

# STAFF REPORT ACTION REQUIRED

## **Appointment Process for the Ombudsman**

| Date:  | March 23, 2015 |
|--------|----------------|
| То:    | City Council   |
| From:  | City Manager   |
| Wards: | All            |

## SUMMARY

Fiona Crean, the Toronto Ombudsman has notified the City that she does not wish to seek re-appointment for an additional five (5) year non-renewable term. The extension of the Ombudsman's current term will therefore end on November 16, 2015.

In accordance with Toronto Municipal Code Chapter 3, Accountability Officers, the City Manager will retain an external recruitment firm to conduct a recruitment process and the Mayor will chair, or designate a chair, and appoint a selection panel to recommend a candidate for City Council's consideration.

#### **Financial Impact**

There are no financial implications resulting from the implementation of the recommendations in this report. The Deputy City Manager and Chief Financial Officer has reviewed this report and concurs with the financial impact statement.

### RECOMMENDATIONS

The City Manager recommends that:

1. City Council receive this report for information.

## **DECISION HISTORY**

At its meeting held on October 22, 2007, City Council established an independent Ombudsman for the City of Toronto as required by the *City of Toronto Act, 2006* including the powers, jurisdiction and operating framework for the function. http://www.toronto.ca/legdocs/mmis/2007/ex/reports/2007-06-25-ex10-cc-dit10.pdf City Council at its meeting on September 24, 2008 appointed a Toronto Ombudsman. http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2008.CC24.2

City Council at its meeting on October 30, 2012 adopted to extend the term of the Toronto Ombudsman to November 16, 2015 on the same terms and conditions and subject to the City Manager negotiating an agreement with Ombudsman by November 16, 2012.

http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2012.CC27.13

City Council at its meeting on July 9, 10 and 11, 2014 instructed the City Manager to amend the notice provisions of the Ombudsman's employment agreement, with the agreement of the Ombudsman, in order to provide six (6) months notice to the other if they do not wish to extend the term of the agreement.

http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2014.CC54.2

## COMMENTS

The Toronto Ombudsman is responsible for investigating public complaints about decisions, actions or recommendations made or omitted in the course of implementing City policies and administering City services. The Ombudsman is a statutory function required under the *City of Toronto Act, 2006* and reports directly to City Council.

Fiona Crean, Toronto's Ombudsman has notified the City that she does not wish to seek an additional five (5) year non-renewable term and therefore the extension of her current term ends on November 16, 2015.

In accordance with Toronto Municipal Code Chapter 3, Accountability Officers, the City Manager will retain an external recruitment firm to conduct a recruitment process and the Mayor will chair, or designate a chair, and appoint a selection panel to recommend a candidate for City Council's consideration.

## CONTACT

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### SIGNATURE

Joseph P. Pennachetti City Manager