket Issuance – PEOs	2,557,562	2,505,064	2,412,702
Parking Ticket Issuance – PEOs, MLEOs, PCs	2,836,587	2,758,565	2,612,810*
Processable Ticket Rate PEOs	99.8%	99.8%	99.8%
Absenteeism (Short-term sick)	2.5%	3.4%	3.8%
Calls for service received	131,844	137,315	142,018
Stolen Vehicles Recovered	1,023	776	638
Stolen Autos Recovered - Street Sweeper	721	550	483
Stolen Autos Recovered - PEOs	302	226	155
Hours Spent on Stolen Vehicles Recovered	975	780	671
Stolen Plates Recovered	70	42	30
Hours Spent on Stolen Plates Recovered	46	35	38
Vehicles Scanned by Street Sweeper	2,497,216	3,133,478	3,363,198
Vehicles Towed	23,808	23,426	22,999
<b>Assistance to TPS Units</b>			
Unplated Vehicles Towed	425	314	368
Directed Patrol Requests from Other Police Units	109	96	49
Arrest Assists	18	20	13
Assaults	32	19	21
Language Interpretations	72	97	52
Hours Spent on Language Interpretations	133	248	137
Disabled Permits Retained	845	848	799
Disabled Permits Cautioned	92	118	140
H.T.A Charges (Disabled Permits)	561	414	332
Special Events	81	89	103
Hours Spent On Special Events	2,226	1,969	1,521
Vehicle Relocations	1,288	1,934	1,967

\* Estimates: PC's and MLEO's issue manual tickets and all issued tickets have not yet been processed at the time of this report.