

City Council

Notice of Motion

MM52.14	ACTION			Ward:All
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Establishing Service Standards for Elevator Repairs - by Councillor Kristyn Wong-Tam, seconded by Councillor Glenn De Baeremaeker

** Notice of this Motion has been given.*

** This Motion is subject to referral to the Licensing and Standards Committee. A two-thirds vote is required to waive referral.*

Recommendations

Councillor Kristyn Wong-Tam, seconded by Councillor Glenn De Baeremaeker, recommends that:

1. City Council request the Executive Director, Municipal Licensing and Standards, as part of the ongoing review of Chapter 629, Property Standards, to review the feasibility of establishing service standards for elevator repairs in buildings and housing that serve vulnerable people or people with disabilities.
2. City Council request the Executive Director, Municipal Licensing and Standards, to review the Elevating Devices Act as part of the review of establishing service standards for elevator repairs.
3. City Council request the Province of Ontario to review the Accessibility for Ontarians with Disabilities Act to establish service standards for elevator repairs in buildings with persons with disabilities.

Summary

Residents with disabilities and mobility challenges depend on reliable elevator services within their buildings and also in the buildings that house their medical services. When an elevator breaks down in a residential building, elderly and disabled residents often become housebound until the elevator can be repaired. With no timeline standards for an elevator repair, residents are held captive by their property management or the elevator repair companies. Furthermore, when elevators break down in the buildings where medical clinics operate, individuals who require these elevators to attend their medical appointments on higher floors, are forced to miss important and necessary medical treatment.

A maximum time limit for elevator repairs should be established within our Property Standards Chapter, so that residents can have a reasonable expectation of when elevator repairs will be completed.

(Submitted to City Council on June 10 and 11, 2014 as MM52.14)

Background Information (City Council)

Member Motion MM52.14