

Presentation to the Audit Committee February 27, 2015

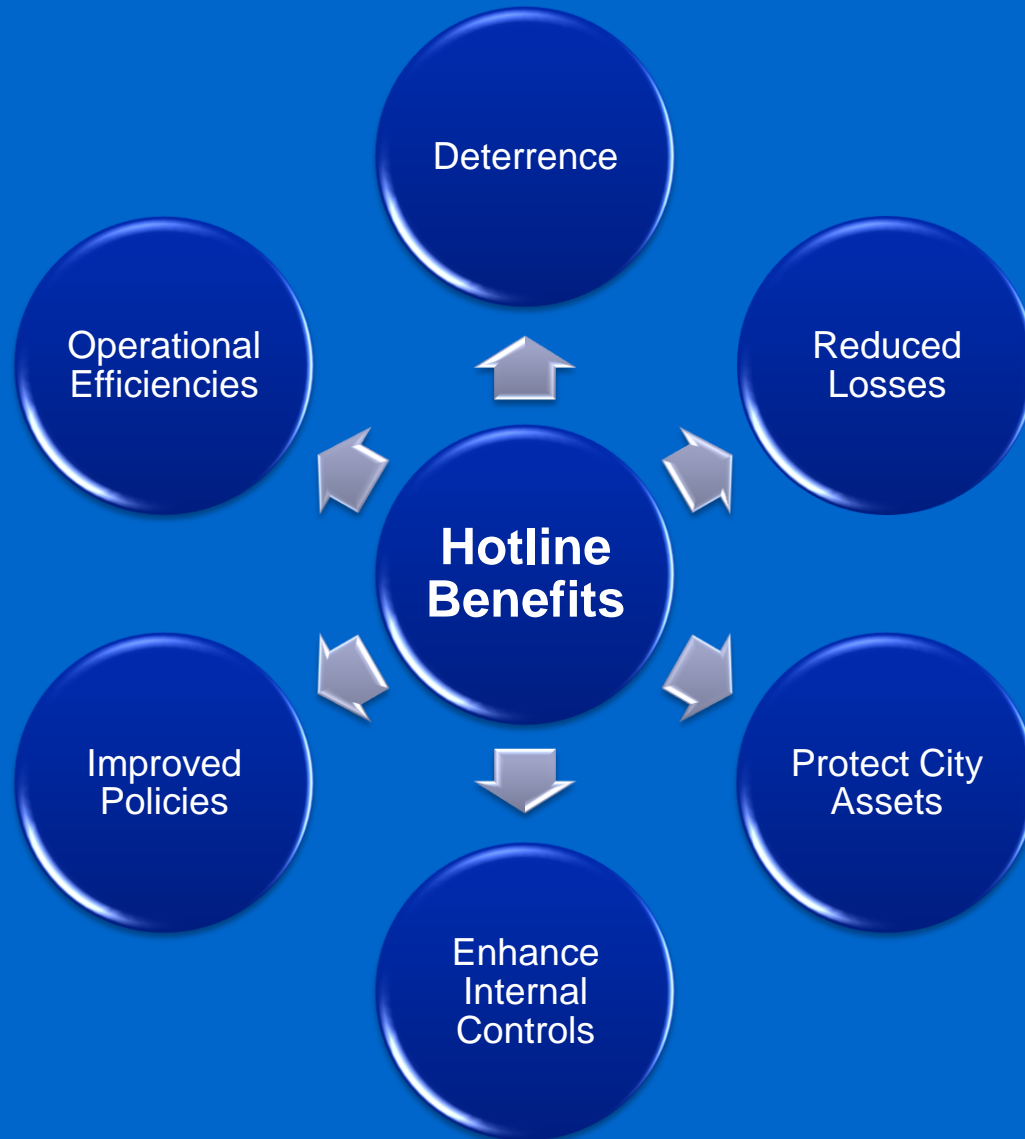
2014 Annual Report On Fraud Including the Operations of the Fraud and Waste Hotline

Beverly Romeo-Beehler, CPA, CMA, B.B.A., JD – Auditor General
Carmelina Di Mondo, LLB, CFE, CGAP – Director, Forensic Unit



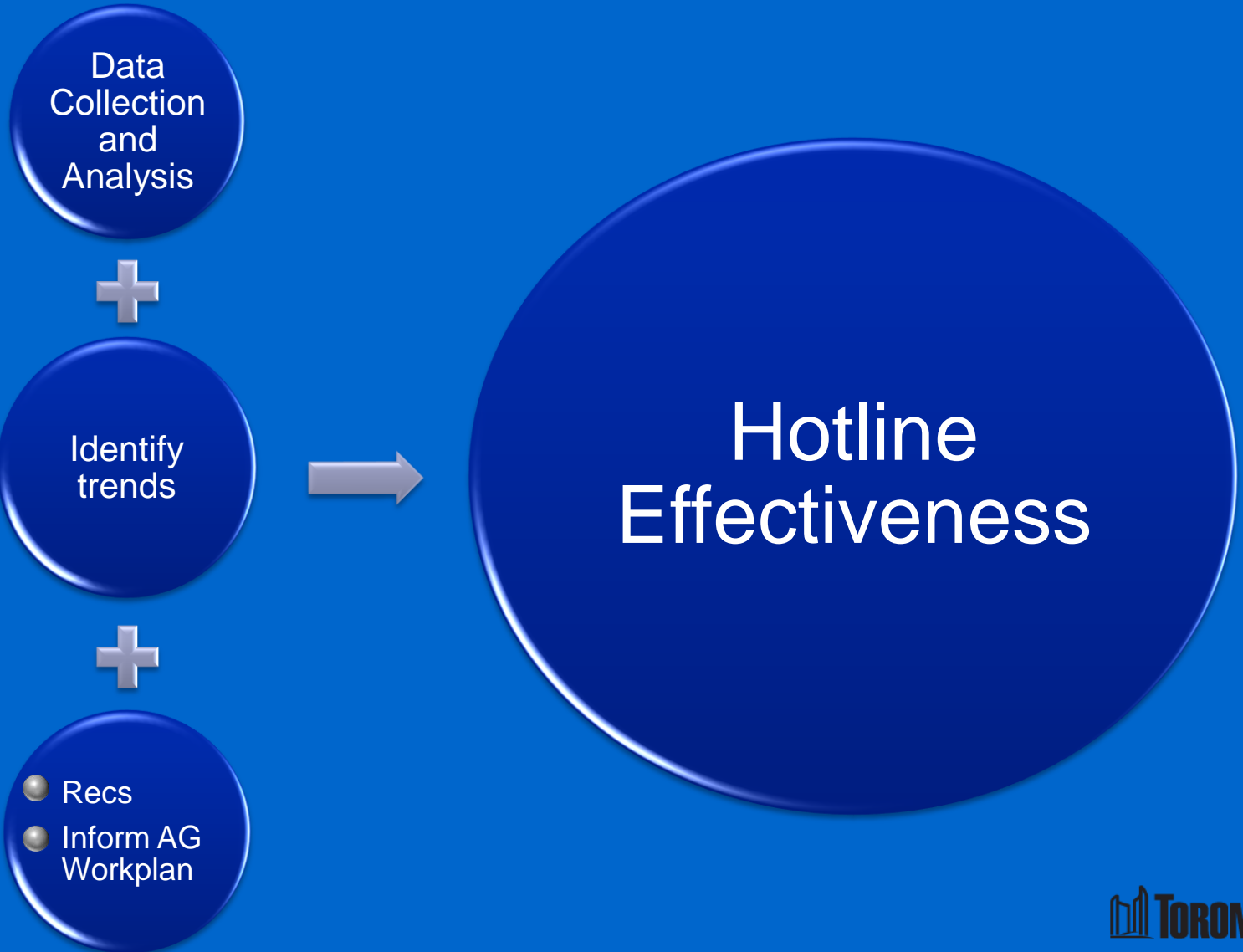


Hotline Benefits

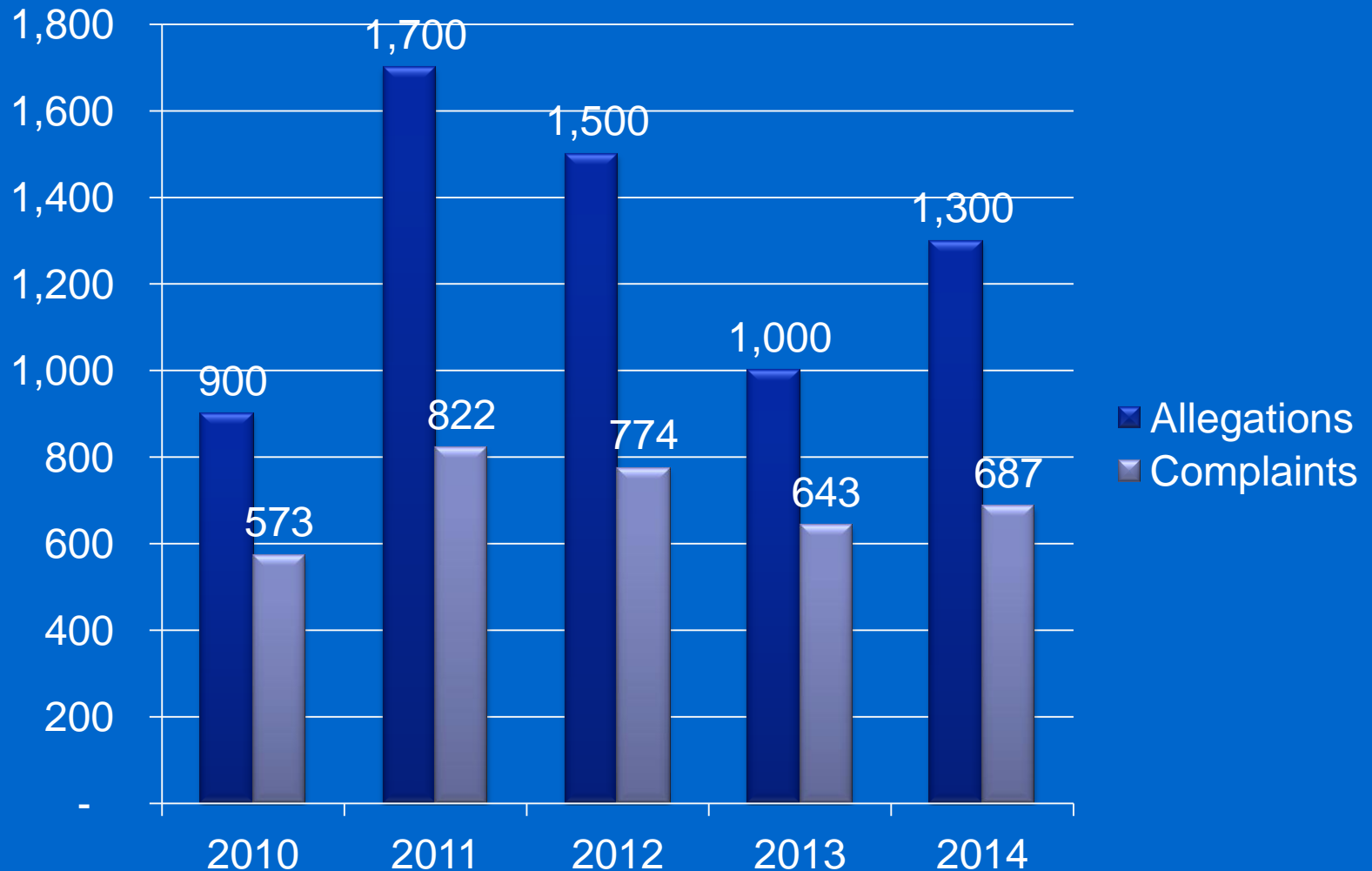




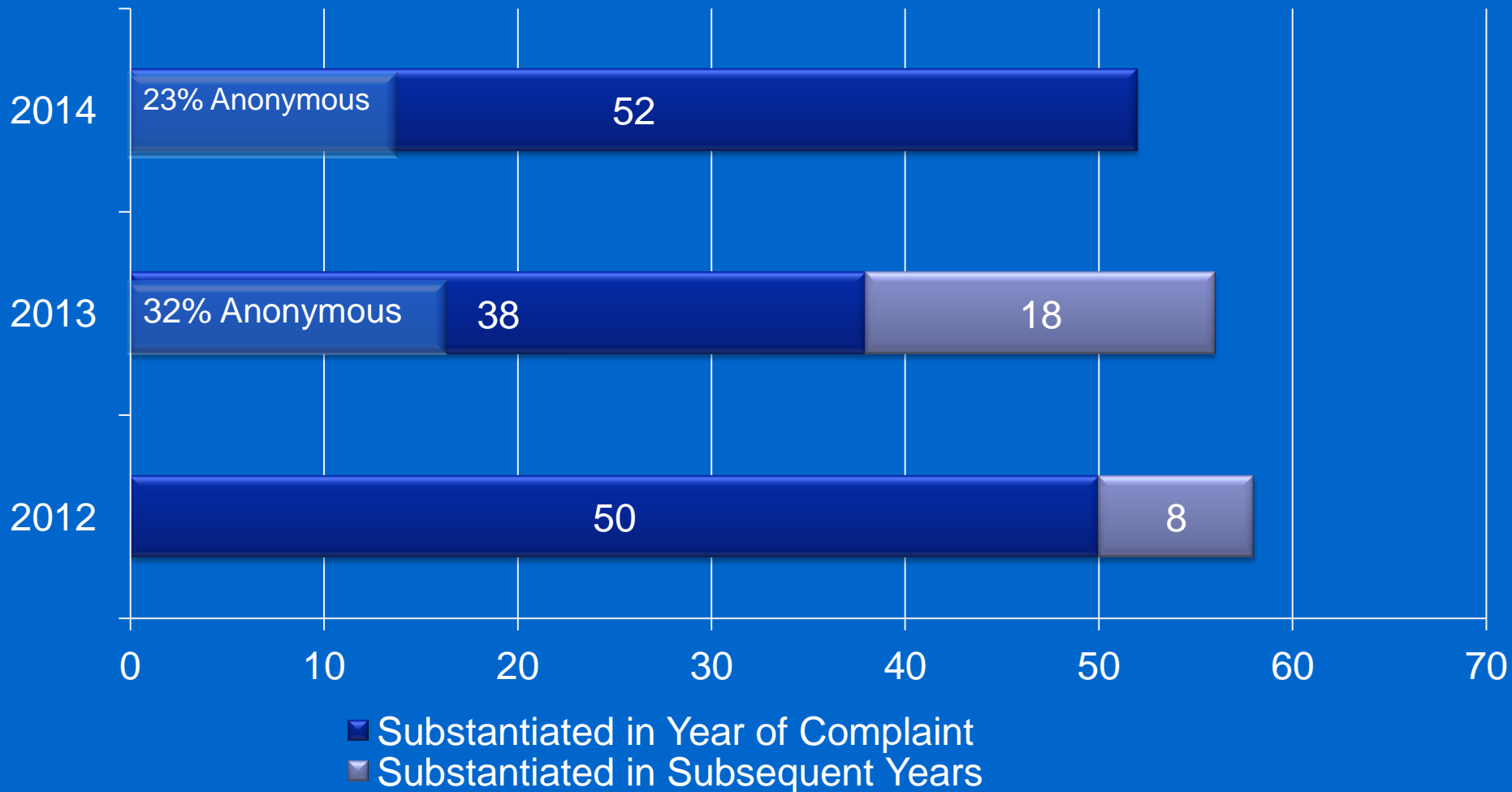
Hotline Effectiveness



Complaints and Allegations



Substantiated Complaints

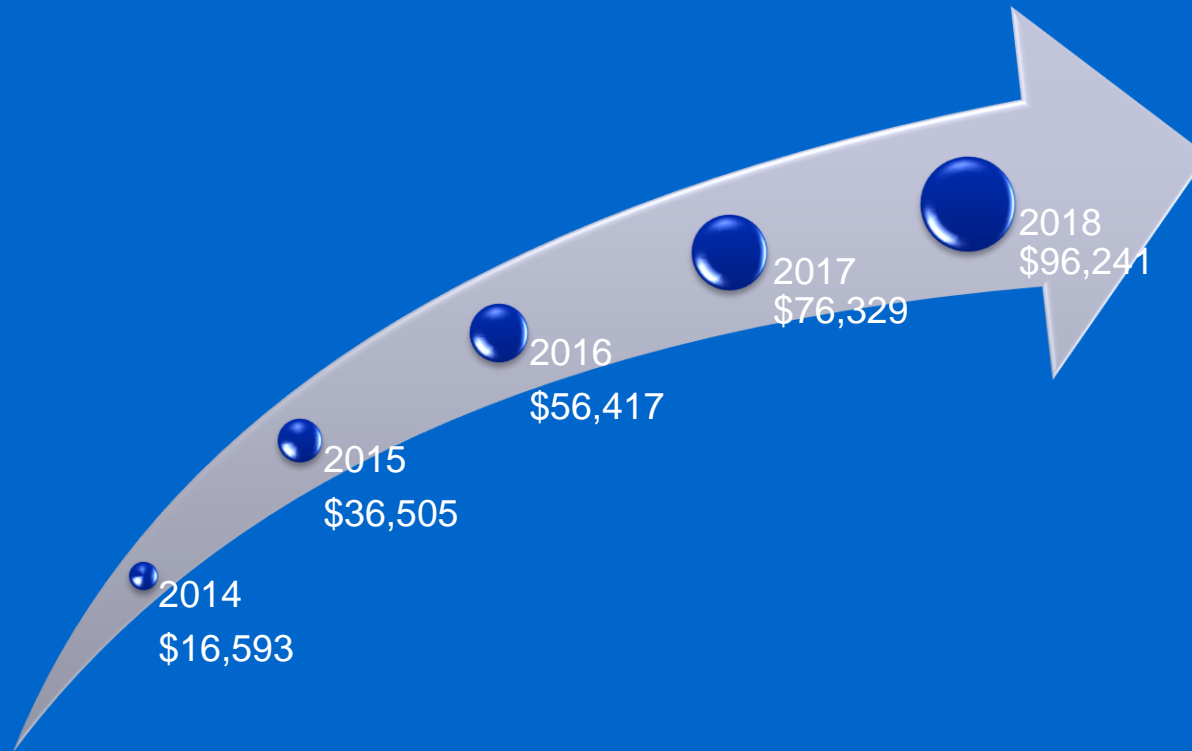


Losses & Recoveries 2010-2014



* Potential losses that could have resulted in actual losses had the wrongdoing not been detected.

Example – Recurring Losses



2014 Total Recurring Loss \$236,000



Discipline or Other Action

Terminations - 10

Suspension - 5

Other Discipline - 11

Other Appropriate Action - 26



Recommendation

New Disclosure of Wrongdoing framework December 2015



Council request City Manager report in Q4 2015 on implementation progress of Toronto Public Service By-law



Include details about management framework, tracking and reporting of employee misconduct as part of Disclosure of Wrongdoing and Reprisal Policy

STOP fraud, waste & misuse of City resources



REPORT:

- Conflict of interest
- Misuse of public funds or assets
- False documents
- Contractor or vendor misconduct
- Abuse of work hours
- False benefit claims
- Other wrongdoing

Call 416-397-STOP (7867)

Committed to integrity and accountability

**Write: The Auditor General's Office
55 John Street, 9th floor
Toronto, ON M5V 3C6**

Report online: toronto.ca/fraudwastehotline

All contacts will be handled in confidence.

