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2015 OPERATING BUDGET BRIEFING NOTE

Categorization of Municipal Licensing and Standards Service Levels in 2014 and 2015

Issue/Background:

- The Program has performed a detailed review of its service levels in an effort to more accurately reflect and report service levels by providing clarity to the service level descriptions included in the Analyst Notes.
- Sub-Activity/Types have not been eliminated; they have been re-grouped to ensure they are captured in the appropriate category.

Key Points:

- Activities have now been captured in more appropriate categories as follows:
 - Page 18 – Owner Surrender Animals – Toronto Animal Services stopped picking up animals at homes in 2012; as such a service level is no longer required.
 - Page 18 – Animal Education & Awareness Programs & Events. This program stopped in 2012; as such a service level is no longer required.
 - Page 22 – Clothing Drop Box, Fireworks Permit and Temporary Sign have been included in the Business Permitting Activity.
 - Page 22 – Taxi Driver Registration is now included in Taxi Driver Training
 - Page 22 - Tow Truck Licensing, Other – Refreshment Vehicles and Other – Driving Schools have been moved from the Taxi and Livery Licensing category and are now captured in the Business and Trade Licensing Category under Mobile Licenses.
 - Page 22 - Group Homes and Rooming Houses have been moved and are now captured under Stationary Licenses.
 - Page 26 - Animal By-Law Enforcement -Stray Animals Sub Activity has been moved, and is now reflected on Page 18 under Animal Mobile Response - Priority Animal Rescue & Care.

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