



STAFF REPORT INFORMATION ONLY

2013 Toronto Public Health Accountability Agreement Year End Indicator Performance

Date:	July 30, 2014
To:	Board of Health
From:	Medical Officer of Health
Wards:	All Wards
Reference Number:	

SUMMARY

This report provides the Board of Health (BOH) with a summary of the results of Toronto Public Health's (TPH) performance on 2013 indicators, set out in the 2011-2013 Accountability Agreement (the Agreement) between the Ministry of Health and Long-Term Care (MOHLTC) and the BOH.

Financial Impact

There are no financial impacts beyond what has been approved in the 2014 Approved Operating Budget.

DECISION HISTORY

At its April 29, 2013 meeting, the BOH received a report on the results of TPH's performance indicators for 2012 as set out in the 2011-2013 Accountability Agreement (the Agreement) negotiated between the Ministry of Health and Long-Term Care (MOHLTC) and the BOH.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2013.HL21.6>

At its June 25, 2012 meeting, the BOH received a report on the results of TPH's performance indicators for 2012 as set out in the 2011-2013 Accountability Agreement and directed the Medical Officer of Health to report annually to the BOH on its performance under the 2011-2013 Agreement.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2012.HL15.9>

At its October 17, 2011, the Board of Health authorized entering into the Accountability Agreement, granted authority to the Medical Officer of Health to negotiate, finalize and execute future Accountability Agreements, and requested the Medical Officer of Health

to report annually to the Board of Health on the Accountability Agreement.
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2011.HL8.2>

ISSUE BACKGROUND

For the first time in 2011, the MOHLTC required Boards of Health to enter into agreements specifying performance indicators for routine reporting to the MOHLTC, as part of its commitment to improving public health sector accountability and performance. The initial Agreement includes 14 performance indicators and was approved by the BOH at its meeting of October 17, 2011.

The fourteen indicators in the Agreement are used to inform continuous quality improvement to support public reporting (transparency), local program management and service delivery; as well as inform surveillance activities, policy development and risk assessment strategies. There are no financial implications or requirements tied to performance results or the Agreement.

In late 2012, and early 2013, TPH negotiated 2013 performance targets with the MOHLTC to support incremental improvement in policy and programs within the local context. The negotiation involved verifying baseline performance and a series of discussions for both health protection indicators (#s 1-9) and health promotion indicators (#s 10-14). As a result, the MOHLTC and TPH agreed on all performance targets for 2013 (refer to Table 1).

COMMENTS

2013 Performance Indicators Result

For 2013, TPH indicators, targets and performance are summarized in Table 1, with the following high level summary:

- Exceeded performance expectations for five indicators
 - #1 – exceeded by 2.8%
 - #2 – exceeded by 3.5%
 - #4 – exceeded by 5.5%
 - #7b – exceeded by 1.7%
 - #11 – exceeded by 6.3%
- Met performance expectations on indicators #5 and #14
- Underachieved performance expectations on indicators #7a and #9c

The two underachieved indicators were for immunization programs and resulted from unanticipated MOHLTC additional vaccine program requirements including implementation of the HPV immunization catch-up campaign and the expansion of the Universal Influenza Immunization Program to pharmacies. These coincided with a TPH vaccine program review implementation in 2013. TPH will monitor performance in 2014 and anticipates improvement, since these were unique events in 2013.

Table 1: Toronto Public Health 2013 Year End Indicator Performance

Number	Indicator	TPH Baseline	2013 Target	2013 Performance
1	% of high risk food premises inspected once every 4 months while in operation	72.0%	95.0%	97.8%
2	% of pools and public spas by class inspected while in operation	28.0%	95.0%	98.5%
3	% of high-risk Small Drinking Water Systems (SDWS) inspections completed for those that are due for re-inspection	N/A No SDWS in Toronto	N/A No SDWS in Toronto	N/A No SDWS in Toronto
4	Time between health unit notification of a case of gonorrhea and initiation of follow-up (% of confirmed gonorrhoea cases where initiation of follow-up occurred within 0-2 business days)	not available	85.0%	90.5%
5	Time between health unit notification of an Invasive Group A Streptococcal Disease (iGAS) case and initiation of follow-up (% of confirmed iGAS cases where initiation of follow-up occurred on the same day as receipt of lab confirmation of a positive case)	100%	100%	100%
6	% of known high risk personal services settings inspected annually	deferred by MOHLTC	deferred pending MOHLTC clarification	deferred pending MOHLTC clarification
7a	% of vaccine wasted by vaccine type that is stored/administered by the public health unit (HPV)	0%	Maintain baseline wastage rate	0.6%
7b	% of vaccine wasted by vaccine type that is stored/administered by the public health unit (influenza)	2.1%	Maintain or improve baseline wastage rate	0.4%
8	% completion of reports related to vaccine wastage by vaccine type that is stored/ administered by other health care providers	deferred pending MOHLTC clarification	deferred pending MOHLTC clarification	deferred pending MOHLTC clarification
9a	% of school-aged children who have completed immunizations for Hepatitis B	76.8%	NA	NA data quality (per MOHLTC)
9b	% of school-aged children who have completed immunizations for HPV	64.6%	NA	NA data quality (per MOHLTC)

Number	Indicator	TPH Baseline	2013 Target	2013 Performance
9c	% of school-aged children who have completed immunizations for meningococcus	87.3%	Maintain or improve current coverage rate	86.6%
10	% of youth (ages 12-18) who have never smoked a whole cigarette	90.6%	91.5%	TBD pending CCHS data release
11	% of tobacco vendors in compliance with youth access legislation at the time of last inspection	86.0%	≥90%	96.3%
12	Fall-related emergency visits in older adults aged 65+ (rate per 100,000 per year)	5,277	Maintain or improve current	TBD pending NACRS data release
13	% of population (19+) that exceeds the Low-Risk Drinking Guidelines	22.2%	21.8%	TBD pending CCHS data release
14	Baby Friendly Initiative Status (category)	Intermediate	Designated	Designated

2011-2013 Performance Indicators Summary

During the three year Agreement period, TPH achieved noteworthy performance improvement on a number of indicators, including indicators #2, #4, #7b and #11. TPH accomplished this using a number of quality improvement strategies including adjusted work assignments and streamlined business processes. Additionally, TPH maintained high performance on indicator #5 and achieved Baby Friendly Initiative designation (#14).

There will be a new three-year Agreement for 2014-2016, which may include new performance indicators. Toronto Public Health anticipated finalizing the negotiations on the Agreement with the MOHLTC by June 2014. However, the provincial election resulted in delaying the agreement process. Toronto Public Health is currently confirming baseline data and negotiating performance targets with the MOHLTC, and anticipates this work will be completed in early fall 2014. The next three year Agreement will be presented to the BOH at its November 2014 meeting.

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SIGNATURE

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