City’s Contract with IBM Canada Ltd.

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<th>June 1, 2015</th>
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<td>City Council</td>
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**SUMMARY**

The City contracted with IBM Canada Ltd. ("IBM") to provide professional and technical services in connection with the City’s review of its financial planning, budgeting and reporting requirements and the implementation of public budget formulation software (the "Software"), for the project referred to as the Financial Planning Analysis Reporting System ("FPARS").

The purpose of this report is to advise that the City Solicitor may be reporting to the June 10, 2015 meeting of City Council to seek instructions on certain contract issues.

**RECOMMENDATIONS**

The City Solicitor recommends that:

1. City Council consider a possible forthcoming report on a request for directions on this matter.

**Financial Impact**

The recommendations in this report have no financial impact.

**DECISION HISTORY**

The City Solicitor has not previously reported on the matters discussed in this report.

The Deputy City Manager & Chief Financial Officer reported on the progress of this Project in a report dated March 24, 2014, entitled “The Financial Planning Analysis and
Reporting System (FPARS) Project: Implementation Status Update”. This report was adopted by Council at its May 6, 2014 meeting. See:


ISSUE BACKGROUND

The FPARS project is a complex, large scale, enterprise business transformation and technology project. It was designed to allow the City to improve decision making and maximize the value of information held across different divisions in the organization by integrating and supporting budget reporting, analysis, and forecasting. As such, the FPARs project involved the implementation of software, re-engineering accounting and payroll transactional processes, and implementing changes to the City’s existing enterprise accounting, payroll and human resources systems, among other things.

The City entered into a contract dated March 16, 2012 (the “Contract”) with IBM for services related to FPARS, following an extensive request for proposals process.

IBM was engaged on the Project from March 2012 until approximately mid-2014.

Certain functionality of the Software went live in May 2013 and was used by City Divisions and Agencies for the 2014 and 2015 Budget processes.

Since then and to date, significant work has been undertaken to refine, improve and expand the Software’s functionality and achieve other objectives of the Project.

CONCLUSION

The City Solicitor seeks authority to report directly to City Council on June 10, 2015 should that be considered necessary.

CONTACT

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SIGNATURE

Anna Kinastowski, City Solicitor