### FA2.3

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### Challenges faced by Conseil Scolaire Viamonde in terms of French-language services

#### Committee Decision

The Toronto French Language Advisory Committee recommends that Government Management Committee recommend that:

1. City Council forward the concerns of Toronto French Language Advisory Committee to the Chair, Toronto Police Service Board and the Chair, Toronto Board of Health as follows:

   **Toronto Police Services:**

   a. French-language Community Safety Services are insufficient because there is only one employee to deliver services to French-language schools; and


   **Toronto Public Health:**

   c. The need to increase the number of documents available in the French language, especially concerning required vaccinations and communicable diseases; and

   d. The need to make marketing tools and displays on public hygiene available in the French language.

### Decision Advice and Other Information
Claire Francoeur, Director of Communications and Marketing, Conseil Scolaire Viamonde, gave a presentation to the Committee on Conseil Scolaire Viamonde's concerns related to inadequate French language services provided by the Toronto Police Service and Toronto Public Health.

**Summary**
Conseil Scolaire Viamonde will give a presentation to the Committee on the challenges it faces in their dealings with City of Toronto services. Conseil Scolaire Viamonde hopes that French-language services can be given a greater profile by staff, particularly regarding Public Health and Police Services.
No written material.