

Member Motion

City Council

Motion Without Notice

MM52.30	ACTION			Ward:All
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Review of Policy Replacement of Sub-Standard Water Services - by Councillor Maria Augimeri, seconded by Councillor John Parker

** This Motion has been deemed urgent by the Chair.*

** This Motion is not subject to a vote to waive referral. This Motion has been added to the agenda and is before Council for debate.*

Recommendations

Councillor Maria Augimeri, seconded by John Parker, recommends that:

1. City Council request the General Manager, Toronto Water to review the operational policy for the emergency replacement of water services with low flow and report back to City Council through the Public Works and Infrastructure Committee on the financial and operating impact of including services with measured flows less than 15 litres per minute.

Summary

Many residents are experiencing low water pressure but are not entitled to an upgrade unless they pay up to \$3000 if not more to have the water service upsized. This is not possible for many residents, particularly seniors. The current minimum flow threshold, for emergency water service replacement of 7 litres per minute is not sufficient. This threshold of 7 litres per minute was a Council decision made in 2007. It is important to revisit this threshold so that we can provide our citizens and tax payers with good quality service.

Currently a Capital Water Service Replacement Program is available for substandard services as part of planned construction projects such as road, sewer and watermain reconstruction, and watermain structural lining. Substandard services are defined as lead and galvanized steel services or services less than 19 mm in diameter.

This Motion is urgent as more and more residents are complaining about very low water pressure and are unable to pay for upgrades on their own. With more water consumption occurring in the summer, this is something that should be looked into as soon as possible. (Submitted to City Council on June 10 and 11, 2014, as MM29.30)

Background Information (City Council)

Member Motion MM29.30

