

May 6, 2015

Toronto City Council c/o John Livey Acting City Manager, City of Toronto Toronto City Hall, 11th floor. 100 Queen Street West Toronto, ON M5H 2N2

Re: Office of the Lobbyist Registrar for the City of Toronto Report on the Results of Applying Specified Auditing Procedures to Financial Information Other Than Financial Statements for the Year Ended December 31, 2014.

To Toronto City Council:

This letter has been prepared at the request of Toronto City Council to obtain assurance that expenditures incurred by the Office of the Lobbyist Registrar for the City of Toronto (LR) are in compliance with the applicable policies and procedures, including appropriate exercise of delegated authorities as set by the City of Toronto.

We have performed the auditing procedures as described below. This agreed-upon procedures engagement was performed in accordance with standards published by Chartered Professional Accountants of Canada. The sufficiency of these policies, procedures and delegated authorities is solely the responsibility of the City of Toronto. Consequently, we make no representation regarding the sufficiency of the City of Toronto policies, procedures and delegated authorities described below.

For the purpose of this letter, the financial information to which the auditing procedures were applied was included within the City of Toronto SAP report, "Actual Cost Line Items for Cost Centres for the Year Ending 2014" for the LR. This report is essentially a General Ledger detailing the transactions that have been posted under the cost elements which in turn comprise the scope of the transactions subject to audit. The report was provided directly to us by staff of the City Clerks' Office.

To clarify, the Quotation Request identified the following Cost Elements to be tested; those elements are summarized on the following pages.

1025 Permanent -Overtime SAP 2260 Gasoline 1050 Permanent - Vacation Pay 2570 Janitorial Supplies 2010 Stationery and Office Supplies 2610 Kitchen Supplies 2020 Books and Magazines 2650 Comp & Printer Supplies 2040 Photo Fax & Print Supplies 2660 Footwear 2080 Photo & Video Supplies 2710 General Hardware 2082 Health and Safety Supplies 2741 Food Cost 2090 Graphic Design Supplies 2790 Presentation Items 2099 Other Office Material 2791 Ribbons, Medals & Trophies



2999 Misc Materials 4310 Train/Dev - External 3020 M&E Communications 4340 Tuition Fees 4414 Advertising & Promotion 3030 M&E Office 4415 Contr Srv - Janitorial 3032 M&E Photographic 3033 M&E Print & Bind 4416 Transfer, Haul & Storage 3050 M&E Kitchen 4424 Contr Srv - General 3099 General Equipment 4452 Transportation - Taxis 3310 Furnishings 4465 Contracted Services - Monitoring System 3410 Computers -hardware 4472 Comp Hardware Main 3420 Computers - Software 4473 Managed Print Charges 4010 Prof Srv - Legal 4474 Comp Software Main 4015 Prof Serv - Audit 4510 Rental of Veh & Equip 4038 Prof & Tech IT 4515 Rental of Office Eq 4050 Technical Services - Survey & Mapping 4530 Rental of Property 4078 Cons Svs Tech 4555 Pager/Radio Rental 4079 Cons Svs IT 4590 Rental - Other 4082 Photo/Video Systems 4699 Repair & Maint - Other 4086 Tech. Services Translations & Interpreters 4755 Meal Allow (Non-Travel) 4089 Cons Svs Mgmt/R&D 4760 Membership Fees 4091 Cons Svs Ext Lawyers 4770 Parking Expenses (Intown) 4093 Cons Svs Creative Communications 4775 Metrage - OP (Intown) 4110 Honoraria 4805 Postage 4118 Tickets 4808 Network cabling 4122 Transcripts 4810 Telephone 4130 Process Server Fees 4811 Cellular Telephones 4132 Conduct Money 4812 Long Distance Phone Calls 4144 Investigative Expenses 4813 Internet 4199 Other Prof/Tech Serv 4815 Courier services 4205 Bus Trav - KM 4820 Business Meeting Expenses 4210 Bus Trav - Accom 4822 Receptions & PR 4215 Bus Trav - Air Trans 4825 Print & Rep - 3rd party 4220 Bus Trav - Gr Trans 4985 Cash Over / Under 4225 Bus Trav - Pub Trans 4995 Other Expenses 4230 Bus Trav - Other Exp 4999 Miscellaneous 4251 Conf/Semin - KM 6031 Contribution Insurance Reserve Fund 4252 Conf/Semin - Accom 6570 Bank Service Charges 4253 Conf/Semin - Air/Rail 7025 IDC - Postage & Courier 7030 IDC - Printing & Rep 4254 Conf/Semin - Grd Trans 4255 Conf/Semin - Other Exp 7035 IDC - Copying 7130 IDC - User Hardware & Operations 4256 Conf/Semin - Regist Fee



We were provided directly from the City Clerk's Office, the Policy Applicability Matrix (Matrix) that linked each Cost Element above with the applicable City of Toronto policies and procedures below:

- Business Expense Policy
- Vacation
- Kilometrage Reimbursement for use of Personal Vehicle for City business
- Lieu time
- Training and Development
- Attendance Management
- Leave without pay
- Tuition Reimbursement
- Blanket Contract Procedures
- Divisional Purchase Orders (DPOs)
- Long Distance Telephone
- Payment Requisition Procedures
- Petty Cash Policy and Procedures (including Penny Elimination Policy)
- Purchasing Card (PCard) Program
- Selection and Hiring of Consulting Services
- Sole Source or Non-Competitive Procurement Procedures
- Using an Established Roster to Obtain Professional, Consultant or Other Services

To further clarify, the Quotation Request identified the delegated authorities as follows:

- Chapter 71, Financial Control
- Chapter 195, Purchasing
- Chapter 217, Records, Corporate (City)
- Chapter 257, Signing Authority (spending authority set at the level of a Division Head)

In addition, the Quotation Request identified the policy framework for the City's Accountability Officers, codified in the Toronto Municipal Code, Chapter 3, "Accountability Officers", which reinforces both their arms-length relationship to the City and their independent status within the City's governance system. As part of the implementation of Chapter 3, Accountability Officers are required to comply with all applicable City by-laws, policies and procedures while maintaining their balance between accountability and independence.

Copies of the above City of Toronto policies and procedures and web-links to the City of Toronto related delegated authorities were provided by the City Clerk's Office.

We selected a statistical sample of transactions to be tested based on the number of entries in each Cost Element and examined those transactions for compliance with the applicable policies and procedures of the Matrix, including appropriate exercise of delegated authorities with underlying supporting documents for adherence to the policies, procedures and delegated authorities noted above.



As a result of applying the above procedures, we found no exceptions to the adherence to the policies, procedures and delegated authorities as they applied to our test sample.

It should be understood that we make no representations as to the sufficiency for your purposes of the procedures as described in the preceding paragraphs. Further we have addressed ourselves solely to the report, which we received directly from the City Clerk's Office of the City of Toronto and make no representations as to whether any material items were omitted. Our procedures do not constitute an audit of the report and therefore we express no opinion on the report.

This letter is provided solely for the purpose of determining compliance with the Section 3-8B of the City of Toronto's Municipal Code and should not be used for any other purpose.

Any use that a third party makes of this letter, or any reliance or decisions made based on it, are the responsibility of such third party. We accept no responsibility for loss or damages, if any, suffered by any third party as a result of decisions made or actions taken based on this letter.

Yours very truly,



Appendix

In compliance with section 1.3 b. of the Quotation Request, the following are items set forth for the year ended December 31, 2014.

List of Annual Sole Source Purchasing Activity

The City Clerk's Office provided us a list of Annual Sole Source Purchasing Activity incurred by the Accountability Office noted below. The Lobbyist Registrar confirmed the content of the list.

Description

• Legal services \$50,000

Vendor name Amount

Cavalluzzo, Hayes, Shilton

Applied specified auditing procedures to above.

List of Annual Consulting Services Expenditures

During our engagement, we inquired with the City Clerk's Office regarding Annual Consulting Services Expenditures incurred by the Accountability Offices. The City Clerk's Office noted there were no such transactions incurred by the LR.