



AUDITOR GENERAL'S REPORT ACTION REQUIRED

Auditor General's Status Report on Outstanding Audit Recommendations for City Agencies and Corporations

Date:	June 5, 2015
To:	Audit Committee
From:	Auditor General
Wards:	All
Reference Number:	

SUMMARY

This report provides information regarding the implementation status of audit recommendations contained in various reports issued by the Auditor General to City Agencies and Corporations. On an annual basis the Auditor General reviews the implementation status of outstanding audit recommendations and reports the results to City Council through the Audit Committee.

Since July 1, 2009 the Auditor General has issued various reports to City Agencies and Corporations containing a total of 174 recommendations. Since that time seven of these recommendations have been identified by the Auditor General as no longer relevant. These recommendations are no longer relevant as reorganizations and changes in business practices and service levels have rendered them no longer applicable. Consequently, 167 of the recommendations continue to have relevance.

The results of our review indicate that on a combined basis, City Agencies and Corporations have implemented 73 per cent or 122 of the applicable recommendations made by the Auditor General from July 1, 2009 to June 30, 2014.

Continued efforts to implement outstanding recommendations will provide additional benefit to City Agencies and Corporations through cost savings, additional revenue and enhanced service delivery.

This update on the status of outstanding recommendations includes the following City Agencies and Corporations:

1. Toronto Police Services
2. Toronto Community Housing Corporation
3. Toronto Transit Commission
4. Sony Centre for the Performing Arts
5. Toronto Parking Authority

RECOMMENDATION

The Auditor General recommends that:

1. City Council receive this report for information.

FINANCIAL IMPACT

The recommendation in this report has no financial impact.

ISSUE BACKGROUND

In accordance with the 2015 Work Plan, we have completed a review of the implementation status of audit recommendations issued by the Auditor General for City Agencies and Corporations.

On an annual basis, the Auditor General provides a listing of outstanding audit recommendations to management. Management responds with information detailing actions taken on recommendations implemented as well as progress made on those not fully implemented.

The Auditor General reviews information provided by management to determine the accuracy of management assertions related to each recommendation. The results of these reviews are communicated to the board of the agency or corporation and subsequently to Council through the Audit Committee.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

COMMENTS

Results of the Auditor General's Review

Table 1 below includes the status of recommendations contained in reports issued by the Auditor General's Office to City Agencies and Corporations during the five year period from July 1, 2009 to June 30, 2014.

Table 1: Status of Recommendations issued from July 1, 2009 to June 30, 2014

Entity*	Total Recommendations	Implemented	Not Fully Implemented	No Longer Relevant
Toronto Police Service	28	22	4	2
Toronto Community Housing Corporation*	80	74	3	3
Toronto Transit Commission*	41	11	28	2
Sony Centre for the Performing Arts*	12	2	10	--
Toronto Zoo	13	13	--	--
Total	174	122	45	7

**Reports followed up in this reporting cycle*

The above statistics do not include one report related to the Toronto Parking Authority issued in 2008. One outstanding recommendation reported as not fully implemented in this reporting cycle is included in Appendix 5.

Follow-up reports tabled with the respective boards are included in the appendices to this report. These reports provide further detail regarding their respective recommendations and current status. On a combined basis, City Agencies and Corporations have implemented 73 per cent of the applicable recommendations made by the Auditor General since July 1, 2009.

Recommendations reported as implemented in this report will not be reported to City Council in the future. All recommendations reported as not fully implemented will be included in subsequent follow-up reviews until fully implemented.

Detailed results of our follow-up review are enclosed as Appendix 3.

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SIGNATURE

Beverly Romeo-Beehler, Auditor General

14-FLA-01

ATTACHMENTS

- Appendix 1: Toronto Police Services Board, Results of Follow-up of Previous Auditor General Audit Recommendations
- Appendix 2: Toronto Community Housing Corporation, Results of Follow-up of Previous Auditor General Audit Recommendations
- Appendix 3: Toronto Transit Commission, Results of Follow-up of Previous Auditor General Audit Recommendations
- Appendix 4: Sony Centre for the Performing Arts, Results of Follow-up of Previous Auditor General Audit Recommendations
- Appendix 5: Toronto Parking Authority, Results of Follow-up of Previous Audit Recommendations